

INDOASIS REGISTRATION PROCEDURE

Pre-requisites:

1. Please disable Wi-Fi and keep Mobile Data ON
2. The phone number registered to your account number is present in the mobile.
3. Minimum requirement: Android 4.4 and above iOS 8 and above.

Registration Procedure:

After installing the App from Google Play Store and iOS App store, perform the following procedure for Registration:

Step 1. Select the Language

Step 2. Enter your CIF number. A silent SMS will be sent from your default message application.*

**Make sure that:*

1. The phone number registered to your account number is present in the mobile.
2. You have selected the registered number to send SMS.
3. There is sufficient balance to send SMS.
4. The SMS is being sent through default SMS application of the phone and not through apps like True caller, Hangouts, Google Messenger etc.
5. This SMS will be sent to the numbers +91 92310 00001 / +91 92895 92895 and will start with the keyword 'COMBINBPROD'
6. If you face difficulties here, ensure that this SMS is getting delivered and not getting failed.

Step 3. Once the SMS is verified, select 'Mobile Banking' from the 'Select features to register'

Step 4. IndOASIS provides you three methods of registration:

1) Internet banking (if you are an existing Internet banking user):

If you choose internet banking, enter internet banking user id and password. Please ensure you have an active Internet banking login before using this method.

2) ATM/Debit Card (if you have an ATM/Debit Card):

If you choose ATM/DEBIT card, enter full card number, expiry date as MM/YY and PIN. Please ensure your card is activated and in use before using this method.

3) Existing MPIN (if you are an existing IndPay user):

If you are an existing IndPay user, enter existing MPIN. You must remember your existing IndPay MPIN to use this option. You can continue to use this MPIN for IndOASIS also.

Step 5. Enter any MPIN you want twice. This 4-digit number will be used to login to IndOASIS henceforth. *(If you are choosing to register with existing MPIN of IndPay, this step will not be there. You can use the existing MPIN of IndPay to login to IndOASIS also. In that case, skip to next step.)*

Step 6. Enter any MTPIN you want. This MTPIN acts as Transaction PIN in your mobile banking. MPIN and MTPIN should be different.

Step 7. Once registration is completed, a successful registration pop up will appear on the screen. You will also receive a welcome SMS from Indian bank.

Upon first login, allow biometric (Face ID / Fingerprint) permission to the app.