

Sr. No	RFP Page no	Section no/ Clause no	RFP Clause	Query	Bank's Reply
1	14	SECTION-III CONDITIONS CONTRACT OF	The Bid is for providing connectivity between Near DR Site @ Chennai and DR Site @ Mumbai for replication of data between the servers at NDR & DR in order to have business continuity during the failure of systems at NDR @Chennai. The successful bidder(s) has to provide 500 Mbps WAN connectivity with specifications mentioned in the bid.	Kindly provide full address details for both locations to initiate feasibility process	Indian Bank, NDR Site Address- 2 nd Floor, 66, RajaJi Salai, Opposite to Beach Railway Station City & District: Chennai State: Tamil Nadu, Chennai – 600001 DR Site Address – Indian Bank DR Site 2 nd Floor, Plot EL72/1A TTC Industrial Area CtrlS Data Centre, MIDC Industrial Area MAHAPE, Near Nelco Bus Stop. Navi Mumbai, Maharashtra - 400701
2	14	SECTION-III CONDITIONS CONTRACT OF	The Bank intends to provide redundant WAN links from two different service providers.	Kindly confirm that each Service provider is expected to deliver only 1 Point to point link between the locations and redundancy between providers will be taken care by Bank	It is clarified that each service provider is expected to deliver only 1 point to point link.
3	14	SECTION-III CONDITIONS CONTRACT OF	Media and Hands-off: - Ethernet handoff – 1 no at each end. The successful bidders are encouraged to have a standby local cable laid and kept without connections between the terminal equipment and bank router for redundancy.	What is the Handoff interface required? What will be the distance between the MMR room and the Bank router?	It is clarified that termination can be on Ethernet handoff. Please adhere RFP terms and Conditions
4	15	SECTION-III CONDITIONS CONTRACT OF	Acceptance tests will be carried out after the completion of the implementation and delivery of links. Bank will carry out acceptance tests and certify completion based on the results of the tests within 15 days of handing over the link to Bank.	TCL will follow standard Acceptance criteria; please specify if any specific test are to be followed.	No Change, please adhere to RFP terms and conditions
5	15	IV. Other Service Requirements	c) Liaise with authorities for any approvals, network diagram etc.	As per understanding in case of any approvals required at Bank Premises; approvals and permissions for same shall be provided by Bank	No Change, please adhere to RFP terms and conditions
6	32	SECTION PART I - Functional and Technical Requirements V	The network equipments deployed will be ipv6 compatible and whenever the	Since a Point to Point link has been requested by Bank; Tata Communication will provide a transparent Layer 2 connectivity between the sites;	It is clarified that, in case of ipv6 migration, Bidder should ensure that provided link should

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			bank requires the network will be migrated to IPV6.	any IPV6 configuration is transparent to Tata Communication	work properly in Bank's environment. Please adhere RFP terms and Conditions
7	32	SECTION V PART I - Functional and Technical Requirements	Shall liaison with authorities for approvals, network diagram etc. (for example ROW) and shall obtain and provide ROW/ roof rights permissions in private property/ bank premises without any extra cost to the bank for installation of equipments to commission the link.	As per understanding in case of any approvals required at Bank premises; approvals and permissions for same shall be provided by Bank	It is clarified that at NDR Bank will arrange for permissions. For DR Site, bidder has to obtain necessary approvals and permissions. Please adhere with RFP terms & Conditions
8	33	SECTION V PART I - Functional and Technical Requirements	The WAN traffic of bank is totally separated from internet traffic and the links are not connected to Internet at any point	Since a Point to Point link has been requested by Bank; Tata Communication will provide a transparent Layer 2 connectivity between the sites; any Internet traffic is not considered in scope	It is clarified that; Bank is looking for L1 P2P link. The link should not be routed through MPLS cloud. Bidder should ensure the separation of traffic (WAN traffic and Internet Traffic) falls under bidder side. Please adhere RFP terms and conditions.
9	33	SECTION V PART I - Functional and Technical Requirements	Whenever bank wishes to shift the location of any site, the links should be shifted to the new site as per the requirement of bank.	Site shifting will follow standard service provider shifting process	No Change, please adhere to RFP terms and conditions