

**Nodal Officer for Customer Service/Grievance Redressal (For all types of Grievances including grievances against the service providers of outsourced agencies)**

**Sri. M Nagarajan General Manager (CSC)**  
Indian Bank, Corporate Office,  
254-260, Avvai Shanmugham Salai,  
CHENNAI – 600014.  
Telephone: 044 – 2813 4126. FAX No. 044 -  
2813 4080  
Email: [nodalofficer@indianbank.co.in](mailto:nodalofficer@indianbank.co.in)

**Principal Code Compliance Officer (BCSBI):**

**Sri. M Nagarajan General Manager (CSC)**  
Indian Bank, Corporate Office,  
254-260, Avvai Shanmugham Salai,  
CHENNAI – 600014.  
Telephone: 044 – 2813 4126. FAX No. 044 -2813  
4080  
Email: [nodalofficer@indianbank.co.in](mailto:nodalofficer@indianbank.co.in)

**Nodal Officer under Banking Ombudsman Scheme**

**Sri. M Nagarajan General Manager (CSC)**  
Indian Bank, Corporate Office,  
254-260, Avvai Shanmugham Salai,  
CHENNAI – 600014.  
Telephone: 044 – 2813 4126. FAX No. 044 - 28134080  
Email: [nodalofficer@indianbank.co.in](mailto:nodalofficer@indianbank.co.in)

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri. Sudhir Kumar Gupta Deputy General Manager/ Zonal Manager	Ahmedabad	Indian Bank, Zonal Office, Rudra Arcade' B Block, 2 <sup>nd</sup> Floor, 132 feet – Drive- in Cross Road, Memnagar, Ahmedabad 380052	079- 27462504	079- 27439668	<a href="mailto:zoahmedabad@indianbank.co.in">zoahmedabad@indianbank.co.in</a>
Shri B Nagarjuna Deputy General Manager / Zonal Manager	Amaravathi	Indian Bank, Zonal Office, 26-25-25, Durgivari street NRP road, Gandhinagar District Krishna 520003	0866- 2579048	0866- 2578867	<a href="mailto:zoamaravathi@indianbank.co.in">zoamaravathi@indianbank.co.in</a>
Shri.Sandeep Kumar General Manager/ Zonal Manager	Bangalore	Indian Bank, Zonal Office, 4 <sup>th</sup> Floor, East Wing, Raheja Towers, 26-27 M G Road, Bangalore 560 001	080- 22958900	080- 22958905	<a href="mailto:zobangalore@indianbank.co.in">zobangalore@indianbank.co.in</a>
Shri Sunil K Pradhan Asst. General Manager / Zonal Manager	Barddhaman	Indian Bank Zonal Office 3rd Floor,S R Complex Police Line Bazar Barddhaman Sripally, Purba Bardhamaan, West Bengal – 713103	0342- 2645108	0342 8645109	<a href="mailto:zobarddhaman@indianbank.co.in">zobarddhaman@indianbank.co.in</a>
Ms Vallery Rath Assistant General Manager/ Zonal Manager	Berhampur	Indian Bank Zonal Office Rajarani Tower Near B N Pur Police Station Main Road, Courtpeta, Berhampur Ganjam Orissa – 760004	0680 2280431	----	<a href="mailto:zoberhampur@indianbank.co.in">zoberhampur@indianbank.co.in</a>
Shri Sanjay Kumar S Lade Deputy General Manager / Zonal Manager	Bhopal	Indian Bank, Zonal Office 228, I Floor, Major Shopping Centre, M.P.Nagar Zone-I Bhopal, Madhya Pradesh-462011	0755- 2572077	0755- 2573814	<a href="mailto:zobhopal@indianbank.co.in">zobhopal@indianbank.co.in</a>

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri.Sashi Bushan Dash Deputy General Manager/ Zonal Manager	Bhubaneswar	Indian Bank, Zonal Office, B-2, First Floor, East Saheed Nagar, Bhubaneswar Orissa 751007	0674- 2543545	0674- 2543523	<a href="mailto:zobhubaneswar@indianbank.co.in">zobhubaneswar@indianbank.co.in</a>
Shri.S Uday Kumar Deputy General Manager/ Zonal Manager	Chandigarh	Indian Bank, Zonal Office, P B No.739, SCO 190-192, Sector 7C, Chandigarh- 160019	0172- 2794419	0172- 5005830	<a href="mailto:zochandigarh@indianbank.co.in">zochandigarh@indianbank.co.in</a>
Shri.M Karthikeyan General Manager/ Zonal Manager	Chennai (North)	Indian Bank, Zonal Office, Indian Bank Building, 5 <sup>th</sup> Floor 66 Rajaji Salai, Chennai - 600001	044- 25226301	044- 25226310	<a href="mailto:zochennainorth@indianbank.co.in">zochennainorth@indianbank.co.in</a>
Shri Ramu A General Manager/ Zonal Manager	Chennai (South)	Indian Bank, Zonal Office, 55 Ethiraj Salai, Chennai – 600 008	044-2825 6886	044-2825 6668	<a href="mailto:zochennaisouth@indianbank.co.in">zochennaisouth@indianbank.co.in</a>
Shri.Ramakrishnan K Deputy General Manager / Zonal Manager	Coimbatore	Indian Bank, Zonal Office, 31, Variety Hall Road, Coimbatore – 641 001	0422- 2309240	0422- 2309241	<a href="mailto:zocoimbatore@indianbank.co.in">zocoimbatore@indianbank.co.in</a>
Shri.Subramanian P Deputy General Manager/ Zonal Manager	Cuddalore	Indian Bank, Zonal Office, AVR Towers, 3 <sup>rd</sup> Floor 4 Bharathi Road, Cuddalore 607 001	04142- 220143	04142- 222718	<a href="mailto:zocuddalore@indianbank.co.in">zocuddalore@indianbank.co.in</a>
Shri.K Suryanarayanan Deputy General Manager/ Zonal Manager	Ernakulam	Indian Bank, Zonal Office, P B NO. 3567 62/1550, Floor B&C Ram Meena Building Valanjambalam Junction S.A.Road, Kochi Ernakulam 682016	0484- 2370999	0484- 2370699	<a href="mailto:zoernakulam@indianbank.co.in">zoernakulam@indianbank.co.in</a>

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Ms Sushila Parthasarathy Assistant General Manager/ Zonal Manager	Erode	Indian Bank, Zonal Office, No 9 Gandhiji Road, Erode, Tamil Nadu – 638001	0424-2269922	---	<a href="mailto:zoerode@indianbank.co.in">zoerode@indianbank.co.in</a>
Shri Srinivasan R Assistant General Manager / Zonal Manager	Guwahati	Indian Bank, Zonal Office, Sharma And Sharma Market, 2 <sup>nd</sup> Floor, R G Baruah Road OPP Guwahati Commerce College Chandmari – 781003 Assam	0361-2467935	0361-2467936	<a href="mailto:zoguwahati@indianbank.co.in">zoguwahati@indianbank.co.in</a>
Shri.Dhara Siva Prasad Asst. General Manager / Zonal Manager	Hubli	Indian Bank, Zonal Office, V A Kalburgi Hall Mark, 1 <sup>st</sup> Floor, Desai Cross, Pinto Road, Hubli – 580029	0836-2353210	0836-2353212	<a href="mailto:zohubli@indianbank.co.in">zohubli@indianbank.co.in</a>
Shri.R Manohar Deputy Manager/ Zonal Manager	Hyderabad	Indian Bank, Zonal Office, P B No. 1042, 3-6-365 Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad 500 029 Telangana	040-23224350	040-23223409	<a href="mailto:zohyderabad@indianbank.co.in">zohyderabad@indianbank.co.in</a>
Smt.Sankaranarayanan K Asst. General Manager / Zonal Manager	Jaipur	Indian Bank, Zonal Office JTM, Near Jagatpura Flyover Model Town, Malviya Nagar Jaipur, Rajasthan, 302017	0141-2752216	0141-2752217	<a href="mailto:zojaipur@indianbank.co.in">zojaipur@indianbank.co.in</a>
Ms Vijayalakshmi P Assistant General Manager/ Zonal Manager	Kancheepuram	Indian Bank, Zonal Office, 510/511 Gandhi Road, 1 <sup>st</sup> Floor, Kancheepuram 631 501	044-27223763	044-27232431	<a href="mailto:zokancheepuram@indianbank.co.in">zokancheepuram@indianbank.co.in</a>

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri Venkata Ramana Rao CH Assistant General Manager/ Zonal Manager	Kanpur	Indian Bank, Zonal Office, C/o Indian Bank Mall Road Branch, 17/13, Mall Road, Opp. To Nanarao Park, Kanpur – UP 208001	0512 2305189 2305189	--	<a href="mailto:zokanpur@indianbank.co.in">zokanpur@indianbank.co.in</a>
Shri Venkataramanan K Assistant General Manager/ Zonal Manager	Karaikudi	Indian Bank, Zonal Office, No 21 Koviloor Road, Karaikudi, Sivaganga District, Tamil Nadu - 630001	0456- 5239469	--	<a href="mailto:zokaraikudi@indianbank.co.in">zokaraikudi@indianbank.co.in</a>
Shri.Mudela Prabhakara Reddy Deputy General Manager/Zonal Manager	Karim Nagar	Indian Bank, Zonal Office 3-1-860, CVRN Road Opp.CSI Mission Hospital Karim Nagar, Telangana - 505001	0878- 2244388	0878- 2244389	<a href="mailto:zokarimnagar@indianbank.co.in">zokarimnagar@indianbank.co.in</a>
Shri.Savita Rani Gupta Deputy General Manager / Zonal Manager	Karnal	Indian Bank, Zonal Office, SCO 244 – 245, FF&SF, Sector- 12, Urban Estate, Karnal 132001.	0184 – 2266357	0184 – 2266359	<a href="mailto:zokarnal@indianbank.co.in">zokarnal@indianbank.co.in</a>
Shri.Venkatesa Perumal General Manager/ Zonal Manager	Kolkata	Indian Bank, Zonal Office, 4 <sup>th</sup> Floor, 3/1 R N Mukherjee Road, Kolkata – 700 001	033- 22488135	033- 22436601	<a href="mailto:zokolkata@indianbank.co.in">zokolkata@indianbank.co.in</a>
Shri Santhosh Kumar M Assistant General Manager/Zonal Manager	Kozhikode	Indian Bank, Zonal Office, LIC Building, S M Street, Kozhikode Kerala - 673001	0495- 2721809	0495- 2727088	<a href="mailto:zokozhikode@indianbank.co.in">zokozhikode@indianbank.co.in</a>
Shri.G Vijayakumar Deputy General Manager/ Zonal Manager	Krishnagiri	Indian Bank, Zonal Office, 410 GANDHIROAD OPP OLD BUS STAND FIRST FLOOR Krishnagiri 625001	04343232 108	----	<a href="mailto:zokrishnagiri@indianbank.co.in">zokrishnagiri@indianbank.co.in</a>

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri. Ganesaraman A Deputy General Manager/ Zonal Manager	Kumbakonam	Indian Bank, Zonal Office, Dr. Besant Road, Moopanar Arcade, Kumbakonam 612 001 Tamil Nadu	0435- 2431172	0435- 2401477	<a href="mailto:zokumbakonam@indianbank.co.in">zokumbakonam@indianbank.co.in</a>
Shri. Nakkina Anand Kumar Assistant General Manager/ Zonal Manager	Lucknow	Indian Bank, Zonal Office, 2-B, Habibullah Estate, 11 MG Road, Hazratganj, Lucknow 226 001 UTTAR PRADESH	0522- 2616533	0522- 2230804	<a href="mailto:zolucknow@indianbank.co.in">zolucknow@indianbank.co.in</a>
Shri.Mandeep Singh Deputy General Manager / Zonal Manager	Ludhiana	Indian Bank, Zonal Office SCF-88, Urban Estate Phase-I, Dugri, Ludhiana Punjab – 141013	0161- 5232101	0161- 5232100	<a href="mailto:zoludhiana@indianbank.co.in">zoludhiana@indianbank.co.in</a>
Shri.Subramanian K Assistant General Manager/ Zonal Manager	Madurai	Indian Bank, Zonal Office, 100/101, East Avani Moola Street, Madurai – 625 001	0452- 2323230	0452- 2327327	<a href="mailto:zomadurai@indianbank.co.in">zomadurai@indianbank.co.in</a>
Shri.S.Ravi General Manager/ Zonal Manager	Mumbai	Indian Bank, Zonal Office, 18 <sup>th</sup> Floor, Maker Towers 'F' Cuffe Parade, Mumbai – 400 005	022- 22181880	022- 22188550	<a href="mailto:zomumbai@indianbank.co.in">zomumbai@indianbank.co.in</a>
Shri. Pilankar Pradeep Prabhakar Assistant General Manager	Nagpur	Indian Bank, Zonal Office, Plot No 1A Wardha Road, Karve Nagar, Opp. Airport, Centre point Hotel, Nagpur, Maharashtra 440025	0712- 2294076	----	<a href="mailto:zonagpur@indianbank.co.in">zonagpur@indianbank.co.in</a>

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri Azad Singh Gandas General Manager/ Zonal Manager	New Delhi	Indian Bank, Zonal Office, P B No.109 World Trade Centre, Upper Ground Floor, Babar Rd. New Delhi 110001	011-23413934	011-23413860	<a href="mailto:zonewdelhi@indianbank.co.in">zonewdelhi@indianbank.co.in</a>
Shri Deepak Gupta  Deputy General Manager/Zonal Manager	Noida	Indian Bank, Zonal Office, D-211/2, INDIAN BANK BUILDING SECTOR 61 NOIDA, Gautam Budh Nagar, Uttar Pradesh – 201301.	0120-2583593	0120-2583592	<a href="mailto:zonoida@indianbank.co.in">zonoida@indianbank.co.in</a>
Shri Giriraj Shankar Mishra  Deputy General Manager/ Zonal Manager	Patna	Indian Bank, Zonal Office, 1 <sup>st</sup> Floor, Govind Bhavan, New Dak Bungalow Road, Patna - 800 001 BIHAR	0612-2219494	0612-2206682	<a href="mailto:zopatna@indianbank.co.in">zopatna@indianbank.co.in</a>
Shri Chandrasekaran V Assistant General Manager/Zonal Manager	Poonamallee	Indian Bank, Zonal Office, No 5, JNC Street, Poonamallee, Thiruvallur, Tamil Nadu - 600056	044 26491666	044-26491666	<a href="mailto:zopoonamallee@indianbank.co.in">zopoonamallee@indianbank.co.in</a>
Shri. Veeraraghavan B Deputy General Manager & Zonal Manager	Puducherry	Indian Bank, Zonal Office, 66/4, East Coast Road, Pakkamudayanpet, Puducherry – 605008	0413-2251807	0413-2255217	<a href="mailto:zopuducherry@indianbank.co.in">zopuducherry@indianbank.co.in</a>
Shri.Manish Kumar  Assistant General Manager/Zonal Manager	Pune	Indian bank, Zonal Office, Progress House 3 <sup>rd</sup> Floor, 54 Pune Mumbai Road,Near NABARD, Shivaji Nagar, Pune – 411 005	020-25541292	020-25541829	<a href="mailto:zopune@indianbank.co.in">zopune@indianbank.co.in</a>

Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri Prabat Ranjan Sinha Assistant General Manager, Zonal Manager	Ranchi	Indian Bank, Zonal Office, 4th Floor , S.P.G Mart Bahu Bazar Old H.B Road Ranchi, Jharkhand - 834001	0651-2330612	0651-2331762	<a href="mailto:ranchi@indianbank.co.in">ranchi@indianbank.co.in</a>
Shri. Selvaraj S Deputy General Manager/ Zonal Manager	Salem	Indian Bank, Zonal Office, III Floor Divya Towers 15/1 Fort Main Road Opp Govt Super Speciality Hospital, Salem – 636 001	0427-2218168	0427-2213799	<a href="mailto:zosalem@indianbank.co.in">zosalem@indianbank.co.in</a>
Shri Rakesh Kumar Agarwal Asst. General Manager/Zonal Manager	Surat	Indian Bank Zonal Office 101-102, 3 <sup>rd</sup> Floor, West Field Square, Adjacent Nandanvan III, Vesu, Surat 395007	0261-2217141	0261-2217140	<a href="mailto:zosurat@indianbank.co.in">zosurat@indianbank.co.in</a>
Shri.S.Suresh Deputy General Manager/ Zonal Manager	Thiruvananthapuram	Indian Bank, Zonal Office, Indian Bank Towers, II Floor, M G Road, Tiruvananthapuram 695001	0471-2578601	0471 - 2578602	<a href="mailto:zothiruvananthapuram@indianbank.co.in">zothiruvananthapuram@indianbank.co.in</a>
Shri.Gopikrishnan C R Deputy General Manager/ Zonal Manager	Tirunelveli	Indian Bank, Zonal Office, 1/17, 2 <sup>nd</sup> Floor, GRR Building New Bustand-STC Road, P K Nagar, Perumalpuram Tirunelveli 627 007	0462-2555511	0462-2555544	<a href="mailto:zotirunelveli@indianbank.co.in">zotirunelveli@indianbank.co.in</a>
Shri.P Lakshmi Narayana Deputy General Manager / Zonal Manager	Tirupati	Indian Bank, Zonal Office, First Floor, K.R.Pride Near TTD, Admn. Building, Kapil Teertham Road, Tirupati 517507	0877-2234437	0877-2234434	<a href="mailto:zochittoor@indianbank.co.in">zochittoor@indianbank.co.in</a>



Nodal Officer for customer complaints – (as on 19.01.2019)

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri.Uthaya Kumar V Assistant General Manager / Zonal Manager	Tiruvannamalai	Indian Bank, Zonal Office STR BSNL Building Vellore Main Road Tiruvannamalai 606601	04175- 250121	04175- 250114	<a href="mailto:zotiruvannamalai@indianbank.co.in">zotiruvannamalai@indianbank.co.in</a>
Shri Palani A Assistant General Manager/ Zonal Manager	Thiruvarur	Indian Bank, Zonal Office, 64 North Street Mahitha Building Tiruvarur 610001	0435- 2431172	0435- 2401477	<a href="mailto:zokumbakonam@indianbank.co.in">zokumbakonam@indianbank.co.in</a>
Shri.Saminathan V Deputy General Manager/ Zonal Manager	Trichy	Indian Bank, Zonal Office, Jenne Plaza, III Floor 5 F Bharathiar Salai, Cantonment, Trichy - 620 001	0431- 2415823	0431- 2411632	<a href="mailto:zotrichy@indianbank.co.in">zotrichy@indianbank.co.in</a>
Shri S Sundara Raj Deputy General Manager/ Zonal Manager	Vellore	Indian Bank,Zonal Office, II & III Floor, TKM Complex, 46-51 Katpadi Road, Vellore - 632 004	0416- 2232639	0416- 2232817	<a href="mailto:zovellore@indianbank.co.in">zovellore@indianbank.co.in</a>
Shri.Balaji Suresh Kumar M Deputy General Manager/ Zonal Manager	Vijayawada	Indian Bank, Zonal Office, P B No.73, 26-25- 25, Durgiwari Street, NRP Road Gandhi Nagar Vijayawada - 520003	0866- 2579047	0866- 2578867	<a href="mailto:zovijayawada@indianbank.co.in">zovijayawada@indianbank.co.in</a>
Shri.K S Sudhakar Rao Deputy General Manager/Zonal Manager	Visakhapatnam	Indian Bank, Zonal Office, 47- 10-24 & 25, 3 <sup>rd</sup> Floor, Sai Trade Centre, 2 <sup>nd</sup> Lane,Dwarakanagar Visakhapatnam 530020	0891- 2705252	0891- 2747404	<a href="mailto:zovisakhapatnam@indianbank.co.in">zovisakhapatnam@indianbank.co.in</a>