

Technical queries - Finalization of Rate contract for UPS with batteries. (Ref. CO:ITD:155/R1:2020-21 dated 07.05.2020)

Amendment/Clarification to the queries raised by bidders:

SI No	RFP Title	RFPPg. No.	Details Provided in RFP	Query / Changes Requested	Amendment/Clarification
1.	UPS Capacity	25	10 KVA (Three phase Input Single phase output)	The phase for 10 kVA UPS should be changed 1ph-1ph. It is typographical error.	No change in tender specifications
2.	Type of UPS	20-27	Double conversion online UPS with inbuilt input side isolation transformer in the same cabinet	In the RFP Isolation transformer is asked in the input side and we would request kindly amend it as in the output side with inbuilt feature. All new generation UPS comes with transformer free design, which offers better reliability and improved efficiency. We would request you to kindly remove this clause. 10KVA with inbuilt IT @ output. In tender it is @ input.	No change in tender specifications
3.	10 KVA UPS	26	Inverter efficiency > 90% Overall efficiency > 90%	Overall efficiency & Inverter efficiency is same for 10KVA 90%. Can we reduce overall efficiency to 85%.	Amended Clause Inverter efficiency > 90% Overall efficiency > 85%
4.	Battery specification for all types of UPS	20-27	12V Tubular C10 Batteries with 4 years warranty and manufactured in India. Letter issued by the Battery manufacturer confirming 4 years Warranty should be submitted. (Battery	Battery should be reputed make with C10 Rated: Quanta Tubular / Exide EL Tubular batteries. CPRI / ETDC / In house Factory Test report of battery manufacturer of the AH capacities of quoted C10 rated 12V tubular batteries as per IS 13369:1992 standards. Battery dimension with Weight should be	Amended Clause 12V Tubular C10 Batteries with 4 years warranty and manufactured in India. Letter issued by the Battery manufacturer confirming 4 years Warranty should be submitted. (Battery catalogue should be enclosed).

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			<p>catalogue should be enclosed).</p> <p>The battery supplied must be from original manufacturer of the battery under their own brand. An affidavit shall be provided with address of the manufacturing units owned by the brand. Batteries re-branded/marketed under company names who does not have their own manufacturing facility is not accepted under this proposal.</p> <p>The battery supplied must adhere to the necessary certifications sought in this contract. Necessary proof of the same shall be submitted with the bid.</p>	<p>declared as per the C10 rated. Battery manufacturing license is required to be enclosed</p> <p>We request you to kindly consider our request of including Prime/Exide/Amararaja make of batteries.</p> <p>During the meeting with other vendors request make should mention as exide / amaron /HBI / Okiya my suggestion as request which we Hykon as Indian Manufacture in Batteries where also being in field for 27years ++ in that case we request to add Our brand in the list.</p> <p>We are giving best quality and cost support to the customer for our reputed brand ups and Batteries in all segments business in India.</p> <p>Here by we are requesting as final please consider our brand when u put an Make in the battery clause where we being empaneled in Indian Bank current year Rate contract supply PAN India</p>	<p>Battery Make: Exide EL / Amaron Quanta tubular batteries</p>



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5.	Certifications	20-27	<ol style="list-style-type: none"> ISO 9001:2015 for UPS and Battery ISO 14001:2015 for UPS and Battery OSHAS 18001:2007 or ISO 45001:2018 for UPS and Battery BIS Certification for UPS (only for 3 KVA) 	<p>PEP certification for quoted UPS model. BIS no. to be provided for each UPS Model.</p> <p>Almost all the tenders, reputed makes of the batteries are indicated viz Exide EL Tubular & Quanta Tubular batteries with C10 rated.</p> <p>As per industry standard, ISO 9001 : 2015 and ISO 14001: 2015 are the most acceptable standards, please accept the same .</p>	<p><u>Amended Clause</u></p> <ol style="list-style-type: none"> ISO 9001:2015 for UPS and Battery ISO 14001:2015 for UPS and Battery OSHAS 18001:2007 or ISO 45001:2018 for UPS and Battery BIS Certification for each UPS Model quoted. PEP certification for quoted UPS model.



