

Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

| S No. | Page#/<br>Clause No. | Section/ Point  | Details Provided in RFP  | Amendments  |
|-------|----------------------|---|--|---|
| 1.    | 16/5                 | Eligibility Criteria  | Bidder should have experience of minimum 3 years in Supply, Installation and Maintenance of Digital Signages with any Government, private or public organizations in India during last 3 years (as on 31.03.2022). | <b>Revised Clause is as follows:</b><br>Bidder should have experience in Supply, Installation and Maintenance of Digital Signages with any Government, private or public organizations in India during last 5 years (as on 31.03.2022). |
| 2.    | 36/12<br>&<br>37/12  | SECTION-V<br>PART I –<br>Functional and<br>Technical<br>Requirements<br><br>Specification for 43”<br>& 55” TV / Display   | INPUT Type should support minimum HDMI 2.0 (or higher) X 2, USB 2.0 (or higher)x 1 , Audio Input X 1, 10/100 BaseT Ethernet RJ45   | <b>Revised Clause is as follows:</b><br>INPUT Type should support minimum HDMI 2.0 (or higher) X 2, USB 2.0 (or higher)x 1, 100/1000 BaseT Ethernet RJ45  |
| 3.    | 38/3                 | SECTION-V<br>PART I –<br>Functional and<br>Technical<br>Requirements<br><br>Specification for<br>Digital Signage Media<br>Player (Internal In-<br>built SOC- System on<br>Chip) | Be capable of running live streaming content from HTTP Live Streaming (HLS) , MPEG-DASH and RTP/RTSP   | <b>Revised Clause is as follows:</b><br>Be capable of running live streaming content from HTTP Live Streaming (HLS) , MPEG-DASH/MMS and RTP/RTSP  |



Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|    |      |   |  |  |
|----|------|---|--|--|
| 4. | 40/5 | SECTION-V<br>PART I –<br>Functional and<br>Technical<br>Requirements<br><br>Digital Signage<br>Solution<br>Administration<br>Software/CMS | <p><b>Format Supported:</b><br/>Videos: WMV, MP4,MOV,AVI, MPEG , with all major codecs support</p> <p>Ticker: Live RSS &amp; Static Text Ticker</p> <p>Images: JPEG, PNG, BMP, GIF</p> <p>Documents Files: PDF, PPT* ,Doc*</p> <p>Audio: MP3</p> <p>Web Pages: http, https</p> <p>Be capable of running live streaming content from HTTP Live Streaming (HLS) , MPEG-DASH and RTSP</p> | <p><b>Revised Clause is as follows:</b><br/><b>Format Supported:</b><br/>Videos: WMV, MP4, MOV,AVI, MPEG , with all major codecs support</p> <p>Ticker: Live RSS &amp; Static Text Ticker</p> <p>Images: JPEG, PNG, BMP, GIF</p> <p>Documents Files: PDF, PPT* ,Doc*</p> <p>Audio: MP3</p> <p>Web Pages: http, https</p> <p>Be capable of running live streaming content from HTTP Live Streaming (HLS) , MPEG-DASH/MMS and RTSP</p> |
| 5. | 16/6 | Eligibility Criteria  | The Bidder/OEM should had supplied and maintained a minimum of 1000 Digital Signage (Cumulative) with multiple locations in India during last 3 years (As on 31.03.2022).  | <p><b>Revised Clause is as follows:</b><br/>The Bidder/OEM should had supplied and maintained a minimum of 1000 Digital Signage (Cumulative) with multiple locations in India during last 5 years (As on 31.03.2022)</p>   |
| 6. | 16/4 | Eligibility Criteria  | The yearly turnover of the bidder should be more than Rs.3 crores during each of last three financial years. (2018-19, 2019-20 and 2020-21.)   | <p><b>Revised Clause is as follows:</b><br/>The yearly turnover of the bidder should be more than Rs. 12 crores during each of last three financial years. (2018-19, 2019-20 and 2020-21.)</p>   |

Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|    |       |  |   |  |
|----|-------|--|---|--|
| 7. | 19/9  | Warranty/AMC   | <p>This onsite comprehensive warranty with 24 * 7 support shall remain valid for 36 months after the Goods have been installed at the final destination indicated in the Contract, or for thirty-nine (39) months after the date of receipt of shipment at the destination, whichever period concludes earlier. Necessary documents should be provided for back to back support from respective OEMs. The Bank shall promptly notify the Supplier in writing/by mail of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall with all reasonable speed, repair or replace the defective Goods or parts thereof, without cost to the Bank. All the supplied Hardware and software have to be covered under back to back support from the respective OEMs for the full contract period</p> | <p><b>Revised Clause is as follows:</b></p> <p>This onsite comprehensive warranty with support as per SLA (as defined in this RFP) shall remain valid for 36 months after the Goods have been installed at the final destination indicated in the Contract, or for thirty-nine (39) months after the date of receipt of shipment at the destination, whichever period concludes earlier. Necessary documents should be provided for back to back support from respective OEMs. The Bank shall promptly notify the Supplier in writing/by mail of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall with all reasonable speed, repair or replace the defective Goods or parts thereof, without cost to the Bank. All the supplied Hardware and software have to be covered under back to back support from the respective OEMs for the full contract period</p> |
| 8. | 18/17 | <p>Incidental Services to be provided by the successful Bidder<br/>Incidental Services to be provided by the successful Bidder</p> | <p>The Bidder shall appoint an experienced Onsite Engineer dedicated to the project execution. The Bidder should provide CV of Onsite Engineer that demonstrates proven experience in executing projects similar in scope and complexity</p>  | <p><b>Revised Clause is as follows:</b></p> <p>Onsite support for 1-year post completion of installation of all the devices.</p> <p><b>Brief Scope:</b><br/>CMS + Co-ordination among various teams for ensuring that the Digital Signages are functioning optimally and displaying content pushed by CMS</p>  |

Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|     |       |   |   |   |
|-----|-------|---|---|---|
| 9.  | 38/19 | Specification for digital signage media player: | Digital Signage should support video codec in Standard Definition(SD) and High Definition(HD), Web content including Graphics, Flash Animations/HTML5 animations, Windows Media and MP3 Audio   | <b>Revised Clause is as follows:</b><br>Digital Signage should support video codec in Standard Definition(SD) and High Definition(HD), Web content including Graphics, HTML5 animations, Windows Media and MP3 Audio  |
| 10. | 25/26 | Right to Alter Quantities                       | The Bank may at its discretion,<br>a) Increase the requirement up to 10% at the time of placing order with vendor and, Or<br>b) Decrease the requirement up to 10% at the time of placing order with vendor<br>c) Repeat order can be placed within 1 year from the date of last supply date of original purchase order subject to no downward trend in prices and the cumulative repeat order quantity should not exceed more than 100% of original quantity as mentioned in original purchase order | <b>Revised Clause is as follows:</b><br>The Bank may at its discretion,<br>a) Increase the requirement up to 10% at the time of placing order with vendor and, Or<br>b) Decrease the requirement up to 10% at the time of placing order with vendor.<br>c) Repeat order can be placed within 1 year from the date of last supply date of original purchase order subject to no downward trend in prices and the cumulative repeat order quantity should be as per the prevailing guidelines of Govt. of India (e.g. GFR, GeM). Presently it is 25% of original ordered quantity |
| 11. | 81    | Checklist Clause no. 1, 5 & 6                   | NA  | <b>Revised Clause is as follows:</b><br>“as on 31.03.2021” is amended to “as on 31.03.2022”   |
| 12. | 12/7  | Bid Security Declaration & Cost of Bid Document | The Bidder should furnish, a bid security in the form of a bank guarantee issued by a scheduled commercial Bank or Foreign Bank located in India other than “Indian Bank” for a sum of <b>Rs. 15,00,000/- (Rupees Fifty Lakhs only)</b> and valid for 135 days  | <b>Revised Clause is as follows:</b><br>The Bidder should furnish, a bid security in the form of a bank guarantee issued by a scheduled commercial Bank or Foreign Bank located in India other than “Indian Bank” for a sum of <b>Rs. 15,00,000/- (Rupees Fifteen Lakhs only)</b> and valid for 135 days  |



Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|     |       |                |  |  |            |                    |                     |   |  |            |                    |                     |
|-----|-------|----------------|--|--|------------|--------------------|---------------------|---|--|------------|--------------------|---------------------|
| 13. | 29/40 | General Terms  | All the software supplied and the versions installed must not be End of life / support. All software installed must be maintained with latest patches and fixes free from any known bugs, vulnerabilities, etc. Certificate from the OEM should be submitted by the successful bidder. Year of Manufacturing should not be before year 2021. |  |            |                    |                     | All the software supplied and the versions installed must not be End of life / support. All software installed must be maintained with latest patches and fixes free from any known bugs, vulnerabilities, etc. Year of Manufacturing should not be before year 2022. Also, Date of End of Support of the proposed digital signage model should be minimum 5 years from the date of delivery of the signage. Certificate from the OEM should be submitted by the successful bidder. |  |            |                    |                     |
| 14. | 44    | Commercial Bid | <b>S No.</b>   | <b>Description</b>   | <b>Qty</b> | <b>Unit Price*</b> | <b>Total Price*</b> | <b>S No.</b>  | <b>Description</b>   | <b>Qty</b> | <b>Unit Price*</b> | <b>Total Price*</b> |
|     |       |                | 1.   | 43" Digital Signage with 3 years warranty  | 900        |                    |                     | 1.  | 43" Digital Signage with 3 years warranty  | 900        |                    |                     |
|     |       |                | 2.   | 55" Digital Signage with 3 years warranty  | 100        |                    |                     | 2.  | 55" Digital Signage with 3 years warranty  | 100        |                    |                     |
|     |       |                | 3.   | One time Installation and configuration including onsite support till completion of installation | 1000       |                    |                     | 3.  | One time Installation and configuration including onsite support till completion of installation | 1000       |                    |                     |
|     |       |                | 4.   | 4 <sup>th</sup> Year AMC for 43" Digital Signage   | 900        |                    |                     | 4.  | 4 <sup>th</sup> Year AMC for 43" Digital Signage   | 900        |                    |                     |
|     |       |                | 5.   | 5 <sup>th</sup> Year AMC for 43" Digital Signage   | 900        |                    |                     | 5.  | 5 <sup>th</sup> Year AMC for 43" Digital Signage   | 900        |                    |                     |
|     |       |                | 6.   | 4 <sup>th</sup> Year AMC for 55" Digital Signage   | 100        |                    |                     | 6.  | 4 <sup>th</sup> Year AMC for 55" Digital Signage   | 100        |                    |                     |
|     |       |                | 7.   | 5 <sup>th</sup> Year AMC for 55" Digital Signage   | 100        |                    |                     | 7.  | 5 <sup>th</sup> Year AMC for 55" Digital Signage   | 100        |                    |                     |
|     |       |                | 8.   | CMS & Designer Software License for central server   | 1          |                    |                     | 8.  | CMS & Designer Software License for central server   | 1          |                    |                     |



Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|     |      |               |  |  |      |  |  |  |  |  |      |  |  |  |
|-----|------|---------------|--|--|------|--|--|--|--|--|------|--|--|--|
|     |      |               |  | at DC and DR site with 3 years warranty including one time installation/setup charges.         |      |  |  |  | at DC and DR site with 3 years warranty including one time installation/setup charges.   |  |      |  |  |  |
|     |      |               | 9.   | 4 <sup>th</sup> year AMC cost for Server License - CMS and Designer Software at DC and DR site | 1    |  |  |  | 9.   | 4 <sup>th</sup> year AMC cost for Server License - CMS and Designer Software at DC and DR site | 1    |  |  |  |
|     |      |               | 10.  | 5 <sup>th</sup> year AMC cost for Server License - CMS and Designer Software at DC and DR site | 1    |  |  |  | 10.  | 5 <sup>th</sup> year AMC cost for Server License - CMS and Designer Software at DC and DR site | 1    |  |  |  |
|     |      |               | 11.  | CMS client License for Digital Signage with 3 years warranty                                   | 1000 |  |  |  | 11.  | CMS client License for Digital Signage with 3 years warranty                                   | 1000 |  |  |  |
|     |      |               | 12.  | 4 <sup>th</sup> year AMC cost for CMS client License   | 1000 |  |  |  | 12.  | 4 <sup>th</sup> year AMC cost for CMS client License   | 1000 |  |  |  |
|     |      |               | 13.  | 5 <sup>th</sup> year AMC cost for CMS client License   | 1000 |  |  |  | 13.  | 5 <sup>th</sup> year AMC cost for CMS client License   | 1000 |  |  |  |
|     |      |               | <b>Total</b>   |  |      |  |  |  |  | <b>Total</b>   |      |  |  |  |
| 15. | 16/5 | Payment Terms | <ul style="list-style-type: none"> <li><b>Digital Signage</b></li> </ul> <p><b>On Delivery: Eighty (80) %</b> of the price of the appliances delivered at the respective location mentioned in Purchase order will be paid within 15 days of submission of Invoice copy and Proof of delivery duly counter signed by the Bank's Representative, Original/Copy of</p> |  |      |  |  |  | <ul style="list-style-type: none"> <li><b>Digital Signage</b></li> </ul> <p><b>On Delivery: Eighty (80) %</b> of the price of the appliances delivered at the respective location mentioned in Purchase order will be paid within 15 days of submission of Invoice copy and Proof of delivery duly counter signed by the Bank's Representative, Original/Copy of Transit</p> |  |      |  |  |  |



Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|  |  |  |   |   |
|--|--|--|---|---|
|  |  |  | <p>Transit Insurance Policy and Original of Storage cum erection policy.</p> <p><b>On Installation: Twenty (20)%</b> of the appliances delivered &amp; installed at the respective location mentioned in Purchase order will be paid on submission of Installation Certificate duly counter-signed by the Bank's Representative.</p> <ul style="list-style-type: none"> <li>• <b>CMS Software</b></li> </ul> <p><b>On Delivery: Eighty (80) %</b> of the price of the Software licenses delivered at the location mentioned in Purchase order will be paid within 15 days of submission of Invoice copy and Proof of delivery duly counter signed by the Bank's Representative, Original/Copy of Transit Insurance Policy and Original of Storage cum erection policy.</p> <p><b>On Installation: Twenty (20)%</b> of the price of the Software licenses delivered &amp; installed at the location mentioned in Purchase order will be paid on submission of Installation Certificate duly counter-signed by the Bank's Representative.</p> <ul style="list-style-type: none"> <li>• <b>Subsequent AMC Payment for HW and SW</b></li> </ul> | <p>Insurance Policy and Original of Storage cum erection policy.</p> <p><b>On Installation: Twenty (20)%</b> of the appliances delivered &amp; installed at the respective location mentioned in Purchase order will be paid on submission of Installation Certificate duly counter-signed by the Bank's Representative.</p> <ul style="list-style-type: none"> <li>• <b>CMS Software</b></li> </ul> <p><b>On Delivery: Eighty (80) %</b> of the price of the Software licenses delivered at the location mentioned in Purchase order will be paid within 15 days of submission of Invoice copy and Proof of delivery duly counter signed by the Bank's Representative, Original/Copy of Transit Insurance Policy and Original of Storage cum erection policy.</p> <p><b>On Installation: Twenty (20)%</b> of the price of the Software licenses delivered &amp; installed at the location mentioned in Purchase order will be paid on submission of Installation Certificate duly counter-signed by the Bank's Representative.</p> <ul style="list-style-type: none"> <li>• <b>Onsite Support</b></li> </ul> <p>Payment for onsite support of 1 resource will be released quarterly in arrears</p> |
|--|--|--|---|---|



Supply, Installation and Maintenance of Necessary Hardware, Software & Support Services for Implementing 1000 Digital Signage (RFP Ref: CO/ITD/1206/R2/2022-23 dated 19/04/2022).

**(Amendments to RFP)**

|  |  |  |   |   |
|--|--|--|---|---|
|  |  |  | <p>Subsequent AMC Payment for 4th &amp; 5th years will be made annually in advance on submission of Invoice and documentary proof for renewal form OEM.</p> <p>The payment will be released subject to deductions on account of liquidated damages, if any.</p> <p>TDS will be deducted for the payment, if applicable.</p> | <p>• <b>Subsequent AMC Payment for HW and SW</b></p> <p>Subsequent AMC Payment for 4th &amp; 5th years will be made annually in advance on submission of Invoice and documentary proof for renewal form OEM.</p> <p>The payment will be released subject to deductions on account of liquidated damages, if any.</p> <p>TDS will be deducted for the payment, if applicable</p> |
|--|--|--|---|---|

