

### Bid Corrigendum

GEM/2023/B/4118408-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

#### Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. Buyer Added text based ATC clauses

**Complete RFP document with eligibility criteria, Technical Specifications and terms & condition of the RFP etc. is available under Buyer uploaded ATC document.**

**Following amendments/clarifications with reference to above RFP has been made in reference to requests received from the prospective bidders**

Sl. No.	Category (Scope/ Commercial/ Legal/ General)	Clarification Point as stated in the tender document	Bidders Query	Bank's Response
1	Eligibility Criteria	The bidder should have supplied or maintaining ATS of similar Software items in at least one of the Banks/ Financial Institutions/Government/ Private Organizations in India in each of the last three financial years (reference to be provided).	Can we show our different OEM's Product/Service experience which is similar nature of work OR will OEM experience considerable against this clause ? Please confirm	Other OEM's product/service experience shall also be considered .
2	Eligibility Criteria	The bidder should have direct offices and Service Center at Chennai and Mumbai.	We are registered under Pan India & we do provide the service to our clients on site/offsite.	This criteria has been removed

			<p>Our service centre is at Mumbai, Maharashtra, we request you to please amend the clause as per below, we assure you that your work will not hamper, we will provide you the service &amp; support as per your requirement &amp; schedules.</p> <p>Request you to change the clause as "<b>The bidder should have direct offices and Service Center at Chennai Or Mumbai.</b>"</p>	
3	General		Bidder has requested to Provide SKU no of software items	<p>SKU No of Products are:</p> <p>VR19-STD-P-SS-C,</p> <p>VS8-EPL-VS-PSSS-C</p>

Bidders are requested to go through the RFP and Amendments & Clarifications issued by Bank through this GeM corrigendum and submit their bid accordingly.

3. Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to

exemption provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)