

**RFP Ref: CO/ITD/CNW/2413/R1/2021-22 dated 31.01.2022 – “Supply and Maintenance of 500 Pairs of Leased Line Modems”**

**Clarifications**

S.No	RFP Point No/Title	Page no in RFP	Clause as per RFP	Query/ Changes requested	Clarifications from the Bank
1	Eligibility Criteria	17	The Bidder should be a Public/Private Limited Company and should be in existence in India for the last <u>5 years</u> (as on 31.03.2021).	We request you to either delete this clause for MSME & Start ups or make it 3 years from 5 years. We have completed 4 years of business in India and will complete 5 years in October 2022.	Please refer Amendment - 1
2	Eligibility Criteria	18	The Bidder should have supplied and supporting minimum 500 pairs of modems of make quoted in single order during last five years (ending 31.03.2021) to at least two Banks / Financial Institutions/ Government Organisations/Public/Private Limited Company in India	We request you to amend the clause to either bidder or OEM to have executed orders for over 500 pairs of modem.	Please refer Amendment - 2
				we request to include OEM/bidder should have supplied and supporting minimum 500 pairs of modems of make quoted in single order during last five years (ending 31.03.2021) to at least two Banks / Financial Institutions/ Government Organisations/ Public/Private Limited Company in India.	Please refer Amendment - 2
3	Timeframe for completion of activities	18	The modems should be supplied at Head Office and Zonal Offices. The modem pairs should be delivered within Six Weeks from	The modem pair should be supplied within 12 weeks from acceptance of PO date.	Please refer Amendment - 3

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			the date of acceptance of Purchase Order.		
4	Technical Requirements	37	Additional Point	We hereby would like to inform you that, in refer to the Specifications of 2 Mbps V.35 modem (on Ethernet interface) mentioned in page no 37, we have noticed that Converter features are missing in the specifications which are very important as the application is DSL to Ethernet Converter.	Please refer Amendment -4
5	Technical Requirements	37	Additional Point	In refer to the tender document and the Specifications of 2 Mbps V.35 modem (on Ethernet interface) mentioned in page no 37 & 38, we have noticed that they have not mentioned the Converter features which are missing in the specifications, and also the heading of the product specification should be mentioned as "Ethernet Converter with built in 2Mbps modem G. SHDSL" in place of 2 Mbps V.35 modem (on Ethernet interface).	Please refer Amendment - 4
6	Technical Requirements	37	Additional Point: Converter features	1) Converter Mode: Ethernet to Serial PPPoHDLC Converter between Ethernet Router & Serial Router. Shall support Zero Touch Provisioning and Manual configuration.	Please refer Amendment - 4

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				<p>2) Support for configuring multiple Static Routes on LAN and WAN along with Hop Count.</p> <p>3) Loopback detection based on Magic Number.</p> <p>4) Support Compression Control Protocol.</p> <p>5) Support for UDP Broadcast and Multicast.</p>	
7	Technical Requirements	37	The TEC certificate should clearly specify approval for both single and double pair operation as well as the Range of the modem and also the supported interfaces (E1, V.35 , Ethernet etc,.) in the single TEC document.	We request you to kindly accept separate TEC approvals for each individual interface supported.	Please refer Amendment - 5
8			The goods supplied under the Contract shall be fully insured against loss or damage incidental to transportation, storage and erection. The transit insurance shall be for an amount equal to 110 percent of the invoice value of the Goods from “Warehouse to final destination” on “All Risks” basis including War Risks and Strikes.	Please waive off this clause as we take complete responsibility for safe delivery of the material to the consignee.	No Change. Please adhere to Terms & Conditions of RFP.