
 <p>INDIAN BANK BANKING THAT'S #TWICE AS GOOD Phone : 0866 -2578762 Fax : 0866 -2578867</p>	  <p>ONE EARTH • ONE FAMILY • ONE FUTURE</p>	<p>अंचल कार्यालय / Zonal Office Vijayawada 26-25-25, एन.आर.पी रोड / 26-25-25, NRP Road गांधीनगर / Gandhinagar विजयवाड़ा-520003 / Vijayawada - 520 003 Email:- zovijayawada@indianbank.co.in</p>
<p>विभाग / Department: EDP/Tender/001-2023-24</p>		<p>दिनांक / Date: 03-04-2023</p>

TENDER NOTICE

Inviting Sealed Quotations for Annual Maintenance Contract (AMC) for UPS and Batteries in our VIJAYAWADA ZONE.

Sealed quotations are invited by our office from reputed vendors for Annual Maintenance Contract (AMC) for around 1KVA (No. 75 UPS), 3KVA (No. 103 UPS), 5KVA (No. 7 UPS), 6KVA (No. 7 UPS), 10KVA (No. 2 UPS) present in our Indian Bank branches/offices under VIJAYAWADA Zone covering Krishna and Vijayawada NTR Districts.

Herein after the word
UPS KVA (1 KVA, 3KVA, 5KVA, 6KVA, 10 KVA)

Period of Contract: **01/04/2023 to 31/03/2024 (1 Year)**

Form for quotation submission: Annexure-(i) attached




TERMS & CONDITIONS for participating in the tender

- The sealed quotation, as per the above format, should be super scribed “ZONAL IT-Department – QUOTATION FOR AMC(UPS and Batteries) – VIJAYAWADA ZONE” and reach the following address either by COURIER or REGISTERED POST along with requisite paper/documents

INDIAN BANK
 26-25-25,
 Durgivari street, NRP Road,
 Gandhinagar, Vijayawada - 520003

- Last date for submission of sealed quotation is **10-04-2023 16:00 Hours.** ✓
- The date of tender opening will be **10-04-2023 17:00 Hours** ✓
- Based on the work experience, Certifications, reputation, location, quoted rates and other factors, one vendor (L1) will be selected.
- The bidder should be a company incorporated in India.
- Terms and conditions for warranty should be clearly specified and any complaint should be resolved within 24 hrs from the time of lodging complaint.
- Bank reserves the right to reject any or all the quotations and stop the process at any point of time without assigning any reason whatsoever.
- Vendors should have valid GSTN number and GST Registration No. should be clearly mentioned in the quotation.



 <p>भारतीय बैंक Indian Bank ALLAHABAD</p> <p>BANKING THAT'S #TWICE AS GOOD</p> <p>Phone : 0866 -2578762 Fax : 0866 -2578867</p>	  <p>भारत 2023 INDIA वशुयव कुटुम्बकम् ONE EARTH • ONE FAMILY • ONE FUTURE</p>	<p>अंचल कार्यालय / Zonal Office Vijayawada 26-25-25, एन.आर.पी रोड / 26-25-25, NRP Road गांधीनगर / Gandhinagar विजयवाड़ा-520003/Vijayawada - 520 003</p> <p>Email:- zovijayawada@indianbank.co.in</p>
विभाग / Department: EDP/Tender/001-2023-24		दिनांक / Date: 03-04-2023

Other Terms & Conditions for AMC

1. A call should be closed within 12 Hours (Max) with a satisfactory report from the Branch Official. If at any time during the contract period, the engineer encounters conditions impeding timely service, the contractor should promptly notify the Bank i.e, Zonal EDP in writing the fact of the delay, its likely duration and its cause(s). Zonal EDP will evaluate the situation and may at its discretion extends the time closing the call.
2. Emergency calls to be attended promptly without fail even on holidays.
3. Minimum spare parts to be kept standby either at ZO-Vijayawada or at your end for immediate replacement.
4. The equipment replaced must be new and should perform well.
5. Service Engineer to report to designated officer on arrival & on completion of work.
6. Strictly No UPS / Battery / Other peripheral(s) should be taken or Moved from the Branch premises without prior permission from Zonal EDP at any case.
7. Minimum 3 engineers must be allotted full-fledged for our Indian Bank AMC works.
8. List of Earmarked qualified & technically sound engineers to be provided along with their addresses, contact numbers & official e-mail IDs.
9. Preventive Maintenance Visit schedule to be given with minimum one visit of service engineer in 3 months.
10. If the services are not satisfactory the contract can be terminated without assigning any reasons after serving 1 notice(s).
11. Our Indian Bank Andhra Pradesh GST No: 37AAACI1607G2ZX to be included in your database and all further invoices should quote GST no.
12. The AMC includes replacement of all spares and onsite support etc. All costs relating to labour, maintenance (preventive and corrective) and transport charges from and to the Bank's sites where UPS and batteries are installed will be borne by the respective AMC vendor during the AMC period.
13. Maintenance of hardware includes greasing the batteries when required and any other aspect which may have an impact on the efficacy of the system. In case of failure relating to UPS failure AMC Vendor shall ensure that UPS is made operational to the full satisfaction of the Bank within 6 hours in respect of Metropolitan/Urban/Semi Urban Centres and 12 hours in other places, from the time of reporting. If it is not solved within the stipulated time, penalty of Rs. 500/- per day shall be levied which will be collected from the AMC payment. If the same cannot be solved within a day/2 days AMC Vendor should provide standby UPS till the problem is resolved. The AMC is comprehensive and onsite including replacement of all spares.
14. Stickers should be affixed on the UPS with the AMC vendor contact details & period of AMC.
15. All General Terms & Conditions relating to UPS AMC are applicable.

DEPUTY ZONAL MANAGER



ANNEXURE-I (should be printed on Company Letter head)
Format for submission of Sealed Quotes – AMC (UPS and Batteries):

Name of the Vendor:

GST No.

Incorporation Certificate:

Business Address (with Mobile No.):

Local Business Address (with Mobile No.):

Sl.No	Configuration (UPS)	Make	Cost per unit (Rs) Including all Charges	GST %	Net Unit AMC cost including GST
1.	1 KVA	ANY			
2.	3 KVA	ANY			
3.	5 KVA	ANY			
4.	6 KVA	ANY			
5.	10 KVA	ANY			

Other Documents to be Submitted Mandatorily

1. Copies of Relative Experience.
2. Attested copy of PAN Card & GST of the Firm / Bidder.
3. Incorporation Certificate.
4. Proof of Local Business Address.

Signature.