



Principal Nodal Officer for Customer Service/Grievance Redressal:
(For all types of Grievances including grievances against the service providers of outsourced agencies)

Shri. Sandeep Kumar Ghosal

General Manager (KYC/AML/CSC)

Indian Bank, Head Office,

No.66, Rajaji Salai, Chennai - 600001

Telephone: 044 - 25279971

Email: nodalofficer@indianbank.co.in

Principal Nodal Officer under Banking Ombudsman Scheme:

Shri. Sandeep Kumar Ghosal

General Manager (KYC/AML/CSC)

Indian Bank, Head Office,

No.66, Rajaji Salai, Chennai - 600001

Telephone: 044 - 25279971

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**Name, Address, Telephone No, FAX No. & E-MAIL ID of Nodal Officers for Customer Complaints
In respect of Zones**

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
TARUN KUMAR BISHNOI Zonal Manager	Agra	Indian Bank, Zonal Office Plot GP 56, First Floor, Cross Road Mall Pt DeenDayal Upadhyay Puram Sikandra Agra 282007	0562- 2650700	--	zoagra@ indianbank.co.in
RAJESH KUMAR JHA Zonal Manager	Ahmedabad	Indian Bank, Zonal Office, Rudra Arcade' B Block, 2 nd Floor, 132 feet - Drive-in Cross Road, Memnagar, Ahmedabad 380052	079- 27431248	079- 2743 9668	zoahmedabad@ indianbank.co.in
PRAMENDRA N UPADHYAY Zonal Manager	Allahabad	Indian Bank, Zonal Office 22 Purushottam Das Tandon Road Civil Lines, Allahabad, Uttar Pradesh-211001	0532- 2624254	0532- 2235897	zoallahabad@ indianbank.co.in
SURYANARAYANA MURTHY DARBHA Zonal Manager	Amaravathi	Indian Bank, Zonal Office 235/3 JKC College Road Gujjanagundla Guntur Dist- 520006	0863- 2387130	--	zoamaravati@ indianbank.co.in
ABHISHEK GUPTA Zonal Manager	Amritsar	Indian Bank, Zonal Office SCO 90 District Shopping Centre Ranjit Avenue Amritsar-143001	0183- 2830600	0183- 2830600	zoamritsar@ indianbank.co.in
RAMESH KUMAR MISHRA Zonal Manager	Asansol	Indian Bank, Zonal Office Udrej Bhavan, 8GT Road (West), Upper Chelidanga,, Asansol Paschim Burdwan Dist. West Bengal-713304	0341- 3510028	--	zoasansol@ indianbank.co.in
RAVINDRA SINGH Zonal Manager	Bahraich	Indian Bank, Zonal Office 114 Raipur Raja Jail Road Bahraich - 271801	0525- 2222222		zo.bahraich@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
RAJEEV KUMAR ROY Zonal Manager	Barasat	Indian Bank, Zonal Office 54 K N C Road, P.O.-Barasat, District.-24 PGS (NORTH) West Bengal - 700124	033- 25525255	--	zobarasat@ indianbank.co.in
CHILLARA DASARADHA RAMA RAO Zonal Manager	Bengaluru	Indian Bank, Zonal Office, 4 th Floor, East Wing, Raheja Towers, 26-27 M G Road, Bangalore - 560001	080-2295 8899	080- 22958905	zobangalore@ indianbank.co.in
PURUSHOTTAM KUMAR SINHA Zonal Manager	Berhampore	Indian Bank Zonal Office 1 st Floor Panchanantala, NH-34,Panchanantala , Berhampore, 742101	9507846018		Z184@indianbank. co.in
UCHHAB CHANDRA PATRA Zonal Manager	Berhampur	Indian Bank, Zonal Office Plot no-704/7172 & 704/7174, 1st and 2nd Floor, Sri Krishna Vihar Chowk, Main Rd, Ambapua, Berhampur- 760010	0680- 2404018	0680- 2404016	zoberhampur@ indianbank.co.in
SAKET KUMAR Zonal Manager	Bhagalpur	Indian Bank, Zonal Office DEVDOOT Complex, First Floor, 15, Radha Rani Sinha Road, Near Navyog Vidyala, Bhagalpur-812001	0641- 2300764	0641- 2301184	zobhagalpur@ indianbank.co.in
SANJOY ROY Zonal Manager	Bhopal	Indian Bank, Zonal Office Office Complex, C Block, First Floor, Gautam Nagar Bhopal-462023	7552602347		zobhopal@ indianbank.co.in
SACHIKANTA DAS Zonal Manager	Bhubaneswar	Indian Bank, Zonal Office, B-2, East Saheed Nagar, Bhubaneswar -751007	0674- 2543514	0674- 2543523	zobhubaneswar@ indianbank.co.in
RANANJAY SINGH Zonal Manager	Chandigarh	Indian Bank, Zonal Office, 2nd Floor, SCO 49-50, Bank Square Sector 17B Chandigarh-160019	0172- 2702912	---	zochandigarh@ indianbank.co.in
FATHIMA S Zonal Manager	Chennai (North)	Indian Bank, Zonal Office, "KREST Building 2nd Floor No. 2, Jehangir Street Behind Indian Bank HO, Chennai - 600001	044- 25218319	---	zochennainorth@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
ANBUKAMARAJ P Zonal Manager	Chennai (South)	Indian Bank, Zonal Office, 55 Ethiraj Salai, Chennai - 600 008	044- 2825 7774	044-2825 6668	zochennaisouth@ indianbank.co.in
SAILENDRA KUMAR SINGH Zonal Manager	Chinsurah	Indian Bank, Zonal Office, SESCO Building, 2nd Floor, Bally More, Bandel P.O. District- Hooghly, West Bengal-712103	033- 26802912	---	zochinsurah@ indianbank.co.in
SRINIVASAN R Zonal Manager	Coimbatore	Indian Bank, Zonal Office, 31, Variety Hall Road, Coimbatore - 641 001	0422- 2309242	0422- 2309241	zocoimbatore@ indianbank.co.in
GOWRI SANKAR RAO N Zonal Manager	Cuddalore	Indian Bank, Zonal Office, AVR Towers, 3 rd Floor 4 Bharathi Road, Cuddalore 607 001	04142- 233832	04142- 222718	zocuddalore@ indianbank.co.in
PARIKSHIT DASMOHAPATRA Zonal Manager	Cuttack	Indian Bank Zonal Office 124, Deulasahi Cuttack- 753008	0671- 525057		zocuttack@indianba nk.co.in
RAJEEV KUMAR Zonal Manager	Dehradun	Indian Bank, Zonal Office 1, Gandhi Road, 1 st Floor, Near Clock Tower, Uttarakhand, Dehradun -248001	0135- 2713976	---	ZO716@ indianbank.co.in
MAMTA KUMARI Zonal Manager	Delhi Central	Indian Bank, Zonal Office, First Floor, 17, Indian Bank Building Sansad Marg, New Delhi - 110001	011- 23363757	011- 23367770	zodelhicentral@ indianbank.co.in
SANTOSH KUMAR KAPARI Zonal Manager	Delhi South	Indian Bank, Zonal Office 17 Parliament Street , (3 rd Floor), New Delhi - 110001	011- 23740230	---	zodelhisouth@ indianbank.co.in
VISHNU PRABHAKAR Zonal Manager	Deoghar	Indian Bank, Zonal Office 498 A, Srikant Road Belabagan, Deoghar- 814112	8000434889	---	zodeoghar@ indianbank.co.in
PADMAVATHY SRIKANT Zonal Manager	Dharmapuri	Indian Bank, Zonal Office, First Floor, 91, DDDC Building, Pennagaram Road, Dharmapuri - 636701	04342- 262503		zodharmapuri@ indianbank.co.in
SUBHASH KUMAR Zonal Manager	Dibrugarh	Indian Bank, Zonal Office T.R. Phukan Road, Chring Chopori, Dibrugarh-786001	8580582941	---	zodibrugarh@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
SURAJ NAIR M Zonal Manager	Ernakulam	Indian Bank, Zonal Office, P B NO. 3567 62/1550, Floor B&C Ram Meena Building Valanjambalam Junction, S.A.Road, Kochi Ernakulam- 682016	0484- 2351627	0484- 2370699	zoernakulam@ indianbank.co.in
SANTOSH KUMAR BHAGAT Zonal Manager	Gaya	Indian Bank, Zonal Office Near Chopra Agency, South Bisar Tank, Gaya- 823001	0631- 2220250	---	zogaya@ indianbank.co.in
HEMANT MISHRA Zonal Manager	Gonda	Indian Bank, Zonal Office Bahraich Road, Near Bus Stand District Gonda-271002	05262- 232763	---	Z721@ indianbank.co.in
SATISH KUMAR SONKAR Zonal Manager	Gorakhpur	Indian Bank, Zonal Office 1st Floor, Prashant Towers, Old Transport Nagar District Gorakhpur Uttar Pradesh- 273016	0551- 2322247	---	zogorakpur@ indianbank.co.in
SANJEEV DUA Zonal Manager	Gurgaon	Indian Bank Zonal Office G14, Cannought Place Delhi - 110001	011 41053165		zo.gurgaon@ indianbank.co.in
CHANDANESWAR GOSWAMI Zonal Manager	Guwahati	Indian Bank, Zonal Office, Sharma And Sharma Market, 2 nd Floor, R G Baruah Road OPP Guwahati Commerce College Chandmari – 781003	7086066081	0361- 2467936	zoguwahati@ indianbank.co.in
GHANSHYAM KUMAR Zonal Manager	Hamirpur	Indian Bank, Zonal Office, 10/379 Rameni, Tarauns, Hamirpur- 210301 Uttar Pradesh	05282- 221324	05282- 222282	zohamirpur@ indianbank.co.in
GOVINDARAJU V Zonal Manager	Hubballi	Indian Bank, Zonal Office, V A Kalburgi Hall Mark, 1 st Floor, Desai Cross, Pinto Road, Hubballi– 580029	0836- 2353211	0836- 2353212	zohubli@ indianbank.co.in
CHANDRA PRAKASH I Zonal Manager	Hyderabad	Indian Bank, Zonal Office, Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad- 500 029	040- 23220099	040- 23223409	zohyderabad@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
LALIT NARAYAN MISHRA Zonal Manager	Jabalpur	Indian Bank, Zonal Office, Civil Lines, P.B. NO.-9 Residency Road, District, Jabalpur 482001	076- 14017346	---	zojabalpur@ indianbank.co.in
SHASHI RANJAN GIRI Zonal Manager	Jaipur	Indian Bank, Zonal Office, 50, II Floor, JTM, Near Jagatpura Flyover Model Town, Malviya Nagar Jaipur-302017	0141- 2974314	0141- 2752217	zojaipur@ indianbank.co.in
RAJNISH KUMAR CHOUDHARY Zonal Manager	Jalandhar	Indian Bank Zonal Office 2nd Floor, SCO 44C Urban Estate Phase II Jalandhar- 144022	0181- 5027767		zojalandhar@ indianbank.co.in
SANTOSH KUMAR MAHARANA Zonal Manager	Jhansi	Indian Bank Zonal Office 92, Civil Lines, Jhansi- 284001	0510- 2451992		zojhansi@ indianbank.co.in
RAJARAMAN A Zonal Manager	Kancheepuram	Indian Bank, Zonal Office, 52 A & B, Sengazhu Neerodai Street, Near Pookadaichatram, Kancheepuram- 631502	044- 27227117	044- 27232431	zokancheepuram@i ndianbank.co.in
VIVEK Zonal Manager	Kanpur	Indian Bank, Zonal Office, 15/287, Mahatma Gandhi Marg, Bada Chauraha Kanpur 208001	0512- 2346180	0512- 2346181-	zokanpur@ indianbank.co.in
DHAMOTHARAN GOVINDARAJAN Zonal Manager	Karaikudi	Indian Bank, Zonal Office, 34/3, Church First Street JRC 4D Scan Complex First Floor, Near Periyar Statue Bus Stop Karaikudi 63001	04565- 239469	--	zokaraikudi@ indianbank.co.in
SOMEPALI SRINIVASA RAO Zonal Manager	Karim Nagar	Indian Bank, Zonal Office 3-1-860, CVRN Road Opp.CSI Mission Hospital, Karim Nagar, Telangana -505001	0878- 2244388	0878- 2244389	zokarimnagar@ indianbank.co.in
HARJIT PAL SINGH UTMAL Zonal Manager	Karnal	Indian Bank, Zonal Office, SCO 244 – 245, FF&SF, Sector-12, Urban Estate, Karnal 132001	0184 – 2266358	0184 – 2266359	zokarnal@ indianbank.co.in
KESHARI LAL GUPTA Zonal Manager	Kolkata Central	Indian Bank Zonal Office 4th & 5 th Floor, Allahabad Bank Building, 377/378 GD Block , Sector III, Salt Lake , Kolkata- 700106	033- 40259749	---	zokolkatta1@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
SUBODH KR PANIGRAHI Zonal Manager	Kolkata North	Indian Bank Zonal Office 2 nd Floor, Allahabad Bank Building, 377/378 GD Block , Sector III, Salt Lake , Kolkata- 700106	033- 40261911	033- 40261912	zokolkatta2@ indianbank.co.in
PANKAJ KUMAR SINGH Zonal Manager	Kolkata South	Indian Bank Zonal Office 14, India Exchange Place Kolkata- 700106	033- 22319306		zokolkatasouth@indian bank.co.in
VIJAYA BALASUBRAMANIA N Zonal Manager	Kozhikode	Indian Bank, Zonal Office, Ground Floor, Dr.SBs Dentistry and Orthodontics Clinic Building West Nadakkavu, Kannur Road Nadakkavu P O, Kozhokode- 673011	0495- 2366553	---	zokozhikode@ indianbank.co.in
RAJA SEKHARA RAO KONDA VENKATA Zonal Manager	Kumbakonam	Indian Bank, Zonal Office, 1st and 2nd Floor, Shruthi Hospital Building, No.26,3rd Cross Street, Shanthi Nagar, Kumbakonam- 612001	0435- 2411962	---	zokumbakonam@ indianbank.co.in
MITHILESH KUMAR Zonal Manager	Lakhimpur Kheri	Indian Bank, Zonal Office , Randhey Complex, Kutchery Road, Lakhimpur, Lakhimpur Kheri-262701	05872- 253009	---	zolakhimpurkheri@i ndianbank.co.in
PRANESH KUMAR Zonal Manager	Lucknow	Indian Bank, Zonal Office, 2 nd Floor, New Building Hazratganj, Lucknow- 226 001	0522- 3515983	---	zolucknow@ indianbank.co.in
ROOPALI SINGH Zonal Manager	Ludhiana	Indian Bank, Zonal Office SCF-88, Urban Estate Phase-I, Dugri, Ludhiana Punjab – 141013	0161- 5232120	734703503 1	zoludhiana@ indianbank.co.in
BHALASUBBRAMAN IAN M V Zonal Manager	Madurai	Indian Bank, Zonal Office, 100/101, East Avani Moola Street, Madurai – 625 001	0452- 4351178	0452- 2327327	zomadurai@ indianbank.co.in
DINESH KRISHNARAO MANTHAPURWAR Zonal Manager	Meerut	Indian Bank, Zonal Office, 55 The Mall, Meerut Cantonement, Meerut- 250001 Uttar Pradesh	0121- 2794227	---	zomeerut@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
SUSHANTA KUMAR DAS Zonal Manager	Midnapore	Indian Bank, Zonal Office Bidhananagar (Near Old Water Tank), Station Road, Midnapore- 721101	03222-75938	03222- 261920	zomidnapore@ indianbank.co.in
KAMLESH KUMAR SINGH Zonal Manager	Mirzapur	Indian Bank, Zonal Office Plot No 516, Makan No 174/4, Ward No 2, Muhallaputalighar, Natwan Pargana Kantit, Mirzapur- 231001	05442- 220638	05442- 220626	zomirzapur@ indianbank.co.in
PRADEEP KUMAR ARORA Zonal Manager	Moradabad	Indian Bank, Zonal Office Civil Lines, Opp. Bindal Showroom, Near Jain Mandir Moradabad- 244001	0591- 2428551	---	zomoradabad@ indianbank.co.in
UMA M Zonal Manager	Mumbai South	Indian Bank, Zonal Office, 2 nd Floor, 37, Mumbai Samachar Marg, Fort, Mumbai - 400023	022- 40052513		zomumbaisouth@ indianbank.co.in
RAM SWARUP SARKAR Zonal Manager	Mumbai West	Indian Bank, Zonal Office, Manish Commercial Centre, 216A Dr.Annie Besant Road, Worli, Mumbai-400025	022- 24923246	-	Z738@ indianbank.co.in
JAYANTA KUMAR PRUSTI Zonal Manager	Muzaffarpur	Indian Bank, Zonal Office, Om Shanti Complex, P.O.-Ramna, Dist.- Muzaffarpur- 842002	0621- 2953229	---	Z739@ indianbank.co.in
ANIL R KULKARNI Zonal Manager	Mysore	Indian Bank, Zonal Office, No.1, Shalivahana Road, Nazarbada Mysuru- 570010	8212500115	---	zomysore@indianba nk.co.in
KUMAR A Zonal Manager	Nagapattinam	Indian Bank Zonal Office NO 28 Perumal Koil South Street, Nagapattinam- 611001	04365- 241005		zonagapattinam@ indianbank.co.in
PRAKASHRAO S NIMJE Zonal Manager	Nagpur	Indian Bank, Zonal Office, 1st Floor, Palm Road, Near RBI, Civil Line, Nagpur-440001	0712- 2520552	---	zonagpur@ indianbank.co.in
PRACHI AGRAWAL Zonal Manager	Noida	Indian Bank, Zonal Office, D-211/2, Indian Bank Building, Sector 61, Noida Dist.-Gautam Budh Nagar. PIN-201301	0120- 4270251	0120- 2583592	zonoida@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
OM PRAKASH KALRA Zonal Manager	Patna	Indian Bank, Zonal Office, 1st floor, Budh marg, Near Kotwali Thana, Patna- 800 001	0612- 2219480	0612- 2218120	zopatna@ indianbank.co.in
SUSHILA PARTHASARATHY Zonal Manager	Poonamallee	Indian Bank, Zonal Office, No.55, 2nd Floor, Ethiraj Salai Egmore Chennai-60008	044- 28252043	---	zopoonamallee@ indianbank.co.in
B KUMAR DOURE Zonal Manager	Puducherry	Indian Bank, Zonal Office, 66/4, East Coast Road, Pakkamudayanpet Puducherry - 605008	0413- 2255112	0413- 2255217	zopuducherry@ indianbank.co.in
RAJEEV KUMAR Zonal Manager	Pune	Indian bank, Zonal Office, 2nd Floor, Hermes Waves, Central Avenue Road,Lane No.3, Kalyani Nagar, Pune – 411 006	020- 26656663	---	zopune@ indianbank.co.in
RAJESH SHARAN Zonal Manager	Raipur	Indian bank, Zonal Office, Bachhawat Complex 18/1421 New Shanti Nagar, Near Dish College, P.O. Shanker Nagar, Raipur- 492007	9800005483	0771- 2438270	zorapur@ indianbank.co.in
SUDHAKARA RAO P S S Zonal Manager	Rajahmundry	Indian Bank Zonal Office 36-2-2, Aditya Palace Syamalamba Temple Road, Innespeta Rajahmundry- 533101	0883- 2427100		zorajahmundry@indi anbank.co.in
RAJIV RANJAN Zonal Manager	Rajkot	Indian bank, Zonal Office, Shop No 3-4, Nakshatra III, Near Raiya Telephone Exchange 150 Ring Road Rajkot- 360005	0281- 2576198		zorajkot@ indianbank.co.in
FARUKH RASID BOKHARI Zonal Manager	Ranchi	Indian Bank, Zonal Office, 4th Floor, S.P.G Mart Bahu Bazar Old H.B Road Ranchi -834001	0651- 2460091	0651- 2460096	zoranchi@ indianbank.co.in
RAJ KUMAR Zonal Manager	Salem	Indian Bank, Zonal Office, III Floor Divya Towers 15/1 Fort Main Road Opp Govt Super Speciality Hospital, Salem – 636 001	0427- 2216499	0427- 2213799	zosalem@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
SANCHIT KUMAR Zonal Manager	Sambalpur	Indian Bank, Zonal Office Shyam Arcade, I Floor, Khetrajpur, PO/Dist : Sambalpur- 768003	0663350036 6	-	zosambalpur@ indianbank.co.in
RAJESH BADORIA Zonal Manager	Satna	Indian Bank, Zonal Office Bank Building, Jai Stambh Chowk, 2 nd Floor, Satna- 485001	076- 72414400	---	Z747@ indianbank.co.in
PRAMOD KUMAR Zonal Manager	Siliguri	Indian Bank, Zonal Office 2 Church Road, Siliguri- 734001	0353- 2431183	---	zosiliguri@ indianbank.co.in
ABHILAKSHIT KAUSHAL Zonal Manage	Sitapur	Indian Bank, Zonal Office Near Raja Ground, Civil Lines, Sitapur-261001	9792581566	---	zositapur@ indianbank.co.in
NARENDRA KUMAR Zonal Manager	Surat	Indian Bank, Zonal Office 101-102, 3 rd Floor, West Field Square, III, Vesu, Surat 395007	0261- 3512322	0261- 3512323	zosurat@ indianbank.co.in
SAM SAMPATH EVUGEN Zonal Manager	Thiruvanantha puram	Indian Bank, Zonal Office, Indian Bank Towers, II Floor, M G Road, Tiruvananthapuram 695001	0471- 2578603	0471 - 2578602	zothiruvananthapura m@ indianbank.co.in
JEYAPANDIAN G Zonal Manager	Tirunelveli	Indian Bank, Zonal Office, 1/17, 2 nd Floor, GRR Building New Bustand STC Road, P K Nagar, Perumalpuram Tirunelveli 627 007	0462- 2555500	0462- 2555544	zotirunelveli@ indianbank.co.in
SELVARAJ M Zonal Manager	Tirupathi	Indian Bank, Zonal Office, First Floor, K.R.Pride, Near TTD Admn Building, Kapil Teertham Road, Tirupati 517507	0877- 2500030/37	0877- 2234434	zotirupati@ indianbank.co.in
KONDAVEETI SRINIVAS Zonal Manager	Tiruppur	Indian Bank Zonal Office 83, 1st floor court street Tiruppur- 641601	0421- 2202412	0421- 2202412	zotiruppur@ indianbank.co.in
ARUNPANDIAN M Zonal Manager	Tiruvannamalai	Indian Bank, Zonal Office STR BSNL Building Vellore Main Road Tiruvannamalai- 606601	04175- 250120	04175- 250114	zotiruvannamalai@ indianbank.co.in

Name/ Designation Shri. / Smt.	Zone	Zonal Office address	Phone No	Fax No	e-mail
SRIMATHY B Zonal Manager	Trichy	Indian Bank, Zonal Office, Jenne Plaza, II Floor 5 E Bharathiar Salai, Cantonment, Trichy - 620 001	0431- 2461501	0431- 2411632	zotrichy@ indianbank.co.in
SUMAN KUMAR Zonal Manager	Udaipur	Indian Bank, Zonal Office 203 & 204, Paras Prime, Paras circle, Ahmedabad Udaipur road, Sector 11, Distt.Hiran Magari-313001	0294- 2944832	---	zoudaipur@ indianbank.co.in
RAJESH Zonal Manager	Varanasi	Indian Bank, Zonal Office S 19/33 Md Ekram Building, Varuna Bridge, Varanasi-221002	0542- 2507573		zovaranasi@ indianbank.co.in
NUKAPEYYI PRASANNA KUMAR Zonal Manager	Vellore	Indian Bank, Zonal Office, Pearl Arcade, 2nd and 3rd Floor, 8th East Main Road, Gandhi Nagar, Vellore-632006	0416- 2249618 / 21	---	zovellore@ indianbank.co.in
V V R K SUBRAHMANYAM Zonal Manager	Vijayawada	Indian Bank, Zonal Office, P B No.73, 26-25-25, Durgiwari Street, NRP Road Gandhi Nagar Vijayawada -520003	0866- 2578043	0866- 2578867	zovijayawada@ indianbank.co.in
VENKATA RAMANA RAO C H Zonal Manager	Visakhapatnam	Indian Bank, Zonal Office, 3rd Floor, Sai Trade Centre, 2nd Lane, Dwarakanagar Visakhapatnam- 530020	0891- 2747403	0891- 2747404	zovisakhapatnam@ indianbank.co.in

Complaints	FY 2020-21	FY 20
Opening balance	16804	118
Received	321876	254
Resolved	326846	264
Pending	11834	15
<i>Out of which</i>		
Technology complaints	280172	214
Non Technology complaints	41704	392