

CO: Information System Security Department

Date: 15.11.2021

Amendments to Pre-bid queries for the RFP for Empanelment of Digital/Cyber Forensic Investigation/Audit Service Provider for a period of THREE years for availing:

- 1) Digital/Cyber Forensic Readiness Assessment of our bank in order to analyse, identify and mitigate the deficiencies, if any, in the Forensic Incident handling, log collection and storage capabilities
- 2) On-demand Digital/Cyber Forensic Services in order to investigate a computer/cyber incident, analyse the root cause, identify the intruder and provide assistance to the Bank's Legal team with presentable evidences for prosecution of the perpetrator in a court of law in the event of any incident.

RFP No: IB:CO/ISSD/259/2021-2022

DATED:29/10/2021

Amendments to the RFP (Including Additions/Modifications/Deletions): -

S. No.	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/ Added Clause
1	Page No.19 Point No.5.3 SUBMISSION OF COMMERCIALS	The Indicative Commercial Offer should be submitted ONLINE on an all-inclusive cost basis (Excluding Taxes) as per the format provided in DOC-A (ii) (Part I) and Bank will not pay/reimburse any other charges including travelling expenses / visit charges / hotel stay for any travelling/ training undertaken by the Bidder's staff / personnel throughout the period of contract. Commercial Bid submitted in any other format is liable to be rejected.	The Indicative Commercial Offer should be submitted ONLINE (Excluding Taxes) as per the format provided in DOC-A (ii) (Part I). For Forensic Readiness Assessment the Cost will be all inclusive. No Extra TA/DA etc. would be entertained. For On Demand Forensic Investigation services at any place in India, only actual travelling expenses via Flight (Economy Class) /Train (Second AC)/ Bus etc. as applicable would be



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			<p>payable for reaching the incident site. Boarding/lodging charges would be borne by the Bidder.</p> <p>Commercial Bid submitted in any other format is liable to be rejected.</p>
2	<p>Page No.50 & 51</p> <p>DOC – A (ii) PART – I (Indicative Commercial BID)</p> <p>(To be submitted Online along with Technical Bid)</p>	<p># Price is inclusive of all the charges. but exclusive of taxes only. TDS if any, will be deducted from the payment at the source.</p>	<p># Price is inclusive of all the charges except for the taxes and the undernoted:</p> <ol style="list-style-type: none"> 1. For Forensic Readiness Assessment the Cost will be all inclusive. No Extra TA/DA etc. would be entertained. 2. For On Demand Forensic Investigation services at any place in India, only actual travelling expenses via Flight (Economy Class) /Train (Second AC)/ Bus etc. as applicable would be payable for reaching the incident site. Boarding/lodging charges would be borne by the Bidder. <p>TDS if any, will be deducted from the payment at the source.</p>
3	<p>Page No.52 & 53</p> <p>DOC – A(ii) PART – II (Final Commercial</p>	<p># Price is inclusive of all the charges. but exclusive of taxes only. TDS if any, will be deducted from the payment at the source.</p>	<p># Price is inclusive of all the charges except for the taxes and the undernoted:</p>



S. No.	Section Number; Page Number; Point Number	RFP Clause	Amended/Deleted/ Added Clause
	BID) (To be submitted after online reverse auction)		<p>1. For Forensic Readiness Assessment the Cost will be all inclusive. No Extra TA/DA etc. would be entertained.</p> <p>2. For On Demand Forensic Investigation services at any place in India, only actual travelling expenses via Flight (Economy Class) /Train (Second AC)/ Bus etc. as applicable would be payable for reaching the incident site. Boarding/lodging charges would be borne by the Bidder.</p> <p>TDS if any, will be deducted from the payment at the source.</p>
4	Page No. 43 Eligibility Criteria Point No. 4	The applicant should have positive net worth and should have turnover of more than Rs 10.00 Crores from IT Security/Audit Services in each of the last three Financial years (FY 2021-2020, FY 2020-2019 & FY 2019-2018)	The applicant should have positive net worth and should have turnover of more than Rs 8.00 Crores (Rupees Eight Crores) from IT Security/Audit Services in each of the last three Financial years (FY 2021-2020, FY 2020-2019 & FY 2019-2018)

