



To

The Branch Manager  
Indian Bank

\_\_\_\_\_ Branch

Dear Sir,

**Sub: Provision of Indian Bank Net Banking Facility for my/our User-Id / CIF No. \_\_\_\_\_ with your branch – Request to inform One Time Password (OTP) through my email id registered with your branch.**

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Further to my/our application for provision of Net Banking Facility to my User-Id / CIF No. \_\_\_\_\_, I hereby request you to send me the One Time Password (OTP) on every occasion, which is pre-requisite for effecting “**Funds Transfer**” facility and for “**Add Beneficiary**” under Net Banking to my **following email id**, which is registered in my Customer Information file (CIF) with you, for my convenience and benefit.

**Email ID :** \_\_\_\_\_

I undertake to inform the branch regarding any change or cancellation of my email id immediately.

I agree and understand that sending information by electronic mode of communication is not a secure means of sending information. I also agree that risks are involved in sending electronic mode of instructions, including the risk that e-mail instructions/information may be fraudulently or mistakenly written, altered or sent and may not be received in whole or in part by the intended recipient.

I acknowledge and accept that such an unsecured transmission method involves the risk of possible unauthorized alteration of data and/or unauthorized usage thereof for whatever purposes. I am also aware of the risks involved like **hacking/skimming/phishing** etc in receiving the one time password (OTP) through the electronic mode.

I agree that Bank is exempted from any and all responsibility of such misuse and receipt of information and agree to hold the Bank harmless for any costs, liabilities, damages, judgments, expenses or losses that may be suffered by me in view of electronic mode as means of transmission.

I agree to indemnify the Bank against all incidental/consequential loss and keep the Bank at all times indemnified from and against all actions, suits, proceedings, costs, claims, demands, charges, expenses, losses and liabilities that may arise to the Bank in this regard.

Yours faithfully,

( \_\_\_\_\_ )

Place :

Date :