

RFP For Providing End To End Solution For Switching To A Centralized Web Based E-TDS System And Ensuring Compliance To Tax Provisions. (Ref. No. IB/ACCOUNTS/RFP/TDS/01/2019-20 dated 06/06/2019)

Clarifications

SI No	RFP Point No./Title	Page No in RFP	Details Provided in RFP	Query / Changes Requested	Response to Query / Remarks from Bank
1.	2/CONTEXT OF ASSIGNMENT	10	Bank intends that remittance/ filing of TDS return is to be done centrally, Branch TAN wise/ Zone TAN wise. Filing return of Form 15G/15H on Branch TAN/ Zone TAN every quarter.	Kindly clarify whether filing of TDS returns is to be done centrally, under Branch TAN or respective Zone Office TAN?	Presently Branch TAN wise. Bank intends to migrate the remittance/ filing of TDS return Zone wise shortly.
2.	14.1 (c)/ Technical Bid Evaluation	19	For final award of assignment a combined evaluation shall be done by applying a weightage of 80% and 20% for the technical and commercial scores.	Point 14.3 on page 20 states that the weightage will be 70% and 30%. Please clarify.	This was a typing mistake. The weightage will remain as 80% and 20%..
3.	ANNEXURE I(1) – 3(a) – Duration of Contract	27	The contract period will commence from the date of Go Live of the solution and will be valid upto a period of 3 Years from the date of Go Live of the solution.	Point 3(a) on Page 27 states that the validity of the PBG should be for 6 years and 6 months. Please clarify on the period of PBG to be submitted as the contract period is only for 3 Years.	Please refer to point no. 1 of Amendment Corrigendum.
4.	ANNEXURE – I(2) – TERMS OF REFERENCE (SCOPE OF WORK) - 8	39	Availability of Web based e-TDS through Bank's intranet only and online facilitation of validations, filing of returns, linking with the central server of TIN-NSDL/Traces/ CPC TDS websites. Use of internet connection is for specified purposes only, in consensus with the concerned CO Department of the Bank	Are you expecting any kind of intergation of WEB based e-TDS Solution with TIN-NSDL/ Traces/CPC TDS websites?	Yes, the Centralized e-TDS solution should interface with TIN-NSDL/ Traces/ CPC TDS websites for online facilitation of validations, filing of returns, etc. In case, the facility for the same is not provided by TIN-NSDL/ Traces/ CPC TDS, then the same may be implemented when is made available by them.
5.	ANNEXURE – I(2) – TERMS OF REFERENCE (SCOPE OF WORK) - 8	40	Assistance to clear old outstanding defaults and ensuring NIL TDS defaults, and making necessary rectifications in the database and	Since Bank is looking for assistance to clear old outstanding defaults i.e. from FY 2007-08 to 2018-19, we request bank to provide total old outstanding default list	Necessary effort has to be taken for approximately 9700 no. of TAN. TIN FC charges should be borne by the bidder.



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6.	ANNEXURE – I(2) - TERMS OF REFERENCE (SCOPE OF WORK) - xix	44	Hardware Requirements	TAN wise which would help us to determine the efforts involved to clear the same. In case of offline correction to clear old outstanding weather TIN FC charges will be paid by Bank on actual or should we factor the same in our commercials? Weather required Hardware (Server & OS), Database will be provided by the Bank to host the WEB based e-TDS Solution?	Yes., the required Hardware (Server & OS) and database will be provided by bank. Kindly submit the requirement as part of the proposal. Bank will review the requirement and discuss with the respective bidder for finalizing the requirement.
7.	ANNEXURE – III – ELIGIBILITY CRITERIA- xix		The bidder should be directly integrated with Income Tax e-filing site for direct filing of eTDS and all other related returns (24Q, 26Q, 27Q etc besides 15G/H) without any charges and not through TIN FCS.	Income Tax department has not published any API's for direct integration with Income Tax e-filing site for direct filing of eTDS and all other related returns. Application will lead user to the link for login to Income Tax e-filing site, Login and further uploading of returns will be a manual process. Hence requesting Bank to exclude this clause.	Please refer to point no. 3 of Amendment Corrigendum.
8.	ANNEXURE IV(4)		Details of Full time professional staff of the bidder firm	Any details of professional staff proficient in Information Technology should also to be submitted along with this Annexure as it is part of technical evaluation?	Yes
9.	ANNEXURE V - 2		Utility for bulk uploading the data in the Income Tax Site/ TRACES Site.	10 Marks has been allotted for Certificate from Banks for bulk uploading utility for uploading the data in Income Tax Site/ TRACES Site. What is purpose of this utility? No data can be uploaded in bulk in Income Tax Site/ TRACES Site without API's being published by Income Tax Site/	Please refer to point no. 2 of Amendment Corrigendum.



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10.	ANNEXURE V - 3		Doing centralization of TDS & Rectification - Number of banks in India where the bidder is successfully implementing/implemented the relevant TAX solution (Under implementation/implemented)	TRACES Site. And no such API's been published by Income Tax Site/ TRACES Site so far. Hence requesting Bank to withdraw this clause. More marking weightage is allocated to TDS Rectification done than successful TDS Centralization Project implementation in Banks. The scope of the RFP is for switching to centralized web based eTDS System, where as TDS Rectification/Correction is a small part of the scope. Hence requesting bank to reconsider the marking.	Please refer to point no. 4 of Amendment Corrigendum.
11.	Cost of RFP and Earnest Money Deposit		—	As we are a registered MSME will there be an exemption for the cost of RFP and EMD	Exemption is applicable for vendor who are registered as Micro and Small Enterprises only
12.	Annexure V		Techno-functional features compliance	Since the RFP is for End to End Software Solution for switching to a centralized web based e-TDS System no Technical Evaluation marking has been allocated for Techno - Functional Specification features compliance as per Annexure I(2). Requesting Bank to give some weightage for compliance to Techno - Functional Specification features compliance.	Bank expects that all the specifications listed in SCOPE OF WORK of Annexure I(2) should be complied with. Thus, no separate weightage is given for compliance of select Techno Functional Specification features
13.			General	Will there be a reverse auction.	Yes
14.			General	Whether Banks has TRACES credentials readily available for all your Branches or TRACES credentials has to be reset by vendor for clearing old outstanding defaults.	Although, TRACES credentials are available for most of the Bank Branches, the vendor is expected to reset / create TRACES credentials wherever required

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15.	Annexure XVIII		Performance Certificate	Will providing performance certificate as per the format provided by you in RFP will suffice for all the parameters of Technical Evaluation as per Annexure 5 of RFP?	Please refer to point no. 5 of Amendment Corrigendum
16.	ANNEXURE – I(2) - TERMS OF REFERENCE (SCOPE OF WORK) - 22		Set up of mechanism for identifying / filing of revised / correction returns wherever applicable. Direct filing of Correction return to Income Tax e-filing system within the stipulated time, if any, prescribed in the circulars / notifications issued by the taxation authorities in this respect to minimize correction returns in future	What will be the period for which the bidder is responsible to file correction returns. Whether filing of correction return from F.Y. 2007-08 to till now is included in scope of work. Kindly clarify.	Period for which the bidder is responsible to file correction returns is from F.Y. 2007-08 to till date and during the contract period.
17.	ANNEXURE – I(2) - TERMS OF REFERENCE (SCOPE OF WORK) - xix		The selected bidder should provide required software and licenses, if any, including implementation / execution of the same within the stipulated period	Database licenses, hardware & software needs to be procured by the selected bidder or only specified configuration for the same is to be provided. Kindly clarify.	Yes, the required Hardware (Server & OS) and database will be provided by bank. Kindly submit the requirement as part of the proposal. Bank will review the requirement and discuss with the respective bidder for finalizing the requirement.
18.	Section IV –Software Licenses (DC, DR site) Point No. 3	42	Years since doing successful TDS rectification (15)	Whether performance certificate from the concerned bank specifying the correction period from FY 2007-08 to 2017-18 for bank as a whole is required to be submitted. Kindly clarify.	The vendor must have provided the services to the bank as a whole, during the period.
19.	ANNEXURE – I(2) – PAYMENT TERMS - 7		Filing of correction return and reduction of default amount on continuing basis including for the previous years.	Kindly clarify the milestones against which the payment for this clause shall be released	Please refer to point no. 6 of Amendment Corrigendum

