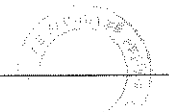


RFP No: CO/ITD/CNW/1273/R1/2019-20 dated 04.12.2019 for "Rate Contract for Supply of N*64 Kbps leased line modem".

Clarifications

S. No	Page No	Clause Number	Bid Reference	Bidder's request	Clarifications from the bank
1	2	Schedule Point No.5 & 6	Last Date & Time for submission of Physical documents (Offline Mode) Documents to be submitted physically by Bidders (Offline mode)	Please whether hardcopy of entire Technical bid has to be submitted physically at your office. Please mention the list of documents required to be submitted hardcopy (offline).	It is clarified that Only EMD & DD to be submitted in offline mode. Please refer clause no: 2.5 (Offline submissions) in page no :28 of 41 of RFP. Please adhere to the terms and conditions of RFP.
2	5	Section -I	The bidders should also submit their indicative commercial bids as sought in the e-tendering system.	Whether hardcopy of the indicative commercial bid has to be submitted along with offline documents.	It is clarified that indicative commercial bids has to be submitted only in the e-tendering system. Only EMD & DD to be submitted in offline mode. Please refer clause no: 2.5 (Offline submissions) in page no :28 of 41 of RFP. Please adhere to the terms and conditions of RFP.
3	6	Section-I 10.C	In case more than one such MSE, the supply shall be shared proportionately to tender quantity.	Please specify the ratio of splitting the quantity.	It is clarified that in case more than one such MSE are finalized as successful bidders through this tender, Zonal Offices are free to place order on any of the finalized bidders. Please adhere to the terms and conditions of RFP.
4	9	Section-II (2)	Time Frame for Completion of the Project: On placement of order (minimum quantity will be 3 pairs	We request you to kindly release the PO's with minimum qty of 20 pairs and also request you to make the delivery	Please adhere to the terms and conditions of RFP.



S. No	Page No	Clause Number	Bid Reference	Bidder's request	Clarifications from the bank
			in a single order), the modems should be delivered within two weeks from the date of order.	schedule to 3 to 4 weeks from the date of PO.	
5	19	Section – IV (6)	If the successful bidder fails to get the modem repaired/replaced within one week from the date of receipt of faulty modem sent through courier by Zonal office/Head office, the Bank shall levy penalty at rate of Rs.1,000/- per week or part thereof after 7 days of receipt of faulty modem and will be recovered from the subsequent AMC payments.	In some cases the shipment/ transit time may take @ 4 - 6 working days depends on location address, however we will repair the units within one week from the date of receipt of units other than major issues which may take couple of days more to get it repaired, hence it may cross one week also, so we request you to kindly remove this SLA clause or keep it as 2 weeks or Amend it as other than transit time.	Please refer Amendment -1
6	23	Section – IV (17)	The goods are to be insured by Supplier with Bank's name for an amount equivalent to 110% of the invoice value for Transit till the date of delivery. If insurance is not taken or the proof of insurance is not submitted while processing the payment, then 1% of value of order shall be deducted from the payment.	As we are directly supplying the material to Indian Bank, we will provide transit insurance from our factory to Indian Bank delivery address.	Accepted.
				Please waive off this clause, as we take complete responsibility for safe delivery of the material to the consignee.	Accepted.



S. No	Page No	Clause Number	Bid Reference	Bidder's request	Clarifications from the bank
7	30	Section – VI (1)	Technical Specifications	In refer to the tender technical bid document, we found that the specifications mentioned are of very Generic, so we request you to kindly add the detailed specifications to get a good quality & reliable product.	Please adhere to the terms and conditions of RFP.
8	36	Section – VI (6)	Price to be quoted for modem pair with 3 Years warranty & 2 Years AMC.	We request you to kindly make the amendment in the tender terms that the total price to be offered for Modem pair with 5 Years Warranty, and PO's also to be released with 5 Years warranty.	Please adhere to the terms and conditions of RFP.
9	-	-	-	As the above mentioned tender is a rate contract tender for 1 year, we request you to please let us know the total quantity approved for this tender.	It is clarified that minimum order of 200 modem pairs may be placed by our ZO's during the contract period.



