

RFP Ref: CO/ITD/CNW/942/R4/2019-20 dt 13.12.2019 for "Identifying The vendor for replacement of existing sims at Branches/Offsite ATMs with New 4G sims."

Clarifications

S.No	RFP Point No/Title	Page no in RFP	Clause as per RFP	Query/ Changes requested	Clarifications from the Bank
1	Section - III (4)	12	The Bidder should furnish, as part of its bid, a bid security in the form of a bank guarantee issued by a scheduled commercial bank other than Indian Bank, located in India, in the form provided in the Bidding Documents (format-4 in section VI) for a sum of <u>Rs.2,00,000/- (Rupees Two Lakhs only)</u> and valid for <u>forty five (45) days</u> beyond the validity of the bid (i.e. <u>135 days</u> from the last date for submission of Bid).	Request to clarify whether DD also acceptable as EMD.	It is clarified that bid Security to be submitted only in the form of bank guarantee issued by a scheduled commercial bank other than Indian Bank, located in India. Please adhere to the terms and conditions of RFP.
2	Section - II (2)	9	If the successful bidder fails to replace the SIMs within 8 weeks from the date of PO, the Bank shall levy penalty at rate of Rs.100/- per day and will be recovered from the payment.	1) Request Bank to consider a timeline of 12-16 weeks from the date of intimation of SIM cards delivery to respective Branches after receipt of PO. During the course of the installation, request Bank to consider the additional timeline that is attributed to Bank Branch side delay which is getting duly intimated to Bank 2) Request SLA penalty capping	It is clarified that penalty will not be charged for the locations where installation is delayed due to the reasons attributable to bank. Please adhere to the terms and conditions of RFP



				limited to 10% of Branch installation price.	
3	Section - IV (12)	21	Successful bidder aggregate liability under the contract shall be limited to maximum of the contract value. For the purpose for the section, contract value at any given point of time, means the aggregate value of the purchase order placed by bank on the successful bidder that gave rise to claim, under this tender.	Request Liability maximum capping should be 10%	Please adhere to the terms and conditions of RFP

