

Amendments to the RFP Ref: CO/RGRD/1443/R1/2021-22 dated 04/09/2021 in response to Pre-bid Queries received – RFP for PROCUREMENT OF FUND MANAGEMENT SOLUTION FOR CENTRALLY SPONSORED SCHEMES

Date:14/09/2021

| Amendment Corrigendum | | | | | |
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| S. No. | Title/RFP Point No | Page No in RFP | Details Provided in RFP | Query/Changes Requested | Replies to Queries |
| 1 | Scope of the Project | 16 | Bank primarily need is an Enterprise wide software solution that has comprehensive budget management and fund disbursement solution to meet its end to end needs to manage budget, fund disbursement, tracking and monitoring of funds disbursed across the state for various schemes and activities under Centrally Sponsored Schemes as per the guidelines set by Office Memorandum issued by Ministry of Finance, Department of Expenditure dated 23.03.2021and further notifications. | The mentioned circular refers to only CSS fund disbursement management, it doesn't cover the DBT disbursements. Is bank looking for a system where the DBT also can be handled | Bank primarily needs an Enterprise wide software solution that has comprehensive budget management and fund disbursement solution to meet its end to end needs to manage budget, fund disbursement, tracking and monitoring of funds disbursed across the state for various schemes and activities under Centrally Sponsored Schemes as per the guidelines set by Office Memorandum issued by Ministry of Finance, Department of Expenditure dated 23.03.2021and further notifications. The system should also take care of Limit Management, Beneficiary Validation, Expenditure Filing and DBT disbursements, REAT Integration with PFMS via API Integration. |

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| 2 | Deliver Schedule & Deliverables from the Bidders | 17 | Installation of the application by the successful bidder should be completed within 15 days from the date of purchase order, subsequent to provision of hardware by the Bank. | Bank expectation is to have 'Enterprise' version of system and implementation of the same within 15 days from the PO issuance. There are many associated bank systems and PFMS integrations required for this and these are time consuming activity. The ideal time for implementing such system for successful rollout is minimum 4-6 months. Considering this we request bank to revise the timeline accordingly. Also request to provide more clarity on the term 'Installation' - is this deployment of application without any system integrations / customisation or full fledged rollout and readiness for UAT | PFMS Integration Model 2 i.e Use of external system through REAT integration (MIS + Payments) should be made available within 30 days from the PO issuance. Customisation pertaining to PFMS Integration Model 1 can be done within 90 days from the PO issuance. |
| 3 | Scope of Work, Point 6 | 19 | Solution to have well defined Modules required for CSS implementation like Budget Management, Beneficiary/Vendor Management, Fund Disbursement, Fund Transfer, Manage Activity, MIS reporting and Integrations (PFMS/NSDL/ADHAAR). | Want to understand the scope of NSDL / ADHAAR Integration mentioned. Integration with PFMS will be handled as part of REAT integration. | Solution to have well defined Modules required for CSS implementation like Budget Management, Beneficiary/Vendor Management, Fund Disbursement, Fund Transfer, Manage Activity, MIS reporting and Integrations with PFMS. |
| 4 | Scope of Work, Point 7 | 19 | Solution to have feature like Admin Control for Organization Hierarchy Setup, User and Role Setup, Approval Matrix, Scheme Master etc. | Is these features are expected as part of Back Office / Admin portal access or from Customer portal access perspective | Solution should have features of Admin Control for Organization Hierarchy Setup, User and Role Setup, Approval Matrix, Scheme Master etc. Admin user functionalities will be handled by Bank officials. |

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| 5 | Scope of Work, Point 10 | 19 | Bidder shall be responsible for all the agency onboarding, configuration requirement during contract. | The onboarding / configuration activities are to be taken care by bank / admin staffs as these maintenances are critical in nature. If the expectation is to have resource engagement for this as part of the contract, is Bank going to perform any review/approval for the onboarding/configurations performed | Bidder will provide all the necessary support and help for agencies onboarding, configuration requirement during contract. |
| 6 | Technical Scope, Point c | 19 | CBS API integration for Account Validation and Transaction Data information. | The scope of Account Validation / Transaction Data information is not clear as part of CSS implementation, need more details on the expected business functions out of this integration | CBS API integration for Transaction Data information. |
| 7 | Customisation | 21 | The Bidder should customise and provide the regulatory changes released by MOF/PFMS within 2 years of implementation free of cost. For any specific changes requested by Bank or any Agency will be paid as per the actual effort of man days. | The requirements from MOF/PFMS are vast in nature and can't be accommodated blindly for 2 years without any additional cost. We have to define a cap on 'XX' days on yearly basis for accommodating the same | This clause is removed. |
| 8 | Technical Requirement Compliance, Point 2.2 | 44 | Capable to handle DSC based token login | Is the expectation of DSC to be used as 2FA as part of payment authorisation or at the time of user authentication itself. Generally DSC is used as second factor authentication at the time of payment approval process | DSC will be used as second factor authentication for payments approval. For login purpose, OTP can be used for 2FA. |

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| 9 | Technical Requirement Compliance, Point 2.7 | 44 | Complete management of Application/Web/Database to be done by bidder | Is the expectation of Infra Management to be done by bidder as part of the contract period | OS, Database and Application Server will be provided by Bank. Configuration, deployment and maintenance of the application is to be done by the Vendor. |
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| 10 | Payment Terms, Point E | 18 | <p>A. On Successful Installation of the application at DC: 20 % of the License Cost</p> <p>On successful customization as quoted by bidder and UAT: (i) 40 % of the license cost (ii) 40% of the implementation cost at DC</p> <p>On Successful Live Run and on-boarding of Agency (i) 30% of the license cost (ii) 40 % of the implementation cost at DC</p> <p>On installation at DRS and successful DR Drill: (i) 10% of the license cost (ii) 10 % of the implementation cost at DC (iii) 90% of the implementation cost at DRS</p> <p>After 1 year of successful live run (i) 10% of the implementation cost at DC (ii) 10% of the implementation cost at DRS Customization Cost: On actual as and when customization is tested successfully and moved to production.</p> | | <p>A. On Successful Installation of the application at DC: 20 % of the License Cost</p> <p>On successful customization as quoted by bidder and UAT: (i) 40 % of the license cost (ii) 40% of the implementation cost at DC</p> <p>On Successful Live Run and on-boarding of first Agency (i) 30% of the license cost (ii) 40 % of the implementation cost at DC</p> <p>On installation at DRS and successful DR Drill: (i) 10% of the license cost (ii) 10 % of the implementation cost at DC (iii) 90% of the implementation cost at DRS</p> <p>After 6 months of successful live run (i) 10% of the implementation cost at DC (ii) 10% of the implementation cost at DRS Customization Cost: On actual as and when customization is tested successfully and moved to production.</p> |
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| 11 | Licenses | 37 | <p>The successful bidder has to provide necessary perpetual enterprise licenses for the solution which will be used for Primary Site (PR), DR Site, UAT and Training. Accordingly, all necessary perpetual licenses for the solution has to be provided by the bidder for both PR & DR. The successful bidder has to quote for all software license requirements for Primary and DR implementation in their commercial Bid. Specification for the solution has also to be mentioned in the technical bid. The Bidder shall furnish all the software licenses in the light of Bank's requirement for unlimited period and unlimited usages for implementation of the solution. The licensing policy of the solution supplied must be provided to support the licensing model & actual licenses supplied to the Bank. Oracle Database (Enterprise Edition) and Oracle WebLogic (Enterprise Edition) will be provided by Bank. OS will be provided by the Bank; OS details are to be shared by the bidder. If solution requires any other database or middleware, successful Bidder has to provide licensed version at no additional cost to bank.</p> | <p>As the underlying 3rd party technology landscape changes in course of 5 years, the application will need to be upgraded in 5-6years time to minimize vulnerabilities and business risks and to enable better functionality of the solution.</p> | <p>The successful bidder has to provide necessary enterprise licenses for the solution for the contract period of 5 years which will be used for Primary Site (PR), DR Site, UAT and Training. Accordingly, all necessary licenses for the solution has to be provided by the bidder for both PR & DR. The successful bidder has to quote for all software license requirements for Primary and DR implementation in their commercial Bid. Specification for the solution has also to be mentioned in the technical bid. The licensing policy of the solution supplied must be provided to support the licensing model & actual licenses supplied to the Bank. Oracle Database (Enterprise Edition) and Oracle WebLogic (Enterprise Edition) will be provided by Bank. OS will be provided by the Bank; OS details are to be shared by the bidder. If solution requires any other database or middleware, successful Bidder has to provide licensed version at no additional cost to bank.</p> |
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| 12 | Human Resource Requirements | 37 | Throughout the lifecycle of the project, minimum of one onsite resource shall be available onsite on all bank business days to support the project. | Please mention the shift time for one onsite resource. | Throughout the lifecycle of the project, solution should run smoothly for which bidder may deploy onsite resource or provide service remotely |
| 13 | Indicative Commercial Bid & Commercial Bid | 51 | Part II(a) and (b) | | Revised Part II(a) and (b) based on retrospective to the queries. (is annexed) |
| 14 | Evaluation Process | 21 | Notional Customisation cost: Notional customisation cost for 100 man-days should be included in total cost of the solution for evaluation purpose only. | | For any specific changes/customisation requested by Bank or any Agency will be paid as per the actual effort of estimated man days. |
| 15 | SLA | 22 | If the downtime is more than one week, Bank will levy additional penalty of 10% of total cost of solution (except onsite support cost for 1 year and notional cost of customization of 100 man days) in addition to the above penalty | | If the downtime is more than one week, Bank will levy additional penalty of 10% of total cost of solution in addition to the above penalty |

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| 16 | Annexure VIII/SLA | 67 | If the downtime is more than one week, Bank will levy additional penalty of 10% of total cost of solution (except onsite support cost for 1 year and notional cost of customization of 100 man days) in addition to the above penalty | | If the downtime is more than one week, Bank will levy additional penalty of 10% of total cost of solution in addition to the above penalty |
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