



**As on 06.01.2021**

***Nodal Officer for Customer Service/Grievance Redressal***

**(For all types of Grievances including grievances against the service providers of outsourced agencies)**

Sri. Venkatesa Perumal P  
General Manager (KYC/AML)  
Indian Bank, Head Office  
No.66 Rajaji Salai  
**CHENNAI – 600001**  
Telephone: 044 – 25279971  
Email: [nodalofficer@indianbank.co.in](mailto:nodalofficer@indianbank.co.in)

***Nodal Officer under Banking Ombudsman Scheme***

Sri. Venkatesa Perumal P  
General Manager (KYC/AML)  
Indian Bank, Head Office  
No.66 Rajaji Salai  
**CHENNAI – 600001**  
Telephone: 044 – 25279971  
Email: [nodalofficer@indianbank.co.in](mailto:nodalofficer@indianbank.co.in)



**Name, Address, Telephone No, FAX No. & E-MAIL ID of Nodal Officers for Customer Service**  
**In respect of Zones**

| Name/Designation                                                          | Zone        | Zonal Office address                                                                                                                            | Phone No      | Fax No         | e-mail                                                                             |
|---------------------------------------------------------------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------------|------------------------------------------------------------------------------------|
| Shri. Sudhir Kumar Gupta<br>Deputy General Manager/<br>Zonal Manager      | Ahmedabad   | Indian Bank, Zonal Office,<br>Rudra Arcade' B Block, 2 <sup>nd</sup> Floor,<br>132 feet – Drive-in Cross Road,<br>Memnagar,<br>Ahmedabad 380052 | 079-2746 2504 | 079- 2743 9668 | <a href="mailto:zoahmedabad@indianbank.co.in">zoahmedabad@indianbank.co.in</a>     |
| Shri Parnam Venkateswara Prasad<br>Deputy General Manager / Zonal Manager | Amaravathi  | Indian Bank, Zonal Office, 26-25-25,<br>Durgivari street, NRP road,<br>Gandhinagar District Krishna 520003                                      | 0866- 2579048 | 0866- 2578867  | <a href="mailto:zoamaravathi@indianbank.co.in">zoamaravathi@indianbank.co.in</a>   |
| Shri.Putta Lakshmi Narayana<br>Deputy General Manager/ Zonal Manager      | Bangalore   | Indian Bank, Zonal Office,<br>4 <sup>th</sup> Floor, East Wing, Raheja Towers, 26-27 M G Road,<br>Bangalore 560 001                             | 080-2295 8900 | 080- 2295 8905 | <a href="mailto:zobangalore@indianbank.co.in">zobangalore@indianbank.co.in</a>     |
| Shri Sunil K Pradhan<br>Asst. General Manager / Zonal Manager             | Bardhaman   | 3rd floor, S R complex, Police line Bazar, Bardhaman Sripally, Purba Bardhaman, West Bengal 713103                                              | 0342- 2645105 | 0342- 8645109  | <a href="mailto:zobarddhaman@indianbank.co.in">zobarddhaman@indianbank.co.in</a>   |
| Mr Sankar Raju V<br>Assistant General Manager/ Zonal Manager              | Berhampur   | Plot no-704/7172 & 704/7174, 1st and 2nd floor, Sri krishna vihar chowk, Main Rd Ambapua, Berhampur, Ganjam, 760011                             | 0680- 2404018 | 0680- 2404019  | <a href="mailto:zoberhampur@indianbank.co.in">zoberhampur@indianbank.co.in</a>     |
| Shri Manoj Kumar Bajpai<br>Asst General Manager / Zonal Manager           | Bhopal      | Indian Bank, Zonal Office<br>228, I Floor, Major Shopping Centre, M.P.Nagar Zone-I Bhopal, Madhya Pradesh-462011                                | 0755- 2572077 | 0755- 2573814  | <a href="mailto:zobhopal@indianbank.co.in">zobhopal@indianbank.co.in</a>           |
| Shri.Sashi Bushan Dash<br>Deputy General Manager/ Zonal Manager           | Bhubaneswar | Indian Bank, Zonal Office, B-2, First Floor, East Saheed Nagar,<br>Bhubaneswar 751007 ORISSA.                                                   | 0674- 2543545 | 0674- 2543523  | <a href="mailto:zobhubaneswar@indianbank.co.in">zobhubaneswar@indianbank.co.in</a> |
| Shri.Hem Raj<br>Asst General Manager/ Zonal Manager                       | Chandigarh  | Indian Bank, Zonal Office, P B No.739, SCO 191-192, Sector 7C, Chandigarh-                                                                      | 0172- 2794419 | 0172- 5005830  | <a href="mailto:zochandigarh@indianbank.co.in">zochandigarh@indianbank.co.in</a>   |

| Name/Designation                                                    | Zone            | Zonal Office address                                                                                                                                        | Phone No      | Fax No        | e-mail                                                                               |
|---------------------------------------------------------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|---------------|--------------------------------------------------------------------------------------|
|                                                                     |                 | 160019                                                                                                                                                      |               |               |                                                                                      |
| Shri.Sanjay Kumar S Lade<br>Deputy General Manager/ Zonal Manager   | Chennai (North) | Indian Bank, Zonal Office,<br>Indian Bank Building, 5 <sup>th</sup> Floor<br>66 Rajaji Salai,<br>Chennai - 600001                                           | 044-25226301  | 044-25226310  | <a href="mailto:zochennainorth@indianbank.co.in">zochennainorth@indianbank.co.in</a> |
| Shri Subramanian P<br>Deputy General Manager/ Zonal Manager         | Chennai (South) | Indian Bank, Zonal Office,<br>55 Ethiraj Salai,<br>Chennai - 600 008                                                                                        | 044-2825 6886 | 044-2825 6668 | <a href="mailto:zochennaisouth@indianbank.co.in">zochennaisouth@indianbank.co.in</a> |
| Ms Sushila Parthasarathy<br>Asst General Manager / Zonal Manager    | Coimbatore      | Indian Bank, Zonal Office,<br>31, Variety Hall Road,<br>Coimbatore - 641 001                                                                                | 0422-2309240  | 0422-2309241  | <a href="mailto:zocoimbatore@indianbank.co.in">zocoimbatore@indianbank.co.in</a>     |
| Shri.Vijayalakshmi P<br>Deputy General Manager/ Zonal Manager       | Cuddalore       | Indian Bank, Zonal Office, AVR Towers, 3 <sup>rd</sup> Floor 4 Bharathi Road,<br>Cuddalore 607 001                                                          | 04142-220143  | 04142-222718  | <a href="mailto:zocuddalore@indianbank.co.in">zocuddalore@indianbank.co.in</a>       |
| Shri.Keshavlal Menon R<br>Asst General Manager/ Zonal Manager       | Ernakulam       | Indian Bank, Zonal Office, P B NO. 3567<br>62/1550, Floor B&C<br>Ram Meena Building<br>Valanjambalam Junction<br>S.A.Road, Kochi<br>Ernakulam 682016        | 0484-2370999  | 0484-2370699  | <a href="mailto:zoernakulam@indianbank.co.in">zoernakulam@indianbank.co.in</a>       |
| Mr Senthil Kumar S<br>Assistant General Manager/ Zonal Manager      | Erode           | Indian Bank, Zonal Office, 184,First Floor, VCTV main road, Sathy road (near bus stand)<br>Erode 638003                                                     | 0424-2269922  | ---           | <a href="mailto:zoerode@indianbank.co.in">zoerode@indianbank.co.in</a>               |
| Shri Tanmoy Dey Sarkar<br>Asst General Manager / Zonal Manager      | Guwahati        | Indian Bank, Zonal Office,<br>Sharma And Sharma Market, 2 <sup>nd</sup> Floor, R G Baruah Road<br>OPP Guwahati Commerce College<br>Chandmari – 781003 Assam | 0708606608 1  | 0361-2467936  | <a href="mailto:zoguwahati@indianbank.co.in">zoguwahati@indianbank.co.in</a>         |
| Shri.Dhara Siva Prasad<br>Asst. General Manager / Zonal Manager     | Hubli           | Indian Bank, Zonal Office, V A Kalburgi Hall Mark, 1 <sup>st</sup> Floor,<br>Desai Cross, Pinto Road, Hubli – 580029                                        | 0836-2353210  | 0836-2353212  | <a href="mailto:zohubli@indianbank.co.in">zohubli@indianbank.co.in</a>               |
| Shri.Mullapudi Balaji Suresh Kumar<br>Deputy Manager/ Zonal Manager | Hyderabad       | Indian Bank, Zonal Office, P B No. 1042, 3-6-365<br>Liberty Plaza, 4th Floor, Himayat Nagar, Hyderabad<br>500 029 Telangana                                 | 040-23224350  | 040-23223409  | <a href="mailto:zohyderabad@indianbank.co.in">zohyderabad@indianbank.co.in</a>       |

| Name/Designation                                                        | Zone         | Zonal Office address                                                                                                                          | Phone No       | Fax No         | e-mail                                                                               |
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| Smt.Sankaranarayanan K<br>Asst General Manager / Zonal Manager          | Jaipur       | Indian Bank, Zonal Office, JTM, Near Jagatpura Flyover Model Town, Malviya Nagar Jaipur, Rajasthan, 302017                                    | 0141-2752216   | 0141-2752217   | <a href="mailto:zojaipur@indianbank.co.in">zojaipur@indianbank.co.in</a>             |
| Mr Thamilarasu K<br>Deputy General Manager/ Zonal Manager               | Kancheepuram | Indian Bank, Zonal Office, 510/511 Gandhi Road, 1 <sup>st</sup> Floor, Kancheepuram 631 501                                                   | 044-27223763   | 044-27232431   | <a href="mailto:zokancheepuram@indianbank.co.in">zokancheepuram@indianbank.co.in</a> |
| Shri Venkata Ramana Rao C H<br>Assistant General Manager/ Zonal Manager | Kanpur       | Indian Bank, Zonal Office, 104A/326, 1st floor Karamyog Building, 80 feet road, Rambagh Kanpur 208012                                         | 05122547495    | --             | <a href="mailto:zokanpur@indianbank.co.in">zokanpur@indianbank.co.in</a>             |
| Shri Venkataramanan K<br>Assistant General Manager/ Zonal Manager       | Karaikudi    | Indian Bank, Zonal Office, 34/3, Church First Street Jrc 4d Scan Complex First Floor Near Periyar Statue Bus Stop Karaikudi 63001             | 0456-5239470   | --             | <a href="mailto:zokaraikudi@indianbank.co.in">zokaraikudi@indianbank.co.in</a>       |
| Shri.Shashidhar T G<br>Asst. General Manager/Zonal Manager              | Karim Nagar  | Indian Bank, Zonal Office 3-1-860, CVRN Road Opp.CSI Mission Hospital Karim Nagar, Telangana -505001                                          | 0878-2244388   | 0878-2244389   | <a href="mailto:zokarimnagar@indianbank.co.in">zokarimnagar@indianbank.co.in</a>     |
| Shri Narendra Kumar Sharma<br>Deputy General Manager / Zonal Manager    | Karnal       | Indian Bank, Zonal Office, SCO 244 – 245, FF&SF, Sector-12, Urban Estate, Karnal 132001                                                       | 0184 – 2266357 | 0184 – 2266359 | <a href="mailto:zokarnal@indianbank.co.in">zokarnal@indianbank.co.in</a>             |
| Shri Dilip Satapathy<br>Deputy General Manager/ Zonal Manager           | Kolkata      | Indian Bank, Zonal Office, 4 <sup>th</sup> Floor, 3/1 R N Mukherjee Road, Kolkata – 700 001                                                   | 033-22488135   | 033-22436601   | <a href="mailto:zokolkata@indianbank.co.in">zokolkata@indianbank.co.in</a>           |
| Shri Santhosh Kumar M<br>Assistant General Manager/Zonal Manager        | Kozhikode    | Indian Bank, Zonal Office, Ground Floor, Dr.Sbs Dentistry, And Orthodontics Clinic Building West ,adakkavu, Kannur Road,Nadakkavu P O, 673011 | 0495-5236655   |                | <a href="mailto:zokozhikode@indianbank.co.in">zokozhikode@indianbank.co.in</a>       |
| Shri.Thirumavalavan R<br>Asst General Manager/ Zonal Manager            | Krishnagiri  | Indian Bank, Zonal Office, 410 Gandhioroad, Opp Old Bus Stand First Floor, Gandhioroad,Krishnagiri 635001                                     | 04342 3234511  |                | <a href="mailto:zokrishnagiri@indianbank.co.in">zokrishnagiri@indianbank.co.in</a>   |

| Name/Designation                                                    | Zone       | Zonal Office address                                                                                                                            | Phone No     | Fax No       | e-mail                                                                           |
|---------------------------------------------------------------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------|--------------|----------------------------------------------------------------------------------|
| Shri. Vijayakumar G<br>Deputy General Manager/ Zonal Manager        | Kumbakonam | Indian Bank, Zonal Office,<br>Dr. Besant Road,<br>Moopanar Arcade,<br>Kumbakonam 612 001<br>Tamil Nadu                                          | 0435-2431172 | 0435-2401477 | <a href="mailto:zokumbakonam@indianbank.co.in">zokumbakonam@indianbank.co.in</a> |
| Shri. Nakkina Anand Kumar<br>Asst General Manager/ Zonal Manager    | Lucknow    | Indian Bank, Zonal Office,<br>2-B, Habibullah Estate,<br>11 MG Road,<br>Hazratganj,<br>Lucknow 226 001<br>UTTAR PRADESH                         | 0522-2616533 | 0522-2230804 | <a href="mailto:zolucknow@indianbank.co.in">zolucknow@indianbank.co.in</a>       |
| Shri.Rajkumar<br>Asst General Manager / Zonal Manager               | Ludhiana   | Indian Bank, Zonal Office<br>SCF-88, Urban Estate<br>Phase-I, Dugri,<br>Ludhiana<br>Punjab – 141013                                             | 0161-5232120 | 0161-5232100 | <a href="mailto:zoludhiana@indianbank.co.in">zoludhiana@indianbank.co.in</a>     |
| Shri.Subramanian K<br>Assistant General Manager/ Zonal Manager      | Madurai    | Indian Bank, Zonal Office,<br>100/101, East Avani Moola Street,<br>Madurai – 625 001                                                            | 0452-2323230 | 0452-2327327 | <a href="mailto:zomadurai@indianbank.co.in">zomadurai@indianbank.co.in</a>       |
| Shri.Chandrasekaran V<br>Deputy General Manager/ Zonal Manager      | Mumbai     | Indian Bank, Zonal Office, 18 <sup>th</sup> Floor,<br>Maker Towers 'F'<br>Cuffe Parade,<br>Mumbai – 400 005                                     | 022-22181880 | 022-22188550 | <a href="mailto:zomumbai@indianbank.co.in">zomumbai@indianbank.co.in</a>         |
| Shri. Vivek<br>Deputy General Manager/Zonal Manager                 | Nagpur     | Indian Bank, Zonal Office, Plot No 1A<br>Wardha Road,<br>Karve Nagar,<br>Opp. Airport,<br>Centrepont Hotel,<br>Nagpur,<br>Maharashtra<br>440025 | 0712-2294076 |              | <a href="mailto:zonagpur@indianbank.co.in">zonagpur@indianbank.co.in</a>         |
| Shri Rakesh Kumar Agarwal<br>Deputy General Manager/ Zonal Manager  | New Delhi  | Indian Bank, Zonal Office, P B No.109<br>World Trade Centre, Upper Ground Floor,<br>Babar Road,<br>New Delhi - 110001                           | 011-23413934 | 011-23413860 | <a href="mailto:zonewdelhi@indianbank.co.in">zonewdelhi@indianbank.co.in</a>     |
| Shri Deepak Gupta<br>Deputy General Manager/ Zonal Manager          | Noida      | Indian Bank, zonal Office, D-211/2,<br>Indian Bank Building Sector 61,<br>Noida Gautam Budh Nagar, UP - 201301                                  | 0120-2583582 | 0120-2583592 | <a href="mailto:zonoida@indianbank.co.in">zonoida@indianbank.co.in</a>           |
| Shri Girija Shankar Mishra<br>Deputy General Manager/ Zonal Manager | Patna      | Indian Bank, Zonal Office, 1 <sup>st</sup> Floor,<br>Govind Bhavan,<br>New Dak Bungalow Road, Patna<br>BIHAR - 800 001                          | 0612-2219494 | 0612-2206682 | <a href="mailto:zopatna@indianbank.co.in">zopatna@indianbank.co.in</a>           |

| Name/Designation                                                                | Zone               | Zonal Office address                                                                                                                                       | Phone No         | Fax No            | e-mail                                                                                           |
|---------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-------------------|--------------------------------------------------------------------------------------------------|
| Shri Venkatesan M<br>Deputy General<br>Manager/Zonal<br>Manager                 | Poonamalle         | Indian Bank, Zonal<br>Office, No.55, 2nd<br>Floor, Ethiraj Salai<br>Egmore 60008                                                                           | 044-<br>28252146 | 044-<br>26491666  | <a href="mailto:zopoonamallee@indianbank.co.in">zopoonamallee@indianbank.co.in</a>               |
| Shri.<br>Veeraraghavan B<br>Deputy General<br>Manager & Zonal<br>Manager        | Puducherry         | Indian Bank, Zonal<br>Office, 66/4, East<br>Coast Road,<br>Pakkamudayanpet<br>Puducherry -<br>605008                                                       | 0413-<br>2251807 | 0413-<br>2255217  | <a href="mailto:zopuducherry@indianbank.co.in">zopuducherry@indianbank.co.in</a>                 |
| Shri.Manish Kumar<br>Assistant General<br>Manager/ Zonal<br>Manager             | Pune               | Indian bank, Zonal<br>Office,<br>Progress House 3 <sup>rd</sup><br>Floor, 54 Pune<br>Mumbai Road,<br>Near NABARD,<br>Shivaji Nagar,<br>Pune – 411 005      | 020-<br>25541292 | 020-<br>25541829  | <a href="mailto:zopune@indianbank.co.in">zopune@indianbank.co.in</a>                             |
| Shri Prabat Ranjan<br>Sinha<br>Assistant General<br>Manager, Zonal<br>Manager   | Ranchi             | Indian Bank, Zonal<br>Office, 4th Floor ,<br>S.P.G Mart<br>Bahu Bazar Old<br>H.B Road<br>Ranchi 834001                                                     | 0651-<br>2460091 | 0651-<br>2460096  | <a href="mailto:ranchi@indianbank.co.in">ranchi@indianbank.co.in</a>                             |
| Shri. Unnikrishnan<br>Nair P<br>Asst General<br>Manager/ Zonal<br>Manager       | Salem              | Indian Bank,<br>Zonal Office,<br>III Floor Divya<br>Towers 15/1 Fort<br>Main Road<br>Opp Govt Super<br>Speciality Hospital,<br>Salem – 636 001             | 0427-<br>2218168 | 0427-<br>2213799  | <a href="mailto:zosalem@indianbank.co.in">zosalem@indianbank.co.in</a>                           |
| Shri Pranesh<br>Kumar<br>Asst. General<br>Manager/Zonal<br>Manager              | Surat              | 101-102, 3 <sup>rd</sup> Floor,<br>West Field Square,<br>Adjacent<br>Nandanvan III,<br>Vesu, Surat 395007                                                  | 0261-<br>2217144 | 0261-<br>12217140 | <a href="mailto:zosurat@indianbank.co.in">zosurat@indianbank.co.in</a>                           |
| Shri.Vijayan A K<br>Deputy General<br>Manager/ Zonal<br>Manager                 | Thiruvananthapuram | Indian Bank, Zonal<br>Office,<br>Indian Bank<br>Towers,II Floor,<br>M G Road,<br>Tiruvananthapuram<br>695001                                               | 0471-<br>2578601 | 0471 -<br>2578602 | <a href="mailto:zothiruvananthapuram@indianbank.co.in">zothiruvananthapuram@indianbank.co.in</a> |
| Shri.Senthilvel S<br>Asst General<br>Manager/ Zonal<br>Manager                  | Tirunelveli        | Indian Bank, Zonal<br>Office,1/17, 2 <sup>nd</sup><br>Floor, GRR<br>Building<br>New Bustand STC<br>Road, P K Nagar,<br>Perumalpuram<br>Tirunelveli 627 007 | 0462-<br>2555511 | 0462-<br>2555544  | <a href="mailto:zotirunelveli@indianbank.co.in">zotirunelveli@indianbank.co.in</a>               |
| Shri.Mudela<br>Prabhakara Reddy<br>Deputy General<br>Manager / Zonal<br>Manager | Tirupathi          | Indian Bank, Zonal<br>Office, First Floor,<br>K.R.Pride,<br>Near TTD,<br>Admn. Building,<br>Kapil Teertham<br>Road,<br>Tirupati 517507                     | 0877-<br>2234437 | 0877-<br>2234434  | <a href="mailto:zochittoor@indianbank.co.in">zochittoor@indianbank.co.in</a>                     |

| Name/Designation                                                         | Zone               | Zonal Office address                                                                                                                                            | Phone No         | Fax No           | e-mail                                                                                   |
|--------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------|------------------------------------------------------------------------------------------|
| Shri.Rajaraman A<br>Assistant General<br>Manager / Zonal<br>Manager      | Tiruvannam<br>alai | Indian Bank,<br>Zonal Office<br>STR BSNL Building<br>Vellore Main Road<br>Tiruvannamalai<br>606601                                                              | 04175-<br>250121 | 04175-<br>250114 | <a href="mailto:zotiruvannamalai@indianbank.co.in">zotiruvannamalai@indianbank.co.in</a> |
| Shri Rajamani N<br>Assistant General<br>Manager/ Zonal<br>Manager        | Thiruvavarur       | Indian Bank, Zonal<br>Office, 64<br>North Street<br>Mahitha Building<br>Tiruvavarur 610001                                                                      | 0435-<br>6240451 |                  | <a href="mailto:zotiruvavarur@indianbank.co.in">zotiruvavarur@indianbank.co.in</a>       |
| Shri.Saminathan V<br>Deputy General<br>Manager/ Zonal<br>Manager         | Trichy             | Indian Bank, Zonal<br>Office, Jenne<br>Plaza, III Floor 5 F<br>Bharathiar Salai,<br>Cantonment,<br>Trichy - 620 001                                             | 0431-<br>2415823 | 0431-<br>2411632 | <a href="mailto:zotrichy@indianbank.co.in">zotrichy@indianbank.co.in</a>                 |
| Ms Maya<br>Nagarajan V<br>Deputy General<br>Manager/ Zonal<br>Manager    | Vellore            | Indian Bank,Zonal<br>Office,<br>II & III Floor, TKM<br>Complex,<br>46-51 Katpadi<br>Road,<br>Vellore - 632 004                                                  | 0416-<br>2232639 | 0416-<br>2232817 | <a href="mailto:zovellore@indianbank.co.in">zovellore@indianbank.co.in</a>               |
| Shri.Manimala<br>Yelamarty<br>Asst General<br>Manager / Zonal<br>Manager | Vijayawada         | Indian Bank, Zonal<br>Office,<br>P B No.73, 26-25-<br>25, Durgiwari<br>Street, NRP Road<br>Gandhi Nagar<br>Vijayawada -<br>520003                               | 0866-<br>2579047 | 0866-<br>2578867 | <a href="mailto:zovijayawada@indianbank.co.in">zovijayawada@indianbank.co.in</a>         |
| Shri.Ram Kumar<br>Das<br>Deputy General<br>Manager/Zonal<br>Manager      | Visakhapatnam      | Indian Bank, Zonal<br>Office, 47-10-24 &<br>25, 3 <sup>rd</sup> Floor,<br>Sai Trade Centre,<br>2 <sup>nd</sup> Lane,<br>Dwarakanagar<br>Visakhapatnam<br>530020 | 0891-<br>2705252 | 0891-<br>2747404 | <a href="mailto:zovisakhapatnam@indianbank.co.in">zovisakhapatnam@indianbank.co.in</a>   |

