

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

Debenture Trustee

Data of complaints against Debenture Trustee (DTs) to be displayed on website

Data for the month ending September 2023

Sl.No	Received from	Forward from Previous month	Received during the month	Total Pending #	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)
						Pending for less than 3	Pending for more than 3 months	
1	Directly From Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	0	NA
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
	Grand Total	0	0	0	0	0	0	NA

* Includes Complaints of previous months resolved in the current month, if any.

** Includes total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum of total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Debenture Trustee
Data of complaints against Debenture Trustee(DTs) to be displayed on their websites

Month -Wise complaints data on Half Yearly basis

Sl.No	Month	Carried forward from previous month#	Received	Resolved	Pending
1	April - 2023	0	0	0	0
2	May -2023	0	0	0	0
3	June - 2023	0	0	0	0
4	July -2023	0	0	0	0
5	August - 2023	0	0	0	0
6	September - 2023	0	0	0	0
	Grand Total	0	0	0	0

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

Sl.No	Year	Carried forward from previous Year	Received	Resolved	Pending
1	2019-20	0	2	2	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
	Grand Total	0	2	2	0