## ii. RBI's Clean Note Policy Notice to the Public

- Soiled currency notes and notes with slight mutilations which do not interfere with their identification as genuine notes are freely exchanged here. In case of complaint, if any, please contact the Branch Manager.
- In view of the directions received from Reserve Bank of India, currency sections shall not be stapled and instead secured with paper bands/ twines only.
- Customers are requested to check and verify the loose as well as banded currency sections before leaving the counter and no claims whatsoever will be entertained later.
- Public are also requested not to write anything on the Currency Notes.