

Bid Corrigendum

GEM/2022/B/2869174-C4

Following terms and conditions supersede all existing “Buyer added Bid Specific Terms and conditions” given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. Buyer Added text based ATC clauses

Bidder has to use the format specified under Buyer Added Bid Specific ATC document .

Clarification/Amendment to GeM Bid:

S. No	RFP Clause	Query Raised	Clarification/Amendment
1.	<p>Eligibility Criteria:</p> <p>The bidder should have past experience of the in-scope services i.e. AMC Services (PCs with Monitors, Printers, Servers etc.) in at least two Scheduled Commercial Bank (of at least 1000 branches) in the last three years, as on Tender Published Date. Purchase Order copy and satisfactory letter from the concerned organization for having provided satisfactory services to be submitted</p>	<p>Request to amend the clause as under:</p> <p>The bidder should have past experience of the in-scope services i.e. AMC Services (PCs with Monitors, Printers, Servers etc.) in at least two from BFSI / Govt. in the last three years, as on Tender Published Date. Purchase Order copy to be submitted.</p>	<p><u>Amendment proposed</u></p> <p>The bidder should have past experience of the in-scope services i.e. AMC Services (PCs with Monitors, Printers, Servers etc.) in at least two Scheduled Commercial Bank (of at least 500 branches) in the last three years, as on Tender Published Date and out of the above two experience, one must include Onsite Support Services in it. Purchase Order copy and satisfactory letter from the concerned organization for having provided satisfactory services to be submitted.</p>
2.	<p>Eligibility Criteria</p> <p>The bidder should have their own office / service center in Chennai & Mumbai.</p>	<p>Request to amend the clause as under:</p> <p>The bidder/ authorized Service Partner should have their own office / service</p>	<p><u>Amendment Proposed</u></p> <p>The bidder/ authorized Service Partner should have their own office / service center in Chennai & Mumbai.</p>

		center in Chennai & Mumbai.	
3.	EMD Exemption	<p>As per Tender information, there is EMD amount Rs.75,000/- to be submitted against this opportunity, Since we are MSE-SMALL, Udyam</p> <p>Certified organization, hope the EMD is exempted to us as per clause</p>	<p>Clarification</p> <p>-</p> <p>As per the tender terms, MSEs are exempted from submission of EMD amount.</p> <p>As the tender is floated for services related to AMC of the Hardware items and onsite manpower support. Bidder should submit the valid MSE certificate for the services for which tender is floated, in order to claim the benefit of EMD waiver.</p>

3. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in

the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)