

IND NAVYA

September
2025

A monthly newsletter by Indian Bank

Dear Valued Customer,

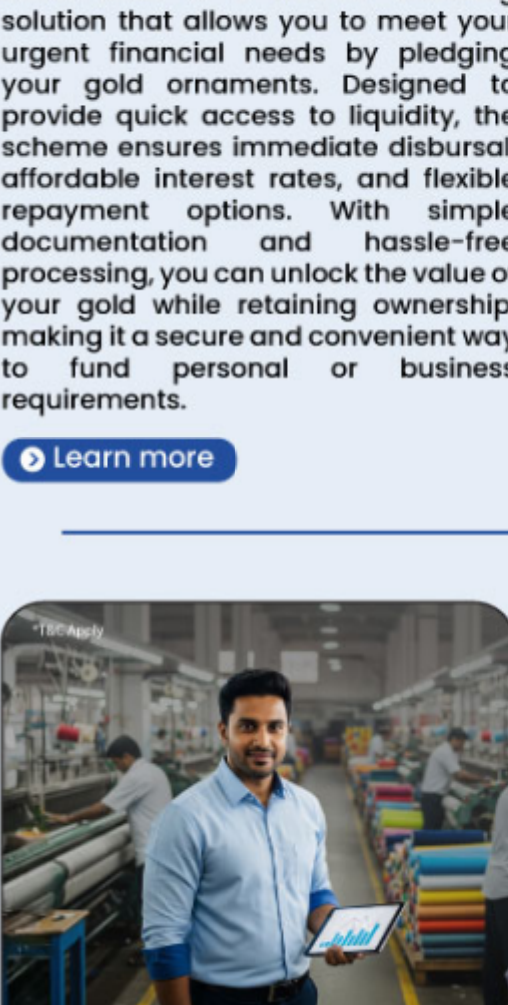
We are delighted to present to you the September 2025 edition of our IND NAVYA newsletter.

NEW INITIATIVES & OFFERINGS

- ✓ The bank has enabled the facility of updating of KYC of customer through Business Correspondents (BC).
- ✓ The bank has set up a Contact-Back portal for non-resident customers. The customers can raise their queries and suggestions on this portal for quick resolution. The portal can be accessed by the customers through their Internet Banking or mobile banking app. Additionally, the customers can also write to the bank on the dedicated email id nri@indianbank.co.in.
- ✓ The existing Pradhan Mantri Matsya Sampada Yojana (PMMSY) has been extended up to FY 2025-26. The primary goal of PMMSY is to address critical gaps in fish production, productivity, and the value chain, while improving the socio-economic welfare of fishers and fish farmers by extending financing facilities to them.
- ✓ The bank has launched its new domestic **Phone Banking** Number 1800-1700 and **NRI Phone Banking** Numbers from 01-09-2025. This initiative aims to enhance customer experience by making it easier to reach us and reducing the likelihood of misdialing using the new shorter and more memorable number. The old toll-free number 1800-425-00000 and NRI Helpline +91-44-2888-2999 is discontinued from 01.09.2025.
- ✓ Firms and companies dealing in purchase or sale of rough or cut and polished diamonds or precious metal jewelry can open and maintain an account under Diamond Dollar Account (DDA) Scheme in our bank. [Click here to know more.](#)
- ✓ Reserve Bank of India has introduced a Module for exporters and importers in E/IDPMS portal, whereby the constituents can have "view rights" to Shipping Bills, Inward Remittances, Outward Remittances and Bills of Entry raised in their IE Code. To know more please contact your Indian Bank branch.
- ✓ Indian Bank has registered as a Member Lending Institution (MLI) under the Mutual Credit Guarantee Scheme for MSMEs (MCGS-MSME), to provide guarantee coverage for term loan assistance of up to Rs 100 crore to eligible MSMEs for their projects involving purchase of equipment / machinery.
- ✓ In order to ensure digital accessibility and reasonable accommodations for persons with disabilities Indian Bank is introducing a separate annexure to capture disability related information in its Customer Acquisition Forms.
- ✓ Bank has launched its Remit and Retain-Phase 4 campaign offering assured gifts to its NRI customers. The non-resident customers can remit a minimum of Rs. 2 lakhs in their account and maintain the balance for 45 days to claim their attractive gifts.

Note: For more details, please visit our website: <https://www.indianbank.bank.in>

Ignite your financial goals this September



PREPAID CARDS

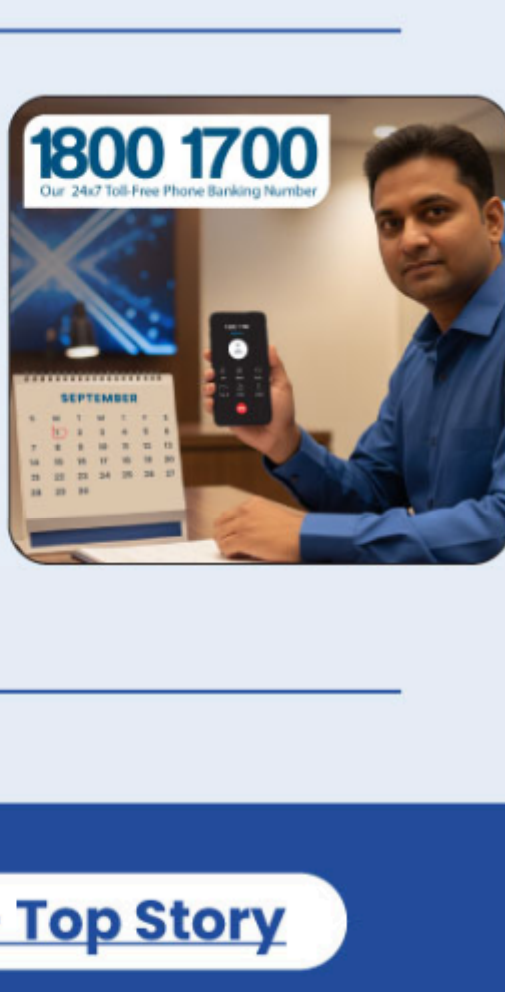
Go cashless the smart way with Prepaid Cards which offer a smart, secure, and convenient way to manage payments for gifting, travel, online shopping, and daily expenses. Experience seamless card management with the IB Prepaid Card App to track and control your cards. Simple, cashless and versatile, these cards make your spending an enjoyable experience.

[Learn more](#)

JEWEL LOAN

Jewel Loan is a trusted financing solution that allows you to meet your urgent financial needs by pledging your gold ornaments. Designed to provide quick access to liquidity, the scheme ensures immediate disbursement, affordable interest rates, and flexible repayment options. With simple documentation and hassle-free processing, you can unlock the value of your gold while retaining ownership, making it a secure and convenient way to fund personal or business requirements.

[Learn more](#)



PHONE BANKING NUMBERS

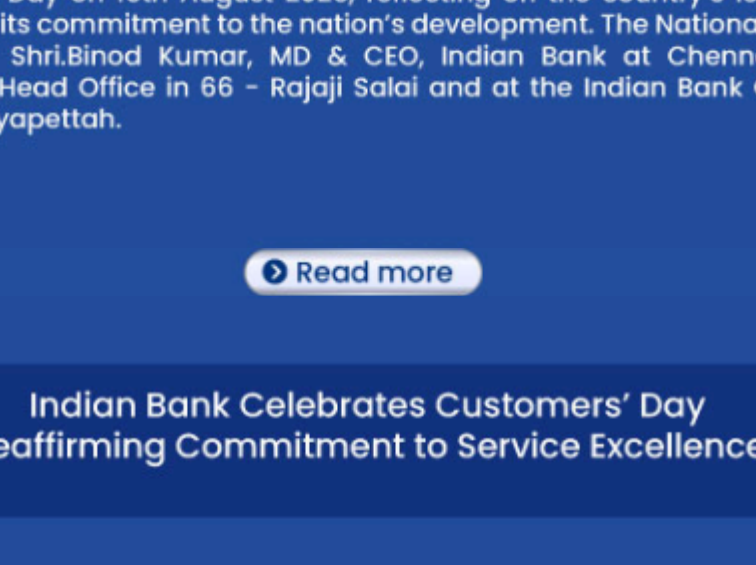
Indian Bank has introduced a new and easy-to-remember domestic toll-free number 1800 1700 for customer convenience. In addition, NR customers can now reach our dedicated 24x7 helpline at +91 22 4444 2888 for quick assistance anytime, anywhere. These updated numbers ensure faster resolution of queries, making banking support seamless. With round-the-clock accessibility, customers can stay connected with their bank whenever they need it.

[Learn more](#)



Bank Buzz – Top Story

Indian Bank Organised 'Financial Inclusion Saturation Program' in Tiruvallur



As part of the Government of India, Ministry of Finance, Department of Financial Inclusion initiative, Indian Bank organised the 'Financial Inclusion Saturation Program' at Siva Nadeeswar Temple Land, Thirukandalam village, Tiruvallur district, on Saturday, 9th August 2025, to support the vision of universal financial inclusion. This was the 2,664th such camp organised under the Nationwide Financial Awareness Saturation Campaign, being implemented from July 1 to September 30, 2025.

[Read more](#)

Indian Bank Celebrated 79th Independence Day and 119th Foundation Day



Indian Bank celebrated the 79th Independence Day of the nation and its 119th Foundation Day on 15th August 2025, reflecting on the country's legacy and reaffirming its commitment to the nation's development. The occasion was hoisted by Shri Binod Kumar, MD & CEO, Indian Bank at Chennai, at the Registered Head Office in 66 - Rajaji Salai and at the Indian Bank Corporate Office in Royapettah.

[Read more](#)

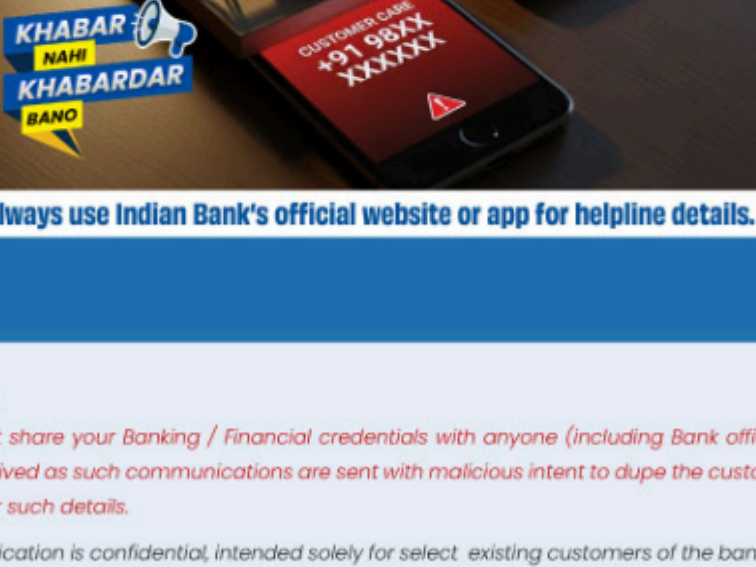
Indian Bank Celebrates Customers' Day Reaffirming Commitment to Service Excellence



Indian Bank celebrated its annual Customers' Day on Friday, August 22, 2025, at 4:00 PM across all its branches in India and overseas. The occasion served as a platform for customers to share their feedback and expectations, while also fostering direct interaction with bank officials to further enhance service delivery.

[Read more](#)

Indian Bank celebrates "National Sports Day"



Indian Bank celebrated National Sports Day on 30th August 2025 by taking the National Sports Day pledge. Executive Directors Shri Ashutosh Choudhury and Shri Shiv Bajrang Singh led the pledge-taking ceremony at Bank's Corporate office, Chennai wherein senior officials and staff members also participated.

[Read more](#)

BLOG

Building Prosperity for Micro Businesses by Smart and Flexible Banking



BENEFITS

- Free Gift code sound box & POS machine
- Concession in cash deposit / withdrawal / account keeping charges
- Concession on commission for RTGS & NEFT
- Rupay Select Debit Card with 10 lakhs GPA coverage
- Auto sweep facility

Fraud Alert

Be careful when searching for customer care numbers

Fraudsters put fake numbers online

Always use Indian Bank's official website or app for helpline details.

Disclaimer:

Please do not share your Banking / Financial credentials with anyone (including Bank officials) or on any mail received as such communications are sent with malicious intent to dupe the customers. Bank never asks for such details.

This communication is confidential, intended solely for select, existing customers of the bank and is not an unsolicited commercial communication or spam. Any unauthorized disclosure, copying, distribution or use of this message is strictly prohibited, and if done, will result in strict legal action. This message is not guaranteed to be complete or error free. No liability is assumed for any errors and/or omissions in the contents of this message.

Please do not reply to this mail as it is a computer generated mail. Please discard the mail if you are not the intended recipient of the mail or the mail has reached you inadvertently. For more information and to read our Privacy Policy, please visit https://www.netbanking.indianbank.in/jsp/Privacy_Policy.pdf

Corporate Office: 254-260, Avval Shanmugam Salai, Royapettah, Chennai - 600 014.

1800 1700 | www.indianbank.bank.in | Follow us on: [f](#) [t](#) [in](#) [wa](#) [ig](#) [yt](#)