

Annexure II: Amendments Corrigendum

SI no	RFP Point No/ Title	Page No. in RFP	Details Provided in RFP	Query/Changes Requested	Amendment
75	Section IV. 17	22	Termination for default: The Bank, without prejudice to any other remedy for breach of contract, by written notice (with a notice period of 15 days) of default sent to the Successful Bidder, may terminate this Contract in whole or in part:	The clauses (a) and (b) are generic. Termination is acceptable for breach of material terms and conditions, which are not cured within the mutually agreed cure period.	The Bank, without prejudice to any other remedy for breach of contract, by written notice (with a notice period of 30 days) of default sent to the Successful Bidder, may terminate this Contract in whole or in part:
76		We request bank to provide a Cure period of 60 days to the Bidder. The Bidder also requires a right to terminate or suspend the services in the event of breach of the agreement terms by the Bank.			
77		We request the Bank to provide supplier cure period of 30 days before exercising its right to terminate the Contract.			
93	SECTION V - Qualification Criteria Point – 5	27	Bidder should have implemented or currently implementing the same TSS offered to Indian Bank in at least 1 Scheduled Commercial Bank in India along with Facility Management Services at Bank Premises.	We request the bank to modify this clause to LOI issued by any scheduled commercial bank in India for implementing TSS. We can share the certificate from the bank but cannot provide a certificate as the deployment is on a Brown Label model .	The bidder should have implemented or currently implementing the same TSS offered to Indian Bank for at least 1 scheduled commercial bank in India.
94		Request the bank to remove this clause and allow the participation of new vendors, the proposed solution is implemented globally and the bidder has good experience for facility management in hosted environment rather than supporting same in bank's premises			

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95				<p>This is a completely new solution and none of the banks have given purchase order mentioning TSS solution in PO along with Facility management services at Bank's premises.</p> <p>We request Bank to amend the clause as :</p> <p>Bidder should have implemented or currently implementing the same TSS offered to Bank, in at least 1 Scheduled Commercial Bank in India Document / proof to be submitted: Bidder to submit reference letter from Bank mentioning the proposed TSS solution implemented.</p>	
96				<p>We would request Bank to modify the said clause as "Bidder or their TSS partner should have implemented or currently implementing the same TSS offered to Indian Bank in at least 1 Scheduled Commercial Bank in India as a part of the ATM packaged solution with their ATM partners." (or) "Bidder should have implemented or currently implementing the same TSS offered to Indian Bank in at least 1 Scheduled Commercial Bank in India in the existing/ongoing ATM projects".</p>	

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99	SECTION V - Qualification Criteria Point - 3	27	The bidder should have made net profit during each of the last three consecutive financial years.	Request the bank to accept the financial data for FY2014-15, 2015-16 & 2016-17 because the financial statements for the year FY2017-18 are under preparation. Request the bank to change this clause as "The bidder should have made net profit during two of the last three consecutive financial years (FY2014-15, FY2015-16, and FY2016-17)."	The Bidder should have recorded positive net worth during the last consecutive financial years
106	Pt No 12	48	12. DETAILS FOR CUSTOMER REFERENCE(TO BE SUBMITTED FOR MINIMUM 2 CUSTOMERS WHO HAVE PURCHASED THE TSS UNDER CAPEX MODEL)	We request the bank to remove this as we are providing this under Opex model	Amendment: Details for customer reference (To be submitted for minimum 1 customer who has purchased the TSS under CAPEX / OPEX model.