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## प्रेस विज्ञप्ति/ PRESS RELEASE

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## Ms. Arundhati Bhattacharya delivers speech in Indian Bank's LEADERSHIP TALK SERIES

Indian Bank is conducting "LEADERSHIP TALK SERIES" to its employees to horn their leadership skills while climbing up the ladder. Many eminent personalities from varies fields had shared their experiences and the struggles faced by them during their hard times. As part of the series, Ms Arundhati Bhattacharya, Former Chairman, SBI shared her rich experience with the 40000 plus employees of Indian Bank through Virtual mode.

The meeting started with Smt. Padmaja Chunduru, MD and CEO of India Bank welcoming Ms. Bhattacharya and thereafter sharing her own experiences and interactions with Ms Bhattacharya while working at SBI International Branch in Los Angeles. She stated one incident where Ms Bhattacharya, despite of her demanding schedule as General Manager of SBI, took time and explained in details the steps to be initiated for improving the Business at the International Branch of the Bank.

In her articulated speech, Ms. Bhattacharya highlighted the importance of DIGITAIZATION and the scopes of Digital Banking. She said, the Banks should make the digital Banking products customer friendly i.e exactly what the customer needs from the Banks by thinking from the customer's point of view.

Ms. Bhattacharya also elaborated her views on the Leadership qualities and importance of building strong team which meets any difficulties during the course of work. Ms. Bhattacharya further stated that Sharing Knowledge with your peers and juniors is as important as the process of attaining the same. One should always try to make their presence felt in the Office during various meetings/discussions by providing valuable suggestions. But at the same time should also ensure that in their absence, the processes that they are handling are not hampered because of over dependence on them.

She said, as a Young Officer, one should make attempt to attain maximum knowledge, work hard and Build a reputation for oneself and Senior Officers should have a clear Idea about the capabilities of their team and ensure that only the delegable tasks are given to the team and all other jobs are handled by themselves. For attaining this one has to be a very good listener to understand the Proficiency of the team member.

While making a Decision also, one should not have ego in accepting to any inputs or better advices from the Team Members and also should have the courage to retract from any wrong decision or mistake with equal grace. Mistakes should be considered as a lesson and one should ensure to do a deep analysis of the failures in life to understand the reasons for the same.

While working in the organisation, one should also make sure to be kind and helpful to one's team and peers in the manner of providing Guidance wherever required, correct the mistakes and always lead with a smile.

Ms. Bhattacharya also answered question put up by the Staff members of the Bank from various Zones and from the Corporate Office as well. The interaction ended with a Vote of Thanks from our Executive Director, Sh. V VShenoy. The Executive Directors Shri K Ramachandran , Shri Imran Amin Siddiqui, General Managers and staff were attended the speech.

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