**Nodal Officer for Customer Service/Grievance Redressal (For all types of Grievances including grievances against the service providers of outsourced agencies)**

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| **Sri. M Nagarajan General Manager (CSC)** **Indian Bank, Corporate Office,** **254-260, Avvai Shanmugham Salai,** **CHENNAI – 600014.** **Telephone: 044 – 2813 4126. FAX No. 044 -2813 4080** **Email:** **nodalofficer@indianbank.co.in** |

**Principal Code Compliance Officer (BCSBI):**

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| --- |
| **Sri. M Nagarajan General Manager (CSC)** **Indian Bank, Corporate Office,** **254-260, Avvai Shanmugham Salai,** **CHENNAI – 600014.** **Telephone: 044 – 2813 4126. FAX No. 044 -2813 4080** **Email:** **nodalofficer@indianbank.co.in** |

**Nodal Officer under Banking Ombudsman Scheme**

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| --- |
| **Sri. M Nagarajan General Manager (CSC)** **Indian Bank, Corporate Office,** **254-260, Avvai Shanmugham Salai,** **CHENNAI – 600014.** **Telephone: 044 – 2813 4126. FAX No. 044 -2813 4080 Email:** **nodalofficer@indianbank.co.in** |

| Name/Designation | Zone | Zonal Office address | Phone No | Fax No | e-mail |
| --- | --- | --- | --- | --- | --- |
| Shri. Sudhir Kumar GuptaAssistant General Manager/ Zonal Manager | Ahmedabad | Indian Bank, Zonal Office,Rudra Arcade’ B Block, 2nd Floor, 132 feet – Drive-in Cross Road, Memnagar,Ahmedabad 380052  | 079-2746 2504 | 079- 2743 9668 | zoahmedabad@indianbank.co.in |
| Shri B NagarjunaDeputy General Manager / Zonal Manager | Amaravathi | Indian Bank, Zonal Office,26-25-25, Durgivari streetNRP road, GandhinagarDistrict Krishna 520003 | 0866-2579048 | 0866- 2578867 | zoamaravathi@indianbank.co.in |
| Shri.Sandeep Kumar General Manager/ Zonal Manager | Bangalore | Indian Bank, Zonal Office,4th Floor, East Wing, Raheja Towers, 26-27 M G Road,Bangalore 560 001 | 080-2295 8900 | 080- 2295 8905 | zobangalore@indianbank.co.in  |
| Shri Sunil K PradhanAsst. General Manager / Zonal Manager | Barddhaman | C/O-150, B C ROAD BURRABAZAR BARDHAMANRAJBATI - 713104 | 0342-2645108 |  | zobarddhaman@indianbank.co.in |
| Ms Vallery RathAssistant General Manager/ Zonal Manager | Berhampur | Rajarani Tower Near B N Pur Police Station Main Road, Courtpeta, BerhampurGanjam Orissa - 760004 |  |  | zoberhampur@indianbank.co.in |
| Shri Sanjay Kumar S Lade Deputy General Manager / Zonal Manager | Bhopal | Indian Bank, Zonal Office228, I Floor, Major Shopping Centre, M.P.Nagar Zone-IBhopal, Madhya Pradesh-462011 | 0755-2572077 | 0755- 2573814 | zobhopal@indianbank.co.in |
| Shri.Sashi Bushan DashDeputy General Manager/ Zonal Manager | Bhubaneswar | Indian Bank, Zonal Office,B-2, First Floor, East Saheed Nagar, Bhubaneswar 751007ORISSA. | 0674-2543545 | 0674-2543523 | zobhubaneswar@indianbank.co.in |
| Shri.S Uday KumarDeputy General Manager/ Zonal Manager | Chandigarh | Indian Bank, Zonal Office,P B No.739, SCO 190-192, Sector 7C,Chandigarh-160019 | 0172-2794419 | 0172-5005830 | zochandigarh@indianbank.co.in |
| Shri.M KarthikeyanGeneral Manager/ Zonal Manager | Chennai (North) | Indian Bank, Zonal Office,Indian Bank Building, 5th Floor66 Rajaji Salai, Chennai - 600001 | 044-25226301 | 044-25226310 | zochennainorth@indianbank.co.in |
| Shri Ramu A General Manager/ Zonal Manager | Chennai (South) | Indian Bank, Zonal Office,55 Ethiraj Salai, Chennai - 600 008 | 044-2825 6886 | 044-2825 6668 | zochennaisouth@indianbank.co.in |
| Shri.Ramakrishnan KDeputy General Manager / Zonal Manager  | Coimbatore | Indian Bank, Zonal Office,31, Variety Hall Road,Coimbatore - 641 001 | 0422-2309240 | 0422-2309241 | zocoimbatore@indianbank.co.in |
| Shri.Subramanian PDeputy General Manager/ Zonal Manager | Cuddalore | Indian Bank, Zonal Office, AVR Towers, 3rd Floor 4 Bharathi Road,Cuddalore 607 001 | 04142-220143 | 04142-222718 | zocuddalore@indianbank.co.in  |
| Shri.K SuryanarayananDeputy General Manager/ Zonal Manager | Ernakulam | Indian Bank, Zonal Office,P B NO. 3567 62/1550, Floor B&CRam Meena BuildingValanjambalam JunctionS.A.Road, KochiErnakulam 682016 | 0484-2370999 | 0484-2370699 | zoernakulam@indianbank.co.in |
| Ms Sushila Parthasarathy Assistant General Manager/ Zonal Manager | Erode | Indian Bank, Zonal Office, No 9 Gandhiji Road, Erode, Tamil Nadu - 638001 | 0424-2269922 | --- | zoerode@inidanbank.co.in |
| Shri.Ram Mehar Saroha Deputy General Manager / Zonal Manager  | Ghaziabad | Indian Bank, Zonal Office,C – 69, RDC, Raj Nagar,Ghaziabad – 201002 UP. | 0120-2826223 | 0120-2826226 | zoghaziabad@indianbank.co.in  |
| Shri Basheer AhamedDeputy General Manager / Zonal Manager | Guwahati | Indian Bank, Zonal Office, Sharma And Sharma Market, 2nd Floor, R G Baruah RoadOPP Guwahati Commerce CollegeChandmari – 781003 Assam | 0361-2467935 | 0361-2467936 | zoguwahati@indianbank.co.in |
| Shri.Dhara Siva PrasadAsst. General Manager / Zonal Manager | Hubli | Indian Bank, Zonal Office,V A Kalburgi Hall Mark,1st Floor, Desai Cross, Pinto Road, Hubli – 580029 | 0836-2353210 | 0836-2353212 | zohubli@indianbank.co.in |
| Shri.R ManoharDeputy Manager/ Zonal Manager | Hyderabad | Indian Bank, Zonal Office,P B No. 1042, 3-6-365 Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad 500 029 Telangana | 040-23224350 | 040-23223409 | zohyderabad@indianbank.co.in  |
| Smt.Savita Rani GuptaDeputy General Manager / Zonal Manager | Jaipur | Indian Bank, Zonal OfficeJTM, Near Jagatpura FlyoverModel Town, Malviya NagarJaipur, Rajasthan, 302017 | 0141-2752216 | 0141-2752217 | zojaipur@indianbank.co.in |
| Ms Vijayalakshmi PAssistant General Manager/ Zonal Manager | Kancheepuram | Indian Bank, Zonal Office,510/511 Gandhi Road, 1st Floor, Kancheepuram 631 501 | 044-27223763 | 044-27232431 | zokancheepuram@indianbank.co.in |
| Shri Venkata Ramana Rao C HAssistant General Manager/ Zonal Manager | Kanpur | Indian Bank, Zonal Office, C/o Indian Bank Mall Road Branch, 17/13, Mall Road, Opp. To Nanarao Park, Kanpur – UP 208001 | 051223051892305189 | -- | zokanpur@indianbank.co.in |
| Shri Venkataramanan KAssistant General Manager/ Zonal Manager | Karaikudi | Indian Bank, Zonal Office, No 21 Koviloor Road, Karaikudi, Sivaganga District, Tamil Nadu - 630001 | 0456-5239469 | -- |  |
| Shri.Mudela Prabhakara ReddyAsst. General Manager/Zonal Manager | Karim Nagar | Indian Bank, Zonal Office3-1-860, CVRN Road Opp.CSI Mission HospitalKarim Nagar, Telangana -505001 | 0878-2244388 | 0878-2244389 | zokarimnagar@indianbank.co.in |
| Shri.Najeeb Ullah Khan Deputy General Manager / Zonal Manager | Karnal | Indian Bank, Zonal Office,SCO 244 – 245, FF&SF, Sector-12, Urban Estate, Karnal 132001 | 0184 – 2266357 | 0184 – 2266359 | zokarnal@indianbank.co.in |
| Shri.S Rengarajan General Manager/ Zonal Manager | Kolkata | Indian Bank, Zonal Office,4th Floor, 3/1 R N Mukherjee Road, Kolkata – 700 001 | 033-22488135 | 033-22436601 | zokolkata@indianbank.co.in  |
| Shri Santhosh Kumar MAssistant General Manager/Zonal Manager | Kozhikode | Indian Bank, Zonal Office, LIC Building, S M Street, Kozhikode Kerala - 673001 | 0495-2721809 | 0495-2727088 |  |
| Shri.G VijayakumarDeputy General Manager/ Zonal Manager | Krishnagiri | Indian Bank, Zonal Office, No 91 Pennagaram Road, DDDC Building, First Floor, Dharmapuri - 636701 | 04342 260082 | 04342 267511 | zokrishnagiri@indianbank.co.in |
| Shri. Ganesaraman ADeputy General Manager/ Zonal Manager | Kumbakonam | Indian Bank, Zonal Office,Dr. Besant Road, Moopanar Arcade, Kumbakonam 612 001 Tamil Nadu | 0435-2431172 | 0435-2401477 | zokumbakonam@indianbank.co.in |
| Smt. Neera Chakravarty Deputy General Manager/ Zonal Manager | Lucknow | Indian Bank, Zonal Office,2-B, Habibullah Estate,11 MG Road, Hazratganj,Lucknow 226 001UTTAR PRADESH  | 0522-2616533 | 0522-2230804 | zolucknow@indianbank.co.in |
| Shri.Mandeep SinghDeputy General Manager / Zonal Manager | Ludhiana | Indian Bank, Zonal OfficeSCF-88, Urban EstatePhase-I, Dugri, LudhianaPunjab - 141013 | 0161-5232101 | 0161-5232100 | zoludhiana@indianbank.co.in |
| Shri.Subramanian KAssistant General Manager/ Zonal Manager | Madurai | Indian Bank, Zonal Office,100/101, East Avani Moola Street, Madurai - 625 001 | 0452-2323230 | 0452-2327327 | zomadurai@indianbank.co.in |
| Shri.S.RaviGeneral Manager/ Zonal Manager | Mumbai | Indian Bank, Zonal Office,18th Floor, Maker Towers 'F'Cuffe Parade, Mumbai - 400 005 | 022-22181880 | 022-22188550 | zomumbai@indianbank.co.in |
| Shri Azad Singh GandasGeneral Manager/ Zonal Manager | New Delhi | Indian Bank, Zonal Office,P B No.109 World Trade Centre, Upper Ground Floor, Babar Road,New Delhi - 110 001 | 011-23413934 | 011-23413860 | zonewdelhi@indianbank.co.in |
| Shri Giriraj Shankar MishraAssistant General Manager/ Zonal Manager | Patna | Indian Bank, Zonal Office,1st Floor, Govind Bhavan,New Dak Bungalow Road,Patna - 800 001 BIHAR | 0612-2219494 | 0612-2206682 | zopatna@indianbank.co.in  |
| Shri Chandrasekaran VAssistant General Manager/Zonal Manager | Poonamallee | Indian Bank, Zonal Office, No 5, JNC Street, Poonamallee, Thiruvallur, Tamil Nadu - 600056 | 04426491666 | 044-26491666 |  |
| Shri. Veeraraghavan BDeputy General Manager & Zonal Manager | Puducherry | Indian Bank, Zonal Office, 66/4, East Coast Road, PakkamudayanpetPuducherry - 605008 | 0413-2251807 | 0413-2255217 | zopuducherry@indianbank.co.in |
| Shri.Deepak Gupta Deputy General Manager/ Zonal Manager | Pune | Indian bank, Zonal Office,Progress House 3rd Floor, 54 Pune Mumbai Road,Near NABARD, Shivaji Nagar,Pune – 411 005 | 020-25541292 | 020-25541829 | zopune@indianbank.co.in  |
| Shri Prabat Ranjan SinhaAssistant General Manager, Zonal Manager | Ranchi | Indian Bank, Zonal Office, Sainik Bhavan Main Road, Ranchi, Jharkhand -834001 | 0651-2330612 | 0651-2331762 | ranchi@indianbank.co.in |
| Shri. Selvaraj SDeputy General Manager/ Zonal Manager | Salem | Indian Bank, Zonal Office, III Floor Divya Towers 15/1 Fort Main RoadOpp Govt Super Speciality Hospital, Salem – 636 001 | 0427-2218168 | 0427-2213799 | zosalem@indianbank.co.in |
| Shri Rakesh Kumar AgarwalAsst. General Manager/Zonal Manager | Surat | 101-102, 3rd Floor, West Field Square, Adjacent Nandanvan III, Vesu, Surat 395007 | 0261-2217140 |  | zosurat@indianbank.co.in |
| Shri.S.SureshDeputy General Manager/ Zonal Manager | Thiruvananthapuram | Indian Bank, Zonal Office,Indian Bank Towers,II Floor, M G Road,Tiruvananthapuram 695001 | 0471-2578601 | 0471 - 2578602 | zothiruvananthapuram@indianbank.co.in |
| Shri.Gopikrishnan C RDeputy General Manager/ Zonal Manager | Tirunelveli | Indian Bank, Zonal Office,1/17, 2nd Floor, GRR BuildingNew Bustand- STC Road, P K Nagar, PerumalpuramTirunelveli 627 007 | 0462-2555511 | 0462-2555544 | zotirunelveli@indianbank.co.in |
| Shri.P Lakshmi NarayanaDeputy General Manager / Zonal Manager  | Tirupati | Indian Bank, Zonal Office,First Floor, K.R.PrideNear TTD, Admn. Building, Kapil Teertham Road, Tirupati 517507 | 0877-2234437 | 0877-2234434 | zochittoor@indianbank.co.in |
| Shri.Uthaya Kumar VAssistant General Manager / Zonal Manager | Tiruvannamalai | Indian Bank, Zonal OfficeSTR BSNL BuildingVellore Main RoadTiruvannamalai 606601 | 04175-250121 | 04175-250114 | zotiruvannamalai@indianbank.co.in |
| Shri Palani AAssistant General Manager/ Zonal Manager | Thiruvarur | Indian Bank, Zonal Office,Dr. Besant Road, Moopanar Arcade, Kumbakonam 612 001 Tamil Nadu | 0435-2431172 | 0435-2401477 | zokumbakonam@indianbank.co.in |
| Shri.Saminathan VDeputy General Manager/ Zonal Manager | Trichy | Indian Bank, Zonal Office, Jenne Plaza, III Floor 5 F Bharathiar Salai, Cantonment, Trichy - 620 001 | 0431-2415823 | 0431-2411632 | zotrichy@indianbank.co.in |
| Shri S Sundara RajDeputy General Manager/ Zonal Manager | Vellore | Indian Bank,Zonal Office,II & III Floor, TKM Complex,46-51 Katpadi Road,Vellore - 632 004 | 0416-2232639 | 0416-2232817 | zovellore@indianbank.co.in  |
| Shri.Balaji Suresh Kumar MAssistant General Manager / Zonal Manager | Vijayawada | Indian Bank, Zonal Office,P B No.73, 26-25-25, Durgiwari Street, NRP RoadGandhi NagarVijayawada -520003 | 0866-2579047 | 0866-2578867 | zovijayawada@indianbank.co.in  |
| Shri.K S Sudhakara RaoDeputy General Manager/Zonal Manager | Visakhapatnam | Indian Bank, Zonal Office, 47-10-24 & 25, 3rd Floor, Sai Trade Centre, 2nd Lane,DwarakanagarVisakhapatnam 530020 | 0891-2705252 | 0891-2747404 | zovisakhapatnam@indianbank.co.in  |