

S.No	RFP Point No/Title	Clause No as per RFP	Page No in RFP	Clause as per RFP/Clarification/Amendment	Amended (Revised/Additional) Clause
1	Qualification Criteria for Bidders	2.1.J	10	Clause as per Amendment:- The bidder should be supporting minimum 2 Nos of ASR 1000 series Cisco Routers in any two private or PSU bank /Scheduled commercial banks / public or private Ltd companies / Government (State and Central) / Insurance Companies in India for last three (03) years as on 31.03.2020. Copy of work order / Client's testimonial should be submitted by the bidder.	Revised Amendment :- The bidder should be supporting minimum 2 Nos of ASR 1000 series Cisco Routers in any two private or PSU bank /Scheduled commercial banks / public or private Ltd companies / Government (State and Central) / Insurance Companies in India during last three (03) years as on 31.03.2020. Copy of work order / Client's testimonial should be submitted by the bidder.
2	Qualification Criteria for Bidders	2.1.k	10	Clause as per Amendment:- The Bidder should be supporting minimum 2 Nos of Cisco nexus 7000/9000 series switches in at least one private or PSU bank /Scheduled commercial banks / public or private Ltd companies / Government (State and Central) / Insurance Companies in India for last three (03) years as on 31.03.2020. Copy of work order / Client's testimonial should be submitted by the bidder.	Revised Amendment :- The bidder should be supporting minimum 2 Nos of Cisco nexus 7000/9000 series switches in at least one private or PSU bank /Scheduled commercial banks / public or private Ltd companies / Government (State and Central) / Insurance Companies in India during last three (03) years as on 31.03.2020. Copy of work order / Client's testimonial should be submitted by the bidder.
3	Timeframe for Completion of Project	2	14	Clause as per Amendment: Installation and Operationalization of complete solution - 12 weeks from the date of Purchase Order	Revised Amendment: - Installation and Operationalization of complete solution - 14 weeks from the date of acceptance of Purchase Order. Purchase Order should be accepted within 7 days from the date of issue.
4	Maintenance of equipment	3	14	Clause as per Clarification : Maintenance services will be effective after 30days for equipment's for which AMC has expired or falling within 30days from the date of issue of purchase order. For all other equipment the date mentioned in the list of equipment provided to the bidder during opening of technical bid.	Additional Amendment :- Maintenance services will be effective after 30days for equipment's for which AMC has expired or falling within 30days from the date of acceptance of purchase order. Purchase Order should be accepted within 7 days from the date of issue. For all other equipment the date mentioned in the list of equipment provided will be the start



					date.
5	Man Power (FMS)	4	14	<p>Clause as per Amendment -10 weeks from the date of Purchase Order subjected to completion of background verification and induction training (wherever required as per RFP). Background verification report should be furnished to the bank by the bidder before induction training.</p>	<p>Revised Amendment: - Within 12 weeks from the date of acceptance of Purchase Order subjected to completion of background verification and induction training (wherever required as per RFP). Purchase Order should be accepted within 7 days from the date of issue. Background verification report should be furnished to the bank by the bidder before completion of training.</p>
6	THE EQUIPMENT LIST FOR PROVIDING MAINTENACE SERVICES	1	15	<p>Clause as per RFP: - List of equipment proposed to be maintained by the Network Integrator under this RFP will be provided at the time of opening of the technical bid and the same will be sent through email to the mail-id of the authorized signatory mentioned in the technical bid.</p>	<p>Additional Amendment: - List of equipment proposed to be maintained by the Network Integrator under this RFP has been ported on Indian Bank Website (https://www.indianbank.in) and E-tendering website (https://indianbankeprocure.etenders.in) before technical bid submission.</p>
7	Tool Installation and Operationalization Services	4.a	25	<p>Clause as per Amendment, Target - 12 weeks from the date of Purchase Order</p> <p>Penalty: - Penalty will be applicable if the installation and Operationalization is not completed as per the scope of the RFP within 12 weeks of the issue of purchase order [PO]. Installation and Operationalization shall be considered complete from the date of acceptance by the bank. All the solutions quoted in the RFP should be implemented by the respective OEMs and bidder should ensure tight integration between all such solutions within 12 weeks from the date of purchase order. A penalty of 0.2 % per week or part thereof for first two weeks, 0.4% per week or part thereof for every subsequent week subject to a maximum of 10% of the total contract value excluding AMC charges.</p>	<p>Revised Amendment: - Target - 14 weeks from the date of acceptance of Purchase Order. Purchase Order should be accepted within 7 days from the date of issue.</p> <p>Penalty: - Penalty will be applicable if the installation and Operationalization is not completed as per the scope of the RFP within 14 weeks from the date of acceptance of Purchase Order. Purchase Order should be accepted within 7 days from the date of issue. Installation and Operationalization shall be considered complete from the date of acceptance by the bank. All the solutions quoted in the RFP should be implemented by the respective OEMs and bidder should ensure tight integration between all such solutions within 14 weeks from the date of</p>



					acceptance of Purchase Order. A penalty of 0.2 % per week or part thereof for first two weeks, 0.4% per week or part thereof for every subsequent week subject to a maximum of 10% of the total contract value excluding AMC charges.
8	SLA for NOC Resources (Zonal Offices across India (L1 Resources))	a	31	Clause as per Amendment - Maximum of 18 days leave of absence in a year is admissible for an engineer at Zonal Offices and replacement should be provided during the absence/leave period of engineers. For each day the engineer is absent beyond the permissible period penalty @ Rs.1000/- per day will be charged. However, the total amount of penalty deducted per month will be pegged at monthly charges payable for the particular Engineer.	Revised Amendment - Maximum of 18 days leave of absence in a year is admissible for an engineer at Zonal Offices. However, Suitable replacement or alternate arrangement should be provided during the absence/leave period of engineers. For each day the engineer is absent beyond the permissible period penalty @ Rs.1000/- per day will be charged. However, the total amount of penalty deducted per month will be pegged at monthly charges payable for the particular Engineer.
9	Payment Terms	5.a.iv	33	Clause as per RFP: - 5. A) Tool (Software and Hardware) Payment along with AMC – Payable half yearly in arrears	Additional Amendment: - 5. A) Tool (Software and Hardware) Payment along with AMC – Payable half-yearly in advance
10	Payment Terms	5.c	34	Clause as per RFP: - 5.c) AMC Charges for network equipments – Payable half yearly in arrears	Additional Amendment: - 5.c) AMC Charges for network equipments – Payable half yearly in advance