

As on 24.06.2019

Nodal Officer for Customer Service/Grievance Redressal
(For all types of Grievances including grievances against the service providers of outsourced agencies)

Sri. Ramu A
General Manager (BO)/Chief Operating Officer
Indian Bank, Corporate Office,
254-260, Avvai Shanmugham Salai,
CHENNAI – 600014.
Telephone: 044 – 2813 4126.
FAX No. 044 -2813 4080
Email: nodalofficer@indianbank.co.in

Principal Code Compliance Officer (BCSBI):

Sri. Ramu A
General Manager (BO)/Chief Operating Officer
Indian Bank, Corporate Office,
254-260, Avvai Shanmugham Salai,
CHENNAI – 600014.
Telephone: 044 – 2813 4126.
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Nodal Officer under Banking Ombudsman Scheme

Sri. Ramu A
General Manager (BO)/Chief Operating Officer
Indian Bank, Corporate Office,
254-260, Avvai Shanmugham Salai,
CHENNAI – 600014.
Telephone: 044 – 2813 4126.
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Name, Address, Telephone No, FAX No. & E-MAIL ID of Nodal Officers for Customer Service
In respect of Zones

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri. Sudhir Kumar Gupta Deputy General Manager/ Zonal Manager	Ahmedabad	Indian Bank, Zonal Office, Rudra Arcade' B Block, 2 nd Floor, 132 feet – Drive-in Cross Road, Memnagar, Ahmedabad 380052	079-2746 2504	079- 2743 9668	zoahmedabad@indianbank.co.in
Shri Parnam Venkateswara Prasad Asst General Manager / Zonal Manager	Amaravathi	Indian Bank, Zonal Office, 26-25-25, Durgivari street, NRP road, Gandhinagar District Krishna 520003	0866-2579048	0866-2578867	zoamaravathi@indianbank.co.in
Shri.Putta Lakshmi Narayana Deputy General Manager/ Zonal Manager	Bangalore	Indian Bank, Zonal Office, 4 th Floor, East Wing, Raheja Towers, 26-27 M G Road, Bangalore 560 001	080-2295 8900	080- 2295 8905	zobangalore@indianbank.co.in
Shri Sunil K Pradhan Asst. General Manager / Zonal Manager	Bardhaman	3rd floor, S R complex, Police line Bazar, Bardhaman Sripally, Purba Bardhaman, West Bengal 713103	0342-2645105	0342-8645109	zobardhaman@indianbank.co.in
Mr Sankar Raju V Assistant General Manager/ Zonal Manager	Berhampur	Plot no-704/7172 & 704/7174, 1st and 2nd floor, Sri krishna vihar chowk, Main Rd Ambapua, Berhampur, Ganjam, 760011	0680-2404018	0680-2404019	zoberhampur@indianbank.co.in
Shri Manoj Kumar Bajpai Asst General Manager / Zonal Manager	Bhopal	Indian Bank, Zonal Office 228, I Floor, Major Shopping Centre, M.P.Nagar Zone-I Bhopal, Madhya Pradesh-462011	0755-2572077	0755-2573814	zobhopal@indianbank.co.in
Shri.Sashi Bushan Dash Deputy General Manager/ Zonal Manager	Bhubaneswar	Indian Bank, Zonal Office, B-2, First Floor, East Saheed Nagar, Bhubaneswar 751007 ORISSA.	0674-2543545	0674-2543523	zobhubaneswar@indianbank.co.in
Shri.Hem Raj Asst General Manager/ Zonal Manager	Chandigarh	Indian Bank, Zonal Office, P B No.739, SCO 191-192, Sector 7C, Chandigarh-160019	0172-2794419	0172-5005830	zochandigarh@indianbank.co.in

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri.Sanjay Kumar S Lade Deputy General Manager/ Zonal Manager	Chennai (North)	Indian Bank, Zonal Office, Indian Bank Building, 5 th Floor 66 Rajaji Salai, Chennai - 600001	044-25226301	044-25226310	zochennaiorth@indianbank.co.in
Shri Subramanian P Deputy General Manager/ Zonal Manager	Chennai (South)	Indian Bank, Zonal Office, 55 Ethiraj Salai, Chennai - 600 008	044-2825 6886	044-2825 6668	zochennaisouth@indianbank.co.in
Shri.Ramakrishnan K Deputy General Manager / Zonal Manager	Coimbatore	Indian Bank, Zonal Office, 31, Variety Hall Road, Coimbatore - 641 001	0422-2309240	0422-2309241	zocoimbatore@indianbank.co.in
Shri.Vijayalakshmi P Deputy General Manager/ Zonal Manager	Cuddalore	Indian Bank, Zonal Office, AVR Towers, 3 rd Floor 4 Bharathi Road, Cuddalore 607 001	04142-220143	04142-222718	zocuddalore@indianbank.co.in
Shri.Keshavlal Menon R Asst General Manager/ Zonal Manager	Ernakulam	Indian Bank, Zonal Office, P B NO. 3567 62/1550, Floor B&C Ram Meena Building Valanjambalam Junction S.A.Road, Kochi Ernakulam 682016	0484-2370999	0484-2370699	zoernakulam@indianbank.co.in
Ms Sushila Parthasarathy Assistant General Manager/ Zonal Manager	Erode	Indian Bank, Zonal Office, 184, First Floor, VCTV main road, Sathy road (near bus stand) Erode 638003	0424-2269922	---	zoerode@indianbank.co.in
Shri Tanmoy Dey Sarkar Asst General Manager / Zonal Manager	Guwahati	Indian Bank, Zonal Office, Sharma And Sharma Market, 2 nd Floor, R G Baruah Road OPP Guwahati Commerce College Chandmari – 781003 Assam	0708606608 1	0361-2467936	zoguwahati@indianbank.co.in
Shri.Dhara Siva Prasad Asst. General Manager / Zonal Manager	Hubli	Indian Bank, Zonal Office, V A Kalburgi Hall Mark, 1 st Floor, Desai Cross, Pinto Road, Hubli – 580029	0836-2353210	0836-2353212	zohubli@indianbank.co.in
Shri.R Manohar Deputy Manager/ Zonal Manager	Hyderabad	Indian Bank, Zonal Office, P B No. 1042, 3-6-365 Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad 500 029 Telangana	040-23224350	040-23223409	zohyderabad@indianbank.co.in

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Smt.Sankaranarayan K Asst General Manager / Zonal Manager	Jaipur	Indian Bank, Zonal Office, JTM, Near Jagatpura Flyover Model Town, Malviya Nagar Jaipur, Rajasthan, 302017	0141-2752216	0141-2752217	zojaipur@indianbank.co.in
Mr Thamilarasu K Assistant General Manager/ Zonal Manager	Kancheepuram	Indian Bank, Zonal Office,510/511 Gandhi Road, 1 st Floor, Kancheepuram 631 501	044-27223763	044-27232431	zokancheepuram@indianbank.co.in
Shri Venkata Ramana Rao C H Assistant General Manager/ Zonal Manager	Kanpur	Indian Bank, Zonal Office, 104A/326, 1st floor Karamyog Building,80 feet road, Rambagh Kanpur 208012	05122547495	--	zokanpur@indianbank.co.in
Shri Venkataramanan K Assistant General Manager/ Zonal Manager	Karaikudi	Indian Bank, Zonal Office, 34/3, Church First Street Jrc 4d Scan Complex First Floor Near Periyar Statue Bus Stop Karaikudi 63001	0456-5239470	--	zokaraikudi@indianbank.co.in
Shri.Shashidhar T G Asst. General Manager/Zonal Manager	Karim Nagar	Indian Bank, Zonal Office 3-1-860, CVRN Road Opp.CSI Mission Hospital Karim Nagar, Telangana -505001	0878-2244388	0878-2244389	zokarimnagar@indianbank.co.in
Shri Narendra Kumar Sharma Deputy General Manager / Zonal Manager	Karnal	Indian Bank, Zonal Office, SCO 244 – 245, FF&SF, Sector-12, Urban Estate, Karnal 132001	0184 – 2266357	0184 – 2266359	zokarnal@indianbank.co.in
Shri.Venkatesa Perumal General Manager/ Zonal Manager	Kolkata	Indian Bank, Zonal Office,4 th Floor, 3/1 R N Mukherjee Road, Kolkata – 700 001	033-22488135	033-22436601	zokolkata@indianbank.co.in
Shri Santhosh Kumar M Assistant General Manager/Zonal Manager	Kozhikode	Indian Bank, Zonal Office, Ground Floor, Dr.Sbs Dentistry, And Orthodontics Clinic Building West ,adakkavu, Kannur Road,Nadakkavu P O, 673011	0495-5236655		zokozhikode@indianbank.co.in
Shri.Thirumavalavan R Asst General Manager/ Zonal Manager	Krishnagiri	Indian Bank, Zonal Office, 410 Gandhioroad, Opp Old Bus Stand First Floor, Gandhioroad,Krishnagiri 635001	04342 3234511		zokrishnagiri@indianbank.co.in

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Shri. Vijayakumar G Deputy General Manager/ Zonal Manager	Kumbakonam	Indian Bank, Zonal Office, Dr. Besant Road, Moopanar Arcade, Kumbakonam 612 001 Tamil Nadu	0435-2431172	0435-2401477	zokumbakonam@indianbank.co.in
Shri. Nakkina Anand Kumar Asst General Manager/ Zonal Manager	Lucknow	Indian Bank, Zonal Office, 2-B, Habibullah Estate, 11 MG Road, Hazratganj, Lucknow 226 001 UTTAR PRADESH	0522-2616533	0522-2230804	zolucknow@indianbank.co.in
Shri.Rajkumar Asst General Manager / Zonal Manager	Ludhiana	Indian Bank, Zonal Office SCF-88, Urban Estate Phase-I, Dugri, Ludhiana Punjab – 141013	0161-5232120	0161-5232100	zoludhiana@indianbank.co.in
Shri.Subramanian K Assistant General Manager/ Zonal Manager	Madurai	Indian Bank, Zonal Office, 100/101, East Avani Moola Street, Madurai – 625 001	0452-2323230	0452-2327327	zomadurai@indianbank.co.in
Shri.Chandrasekaran V Asst General Manager/ Zonal Manager	Mumbai	Indian Bank, Zonal Office, 18 th Floor, Maker Towers 'F' Cuffe Parade, Mumbai – 400 005	022-22181880	022-22188550	zomumbai@indianbank.co.in
Shri. Vivek Assistant General Manager/Zonal Manager	Nagpur	Indian Bank, Zonal Office, Plot No 1A Wardha Road, Karve Nagar, Opp. Airport, Centrepoint Hotel, Nagpur, Maharashtra 440025	0712-2294076		zonagpur@indianbank.co.in
Shri Rakesh Kumar Agarwal Deputy General Manager/ Zonal Manager	New Delhi	Indian Bank, Zonal Office, P B No.109 World Trade Centre, Upper Ground Floor, Babar Road, New Delhi - 110001	011-23413934	011-23413860	zonewdelhi@indianbank.co.in
Shri Deepak Gupta Deputy General Manager/ Zonal Manager	Noida	Indian Bank, zonal Office, D-211/2, Indian Bank Building Sector 61, Noida Gautam Budh Nagar, UP - 201301	0120-2583582	0120-2583592	zonoida@indianbank.co.in
Shri Giriraj Shankar Mishra Deputy General Manager/ Zonal Manager	Patna	Indian Bank, Zonal Office, 1 st Floor, Govind Bhavan, New Dak Bungalow Road, Patna BIHAR - 800 001	0612-2219494	0612-2206682	zopatna@indianbank.co.in

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri Venkatesan M Assistant General Manager/Zonal Manager	Poonamallee	Indian Bank, Zonal Office, No.55, 2nd Floor, Ethiraj Salai Egmore 60008	044-28252146	044-26491666	zopoonamallee@indianbank.co.in
Shri. Veeraraghavan B Deputy General Manager & Zonal Manager	Puducherry	Indian Bank, Zonal Office, 66/4, East Coast Road, Pakkamudayanpet Puducherry - 605008	0413-2251807	0413-2255217	zopuducherry@indianbank.co.in
Shri.Manish Kumar Assistant General Manager/ Zonal Manager	Pune	Indian bank, Zonal Office, Progress House 3 rd Floor, 54 Pune Mumbai Road, Near NABARD, Shivaji Nagar, Pune – 411 005	020-25541292	020-25541829	zopune@indianbank.co.in
Shri Prabat Ranjan Sinha Assistant General Manager, Zonal Manager	Ranchi	Indian Bank, Zonal Office, 4th Floor , S.P.G Mart Bahu Bazar Old H.B Road Ranchi 834001	0651-2460091	0651-2460096	ranchi@indianbank.co.in
Shri. Selvaraj S Deputy General Manager/ Zonal Manager	Salem	Indian Bank, Zonal Office, III Floor Divya Towers 15/1 Fort Main Road Opp Govt Super Speciality Hospital, Salem – 636 001	0427-2218168	0427-2213799	zosalem@indianbank.co.in
Shri Pranesh Kumar Asst. General Manager/Zonal Manager	Surat	101-102, 3 rd Floor, West Field Square, Adjacent Nandanvan III, Vesu, Surat 395007	0261-2217144	0261-12217140	zosurat@indianbank.co.in
Shri.Vijayan A K Asst General Manager/ Zonal Manager	Thiruvananthapuram	Indian Bank, Zonal Office, Indian Bank Towers,II Floor, M G Road, Tiruvananthapuram 695001	0471-2578601	0471 - 2578602	zothiruvananthapuram@indianbank.co.in
Shri.Gopikrishnan C R Deputy General Manager/ Zonal Manager	Tirunelveli	Indian Bank, Zonal Office,1/17, 2 nd Floor, GRR Building New Bustand STC Road, P K Nagar, Perumalpuram Tirunelveli 627 007	0462-2555511	0462-2555544	zotirunelveli@indianbank.co.in
Shri.Mudela Prabhakara Reddy Deputy General Manager / Zonal Manager	Tirupathi	Indian Bank, Zonal Office, First Floor, K.R.Pride, Near TTD, Admn. Building, Kapil Teertham Road, Tirupati 517507	0877-2234437	0877-2234434	zochittoor@indianbank.co.in

Name/Designation	Zone	Zonal Office address	Phone No	Fax No	e-mail
Shri.Uthaya Kumar V Assistant General Manager / Zonal Manager	Tiruvannamalai	Indian Bank, Zonal Office STR BSNL Building Vellore Main Road Tiruvannamalai 606601	04175-250121	04175-250114	zotiruvannamalai@indianbank.co.in
Shri Rajamani N Assistant General Manager/ Zonal Manager	Thiruvarur	Indian Bank, Zonal Office, 64 North Street Mahitha Building Tiruvarur 610001	0435-6240451		zotiruvarur@indianbank.co.in
Shri.Saminathan V Deputy General Manager/ Zonal Manager	Trichy	Indian Bank, Zonal Office, Jenne Plaza, III Floor 5 F Bharathiar Salai, Cantonment, Trichy - 620 001	0431-2415823	0431-2411632	zotrichy@indianbank.co.in
Ms Maya Nagarajan V Deputy General Manager/ Zonal Manager	Vellore	Indian Bank, Zonal Office, II & III Floor, TKM Complex, 46-51 Katpadi Road, Vellore - 632 004	0416-2232639	0416-2232817	zovellore@indianbank.co.in
Shri.Balaji Suresh Kumar M Deputy General Manager / Zonal Manager	Vijayawada	Indian Bank, Zonal Office, P B No.73, 26-25-25, Durgiwari Street, NRP Road Gandhi Nagar Vijayawada - 520003	0866-2579047	0866-2578867	zovijayawada@indianbank.co.in
Shri.Ram Kumar Das Asst General Manager/Zonal Manager	Visakhapatnam	Indian Bank, Zonal Office, 47-10-24 & 25, 3 rd Floor, Sai Trade Centre, 2 nd Lane, Dwarakanagar Visakhapatnam 530020	0891-2705252	0891-2747404	zovisakhapatnam@indianbank.co.in

