



As on 01.10.2021

Nodal Officer for Customer Service/Grievance Redressal

(For all types of Grievances including grievances against the service providers of outsourced agencies)

Sri. Venkatesa Perumal P
General Manager (KYC/AML)
Indian Bank, Head Office,
No.66 Rajaji Salai, Chennai 600001
Telephone: 044 – 25279978
Email: nodalofficer@indianbank.co.in

Nodal Officer under Banking Ombudsman Scheme

Sri. Venkatesa Perumal P
General Manager (KYC/AML)
Indian Bank, Head Office,
No.66 Rajaji Salai, Chennai 600001
Telephone: 044 – 25279979
Email: nodalofficer@indianbank.co.in

As on 01.10.2021



Name, Address, Telephone No, FAX No. & E-MAIL ID of Nodal Officers for Customer Service
In respect of Zones

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Rajesh Kumar Asst General Manager/ Zonal Manager	Agra	Indian Bank, Zonal Office Plot GP 56, First Floor, Cross Road Mall Pt DeenDayal Upadhyay Puram Sikandra Agra 282007	0562- 2650700	--	zoagra@ indianbank.co.in
Ram Kumar Das Deputy General Manager/ Zonal Manager	Ahmedabad	Indian Bank, Zonal Office, Rudra Arcade' B Block, 2 nd Floor, 132 feet - Drive-in Cross Road, Memnagar, Ahmedabad 380052	079- 27431248	079- 2743 9668	zoahmedabad@ indianbank.co.in
Pradipta Kumar Rath Assistant General Manager/ Zonal Manager	Allahabad	Indian Bank, Zonal Office 22 Purushottam Das Tandon Road Civil Lines, Allahabad, Uttar Pradesh 211001	0532- 2420342	0532- 2420325	zoallahabad@ indianbank.co.in
Parnam Venkateswara Prasad Deputy General Manager / Zonal Manager	Amaravathi	Indian Bank, Zonal Office 235/3 JKC College Road Gujjanagundla Guntur Dist 520006	0863- 2387130	--	zoamaravati@ indianbank.co.in
Anil Kumar Assistant General Manager/ Zonal Manager	Amritsar	Indian Bank, Zonal Office SCO 90 District Shopping Centre Ranjit Avenue Amritsar-143001	0183- 2830600	0183- 2830600	zoamritsar@ indianbank.co.in
Baidhar Pradhan Deputy General Manager / Zonal Manager	Asansol	Indian Bank, Zonal Office Udrej Bhavan, 8GT Road (West), Upper Chelidanga,, Asansol Paschim Burdwan Dist. West Bengal-713304	0341- 2970048	--	zoasansol@ indianbank.co.in
Gautam Kumar Bailung Deputy General Manager / Zonal Manager	Barasat	Indian Bank, Zonal Office 54 K N C Road, P.O.-Barasat, District.-24 PGS (NORTH) West Bengal-700124	033- 25525255	--	zobarasat@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Suryanarayana Murthy Darbha Deputy General Manager/ Zonal Manager	Bengaluru	Indian Bank, Zonal Office, 4 th Floor, East Wing, Raheja Towers, 26-27 M G Road, Bangalore 560 001	080-2295 8899	080- 22958905	zobangalore@ indianbank.co.in
Mr Jeyapandian G Assistant General Manager/ Zonal Manager	Berhampur	Indian Bank, Zonal Office Plot no-704/7172 & 704/7174, 1st and 2nd Floor, Sri Krishna Vihar Chowk, Main Rd, Ambapua, Berhampur- 760010	0680- 2404018	0680- 2404016	zoberhampur@ indianbank.co.in
Rajeev Kumar Roy Assistant General Manager/ Zonal Manager	Bhagalpur	Indian Bank, Zonal Office DEVDOOT Complex, First Floor, 15, Radha Rani Sinha Road, Near Navyog Vidyalaya Bhagalpur-812001	0641- 2300764	0641- 2301184	zobhagalpur@ indianbank.co.in
Amarjeet Singh Hira Deputy General Manager/ Zonal Manager	Bhopal	Indian Bank, Zonal Office Office Complex, C Block, First Floor, Gautam Nagar Bhopal-462023	+91 755 2602347		zobhopal@ indianbank.co.in
R.Srinivasan Deputy General Manager/ Zonal Manager	Bhubaneswar	Indian Bank, Zonal Office, B-2, East Saheed Nagar, Bhubaneswar -751007	0674- 2543514	0674- 2543523	zobhubaneswar@ indianbank.co.in
Rananjay Singh Deputy General Manager/ Zonal Manager	Chandigarh	Indian Bank, Zonal Office, 2nd Floor, SCO 49-50, Bank Square Sector 17B Chandigarh-160019	0172- 2702912	---	zochandigarh@ indianbank.co.in
R.Thirumavalavan Deputy General Manager/ Zonal Manager	Chennai (North)	Indian Bank, Zonal Office, "KREST Building 2nd Floor No. 2, Jehangir Street Behind Indian Bank Head Office, Chennai - 600001	044- 25218319	---	zochennainorth@ indianbank.co.in
P.Anbu Kamaraj Assistant General Manager/ Zonal Manager	Chennai (South)	Indian Bank, Zonal Office, 55 Ethiraj Salai, Chennai - 600 008	044- 2825 7774	044-2825 6668	zochennaisouth@ indianbank.co.in
M. Srirama Chandra Babu Deputy General Manager/ Zonal Manager	Chinsurah	Indian Bank, Zonal Office, SENCO Building, 2nd Floor, Bally More, Bandel P.O. District- Hooghly, West Bengal-712103	033- 26802912	---	zochinsurah@ indianbank.co.in
P.Subramanian Deputy General Manager/ Zonal Manager	Coimbatore	Indian Bank, Zonal Office, 31, Variety Hall Road, Coimbatore - 641 001	0422- 2309242	0422- 2309241	zocoimbatore@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Vijayalakshmi P Deputy General Manager/ Zonal Manager	Cuddalore	Indian Bank, Zonal Office, AVR Towers, 3 rd Floor 4 Bharathi Road, Cuddalore 607 001	04142- 233832	04142- 222718	zocuddalore@ indianbank.co.in
Deepak Kumar Assistant General Manager/ Zonal Manager	Dehradun	Indian Bank, Zonal Office 1, Gandhi Road, 1 st Floor, Near Clock Tower, Uttarakhand, Dehradun -248001	0135- 2713976	---	Z0716@ indianbank.co.in
Shri Rakesh Kumar Agarwal Deputy General Manager/ Zonal Manager	Delhi Central	Indian Bank, Zonal Office, First Floor, 17, Indian Bank Building Sansad Marg, New Delhi - 110001	011- 23363757	011- 23367770	zodelhcentral@ indianbank.co.in
Rakesh Sehgal Deputy General Manager/ Zonal Manager	Delhi South	Indian Bank, Zonal Office 17 Parliament Street , (3 rd Floor), New Delhi - 110001	011- 23740230	---	zodelhisouth@ indianbank.co.in
Saket Kumar Assistant General Manager/ Zonal Manager	Deoghar	Indian Bank, Zonal Office 498 A, Srikant Road Belabagan, Deoghar- 814112	9931027519	---	zodeoghar@ indianbank.co.in
Sanjoy Roy Assistant General Manager/ Zonal Manager	Dibrugarh	Indian Bank, Zonal Office T.R. Phukan Road, Chring Chopori, Dibrugarh-786001	+91 9871 030250	---	zodibrugarh@ indianbank.co.in
Mamta Kumari Assistant General Manager/ Zonal Manager	Ernakulam	Indian Bank, Zonal Office, P B NO. 3567 62/1550, Floor B&C Ram Meena Building Valanjambalam Junction,S.A.Road,Kochi Ernakulam 682016	0484- 2351627	0484- 2370699	zoernakulam@ indianbank.co.in
Satish Kumar Sonkar Assistant General Manager/ Zonal Manager	Gaya	Indian Bank, Zonal Office Near Chopra Agency, South Bisar Tank, Gaya- 823001	0631- 2220250	---	zogaya@ indianbank.co.in
Vijendra Singh Malik Assistant General Manager/ Zonal Manager	Gonda	Indian Bank, Zonal Office Bahraich Road, Near Bus Stand District Gonda-271002	05262- 232763	---	Z721@ indianbank.co.in
Ajay Agarwal Deputy General Manager/ Zonal Manager	Gorakhpur	Indian Bank, Zonal Office 1st Floor, Prashant Towers, Old Transport Nagar District Gorakhpur Uttar Pradesh- 273016	0551- 2322247	---	zogorakpur@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Chandaneswar Goswami Assistant General Manager / Zonal Manager	Guwahati	Indian Bank, Zonal Office, Sharma And Sharma Market, 2 nd Floor, R G Baruah Road OPP Guwahati Commerce College Chandmari – 781003	7086066081	0361- 2467936	zoguwahati@ indianbank.co.in
Uttam Datta Assistant General Manager / Zonal Manager	Hamirpur	Indian Bank, Zonal Office, 10/379 Rameni, Tarauns, Hamirpur- 210301 Uttar Pradesh	05282- 221324	05282- 222282	zohamirpur@ indianbank.co.in
Kanaka. S Assistant. General Manager / Zonal Manager	Hubballi	Indian Bank, Zonal Office, V A Kalburgi Hall Mark, 1 st Floor, Desai Cross, Pinto Road, Hubballi– 580029	0836- 2353211	0836- 2353212	zohubli@ indianbank.co.in
Chandra Prakash I Deputy General Manager/ Zonal Manager	Hyderabad	Indian Bank, Zonal Office, Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad 500 029	040- 23222810	040- 23223409	zohyderabad@ indianbank.co.in
Rama Rao Bhogaraju Deputy General Manager / Zonal Manager	Jabalpur	Indian Bank, Zonal Office, Civil Lines, P.B. NO.-9 Residency Road, District-Jabalpur-482001	076- 14017346	---	zojabalpur@ indianbank.co.in
Jagdish Prasad Assistant General Manager / Zonal Manager	Jaipur	Indian Bank, Zonal Office, 50, II Floor, JTM, Near Jagatpura Flyover Model Town, Malviya Nagar Jaipur-302017	0141- 2752218	0141- 2752217	zojaipur@ indianbank.co.in
Srimathy. B Assistant General Manager/ Zonal Manager	Kancheepuram	Indian Bank, Zonal Office, 52 A & B, Sengazhu Neerodai Street, Near Pookadaichatram, Kancheepuram- 631502	044- 27227117	044- 27232431	zokancheepuram@ indianbank.co.in
Dhiraj Bhatia Deputy General Manager/ Zonal Manager	Kanpur	Indian Bank, Zonal Office, 15/287, Mahatma Gandhi Marg, Bada Chauraha Kanpur 208001	0512- 2346180	0512- 2346181-	zokanpur@ indianbank.co.in
P V Balachandran Assistant General Manager/ Zonal Manager	Karaikudi	Indian Bank, Zonal Office, 34/3, Church First Street JRC 4D Scan Complex First Floor,Near Periyar Statue Bus Stop Karaikudi 63001	04565- 239469	--	zokaraikudi@ indianbank.co.in
V V R K Subrahmanyam Assistant. General Manager /Zonal Manager	Karim Nagar	Indian Bank, Zonal Office 3-1-860, CVRN Road Opp.CSI Mission Hospital,Karim Nagar, Telangana -505001	0878- 2244390	0878- 2244389	zokarimnagar@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Narendra Kumar Assistant General Manager / Zonal Manager	Karnal	Indian Bank, Zonal Office, SCO 244 – 245, FF&SF, Sector-12, Urban Estate, Karnal 132001	0184 – 2266358	0184 – 2266359	zokarnal@ indianbank.co.in
Rajesh Kumar Singh Deputy General Manager / Zonal Manager	Kolkata I	Indian Bank Zonal Office 4th & 5 th Floor, Allahabad Bank Building, 377/378 GD Block , Sector III, Salt Lake , Kolkatta,- 700106	033- 40259749	---	zokolkatta1@ indianbank.co.in
Dhara Siva Prasad Deputy General Manager / Zonal Manager	Kolkata II	Indian Bank Zonal Office 2 nd Floor, Allahabad Bank Building, 377/378 GD Block , Sector III, Salt Lake , Kolkatta,- 700106	033- 40261911	033- 40261912	zokolkatta2@ indianbank.co.in
Vijaya Balasubramanian Assistant General Manager/Zonal Manager	Kozhikode	Indian Bank, Zonal Office, Ground Floor, Dr.SBs Dentistry and Orthodontics Clinic Building West Nadakkavu, Kannur Road Nadakkavu P O, Kozhokode- 673011	0495- 2366553	---	zokozhikode@ indianbank.co.in
A.Palani Deputy General Manager / Zonal Manager	Krishnagiri	Indian Bank, Zonal Office, 410 Gandhi Road, Opp Old Bus Stand First Floor, Gandhiroad, Krishnagiri 635001	04343- 233108	04343- 234552	zokrishnagiri@ indianbank.co.in
Vissa Venkata Ramana Rao Deputy General Manager / Zonal Manager	Kumbakonam	Indian Bank, Zonal Office, 1st and 2nd Floor, Shruthi Hospital Building, No.26,3rd Cross Street, Shanthi Nagar, Kumbakonam- 612001	0435- 2411961	---	zokumbakonam@ indianbank.co.in
Mithilesh Kumar Assistant General Manager / Zonal Manager	Lakhimpur Kheri	Indian Bank, Zonal Office , Randhey Complex, Kutchery Road, Lakhimpur, Lakhimpur Kheri, 262701	05872- 253009	---	zolakhimpurkheri@ indianbank.co.in
Prabhat Ranjan Sinha Deputy General Manager/ Zonal Manager	Lucknow	Indian Bank, Zonal Office, 2 nd Floor, New Building Hazratganj, Lucknow- 226 001	0522- 4015842	---	zolucknow@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Joginder Sandhu Deputy General Manager / Zonal Manager	Ludhiana	Indian Bank, Zonal Office SCF-88, Urban Estate Phase-I, Dugri, Ludhiana Punjab – 141013	0161- 5232120	73470350 31	zoludhiana@ indianbank.co.in
S.Fathima Deputy General Manager/ Zonal Manager	Madurai	Indian Bank, Zonal Office, 100/101, East Avani Moola Street, Madurai – 625 001	0452- 2327170	0452- 2327327	zomadurai@ indianbank.co.in
Shashank Jain Deputy General Manager/ Zonal Manager	Meerut	Indian Bank, Zonal Office, 55 The Mall, Meerut Cantonement, Meerut- 250001 Uttar Pradesh	0121- 2794227	---	zomeerut@ indianbank.co.in
Sagar Guha Assistant General Manager/ Zonal Manager	Midnapore	Indian Bank, Zonal Office Bidhananagar (Near Old Water Tank), Station Road, Midnapore- 721101	03222- 75938	03222- 261920	zomidnapore@ indianbank.co.in
T.Vasudevan Assistant General Manager/ Zonal Manager	Mirzapur	Indian Bank, Zonal Office Plot No 516, Makan No 174/4, Ward No 2, Muhallaputalighar, Natwan Pargana Kantit, Mirzapur- 231001	05442- 220638	05442- 220626	zomirzapur@ indianbank.co.in
Vinod Kumar Bhatt Assistant General Manager/ Zonal Manager	Moradabad	Indian Bank, Zonal Office Civil Lines, Opp. Bindal Showroom, Near Jain Mandir Moradabad- 244001	0591- 2428551	---	zomoradabad@ indianbank.co.in
Chandrasekaran V Deputy General Manager/ Zonal Manager	Mumbai South	Indian Bank, Zonal Office, 18 th Floor, Maker Towers 'F' Cuffe Parade, Mumbai – 400 005	022- 22182406	022- 22188550	zomumbaisouth@ indianbank.co.in
Shyam Shankar Deputy General Manager/ Zonal Manager	Mumbai West	Indian Bank, Zonal Office, Manish Commercial Centre, 216A Dr.Annie BesantRoad, Worli, Mumbai-400025	022- 24923246	-	Z738@ indianbank.co.in
Resham Lal Charaya Assistant General Manager/ Zonal Manager	Muzaffarpur	Indian Bank, Zonal Office, Om Shanti Complex, P.O.-Ramna, Dist.- Muzaffarpur- 842002	0621- 2953229	---	Z739@ indianbank.co.in
Hema Malathi E Assistant General Manager/Zonal Manager	Nagpur	Indian Bank, Zonal Office, 1st Floor, Palm Road, Near RBI, Civil Line, Nagpur-440001	0712- 2520553	---	zonagpur@ indianbank.co.in
Prachi Agrawal Deputy General Manager/ Zonal Manager	Noida	Indian Bank, Zonal Office, D-211/2, Indian Bank Building, Sector 61,	0120- 4270251	0120- 2583592	zonoida@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
		Noida Dist.-Gautam Budh Nagar. PIN--201301			
Om Prakash Kalra Deputy General Manager/ Zonal Manager	Patna	Indian Bank, Zonal Office, 1st floor, Budh marg, Near Kotwali Thana, Patna- 800 001	0612- 2219480	0612- 2206683	zopatna@ indianbank.co.in
P Mohan Doss Assistant General Manager/Zonal Manager	Poonamallee	Indian Bank, Zonal Office, No.55, 2nd Floor, Ethiraj Salai Egmore Chennai-60008	044- 28252043	---	zopoonamallee@ indianbank.co.in
Senthil Kumar. S Deputy General Manager / Zonal Manager	Puducherry	Indian Bank, Zonal Office, 66/4, East Coast Road, Pakkamudayanpet Puducherry - 605008	0413- 2257139	0413- 2255217	zopuducherry@ indianbank.co.in
K G M Faizani Assistant General Manager/ Zonal Manager	Pune	Indian bank, Zonal Office, 2nd Floor, Hermes Waves, Central Avenue Road,Lane No.3, Kalyani Nagar, Pune – 411 006	020- 26656663	---	zopune@ indianbank.co.in
Raj Kumar Deputy General Manager /Zonal Manager	Raipur	Indian bank, Zonal Office, Bachhawat Complex 18/1421 New Shanti Nagar, Near Dish College, P.O. Shanker Nagar, Raipur- 492007	0771- 4059516	0771- 2438270	zoraipur@ indianbank.co.in
Rajesh Mundra Deputy General Manager, Zonal Manager	Ranchi	Indian Bank, Zonal Office, 4th Floor, S.P.G Mart Bahu Bazar Old H.B Road Ranchi -834001	0651- 2460091	0651- 2460096	zoranchi@ indianbank.co.in
Unnikrishnan Nair P Deputy General Manager/ Zonal Manager	Salem	Indian Bank, Zonal Office, III Floor Divya Towers 15/1 Fort Main Road Opp Govt Super Speciality Hospital, Salem – 636 001	0427- 2216499	0427- 2213799	zosalem@ indianbank.co.in
Pradipta Kumar Kar Assistant General Manager/ Zonal Manager	Sambalpur	Indian Bank, Zonal Office Shyam Arcade, I Floor, Khetraipur, PO/Dist : Sambalpur- 768003	8249098573	-	zosambalpur@ indianbank.co.in
Aurovind Prasad Mahapatra Assistant General Manager/ Zonal Manager	Satna	Indian Bank, Zonal Office Bank Building, Jai Stambh Chowk, 2 nd Floor, Satna- 485001	076- 72414400	---	Z747@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Faukh Rasid Bokhari Assistant General Manager/ Zonal Manager	Siliguri	Indian Bank, Zonal Office 2 Church Road, Siliguri- 734001	0353- 2431183	---	zosiliguri@ indianbank.co.in
Vineet Bajpai Deputy General Manager/ Zonal Manager	Sitapur	Indian Bank, Zonal Office Near Raja Ground, Civil Lines, Sitapur-261001	05862- 272720	---	zositapur@ indianbank.co.in
Pranesh Kumar Asst. General Manager/Zonal Manager	Surat	Indian Bank, Zonal Office 101-102, 3 rd Floor, West Field Square, III, Vesu, Surat 395007	0261- 2217140	0261- 12217140	zosurat@ indianbank.co.in
S.Senthil Kumar Deputy General Manager/ Zonal Manager	Thiruvanantha puram	Indian Bank, Zonal Office, Indian Bank Towers, II Floor, M G Road, Tiruvananthapuram 695001	0471- 2578603	0471 - 2578602	zothiruvananthapur am@ indianbank.co.in
Bochala Sudha Rani Deputy General Manager/ Zonal Manager	Tirunelveli	Indian Bank, Zonal Office, 1/17, 2 nd Floor, GRR Building New Bustand STC Road, P K Nagar, Perumalpuram Tirunelveli 627 007	0462- 2555500	0462- 2555544	zotirunelveli@ indianbank.co.in
M. Aruna Deputy General Manager / Zonal Manager	Tirupathi	Indian Bank, Zonal Office, First Floor, K.R.Pride, Near TTD Admn Building, Kapil Teertham Road, Tirupati 517507	0877- 2500030/37	0877- 2234434	zotirupati@ indianbank.co.in
Padmavathy Srikant Assistant General Manager / Zonal Manager	Tiruvannamalai	Indian Bank, Zonal Office STR BSNL Building Vellore Main Road Tiruvannamalai 606601	04175- 250120	04175- 250114	zotiruvannamalai@ indianbank.co.in
Rajendran G Deputy General Manager/ Zonal Manager	Trichy	Indian Bank, Zonal Office, Jenne Plaza, II Floor 5 E Bharathiar Salai, Cantonment, Trichy - 620 001	0431- 2461501	0431- 2411632	zotrichy@ indianbank.co.in
Rajender Kumar Assistant General Manager / Zonal Manager	Udaipur	Indian Bank, Zonal Office 203 & 204, Paras Prime, Paras circle, Ahmedabad Udaipur road, Sector 11, Distt.Hiran Magari- 313001	0294- 2944831	---	zoudaipur@ indianbank.co.in
Rajesh Deputy General Manager/ Zonal Manager	Varanasi	Indian Bank, Zonal Office S 19/33 Md Ekram Building, Varuna Bridge, Varanasi-221002	0542- 2507572	0542- 2505443	zovaranasi@ indianbank.co.in

Name/Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
Krishna Raj. D Deputy General Manager/ Zonal Manager	Vellore	Indian Bank, Zonal Office, Pearl Arcade, 2nd and 3rd Floor, 8 th East Main Road, Gandhi Nagar, Vellore-632006	0416- 2249618 / 21	---	zovellore@ indianbank.co.in
Raja Sekhara Rao Konda Venkata Asst General Manager / Zonal Manager	Vijayawada	Indian Bank, Zonal Office, P B No.73, 26-25-25, Durgiwari Street, NRP Road Gandhi Nagar Vijayawada -520003	0866- 2578043	0866- 2578867	zovijayawada@ indianbank.co.in
C H Venkata Ramana Rao Assistant General Manager/Zonal Manager	Visakhapatnam	Indian Bank, Zonal Office, 47-10-24 & 25, 3 rd Floor, Sai Trade Centre, 2 nd Lane, Dwarakanagar Visakhapatnam 530020	0891- 2747403	0891- 2747404	zovisakhapatnam @ indianbank.co.in