

a	
कापरेट कार्यालय: क्रेडिट कार्ड सेंटर	Corporate Office : Credit Card Centre
तीसरी मंजिल, इंडियन बैंक बिल्डिंग	III Floor , Indian Bank building
66, राजाजी सालै, चेन्नै - 600001	66 Rajaji Salai ,Chennai 600001
फोन/ Phone: 044-25262999	फैक्स/ Fax: 044-25261999
ई-मेल/ Email: creditcard@indianbank.co.in	

20.12.2012

Kind attn: Indian Bank Credit Card Customers

We have enabled OTP (One Time Password) as an additional security validation for all Online / E-com transactions. The OTP will be sent, instantaneously at the time of each and every Online transaction, to the mobile number and email id registered with CO: Credit Card Centre of the respective Credit Card holder. Henceforth dynamic OTP will be in force instead of static VbV (Verified by Visa) pass word for online / e-com transactions.

Please note that OTP is not applicable to foreign currency Online / E-com Transactions. For enabling foreign currency Online / E-com Transactions, card holders are requested to contact CO: Credit Card Centre (phone: 044-2522 1321 or send an email to creditcard@indianbank.co.in / kolappa.pillai@indianbank.co.in) for activation / reactivation from 10.00 a.m. to 5.00 p.m. during working days.

V Radhakrishnan
Deputy General Manager (RMD/NID)