

 <p>इंडियन बैंक Indian Bank इलाहाबाद ALLAHABAD</p>	<p>ZONAL OFFICE AMARAVATI</p> <p>zoamaravati@indianbank.co.in</p>	<p>#235/3 JKC COLLEGE ROAD GUJJANAGUNDLA-522006.</p>
<p>दूरभाषसं/Phone No :-08632-2387130</p>		

ZO/AMR/EXP/AC/AMC/2022-23

Dt.14.03.2022

Notice Inviting Quotations
Sealed Quotations for AMC of Air Conditioners
Last Date & Time for Submission of Quotation on or before 28.03.2022, 4:00 PM

Selected quotations are invited from interested vendors for AMC of Air conditioners for our Zonal Office, Amaravati and various Branches spanning over three districts namely Kurnool, Prakasam & Guntur from 01.04.2022 to 31.03.2023. Air-conditioner includes Split ACs (1.0 ton), Split ACs (1.5 ton), Split ACs (1.8ton), Split ACs (2.0ton), Cassette ACs (2.0 ton) & Window ACs (1.5 ton). Most of the air-conditioners are more than 3 years old and are in working condition.

Indian Bank, Zonal Office, Amaravati invites Tender for AMC of air conditioners for its 55 branches and 03 offices for the period of 01.04.2022 to 31.03.2023.

Scope of work:

1. We have total 55 numbers of branches and 3 offices throughout Kurnool, Prakasam & Guntur Districts.
2. The approximate Number of Air-conditioners for which AMC Service support should be given are
 - 1.Split AC 1.0 ton: 81
 - 2.Split AC 1.5 ton: 145
 - 3.Split AC 1.8 ton: 9
 - 4.Split AC 2.0 ton: 33
 - 5.Cassette AC 2.0 ton:10
 - 6.Window AC 1.5 ton : 4

Terms and conditions:

1. The vendor must have experience of providing AMC of ACs for at least 3 years in Banking Sector.
2. The vendor must agree to provide service and to close the issue in Kurnool, Prakasam & Guntur Districts within 3days from the date of receipt of the call.
3. AMC shall be enforced from 01.04.2022 and terminate on 31.03.2023 subject to satisfactory performance.
3. Vendor must sign AMC agreement in prescribed format provided by Zonal Office for execution of AMCcontract.
4. The vendor shall provide dedicated phone / mobile number / email required for logging by the Branches and Zonal Office.
5. The vendor shall provide the service by a qualified technician throughout the AMC period.
6. The vendor must provide service engineer in each districts on all working days for prompt support.
7. All calls for any fault at the branches / currency chest / offices must be attended and closed within 3 days from the date of receipt of the call.(In case the vendor fails to attend the call for any fault within the given time frame, the vendor will have to pay a penalty of Rs. 100/- per day subject to max of Rs.1,000/- per Branch. The same will be deducted at the time of payment of AMC amountfor the quarter).
8. Payment will be released on quarterly basis on submission of invoice and service report (duly verified by the Branch Manager).

9. The bank reserves the right to terminate / cancel the above agreement / contract at any point of time during the AMC period by giving one month prior notice without assigning any reason whatsoever.

The Sealed Envelope containing the Bid super scribing 'Quotation of AMC of Air-Conditioners – Don't Open before 28.03.2022, 04.00 PM and must reach at the following address

The Dy. General Manager
Indian Bank, Zonal Office – Amaravati
#235/3, JKC COLLEGE ROAD
GUJJANAGUNDLA, GUNTUR-522006.A.P.

Date of Opening of Tender:

The Bids received within stipulated date & time will be opened on 28.03.2022 at 05.00 PM.
The Bidder may choose to remain present at the time of Tender Opening.

Please note that:

1. Indian Bank reserve the right to postpone the date and/or time of opening of Bids. If so bidders will be informed separately about the new date and timing of opening of tender.
2. Indian Bank reserves the right to cancel any or part of tenders and stop the process at any point of time without assigning any reason or notice whatsoever.
3. The quotation incomplete in any respect or not submitted in specified format (Annexure – I) will be liable for rejection. Indian Bank reserves the right to accept or reject in part or full any or all the offers without assigning any reasons whatsoever.
4. All relevant documents in respect to license, registration, work experience etc must be enclosed along with the tender.

Chief Manager