

 Indian Bank इलाहाबाद ALLAHABAD आपका अपना बैंक, हर कदम आपके साथ Your Own Bank, Always with You	EDP Section अंचल कार्यालय / Zonal Office डीडीडीसी भवन DDDC Building 91, पेन्नागरम रोड / 91, Pennagaram Road धर्मपुरी / Dharmapuri – 636701 email:zodharmapuri@indiankbank.co.in फोन / phone: 04342 232108, 233108
संदर्भRef: ZO/09609/EXP/UPS/AMC/2022-232021-22	दिनांक Date: 21.03.2022

SUB: NOTICE INVITING QUOTATIONS FOR AMC OF UPS AND BATTERIES (IRRESPECTIVE OF UPS, BATTERIES MAKE AND MODEL) FOR DHARMAPURI ZONE-Reg.

LAST DATE FOR SUBMISSION OF QUOTATIONS:	28.03.2022 @ 03.00 PM.
TENDERS TO BE DROPPED PERSONALLY AT:	EDP cell, Indian Bank, Zonal Office Dharmapuri at 1st Floor, 91, DDDC Buildings, Pennagaram Road, Dharmapuri-636701.
Tenders can also be sent to above address. Bank will not be responsible for the delay of tenders received by Postal / Courier agencies as per the above stipulated time.	
DATE OF OPENING OF QUOTATIONS:	28.03.2022 @ 04.00 PM

Sealed quotations are invited from the interested service providers to give AMC service for UPS & BATTERIES (irrespective of UPS, Batteries make and model) at Dharmapuri & Krishnagiri District Branches of our Dharmapuri Zone for a period of 1 year from 01.04.2022 to 31.03.2023. Interested service providers can apply with this website notice along with commercial offer-Annexure-A enclosed.

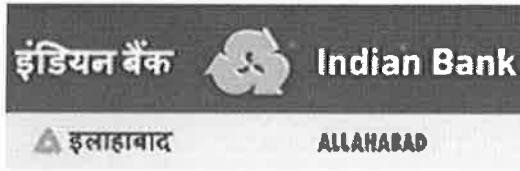
The tender related forms can be downloaded from the bank website www.indianbank.in/tenders/Auctions and the dully filled in tenders are to be submitted in prescribed format (Commercial Offer –Annexure A & Annexure I) in a sealed cover to the above address before 15.00 hrs on or before 28.03.2022. Tender will be opened on the same day at 4.00 PM.

For further details, please contact Ph. 04342 - 262503/ 04. CELL NO.9442247501.

The Bank reserves the right to reject any or all the offers without assigning any reasons whatsoever.




 ZONAL MANAGER



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Commercial offer –Annexure-A

S.No	UPS Capacity	AMC Rate per Unit per year in Rs.*	Quantity	Total for one year in Rs
1	3 KVA –ANY MAKE ALL MODEL		128	
2	5 KVA- ANY MAKE ALL MODEL		1	
3	6 KVA- ANY MAKE ALL MODEL		2	
TOTAL VALUE OF WORK exclusive of taxes				

Total amount in words: Rs.
*exclusive of taxes

We have understood the terms and conditions prescribed in tender Notice dated 15.03.2022.

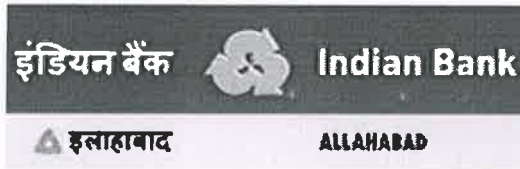
Name of the Firm:

Signature with Designation:

Stamp of the Firm:

Place:

Date:



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Annexure I

Scope of Work: Indian Bank, Dharmapuri zone is having total 68 branches in Krishnagiri & Dharmapuri District. We are having 3.0 KV, 5.0 KV, 6.0 KV UPS at Branches of our zone.

The list of UPS and locations are given in Annexure II:

The list contains branch name, UPS Make and Model and UPS capacity details. The list provided may not have all the details accurately and the successful bidder should do an inventory maintenance and submit the updated list within 15 days of award of AMC.

Terms and conditions

1. The participating vendors should be well established in the market with an experience of minimum 3 years in servicing the banking industry and should have serviced considerable volume of systems
2. The vendor should provide attested copy GST number, proof of sufficient experience (work orders) in the field and proof of local business address by way of documentary evidence.
3. The acceptance of the quotations will rest with our bank and which does not bind itself to accept the quotation only on the basis of lowest quotation and reserves to itself the authority to reject and/all the quotations or cancel the process without assigning any reasons whatsoever.
4. The successful bidder should visit the installation sites for the preventive maintenance (PM) checkup of UPS systems periodically once in 3 months in all Branches.
5. During PM check-ups, the UPS systems should be cleaned, distilled water to be filled and general performance should be checked.
6. Batteries to be maintained and distilled water to be filled whenever branches report that the level of the distilled water is low.
7. Apart from the periodic preventive maintenance visits all breakdown call on the systems covered under AMC and reported to respective numeric branches emanating from the user should be attended to.
8. Penalty of Rs.500/- per day and max of Rs.1,000/- will be levied per case / complaint for delay over the above 2 working days.
9. If working condition of use is not ensured within the same day, the stand by UPS should be supplied and installed.
10. Cost of all spares that are replaced in the UPS systems will be covered under this comprehensive annual maintenance scheme.
11. Escalation matrix should be shared with the branches and all the service calls from branches to be acknowledged duly by giving reference or call log number. The service calls from the branches should be attended and closed promptly.
12. Complete inventory maintenance and submit updated list within 15 days of award of AMC.



13. **Terms of payment: at the end of 3 months on submission of invoices with copies of service call/PM report attached duly signed by the Branch Officials.**
14. **Whenever a UPS is replaced, the UPS will be under warranty period and will not be covered in AMC till warranty period.**
15. **Indian Bank is having right to cancel the AMC Service by giving 15 days prior notice if it is not satisfactory..**
16. **If any UPS has missed in the list of branches, the same will be added with same terms and conditions.**

Signature of Authorized Official with seal and date



ANNEXURE-II**BRANCH**

1	AGASIPALLI BRANCH	36	Maharajakadai
2	ANDEVANAPALLI	37	MARANDAHALLI
3	Bangalore road	38	MATHIGIRI
4	BARGUR	39	MATHUR
5	BARUR	40	MICROSTATE DHARMAPURI
6	BELAGONDAPALLI	41	MICROSTATE KAVERIPATTINAM
7	Belathur	42	MOORNAHALLI
8	BERIGAI	43	MORAPUR
9	BOMMIDI	44	Mullai Nagar
10	DENKANIKOTTAI	45	NALLAMPALLI
11	DHARMAPURI	46	PALACODE
12	ELAKKIAMPATTI	47	PAPPARAPATTI
13	Gandhi Road	48	PENNAGARAM
14	GERIGEPALLI	49	PERANDAPALLI
15	GOPINADHAMPATTY KOOTU ROAD	50	POCHAMPALLI
16	HANUMANTHAPURAM	51	PULIKARAI
17	HARUR	52	ROYAKOTTAI
18	HOSUR	53	SHOOLAGIRI
19	HOSUR SME	54	SILLARAHALLI
20	HOSUR NGGO	55	SINGARAPETTAI
21	PAPPARAPATTI	56	SOMMANAHALLI
22	KADATHUR	57	SUNJALANATHAM
23	KAMBAINALLUR	58	THALI
24	KANDHIKUPPAM	59	THIPPAMPATTI KOOTU ROAD
25	KANNADAHALLI	60	THOPPUR
26	KARAPATTU	61	THOPPUR BRANCH, BOMMIDI ROAD
27	KAVERIPATTINAM	62	UDDANAPALLI
28	KARIMANGALAM	63	UTHANGARAI
29	KELAMANGALAM	64	VARATTANAPALLI
30	KODAMANDAPATTI	65	VENKATASAMUTHRAM
31	KOZHIMEKKANUR	66	VENNAMPATTI
32	KRISHNAGIRI	67	VIJAYANAGARAM
33	KUNDARAPALLI	68	ZONAL OFFICE, Dharamapuri
34	KURUBARAPALLI	69	ZUZUWADI
35	MADHAKONDAPALLI		

