

**RFP for SUPPLYING, PRINTING, PERSONALIZATION AND DISPATCH OF EMV CHIP CUM MAGSTRIPE RUPAY, VISA & MASTER DUAL
INTERFACE CONTACTLESS DEBIT CARD (NCMC)
RFP Ref No. CO/DBD/CARD/3013/R1/2021-22 dated 18.02.2022**

Annexure II – Amendment corrigendum

Sl. No.	Title /RFP Point No	Page No in RFP	Details Provided in RFP	Query / Changes Requested	Amended Clause
1	Turnaround Time Clause no. 6	31	Cards – In case of both personalized & instant cards at bidder's premises, 2 working days for dispatch of ATM Cards from receipt of Card Track data file.		Cards – In case of both personalized & instant cards, 2 working days for dispatch of ATM Cards from receipt of Card Track data file except for Image cards and Photo Cards. For image cards and Photo card the TAT will be 4 working days from receipt of Card Track data file.
2	Turnaround Time Clause no. 6, item no 1	32	Non production of proof of dispatch of card within 2 working days from submission of Card File generated.(Personalized Cards)		Non production of proof of dispatch of card within 4 working days for image card & photo cards and within 2 working days for all other cards from submission of Card File generated (Personalized Cards & non-personalized cards)
3	Delivery Clause no.12	33	TAT for Personalized Card/ Non-personalized cards- 2 working days from supply of card data	Requesting you to provide 4 working days TAT for Image cards and photo cards personalisation	TAT for Personalized Card/ Non-personalized cards- 2 working days from supply of card data for all cards except Image cards and Photo Cards. For image cards and Photo card the TAT will be 4 working days from supply of card data.



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4	Section VI- Eligibility Criteria – Point No. 3	49	The average turnover of the bidder should be at least Rs.50 Crores or above from Card business in India for the last 3 consecutive financial years (FY 2018-19, 2019-20 & 2020-21). This must be the individual Company's turnover and not that of any group of Companies.	Request the bank to relax this term and read as "The average turnover of the bidder should be at least Rs.50 Crores or above from total business in India with positive net worth for the last 3 consecutive financial years (FY 2018-19, 2019-20 & 2020-21). This must be the individual Company's turnover and not that of any group of Companies." For Govt/ Public sector company from card business, Turnover may be exempted	The average turnover of the bidder should be at least Rs.50 Crores or above from business in India for the last 3 consecutive financial years (FY 2018-19, 2019-20 & 2020-21). This must be the individual Company's turnover and not that of any group of Companies.
5	Section VI- Eligibility Criteria – Document required for Point No. 3	49	Copies of audited balance sheets of the Bidder for last three consecutive audited financial years of the Bidder. Latest shall be of FY 2018-19, 2019-20, 2020-21. Certificate from Chartered accountant/ company secretary clearly mentioning "The turnover of the bidder from Card business in India for the last 3 consecutive financial years."	We request to tender authority to change the clause as bidder should have overall company turnover instead of Rs.50 Crores or above from Card business in India for the last 3 consecutive financial years (FY 2018-19, 2019-20 & 2020-21). Even you can increase the turnover value upto Rs.100 crores but it should be overall company turnover not particularly from the cards business. We also like to driven your attention parallely to other Bank RFP like Bank of India tender for Debit Cards & they called for the company turnover as term used & there cards requirement is much more, so kindly consider our request for the same.	Copies of audited balance sheets of the Bidder for last three consecutive audited financial years of the Bidder. Latest shall be of FY 2018-19, 2019-20, 2020-21. Certificate from Chartered accountant/ company secretary clearly mentioning "The turnover of the bidder from business in India for the last 3 consecutive financial years."



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6	Section VI- Eligibility Criteria – Document required for Point No. 11	51	Copy of latest Audit Report.	We can provide quality certificate, audit report is confidential and cannot be provided. Please allow us to submit ISO or similar certificates.	ISO or similar certificates required along with letter issued by company secretary confirming that internal control and audit measures are in place.
7	Bid Form Sl. No. 11	55	Certificate from a Chartered Accountant to confirm the Operating Profit and net profit from card business in India during last three financial years (2018-19, 2019-20 & 2020-21) (For Eligibility Criteria 3).		Certificate from a Chartered Accountant to confirm the Company's turnover from business in India during last three financial years (2018-19, 2019-20 & 2020-21) (For Eligibility Criteria 3).
8	Bid Form Sl. No. 12	55	Certificate from a Chartered Accountant to confirm that the turn over and tangible net worth provided in the audited balance sheets are solely from the card business in India (For Eligibility Criteria 4).		Certificate from a Chartered Accountant to confirm that the net worth provided in the audited balance sheets are from business in India during last three financial years (2018-19, 2019-20 & 2020-21) (For Eligibility Criteria 4).
9	Bid Form Sl. No. 19	56	Copy of latest Audit Report (for Eligibility criteria 11)		ISO or similar certificates required along with letter issued by company secretary confirming that internal control and audit measures are in place. (for Eligibility criteria 11)

