



Principal Nodal Officer for Customer Service/Grievance Redressal:

(For all types of Grievances including grievances against the service providers of outsourced agencies)

Shri. Amit Chaudhari

General Manager (KYC/AML/CSCE)

Indian Bank, Head Office,

No.66, Rajaji Salai, Chennai - 600001

Telephone: 044 - 25279971

Email: nodalofficer@indianbank.co.in

Principal Nodal Officer under Banking Ombudsman Scheme:

Shri. Amit Chaudhari

General Manager (KYC/AML/CSCE)

Indian Bank, Head Office,

No.66, Rajaji Salai, Chennai - 600001

Telephone: 044 - 25279971

Email: nodalofficer@indianbank.co.in



**Name, Address, Telephone No, FAX No. & E-MAIL ID of
Nodal Officers for Customer Complaints in respect of Zones**

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
DIBYENDU DE Zonal Manager	Agra	Indian Bank, Zonal Office Plot GP 56, First Floor, Cross Road Mall Pt DeenDayal Upadhyay Puram Sikandra Agra 282007	0562- 2650700	zoagra@ indianbank.co.in
PRABHAT RANJAN SINHA Zonal Manager	Ahmedabad	Indian Bank, Zonal Office, 301-311 3 rd floor, Neelkanth Avenue 1 Opp. Gujarat Vidhyapeeth C.U.Shah college road, Ashram road Ahmedabad - 380014	079- 27431248	zoahmedabad@ indianbank.co.in
GOWRI SANKAR RAO N Zonal Manager	Amaravathi	Indian Bank, Zonal Office 235/3 JKC College Road Gujjanagundla Guntur Dist- 520006	0863- 2387130	zoamaravati@ indianbank.co.in
ABHISHEK GUPTA Zonal Manager	Amritsar	Indian Bank, Zonal Office SCO 96, 4th Floor Near Hotel Bloom(Back Side) Block B, Ranjit Avenue Amritsar - 143001	0183- 2830600	zoamritsar@ indianbank.co.in
ANIRBAN DUTTA Zonal Manager	Asansol	Indian Bank, Zonal Office Udrej Bhavan, 8GT Road (West), Upper Chelidanga,, Asansol Paschim Burdwan Dist. West Bengal-713304	0341- 3510028	zoasansol@ indianbank.co.in
KRUSHNA CHANDRA SAHU Zonal Manager	Bahraich	Indian Bank, Zonal Office 114 Raipur Raja Jail Road Bahraich - 271801	0525- 2222222	zo.bahraich@ indianbank.co.in
AMAL SINHA Zonal Manager	Banda	Indian Bank, Zonal Office Tindwari Road, Near St. Mary's School, Banda Uttarpradesh	05282- 221324	zohamirpur@ indianbank.co.in
UCHHAB CHANDRA PATRA Zonal Manager	Barasat	Indian Bank, Zonal Office 54 K N C Road, P.O.-Barasat, District.-24 PGS (NORTH) West Bengal - 700124	033- 25525255	zobarasat@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
CHILLARA DASARADHA RAMA RAO Zonal Manager	Bengaluru	Indian Bank, Zonal Office, 4 th Floor, East Wing, Raheja Towers, 26-27 M G Road, Bangalore - 560001	080-2295 8899	zobangalore@ indianbank.co.in
KUMUD RANJAN KUMAR Zonal Manager	Berhampore	Indian Bank Zonal Office 1 st Floor Panchanantala, NH-34,Panchanantala , Berhampore, 742101	0348- 2299924	Z184@ indianbank.co.in
DHARMENDRA PRATAP PARMAR Zonal Manager	Berhampur	Indian Bank, Zonal Office 1st and 2nd Floor, Sri Krishna Vihar Chowk, Main Rd, Ambapua, Berhampur- 760010	0680- 2404018	zoberhampur@ indianbank.co.in
ANKUR JAYASWAL Zonal Manager	Bhagalpur	Indian Bank, Zonal Office DEVDOOT Complex, First Floor, 15, Radha Rani Sinha Road, Near Navyog Vidyalaya, Bhagalpur-812001	0641- 2300764	zobhagalpur@ indianbank.co.in
RAJIV RANJAN Zonal Manager	Bhopal	Indian Bank, Zonal Office Office Complex, C Block, First Floor, Gautam Nagar Bhopal-462023	0755- 2583669	zobhopal@ indianbank.co.in
SUMAN KUMAR Zonal Manager	Bhubaneswar	Indian Bank, Zonal Office, B-2, East Saheed Nagar, Bhubaneswar -751007	0674- 2543514	zobhubaneswar @indianbank. co.in
SANKAR RAJU V Zonal Manager	Chandigarh	Indian Bank, Zonal Office, 2nd Floor, SCO 49-50, Bank Square Sector 17B Chandigarh-160019	0172- 2702912	zochandigarh@ indianbank.co.in
RANJITH KUMAR K Zonal Manager	Chennai (North)	Indian Bank, Zonal Office, "KREST Building 2nd Floor No. 2, Jehangir Street Behind Indian Bank HO, Chennai - 600001	044- 25218319	zochennainorth @indianbank. co.in
SATYANARAYANA M M K Zonal Manager	Chennai (South)	Indian Bank, Zonal Office, 55 Ethiraj Salai, Chennai - 600 008	044- 2825 7774	zochennaisouth @indianbank. co.in
SAILENDRA KUMAR SINGH Zonal Manager	Chinsurah	Indian Bank, Zonal Office, SESCO Building, 2nd Floor, Bally More, Bandel P.O. District- Hooghly, West Bengal-712103	033- 26802912	zochinsurah@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
VENKATA RAMANA RAO C H Zonal Manager	Coimbatore	Indian Bank, Zonal Office, 31, Variety Hall Road, Coimbatore - 641 001	0422- 2309242	zocoimbatore@ indianbank.co.in
SHANTHI S K Zonal Manager	Cuddalore	Indian Bank, Zonal Office, AVR Towers, 3 rd Floor 4 Bharathi Road, Cuddalore 607 001	04142- 233832	zocuddalore@ indianbank.co.in
SRI KRISHA CHAITANYA HOTA Zonal Manager	Cuttack	Indian Bank Zonal Office Plot No. C/9 CDA Sector - 6 P.O : Markatnagar (CDA) Cuttack - 753014	0671- 525057	zocuttack@india nbank.co.in
RAJEEV KUMAR ROY Zonal Manager	Dehradun	Indian Bank, Zonal Office 1, Gandhi Road, 1 st Floor, Near Clock Tower, Uttarakhand, Dehradun -248001	0135- 2713976	ZO716@ indianbank.co.in
SANJOY ROY Zonal Manager	Delhi Central	Indian Bank, Zonal Office, First Floor, 17, Indian Bank Building Sansad Marg, New Delhi - 110001	011- 23363757	zodelhicentral@ indianbank.co.in
GITANJALI SAHU Zonal Manager	Delhi South	Indian Bank, Zonal Office 17 Parliament Street , (3 rd Floor), New Delhi - 110001	011- 23740230	zodelhisouth@ indianbank.co.in
VISHNU PRABHAKAR Zonal Manager	Deoghar	Indian Bank, Zonal Office 498 A, Srikant Road Belabagan, Deoghar- 814112	8000434889	zodeoghar@ indianbank.co.in
GOVINDARAJU V Zonal Manager	Dharmapuri	Indian Bank, Zonal Office, First Floor, 91, DDDC Building, Pennagaram Road, Dharmapuri - 636701	04342- 262503	zodharmapurii@ indianbank.co.in
MIRNAL DAS Zonal Manager	Dibrugarh	Indian Bank, Zonal Office T.R. Phukan Road, Chring Chopori, Dibrugarh-786001	0747- 8834452	zodibrugarh@ indianbank.co.in
SANJEEV KUMAR C Zonal Manager	Ernakulam	Indian Bank, Zonal Office, P B NO. 3567 62/1550, Floor B&C Ram Meena Building Valanjambalam Junction, S.A.Road, Kochi Ernakulam- 682016	0484- 2351627	zoernakulam@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
SATISH KUMAR Zonal Manager	Gaya	Indian Bank, Zonal Office Near Chopra Agency, South Bisar Tank, Gaya- 823001	0631- 2220250	zogaya@ indianbank.co.in
RAJESH BADORIA Zonal Manager	Gonda	Indian Bank, Zonal Office Bahraich Road, Near Bus Stand Gonda-271002	05262- 232763	Z721@ indianbank.co.in
SATISH KUMAR SONKAR Zonal Manager	Gorakhpur	Indian Bank, Zonal Office 1st Floor, Prashant Towers, Old Transport Nagar, District Gorakhpur Uttar Pradesh- 273016	0551- 2322247	zogorakpur@ indianbank.co.in
RAMESH KUMAR MISHRA Zonal Manager	Gurgaon	Indian Bank Zonal Office Plot no. 16, IRCON Tower, 4th floor, Sector-32, Gurgaon - 122003	011 41053165	zo.gurgaon@ indianbank.co.in
ALOK KUMAR Zonal Manager	Guwahati	Indian Bank, Zonal Office, G L publication building 3rd floor, Ulubari Kamrup - 781007	7086066081	zoguwahati@ indianbank.co.in
GANESAN S Zonal Manager	Hubballi	Indian Bank, Zonal Office, V A Kalburgi Hall Mark, 1 st Floor, Desai Cross, Pinto Road, Hubballi- 580029	0836- 2353211	zohubli@ indianbank.co.in
KONDAVEETI SRINIVAS Zonal Manager	Hyderabad	Indian Bank, Zonal Office, Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad- 500 029	040- 23220099	zohyderabad@ indianbank.co.in
MITHILESH KUMAR VERMA Zonal Manager	Indore	Indian Bank, Zonal Office, HIG main road, near LIG square, Indore- 452015	9572190405	z196@ indianbank.co.in
LALIT NARAYAN MISHRA Zonal Manager	Jabalpur	Indian Bank, Zonal Office, Civil Lines, P.B. NO.-9 Residency Road, District, Jabalpur-482001	076- 14017346	zojabalpur@ indianbank.co.in

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MITHILESH KUMAR Zonal Manager	Jaipur	Indian Bank, Zonal Office, 50, II Floor, JTM, Near Jagatpura Flyover Model Town, Malviya Nagar Jaipur-302017	0141- 2974314	zojaipur@ indianbank.co.in
SUBHASH KUMAR Zonal Manager	Jalandhar	Indian Bank Zonal Office 2nd Floor, SCO 44C Urban Estate Phase II Jalandhar- 144022	0181- 5027767	zojalandhar@ indianbank.co.in
ALOK KUMAR SHAHI Zonal Manager	Jhansi	Indian Bank Zonal Office 92, Civil Lines, Jhansi- 284001	0510- 2451992	zojhansi@ indianbank.co.in
SRIMATHY B Zonal Manager	Kancheepuram	Indian Bank, Zonal Office, 52 A & B, Sengazhu Neerodai Street, Near Pookadaichatram, Kancheepuram- 631502	044- 27227117	zokancheepuram @indianbank. co.in
SANJAY KUMAR MISHRA Zonal Manager	Kanpur	Indian Bank, Zonal Office, 15/287, Mahatma Gandhi Marg, Bada Chauraha Kanpur 208001	0512- 2346180	zokanpur@ indianbank.co.in
ARUN PANDIAN M Zonal Manager	Karaikudi	Indian Bank, Zonal Office, 34/3, Church First Street JRC 4D Scan Complex First Floor,Near Periyar Statue Bus Stop Karaikudi 63001	04565- 239469	zokaraikudi@ indianbank.co.in
SUDHAKARA RAO P S S Zonal Manager	Karim Nagar	Indian Bank, Zonal Office, 3-1-860, CVRN Road Opp.CSI Mission Hospital,Karim Nagar, Telangana -505001	0878- 2954391	zokarimnagar@ indianbank.co.in
KAJAL SINGH Zonal Manager	Karnal	Indian Bank, Zonal Office, Ist Floor, SP Building , Behind Indian Oil Petrol Pump, Novelty Road, Karnal - 132001	0184- 2266358	zokarnal@ indianbank.co.in
SHASHIKAR DAYAL Zonal Manager	Kolkata Central	Indian Bank, Zonal Office, 4th & 5 th Floor, Allahabad Bank Building, 377/378, GD Block, Sector III, Salt Lake, Kolkata- 700106	033- 40259749	zokolkatta1@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
ABHILAKSHIT KAUSHAL Zonal Manager	Kolkata North	Indian Bank Zonal Office 2 nd Floor, Allahabad Bank Building, 377/378 GD Block, Sector III, Salt Lake, Kolkata- 700106	033- 40261911	zokolkatta2@ indianbank.co.in
PRAMOD KUMAR Zonal Manager	Kolkata South	Indian Bank Zonal Office 14, India Exchange Place Kolkata- 700106	033- 22319306	zokolkatasouth@ indianbank.co.in
R PRADEEP KUMAR Zonal Manager	Kozhikode	Indian Bank, Zonal Office, Ground Floor, Dr.SBs Dentistry and Orthodontics Clinic Building West Nadakkavu, Kannur Road Nadakkavu P O, Kozhikode- 673011	0495- 2366553	zokozhikode@ indianbank.co.in
SUBRAMANIAN N Zonal Manager	Kumbakonam	Indian Bank, Zonal Office, 34, B-1, Thiruvidadimaruthur Road Nal Road, Kumbakonam- 612001	0435- 2411962	zokumbakonam @indianbank. co.in
KAMLESH CHANDRA TRIPATHI Zonal Manager	Lakhimpur Kheri	Indian Bank, Zonal Office, Randhey Complex, Kutchery Road, Lakhimpur, Lakhimpur Kheri-262701	05872- 253009	zolakhimpurkheri @indianbank. co.in
PANKAJ KUMAR SINGH Zonal Manager	Lucknow	Indian Bank, Zonal Office, 2 nd Floor, New Building Hazratganj, Lucknow- 226 001	0522- 3515983	zolucknow@ indianbank.co.in
SHIVNEET SHARMA Zonal Manager	Ludhiana	Indian Bank, Zonal Office SCF-88, Urban Estate Phase-I, Dugri, Ludhiana Punjab – 141013	0161- 5232120	zoludhiana@ indianbank.co.in
BHALASUBBRAMANIAN M V Zonal Manager	Madurai	Indian Bank, Zonal Office, 100/101, East Avani Moola Street, Madurai – 625 001	0452- 4351178	zomadurai@ indianbank.co.in
SWARNA PRAVA SUNDARRAY Zonal Manager	Malkajgiri	Indian Bank, Zonal Office, 3-6-365, 4th floor, Liberty Plaza, Himayat Nagar, Hyderabad - 500029	0402- 3224350	zo.malkajgiri@ indianbank.co.in
VIKAS KUMAR Zonal Manager	Meerut	Indian Bank, Zonal Office, 55 The Mall, Meerut Cantonement, Meerut- 250001	0121- 2794227	zomeerut@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
MRUTYUNJAY DAS Zonal Manager	Midnapore	Indian Bank, Zonal Office Bidhananagar (Near Old Water Tank), Station Road, Midnapore- 721101	03222-75938	zomidnapore@ indianbank.co.in
HEMANT MISHRA Zonal Manager	Mirzapur	Indian Bank, Zonal Office Plot No 516, Makan No 174/4, Ward No 2, Muhallaputalighar, Natwan Pargana Kantit, Mirzapur- 231001	05442- 220638	zomirzapur@ indianbank.co.in
PAWAN KUMAR BAIDYA Zonal Manager	Moradabad	Indian Bank, Zonal Office Civil Lines, Opp. Bindal Showroom, Near Jain Mandir Moradabad- 244001	0591- 2428551	zomoradabad@ indianbank.co.in
RAVINDRA SINGH Zonal Manager	Mumbai South	Indian Bank, Zonal Office, 2 nd Floor, 37, Mumbai Samachar Marg, Fort, Mumbai - 400023	022- 40052513	zomumbaisouth @ indianbank.co.in
RAJESH MUNDRA Zonal Manager	Mumbai West	Indian Bank, Zonal Office, Manish Commercial Centre, 216A Dr.Annie Besant Road, Worli, Mumbai-400025	022- 24923246	Z738@ indianbank.co.in
PREENA KUMARI Zonal Manager	Muzaffarpur	Indian Bank, Zonal Office, Om Shanti Complex, P.O.-Ramna, Dist.-Muzaffarpur- 842002	0621- 2953229	Z739@ indianbank.co.in
ANIL R KULKARNI Zonal Manager	Mysore	Indian Bank, Zonal Office, No.1, Shalivahana Road, Nazarbad Mysuru- 570010	8212500115	zomysore@india nbank.co.in
BALASUBRAMANIAN P Zonal Manager	Nagapattinam	Indian Bank Zonal Office NO 28 Perumal Koil South Street, Nagapattinam- 611001	04365- 241005	zonagapattinam @ indianbank.co.in
TEJENDRA SINGH Zonal Manager	Nagpur	Indian Bank, Zonal Office, 1st Floor, Palm Road, Near RBI, Civil Line, Nagpur-440001	0712- 2520552	zonagpur@ indianbank.co.in
NEELMANI BHARDWAJ Zonal Manager	Noida	Indian Bank, Zonal Office, D-211/2, Indian Bank Building, Sector 61, Gautam Budh Nagar Noida - 201301	0120- 4270251	zonoida@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
AMAN KUMAR JHA Zonal Manager	Patna	Indian Bank, Zonal Office, 1st floor, Budh marg, Near Kotwali Thana, Patna- 800 001	0612- 2219480	zopatna@ indianbank.co.in
SRINIVASAN R Zonal Manager	Poonamallee	Indian Bank, Zonal Office, No.55, 2nd Floor, Ethiraj Salai, Egmore Chennai-600008	044- 28252043	zopoonamallee @ indianbank.co.in
PRAMENDRA N UPADHYAY Zonal Manager	Prayagraj	Indian Bank, Zonal Office 22 Purushottam Das Tandon Road Civil Lines, Prayagraj - 211001	0532- 2624254	zoallahabad@ indianbank.co.in
VENGATA SUBRAMANIAN. M Zonal Manager	Puducherry	Indian Bank, Zonal Office, 66/4, East Coast Road, Pakkamudayanpet Puducherry - 605008	0413- 2255112	zopuducherry@ indianbank.co.in
ARCHANA SHAHDEO Zonal Manager	Pune	Indian bank, Zonal Office, 2nd Floor, Hermes Waves, Central Avenue Road,Lane No.3, Kalyani Nagar, Pune – 411 006	020- 26656663	zopune@ indianbank.co.in
RUPESH KUMAR AGARWAL Zonal Manager	Raipur	Indian bank, Zonal Office, Kushal Vatika 18/1421, Near Raymind Showroom New Shanti Nagar Shankar Nagar Raipur- 492007	0771- 3599563	zoraipur@ indianbank.co.in
KATTULA RAJ KUMAR Zonal Manager	Rajahmundry	Indian Bank Zonal Office 79-3-7, 3rd floor RTC complex road (Croma bldg) RK Plaza, Opp. Reliance Petrol Pump, Rajahmundry- 533101	0883- 2427100	zorajahmundry@ indianbank.co.in
GHANSHYAM KUMAR Zonal Manager	Rajkot	Indian Bank, Zonal Office, 150 ft. Ring Road Nana Mava Circle Rajkot- 360005	0281- 2576198	zorajkot@ indianbank.co.in
RAJESH SHARAN Zonal Manager	Ranchi	Indian Bank, Zonal Office, 4th Floor, S.P.G Mart Bahu Bazar Old H.B Road Ranchi -834001	0651- 2460091	zoranchi@ indianbank.co.in
SUSHILA PARTHASARATHY Zonal Manager	Salem	Indian Bank, Zonal Office, III Floor Divya Towers 15/1 Fort Main Road Opp Govt Super Speciality Hospital, Salem – 636 001	0427- 2216499	zosalem@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
ISH PRAKASH SHUKLA Zonal Manager	Sambalpur	Indian Bank, Zonal Office Shyam Arcade, I Floor, Khetraipur, PO/Dist : Sambalpur-768003	0663350036 6	zosambalpur@ indianbank.co.in
RUPAN VINAYAK Zonal Manager	Satna	Indian Bank, Zonal Office Bank Building, Jai Stambh Chowk, 2 nd Floor, Satna- 485001	076- 72414400	Z747@ indianbank.co.in
GANESH MOHAPATRA Zonal Manager	Siliguri	Indian Bank, Zonal Office 2 Church Road, Siliguri- 734001	0353- 2431183	zosiliguri@ indianbank.co.in
RAJENDRA PRASAD DUBEY Zonal Manage	Sitapur	Indian Bank, Zonal Office Near Raja Ground, Civil Lines, Sitapur-261001	9792581566	zositapur@ indianbank.co.in
PRAKASHRAO S NIMJE Zonal Manager	Surat	Indian Bank, Zonal Office 101-102, 3 rd Floor, West Field Square, III, Vesu, Surat - 395007	0261- 3512322	zosurat@ indianbank.co.in
SURESH K Zonal Manager	Thiruvanantha puram	Indian Bank, Zonal Office, Indian Bank Towers, II Floor, M G Road, Tiruvananthapuram 695001	0471- 2578603	zothiruvananthap uram@ indianbank.co.in
RAJAN M P Zonal Manager	Tirunelveli	Indian Bank, Zonal Office, 1/17, 2 nd Floor, GRR Building New Bustand STC Road, P K Nagar, Perumalpuram Tirunelveli - 627 007	0462- 2555500	zotirunelveli@ indianbank.co.in
SELVARAJ M Zonal Manager	Tirupathi	Indian Bank, Zonal Office, First Floor, K.R.Pride, Near TTD Admn Building, Kapil Teertham Road, Tirupati 517507	0877- 2500030/37	zotirupati@ indianbank.co.in
DAMOTHARAN GOVINDARAJAN Zonal Manager	Tiruppur	Indian Bank Zonal Office KRBS Towers, Second Floor P N Road, Mettupalayam Bus Stop Tiruppur- 641602	0421- 2202412	zotiruppur@ indianbank.co.in
RAMARAJAN Zonal Manager	Tiruvannamalai	Indian Bank, Zonal Office STR BSNL Building Vellore Main Road Tiruvannamalai- 606601	04175- 250120	zotiruvannamalai @ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	e-mail
UMA. M Zonal Manager	Trichy	Indian Bank, Zonal Office, Jenne Plaza, II Floor 5 E Bharathiar Salai, Cantonment, Trichy - 620 001	0431- 2461501	zotrichy@ indianbank.co.in
PAWAN KUMAR GUPTA Zonal Manager	Udaipur	Indian Bank, Zonal Office 203 & 204, Paras Prime, Paras circle, Ahmedabad Udaipur road, Sector 11, Distt.Hiran Magari-313001	0294- 2944832	zoudaipur@ indianbank.co.in
ROOPALI SINGH Zonal Manager	Varanasi	Indian Bank, Zonal Office S 19/33 Md Ekram Building, Varuna Bridge, Varanasi-221002	0542- 2507573	zovaranasi@ indianbank.co.in
SRIRAMA CHANDRA BABU M Zonal Manager	Vellore	Indian Bank, Zonal Office, Pearl Arcade, 2nd and 3rd Floor, 8th East Main Road, Gandhi Nagar, Vellore-632006	0416- 2249618 / 21	zovellore@ indianbank.co.in
MUTCHINA RAJESH Zonal Manager	Vijayawada	Indian Bank, Zonal Office, P B No.73, 26-25-25, Durgiwari Street, NRP Road Gandhi Nagar Vijayawada -520003	0866- 2578043	zovijayawada@ indianbank.co.in
AWADHESH KUMAR PURBEY Zonal Manager	Visakhapatnam	Indian Bank, Zonal Office, 3rd Floor, Sai Trade Centre, 2nd Lane, Dwarakanagar Visakhapatnam- 530020	0891- 2747403	zovisakhapatnam @ indianbank.co.in