

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

**TENDER NOTICE FOR INVITING QUOTATIONS FOR AMC OF BUNDLE NOTE COUNTING MACHINES (BNCM)  
AND NOTE AUTHENTICATION CUM COUNTING MACHINE (NCM)**

Indian Bank, Zonal Office, Raipur invites quotations for AMC (Annual Maintenance Contract) of Bundle Note Counting Machines (BNCM) and Note Authentication cum counting Machine (NCM) available in our branches situated in state of Chhattisgarh under Zonal Office Raipur.

You are requested to submit the same in a sealed envelope super scribing as **"QUOTATION FOR AMC OF BUNDLE NOTE COUNTING MACHINES (BNCM) AND NOTE AUTHENTICATION CUM COUNTING MACHINE (NCM)** as per attached format.

Please Note that:

- (1) Quotation may be dropped in the box kept at **Zonal Office, Indian Bank, Bachhawat Complex, New Shanti Nagar, Raipur, Chhattisgarh 492005.**
- (2) Last date for submission of quotation is **29 Dec 2021 by 01:00 PM.**
- (3) Award of contract will be with effect from 01.01.2022 for one year.
- (4) Bids will be opened on 29 Dec 2021 at 03.00 PM by the tender opening committee in front of the bidders who wished to be present during tender opening.
- (5) The firm submitting bids must have official set up in Chhattisgarh state.
- (6) The firm must have the past experience of repair & Maintenance of above machines in banking sector, documentary proof i.e. Purchase Order/Service Order shall be submitted along with the bids.
- (7) Bank has the right to amend/postpone/cancellation of the bidding process.
- (8) All entries in the bid form should be legible and filled correctly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached.

Date: 09 Dec 2021



**MAINTENANCE SCHEDULE**  
**Bundle Note Counting Machines (BNCM) and Note Authentication cum Counting**  
**Machine (NCM)**

1. **The AMC will be COMPREHENSIVE:**
  - The firm will maintain all the BNCM and NCM already available in our branches under the Zone on quarterly basis at branch location.
  - The firm will repair and/or replace the faulty parts **without claiming any extra charges**.
  - Faulty parts are inclusive of Motors, Vacuum Pump, Spindle Assembly, Motherboard, sensors etc.
2. Above comprehensive AMC will NOT include:
  - Relocation of BNCM and NCM in full or in part.
  - Replacing or change of any working part (Motor/Vacuum Pump/Sensors, etc.) as per Bank's requirement due to change in any statutory guidelines.
3. Above AMC will be for a period of one year from 01.01.2022 to 31.12.2022.
4. All break downs / faults will be attended immediately and up to 48 hours and **NO Extra payment** will be made for such break down calls.
5. AMC of above machines which are under warranty period are not covered in above AMC.
6. In case the machine is required to be taken to the workshop for major repair, a spare machine to be provided and should function until the original unit is replaced.
7. The AMC will be valid for one year. Based on market rate of products, the rate will be reviewed by the bank and if both parties agree on same then the contract can be extended for further period of another year or more.
8. The firm should have adequate technician and well equipped service center in Raipur and/or other cities of Chhattisgarh state to attend breakdown calls in shortest possible time, the addresses of the service center provided by the firm will be verified by the Bank.
9. If the services provided by the firm is found to be unsatisfactory or if at any point of time during the contract it is found that the information provided by firm is false, the Bank reserves the right to terminate the contract.



**QUOTATION FOR COMPREHENSIVE AMC AND RATE CHART OF EQUIPMENTS**  
**BUNDLE NOTE COUNTING MACHINE & NOTE AUTHENTICATION CUM COUNTING MACHINE**

Sl. No.	Item description	Qty.	Basic Price	Cost including taxes, service charge, transportation charge, (excluding GST)
1.	Yearly <b>Comprehensive AMC</b> charges for existing Bundle Note Counting Machine available in our Branches.	Per Machine Per year		
2.	Yearly <b>Comprehensive AMC</b> charges for Existing Note Authentication Machine available in our Branches.	Per Machine Per year		
3.	Price of New Bundle Note Counting Machine, Heavy Duty Floor Model	1		
4.	Price of New Bundle Note Counting Machine, Heavy Duty Desk Top Model	1		
5.	Price of New Note Authentication cum Counting Machine, Desk Top Model with MG, UV, MT and IR Sensor. Upgradable to new Denominations.	1		
6.	Buy Back Price for Old Bundle Note Counting Machine	1		
7.	Buy Back Price Old Note Authentication cum counting Machine	1		

Place:

Date :

Signature of authorized signatory  
With Seal

(To be submitted in vendors letter head)

