

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

Ref No: ZOI/ZITC/FY 2024-25/AMC/HW /02

Date: 29.06.2024

**Limited Tender Document for
Annual Maintenance Contract for
UPS at Branches & Offices under
Indian Bank Zonal Office - Jaipur**

Cost of the Tender: Rs.500/- (Rupees Five Hundred only+ GST)

**TENDER NOTIFICATION FOR AMC OF UPS**

Sealed quotations are invited by INDIAN BANK, Zonal Office, Jaipur for Annual Maintenance Contract of UPS installed at various branches and offices of the Bank and ATMs in its Jaipur Zone for the period 01.08.2024 to 31.07.2025. Request for Proposal formats and Terms and conditions along with bid formats can be downloaded from Bank website <https://www.indianbank.in/tenders/> . Last date for Submission of tender at our Zonal Office, Jaipur at below mentioned address: **16.07.2024 before 03.00 PM** The Bank reserves the right to accept or reject any offer or cancel the tender without assigning any reason, thereof.

ZO Jaipur

Address for submission of sealed quotations:

**INDIAN BANK,
Zonal Office, 50, II Floor,
JTM Mall, Model Town,
Jagatpura, Jaipur-302012
Rajasthan**



1. INDIAN BANK Zonal Office Jaipur intends to make AMC of UPS in Branches and Offices under Jaipur Zone for the Year 2024-25, which may be extended at the discretion of the purchaser for a further period of 1 Yr. (One Year) or less (on the same terms & condition) and accordingly AMC contract & the performance security need to be suitably amended/extended.
2. In this connection, sealed Technical bids and Commercial Bids(in Separately Sealed Envelops) are invited, from eligible bidders for the Maintenance of the items in the following categories-

Sl. No	Category	Items covered
1.	UPS	UPS in Branches and Offices and ATMs under Jaipur Zone

3. A complete set of AMC Tender document may be purchased by any interested bidder, on submission of a written application, upon payment of a non-refundable fee of Rs. 500/- plus GST (Rupees Five Hundred + GST only) in the form of Demand Draft or Banker's Cheque drawn in favor of Indian Bank payable at Jaipur. Only those bidders, who purchase the Bid Document in their name, will be eligible for submission of bid.
4. The Bid Document can be obtained from the following address during office hours on all working days between 10.00 A.M. to 4.00 P.M. (Monday-Saturday except 2nd & 4th Saturdays) either in person or by post.

Information Technology Department,
Indian Bank, Zonal Office, Jaipur : SF -50 , 2nd
Floor, Manglam JTM Mall, Near Jagatpura
Railway Station ,Model Town, Jaipur 302017,
Rajasthan, Website: www.indianbank.in



The Bid opening details are as under:

Sl. No	Item	Details
1	AMC Bid Reference	Ref No: ZOJ/ZITC/FY 2024-25/AMC/UPS /02 Dated 29.06.2024
2	Price of Tender Document	Rs. 500/-
3	Date of commencement of sale of TENDER	29.06.2024
4	Last date and time for sale of	16.07.2024: 01:00 PM
5	Last date and time for submission of	16.07.2024, 03:00 PM
6	Date of opening of technical bids	16.07.2024, 04:00 PM
7.	Date of Opening of Commercial Bids of the technically qualified Bidders	Exact date & time to be announced later after finalization of bidders technically qualified.
8.	Place of opening of Bids	Information Technology Department, Indian Bank, Zonal Office, Jaipur : SF - 50 , 2nd Floor, Manglam JTM Mall, Near Jagatpura Railway Station , Model Town, Jaipur 302017,

Zonal Manager
Indian Bank,
Zonal Office, Jaipur
Rajasthan

**LIMITED TENDER FOR AMC OF UPS**

1. This invitation to limited tender is for Maintenance of UPS of different makes and models, which are being used by Indian Bank in the Branches/ Offices under Jaipur Zonal office.
 - The specimen contract mentioning terms and conditions is as per Annexure 'A'.
 - The Scope of Work is as per Annexure 'B'.
 - The list of location is as per Annexure 'C'.
 - Tentative quantity of hardware as per Annexure 'D'
 - Performa for Commercial Bid as per Annexure 'E'

2. ELIGIBILITY CRITERIA:**A. Service Centers:**

- i. The bidder should have minimum of 5 years 'experience in the Maintenance of UPS and must be performing the AMC (UPS) of at least Three years in Public Sector Banks. (Proof to be submitted along with technical bid). (Copy of Order to be submitted)
- ii. Bidder should have registered/ Permanent office in Jaipur for the last five years.
- iii. Bidder is required to have at least 5 service locations across the Rajasthan state especially in Jaipur, Sikar, Alwar, Shriganganagar and Bikaner or nearby center of aforesaid cities but not more than 50 Km away from these centres. The bidder should have necessary infrastructure & service support centres for maintenance of offered UPS. The bidder should be capable to provide efficient and effective support so as to attend calls at all branches and offices under Jaipur Zone with in stipulated time frames mentioned in this RFP.(Proof to be submitted along with technical bids). The bank will analyze the number of service centers, number & position of engineers at centers, infrastructure etc. of all the vendors/bidders as a part of minimum qualification criteria. If the Bank is not satisfied with the number of service centers, number & position of engineers at service centers, infrastructure etc, Bank reserves the right to technically disqualify the vendor(s). The decision of the Bank shall be final.
- iv. Necessary proof of having office infrastructure located at Jaipur and service centers should be submitted along with tender document.
- v. The bidder should be capable of providing multivendor OEM support i.e. capable of providing service & support of UPS of



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Techser/Numeric/Hitachi/Consul/Synergy/BPE/Tritronics or equivalent make or any maker.

- vi. The bidder should be a company/Firm/Sole proprietary concern incorporated in India having an average annual turnover of Rs. 1.00 Cr in last three financial years (2021-22,2022-23 and 2023-24) as per the audited balance sheet available at the time of submission of tender in providing the support services (Sale and purchase will not be applicable). This must be individual turnover and not that of any group of company/Firm/Sole proprietary concern. Copy of incorporation certificate/Partnership Deed and Registration Certificate/PAN Card and Audited Balance Sheet need to be submitted as applicable to the bidder. Wherever the word company is reflected, it will include Firm and Sole proprietary concern as a bidder. Copy of incorporation certificate and Audited Balance sheet or Certificate issued by CA for last three financial years need to be submitted.
- vii. The bidder should have made operating profits in the last three financial years. Copy of Audited balance sheet and Profit & Loss A/c or Certificate issued by CA for last 3 consecutive years.
- viii. The Contract cannot be sublet and vendor needs to provide support through its own staff only.
- B.** Successful bidder have to submit the Performance Securities (in the form of BG from a nationalized Bank), for an amount of 10% of the order value of the Purchase Order, valid up-to 60(Sixty) days beyond the date of contract period at zonal office Jaipur.
- C.** The bidder should not have been blacklisted by any of Government Authority or Public Sector Undertaking (PSUs) as on date of submission of bid. The bidder shall give an undertaking (on their letterhead) that they have not been blacklisted by any of the Govt. Authority or PSUs as on date of submission of the tender.
- D.** The tender offer should be submitted, in one sealed envelope super-scribed "Tender for UPS in Indian Bank", which in turn should contain separately sealed covers super-scribed as "Technical Bid and Commercial Bid".
- E.** Each page of tender form must be numbered, duly signed and Sealed by bidder as a token of acceptance of all the terms and conditions set out in the tender document. The entire tender document (Except Annexure 'F') must be sealed in the envelope marked as Technical Bid. Only Annexure 'F' must be sealed inside the envelope marked as Commercial Bid.
- F.** Documents to be submitted along with Technical Bid:



- (a) Documents to prove eligibility as per clause 2A.
 - (b) Tender fee in the form of Demand Draft of Rs. 500+ GST.
 - (c) All the papers of tender duly sealed and signed by the company/firm except Commercial Bids.
- G.** The sealed commercial bid should be submitted in cover 'Commercial Bid for maintenance of UPS at Indian Bank' as per format in Annexure 'F'.
- H.** The bidder must provide customer satisfaction letters from at least three Public Sector Banks where the bidder has provided services in last 3 financial years. (Proof to be submitted along with technical bid).
- I.** Bidder must be ISO 9001 certified with validity till 30.06.2025 (Attach the certificate copy as proof). In case the aforesaid certificate expires before 30.06.2025. The bidder must provide a renewed certificate post renewal. Failure to provide the renewed ISO 9001 certificate will result in termination of services.
- J.** Vendors having franchise arrangement of 3rd party service support cannot quote. The minimum engineers should be fifteen on the Company's pay roll. Submit undertaking on letter head and relevant & authenticated proof of engineers having on Company's payroll.
- K.** The bidder should have minimum 30.00 Lakh UPS AMC Order in Rajasthan annually.
- L.** Sealed cover 'Technical Bid' and 'Commercial Bid' placed in a single envelope duly sealed, super- scribed 'Tender for Maintenance of UPS at Indian Bank' and addressed to 'Zonal Manager, Indian Bank Jaipur Zone should be submitted at the below mentioned address not later than 3 p.m. on 12.07.2024. If the last date for submission of tender happens to be a holiday due to any unforeseen circumstances, then the tender can be submitted before 12.00 noon on the next working day:

Information Technology Department,
Indian Bank, Zonal Office, Jaipur
SF -50 , 2nd Floor, Manglam JTM Mall,
Near Jagatpura Railway Station,
Model Town, Jaipur 302017, Rajasthan,
Website: www.indianbank.in

3. The Bank reserves the right to:

- Accept/Reject any of the Tender/s.
- Revise the quantities at the time of placing the order.
- Add, modify, relax or waive any of the conditions stipulated in the Tender specification wherever deemed necessary.
- Reject any or all the tenders at any stage without assigning any reason thereof.
- Award contracts to one or more bidders for the item/s covered by this



tender.

- Bank can distribute the Hardware/Branches to the other vendor if the service of L1 bidder is not satisfactory during the service period.
- Bank may take service/ support feedback from the references given by the bidder, during the tendering process.

4. REJECTION OF TENDERS

The tender is liable to be rejected interalia:

- I. If it is not in conformity with the instructions mentioned herein.
- II. If it is not properly signed and sealed by the bidder on each page.
- III. If it is received by Telex or email.
- IV. If it is received after the expiry of the due date and time.
- V. If it is evasive or incomplete including non-furnishing of the required documents.
- VI. If it is without the Tender Fee (Demand Draft/ Banker's Cheque)

5. VALIDITY OF TENDERS

Tenders should be valid for acceptance for a period of at least 90 (ninety) days from the last date for submission of bids. Offers with lesser validity period would be rejected. Once a rate is accepted/ negotiated the same would be valid till expiry of AMC.

13. PERFORMANCE GUARANTEE

The successful bidder/s will have to furnish a performance guarantee to the tune of 10% of the value of the PO for proper fulfillment of the contract. This performance Guarantee shall be released on the expiry of the period of AMC agreement.

14. AMC AGREEMENT

The successful bidder will have to enter into a contract with the Bank as per Annexure 'A', with an option with the Bank to extend the contract, for a further period of one year or less, on the same terms and conditions. If the Contract is extended, bidders have to submit the Performance security (BG) upto the extended period.

Note:

1. This Tender Document is not transferable.
2. Procedure for processing the tender documents:
 - This procedure is subject to changes and if so, the procedure adopted by the Bank, for opening the tender shall be final and binding on all the parties.
 - Vendor will be selected on the Total Price quoted in Annexure E



UPS MAINTENANCE AGREEMENT

SCOPE OF AGREEMENT

This agreement made on this day of between hereinafter called the "BIDDER" and INDIAN BANK, hereinafter called "Bank" sets forth the terms and conditions for the maintenance of Hardware equipment as specified in Annexure 'D'.

1. TERMS AND CONDITIONS

A. OBLIGATIONS OF THE BIDDER:

- i. The Bidder shall provide the following service to keep the equipment in good working condition.
 - a. The Bidder shall carry out scheduled preventive maintenance, and same will be submitted to zonal office along with the invoice copies.
 - b. The Bidder shall also be responsible for any unscheduled on call corrective and remedial maintenance services to set right the malfunctions of the UPS.
- ii. The Bidder shall attend on call services within 8 hours (in case of major cities like Jaipur, Alwar, Bikaner, Bharatpur, Sikar) and 24 hours (in case of rural centers) of lodging a complaint and get any error or fault corrected within the stipulated hours, thereafter If the call is not attended so in stipulated time suitable penalty can be imposed by the Bank and the same can be deducted from the ensuing AMC bill/s.
- iii. The Bidder shall not sub-contract or permit any third party other than the Bidder's personnel to perform any work, service or other performance required of the Bidder under this agreement without the prior written consent of Bank.
- iv. If the UPS supplied are not attended for repair or problems are not rectified within the time frame mentioned in Annual Maintenance Contract, the Bank would get such defective machines repaired by some third party, and the amount spent for such repairs would be billed to the Bidder.
- v. The Bidder shall submit consolidated report furnishing the details of breakdown calls attended and its status on weekly basis.



- vi. The bidder should have centralized number and email id to lodge the complaint that can generate Complaint number. The escalation matrix for resolution of complaints would be provided.
- vii. The Bidder shall identify and provide one Engineer as resident engineer who will be a single point contact for coordinating and providing services to the offices and its company. RE will maintain the record of call lodged and status of complaint lodged.
- viii. The Bidder shall make AMC services available on all working days of bank as and when requested by the Bank.
- ix. Bidder/UPS AMC Vendor will not provide quotation for purchasing the Batteries for Branches and Offices under Jaipur Zone.

B. OBLIGATIONS OF THE BANK

- i. The Bank is to ensure that as far as possible, power source and dust free environment are provided to sites where UPS are installed.
- ii. The Bank would intimate to the Bidder, if any additional attachments, features or devices are to be directly or indirectly, connected to the equipments.
- iii. The Bank would ensure that rats, insects etc., do not invade the site and damage the systems, especially cables etc.

2. ENHANCEMENT/UPGRADATION OF EQUIPMENT

The Bank shall have the right to make changes or attachments to the equipments provided such changes or attachments do not prevent proper maintenance from being performed, or unreasonably increase the Bidder's cost of performing repair and maintenance services. Wherever, any changes or enhancement in the equipment, results in an adjustment of maintenance charges, the same, shall be payable from the date of installation of additional features/enhancement.

Individual items or equipment can be added to or withdrawn from Annexure 'D' by the Bank. In the event that individual items or equipment are added to Annexure 'D', it may involve additional maintenance charges. In the event that individual items of equipment are withdrawn from Annexure 'D', as described herein, then any amount prepaid on such equipment shall be held to the credit of the Bank's account.



3. WORKING HOURS

The maintenance services shall be rendered on all days subject to the Bank's requirement to keep the equipment in good working condition and order. The service consists of corrective and preventive maintenance and includes carrying out of necessary repairs to the installed equipment.

4. RELOCATION OF SYSTEMS

During the maintenance agreement in force, the Bank may relocate the system and keep the Bidder informed. In case of relocation of equipment, transport and other incidental charges will be borne by Bank. The list of branches provided at annexure 'C' is therefore an indicative list of present branches. The Bank may, in future, decide to open more branches and in turn decide to relocate the Hardware elsewhere; the hardware so shifted would be covered by this contract.

5. EXTENSION OF MAINTENANCE PERIOD

If the Bidder does not attend to each breakdown and malfunction of UPS supplied within the time specified in clause A (ii) of the agreement and make all efforts to rectify the same and get the UPS in proper working condition within seven days thereafter, the maintenance period shall be extended by a period equal to number of days taken to set right the system.

6. EXCLUSIONS

The maintenance agreement does not include:

- i. Electrical work external to the equipment or maintenance of accessories, attachments machines or other devices.
- ii. Furnishing platens, accessories, paintings or refinishing the machines or furnishing the materials thereof, making specific changes.
- iii. Work done for alteration in the equipment by persons other than the Bidder's personnel (except for minor rectification by Bank's in house systems engineer after intimating the Bidder)
- iv. Any work external to the equipment such as maintenance of non-Bidder attachments, accessories etc.

7. VALIDITY OF AGREEMENT

This agreement is valid for a period of 12 months from the date of signing of contract and submission of Performance security (BG) with an option with the Bank to extend the contract for a further period of One Year or less on the same terms and conditions.



8. CANCELLATION

Either party by giving one month's notice in advance, may terminate the agreement prior to expiry of contract period. The AMC charges will be paid on proportionate basis.

9. JURISDICTION/ARBITRATION

In case of any dispute or any difference arising at any time between the parties in respect of this agreement, the same shall be resolved by mutual discussion and if not resolved then in accordance with and subject to the provision of the Indian Arbitration Act 1940 and only Courts of the Jaipur shall have jurisdiction in all matters arising out of or connected with this agreement. Further, this agreement is subject to laws of India only.

10. PENALTY:

In case any requirement is not made usable/repared within stipulated time specified in Annexure A, terms & Condition clause (ii) the company will be required to arrange for an immediate replacement of the same failing which the company will be liable to pay a penalty of Rs 100/- for each item per day which will be realized from the AMC charges payable or from the company directly. The penalty not exceeding 10 % of AMC cost for the affected unit.

11. FORCE MAJEURE:

The Bidder shall not be liable for any delay or failure of performance of any of its obligations under or arising out of this contract, if the failure or delay results from any of the following Act of God,

refusal of permissions or other Government Act, fire, explosion, accident, industrial dispute and the like which renders it impossible or impracticable for the Bidder to fulfill its obligations under the contract or any other cause or circumstances of whatsoever nature beyond Bidder's control.

12. LIABILITIES & INDEMNITIES :

The Bidder represents and warrants that the repair and maintenance of services/products hereby sold do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. The Bidder agrees that it will and hereby does, indemnify the Bank from any claim, directly or indirectly resulting from or arising out of any breach or claimed breach of this warranty.

**13. CONFIDENTIALITY**

The Bidder acknowledges that all materials and information which has or will come into its possession or knowledge in connection with this agreement of the performance, hereof, consists, of confidential and proprietary data, whose disclosure to or use by third parties will be damaging or cause loss to Bank. The Bidder agrees to hold such material and information in strictest confidence not to make use thereof other than for the performance of this agreement, to release it only to employees requiring such information, and not to release or disclose it to any other parties. The Bidder shall take appropriate action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this agreement are fully satisfied.

IN WITNESS WHEREOF THE PARTIES HERETO HAVE EXECUTED THIS AGREEMENT ON THE ABOVE MENTIONED DATE.

Signed, Sealed and Delivered
by the

Said (For the Bank)

In presence of

Signed, Sealed and Delivered by the

Said (For the Company)

In presence of

**SCOPE OF SERVICE**

Annexure 'B'

Indian Bank, Zonal Office Jaipur intends to enter into a comprehensive AMC for UPS of different makes, installed in offices under branches of Jaipur Zonal office. The objective of this RFP is to enter into rate contract with one or more bidders for maintenance of UPS available in branches and offices. Bank and selected bidder/s would enter into an agreement for the period from 01.08.2024 to 31.07.2025 who will submit the bids for AMC with following scope.

The Scope of the Work is defined as under:

1. The scope of work includes but not limited to comprehensive on-site maintenance of UPS.
2. The replacement of all the spares like logic board, capacitors, Mother boards etc and consumables are covered/included under the AMC. The replacement of defective spares with genuine spares of same configuration will be done without any extra cost.
3. The vendor shall maintain adequate spare machine and other spares in their office to facilitate any temporary replacement.
4. The scope of work also includes periodical checking UPS health, input and output voltage level of UPS and Batteries, Voltage levels of earthing.
5. The bidders shall maintain the equipment's as per manufacturer's guidelines and shall use standard and genuine components for replacement.
6. In case of tubular batteries, engineer must pour distilled water in batteries as and when required. Charges for purchasing water will be borne by Bank.
7. It is the responsibility of the vendor to collect asset details at the beginning of the contract and to maintain the inventory. In case, if any asset is missed out from the AMC contract, the vendor should attend the call for those assets and can include those assets for next payment. If there is mismatch of serial numbers of the asset, the asset serial number scan be rectified at later stage without any delay in attending the calls.
8. During installation of UPS under AMC, all connected equipment like Stabilizers and batteries should be installed even if the said equipment doesn't come under AMC. However, peripherals which are both in inoperable condition and not under AMC may be excluded.
9. Complaints can be registered either telephonically or by e-mail by respective branch/Office and proper record of the complaints to be maintained by the firm.
10. On Administrative requirement in future Bank may shut any of the branch/offices, UPS



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and Batteries at those locations may be utilized at other offices and will be included in AMC through different location.

11. The Bidder will have to take AMC on comprehensive basis i.e. the Bidder has to take care of all the machines mentioned in Annexure 'D'.
12. Comprehensive AMC will exclude the Burn cases, Physical Damages only. All other parts will be covered under Comprehensive AMC. All such activity is to be recorded and submitted at ZO on monthly basis.
13. Half yearly preventive maintenance of hardware devices. Preventive maintenance (including inspection, testing, and satisfactory execution of all diagnostics will be done every half yearly in addition to the normal maintenance required as per this agreement and submit the PM report to Zonal office.
14. Payment Terms- The AMC payment shall be made on completion of every quarter by this office, vendor have to submit invoices to the our offices with preventive maintenance report. Payment will be released after satisfactory service. Billing will be based on actual Hardware available in the branch.
15. The bidder have to provide complete Hardware Inventory (both branch wise and consolidated) within the 15 days from the starting of AMC contract and 15 days prior to the ending of AMC period from all the branches in the Banks agreed format.
16. No charges will be payable for the movement of engineer from one location to another for attending to service calls.
- 17.If selected, the Bidder shall have to submit and sign an Annual Maintenance Contract as per

Annexure 'A' on a Stamp Paper of appropriate amount.

SIGNATURE AND SEAL OF
BIDDER



Location of Branches/Offices

Annexure 'C'

SN	BRANCH_NAME	ADDRESS
1	ALWAR	32, VIJAY MANDIR ROAD, SHEME, NO.2, LAJPAT NAGAR , ALWAR DIST.- ALWAR RAJASTHAN 301001
2	AMARPURA	VILL. & P.O AMARPURA DIST.- BIKANER RAJASTHAN 334001
3	AMBABARI	13-14, SHOPPING CENTRE, AMBABARIL COLONY, JAIPUR Dist.- JAIPUR RAJASTHAN 302032
4	JAIPUR BAMBLOO	VILL BAMBLOOGRAM PANCHAYAT BAMBLOO TEHSIL BIKANER 334022
5	JAIPUR BARKHERA	DEVIJI KI KOTHIPOSTBARKHERATEHSIL MALAKHERA 301406
6	JAIPUR BASSI	NH-11. Opp. Balram Ashram, Bassi Chak Stand, Bassi, Jaipur, Rajasthan DIST. - JAIPUR RAJASTHAN 303301
7	BHARATPUR CIMMCO	OUTSIDE KUMHER GATE, CIRCULAR ROAD, BHARATPUR DIST.- BHARATPUR RAJASTHAN 321001
8	BHIWADI	1/5, HOUSING BOARD COLONY, BHIWADI DIST.- ALWAR RAJASTHAN 301019
9	BIKANER	KEM ROAD BIKANER 334 001
10	DHAUSA	F-559, OPP. PWD OFFICE, AGRA ROAD, DAUSA DIST.- DAUSA RAJASTHAN 303303
11	JAIPUR HIA	HIA SCHOOL, JAGDISHPURI, NR.200 FT SIKAR BYEPASS ROAD, JAIPUR DIST.- JAIPUR RAJASTHAN 302024
12	HANUMANGARH	724-25, TIBBI ROAD, HANUMANGARH TOWN, HANUMANGARH DIST.- HANUMANGARH RAJASTHAN 33551
13	JAIPUR JAGATPURA	Plot No 7 Rohini Nagar 200 ft Road Mahal Road Jagatpura Jaipur 302025
14	KISHANPOLE	274, KISHANPOLE BAZAR, JAIPUR DIST.- JAIPUR RAJASTHAN 302001
15	M.I. ROAD	MAHAVIR BHAVAN SMS HIGHWAY CHOURA RASTA JAIPUR302003
16	JAIPUR PRATAP NAGA	ALLAHABAD BANK PLOT NO. 34- B1 &B2 HALDIGHATI MARG PRATAPNAGAR, TONK ROAD JAIPUR RAJASTH
17	RAJA PARK	373A, LANE NO.-1, RAJA PARK, JAIPUR DIST.- JAIPUR RAJASTHAN 302004
18	RNT SCHOOL	A-13, Near Deen Dayal Upadhyay Circle, JANTA COLONY, JAIPUR DIST.- JAIPUR RAJASTHAN 302004
19	SUBHASHNAGAR	SHOPPING CENTRE, SUBHASH NAGAR, JAIPUR DIST.- JAIPUR RAJASTHAN 302016
20	TONK ROAD	361, HIMMAT NAGAR, GOPALPARA CIRCLE, TONK ROAD, JAIPUR DIST.- JAIPUR RAJASTHAN 302018
21	JHUNJHANU	LOTASARA PARADISE, 5/11 MAAN NAGAR, ROAD NO. 02, JHUNJHUNU DIST. - JHUNJHUNU RAJASTHAN 333
22	VAISALI NAGAR	F -26, GAUTAM MARG, VAISHALI NAGAR, JAIPUR DIST.- JAIPUR RAJASTHAN 302012
23	LAXMANGRAH	NEAR BAJAJ BHAWAN, WARD NO.16, LAXMAMGARH DIST.- SIKAR RAJASTHAN 332311
24	JAIPUR LOONKARARS	NEAR RAILWAY STATIONMAIN MARKETLUNKARANSAR 334603
25	MANSAROVAR	90/09, MADHYAM MARG, MANSAROVAR, JAIPUR DIST.- JAIPUR RAJASTHAN 302020
26	JAIPUR MERTA CITY	Krishni Upaj Mandi road, Merta City, Dist. Nagaur, Rajasthan DIST. - NAGOUR RAJASTHAN 341510
27	JAIPUR MUNDIYA RA	Main Road Vill and Post Mundiya Ramsar, Sirasi Begas Road Jaipur DIST.- JAIPUR RAJASTHAN 302012
28	NAGOUR	KACHHAWA BHAWAN, OPP. TVS SHOWROOM, NEAR VIJAY VALLABH CIRCLE, NAGOUR DIST. - NAGOUR RAJ
29	NAGLA RAISIS	OPP. HP PETROL PUMP, ALWAR BHIWADI ROAD, VILLAGE- NAGLA RAISIS (KATORIWALA TIBARA) DIST.- AL
30	NEEMRANA	PLOT NO. 175-178, RIICO COMPLEX, NEAR POLICE STATION, NATIONAL HIGHWAY NO. 8, NEEMRANA, TEH S
31	JAIPUR PACHAR	Allahabad Bank Ramkui Stand,Vill &post Pachar via kalwar district DIST.- JAIPUR RAJASTHAN 303706
32	RTDC	52 A, OPP. GOVT. PRESS, SARDAR PATEL MARG, C-SCHEME, JAIPUR DIST.- JAIPUR RAJASTHAN 302001
33	RAJASTHAN UNIVERSI	VILL-MADAU, P.O. JAISINGHAPUR, TEHSIL-SANGANER DIST.- JAIPUR RAJASTHAN 302026
34	JAIPUR RASISAR	Gram Panchayat Rasisar, Office of Gram Panchayat, Rasisar, Panchayat Samiti- Panchu, Tehsil- Nokha, Dis
35	JAIPUR ROJDA	Allahabad Bank,Rojda Branch Main Road, Near Patwar Bhawan, Vill & PO Rojada, Tehsil Amer, Distt-Jaipur
36	SAMREDKALAN	VILL P O SAMREDKALAN BLOCK RAMGARH BANDH DIST JAIPUR 303 109
37	SARDAR KHANDAKA H	NEAR HANUMAN MANDIR, KALWAR ROAD, VILL. HATHOJ DIST.- JAIPUR RAJASTHAN 302012
38	SARDAR SAHAR	DAGA BHAWAN, DAK GALI, SARDARSHAHAR DIST.- CHURU RAJASTHAN 331403
39	SIKAR	TRIHAN BHAWAN, STATION ROAD, SIKAR DIST.- SIKAR RAJASTHAN 332001
40	SRIGANGANAGAR CH	UDARAM CHOWK SRIGANGANAGAR 335001
41	SRIGANGANAGAR	SHAH COMPLEX, OPP.S.D.COLLEGE, SURATGARH ROAD, SRIGANGANAGAR
42	SRIGANGANAGER BAS	DISTSRIGANGANAGAR 335001



SN	BRANCH_NAME	ADDRESS
43	SURATGARH	BIKANER ROAD SURATGARH (DIST SRIGANGANAGAR) 335804
44	JAIPUR TEJRSAR	Belasar Road, Near Dharm Kanta, Village & Post- Tejrsar, Tehsil & District- Bikaner, Rajasthan, PIN- 33420
45	VIDYADARNAGAR	G-7, SHRI NATH TOWER, CENTRAL SPINE SECTOR 6, VIDHYADHAR NAGAR, JAIPUR DIST.- JAIPUR RAJASTHA
46	Alwar	STATION ROAD,ALWAR,RAJASTHAN,301001
47	Bharatpur	KUMHER GATE,NEAR PRAKASH HONDA,CIRCULAR ROAD,BHARATPUR,RAJASTHAN 321001
48	Bhiwadi	SHOP NO. 10 SECTOR 02,UIT COLONY BHIWADI RAJASTHAN 301019
49	Bikaner	Alakh Sagar KEM Road NEAR PREM JI POINT.BIKANER 334001 BIKANER
50	Bilwa	SHOP NO-41 & 42 CHOUDHARY COLONY-2 NEAR CHOKHI DHANI BILWA, TONK ROAD 302025
51	Churu	NAI SADAK RAJASTHAN OPP. VISHWAKARMA MANDIR CHURU 331001
52	Dausa	138 AGRA ROAD GANESH NAGAR DAUSA 303303
53	Hanuman Nagar	11,MARUDHAR VIHAR HANUMAN NAGAR NEAR VAISHALI NAGAR 302012
54	Hanumangarh	SHOP NO.243 GENERAL MARKET STATION ROAD HANUMANGARH TOWN 335513
55	Hindaun	KHASRA NO. 2086IIIGAURAV PATH NEAR AGRASEN COLLEGEIIIHINDAUN CITYIIIHINDAUN CITY 322230
56	Jaipur	Dharma Heights 10, Motilal Atal Marg Opp Ganpati Plaza, JAIPUR 302001
57	Jhunjhunu	B-111, SUBHASH MARG NEAR MANDAWA MOD, INDIRA NAGAR JHUNJHUNU 333001
58	Kacholiya	VILLAGE- KACHOLIYA POST- KACHOLIYA TEHSIL-BASSI 303301
59	Malviya Nagar	11-01-2020 GIRDHAR MARG MALVIYA NAGAR 302017
60	Mansarovar	84 /56 MADHYAM MARG MANSAROVAR 302020
61	Moti Dungari	PRECIOUS MALL LOWER GROUND FLOOR HSJ-7 MOTI DOONGRI ROAD JAIPUR 302004
62	Muhana Mandi	PLOT NO. 138 VILLAGE - SUKHIYA, TEHSIL - SANGANER. 302020
63	Nagaur	SHOP NO 1 GAJANAND TOWER MANASAR CIRCLE NAGAUR 341001
64	Narayan Vihar	S-BLOCK, OPP BHAKAR MARRIAGE GARDEN NARAYAN VIHAR MANSAROVAR,JAIPUR 302020
65	Niwaru Road	SHOP NO 1 70 B ,PRIME TOWER NIWARU ROAD JHOTWARA INDUSTRIAL AREA 302012
66	Sikar	Ist FLOOR RAJASTHAN BATTERY HOUSE BUILDING ,DEVIPURA JAIPUR ROAD SIKAR 332001
67	Subhash Nagar	255 NEB SUBHASH NAGAR ALWAR 301001
68	Tonk Road	A - 40 ANITA COLONY,BAJAJ NAGAR,OPP - GANDHI NAGAR, RLY STATION,, 302015
69	Vidhyadhar Nagar	DOON ENCLAVE 16 JAMANA COLONY VISTAR BIYANI COLLEGE ROAD VIDHYADHAR NAGAR 302039
70	Sri Ganga Nagar	3 SHAH TOWER SURATGARH ROAD SUKHARIA CIRCLE SRI GANGANAGAR 335001
71	Currency Chest Jaip	274, KISHANPOLE BAZAR, JAIPUR DIST.- JAIPUR RAJASTHAN 302001
72	RMPC Jaipur	361, HIMMAT NAGAR, GOPALPARA CIRCLE, TONK ROAD, JAIPUR DIST.- JAIPUR RAJASTHAN 302018
73	Zonal Office Jaipur	Indian Bank, Zonal Office, Jaipur : SF -50 , 2nd Floor,Manglam JTM Mall, Near Jagatpura Railway Station ,Model Town, Jaipur 302017, Rajasthan
74	Mangyawas Mansarovar	G-115 E,F,SUMER NAGAR EXT-G, MANGYAWAS, Jaipur
75	RSRTC	RSRTC HEAD OFFICE, CHOMU HOUSER, JAIPUR
76	Vaishali Estate	C10 VAISHALI ESTATE, GANDHI PATH WEST, OPP. EMPERIAL HEIGHTS, Jaipur
77	RAC Jaipur	PANCH BATTI,M I ROAD JAIPUR
78	MAPC Jaipur	Dharma Heights 10, Motilal Atal Marg Opp Ganpati Plaza, JAIPUR 302001



Annexure 'D

Details of UPS available for AMC in CBS Branches / Offices and ATM under Jaipur Zone:*

S.No	CBS Code	Branch Name	UPS MAKER	UPS CAPACITY
1	474	Jaipur	NUMERIC	10 KVA
2	474	Jaipur	NUMERIC	3 KVA
3	574	Bharatpur	TECHSER	3 KVA
4	574	Bharatpur	TECHSER	3 KVA
5	683	Bikaner	CONSUL NEOWATT POWER	3 KVA
6	683	Bikaner	CONSUL NEOWATT POWER	3 KVA
7	761	Alwar	CONSUL NEOWATT POWER	3 KVA
8	761	Alwar	CONSUL NEOWATT POWER	3 KVA
9	1642	Mansarovar	AVO	6 KVA
10	1699	Ganga Nagar	NUMERIC	3 KVA
11	1699	Ganga Nagar	NUMERIC	3 KVA
12	1785	Dausa	CONSUL NEOWATT POWER	3 KVA
13	1785	Dausa	CONSUL NEOWATT POWER	3 KVA
14	2110	Sikar	TECHSER	3 KVA
15	2110	Sikar	TECHSER	3 KVA
16	2243	Churu	CONSUL NEOWATT POWER	3 KVA
17	2243	Churu	TECHSER	3 KVA
18	2245	Jhunjhunu	TECHSER	3 KVA
19	2245	Jhunjhunu	TECHSER	3 KVA
20	2634	Hanuman Nagar	CONSUL NEOWATT POWER	3 KVA
21	2634	Hanuman Nagar	CONSUL NEOWATT POWER	3 KVA
22	2636	ALWAR Subhash Nagar	CONSUL NEOWATT POWER	3 KVA
23	2636	ALWAR Subhash Nagar	CONSUL NEOWATT POWER	3 KVA
24	2643	Tonk Road	CONSUL NEOWATT POWER	2 KVA
25	2643	Tonk Road	CONSUL NEOWATT POWER	3 KVA
26	2780	Malviya Nagar	CONSUL NEOWATT POWER	3 KVA
27	2780	Malviya Nagar	CONSUL NEOWATT POWER	3 KVA
28	2802	Nagaur	CONSUL NEOWATT POWER	3 KVA
29	2802	Nagaur	CONSUL NEOWATT POWER	3 KVA
30	2803	Bilwa	CONSUL NEOWATT POWER	3 KVA
31	2803	Bilwa	CONSUL NEOWATT POWER	3 KVA
32	2871	Niwaru Road	CONSUL NEOWATT POWER	3 KVA
33	2871	Niwaru Road	CONSUL NEOWATT POWER	3 KVA



34	2873	Moti Dungari	CONSUL NEOWATT POWER	3 KVA
35	2873	Moti Dungari	CONSUL NEOWATT POWER	3 KVA
36	2964	Narayan Vihar	TECHSER	3 KVA
37	2964	Narayan Vihar	TECHSER	3 KVA
38	3059	Vidhyadhar Nagar	TECHSER	3 KVA
39	3059	Vidhyadhar Nagar	TECHSER	3 KVA
40	3100	Kacholiya	TECHSER	3 KVA
41	3100	Kacholiya	TECHSER	3 KVA
42	3108	Hindaun	TECHSER	3 KVA
43	3108	Hindaun	TECHSER	3 KVA
44	3112	Muhana Mandi	TECHSER	3 KVA
45	3112	Muhana Mandi	TECHSER	3 KVA
46	3268	Jaipur MCB	NUMERIC	2 KVA
47	3268	MCB Jaipur	TECHSER	5 KVA
48	3363	Jaipur Tonk Road (eAB)- RAPC	AVO SWITCHING	3 KVA
49	4179	Sriganganagar (eAB)	AVO SWITCHING	5 KVA
50	4328	Bikaner (eAB)	NUMERIC	2 KVA
51	4430	Alwar (eAB)	NUMERIC	3 KVA
52	4915	JAIPUR CURRENCY CHEST	AVO SWITCHING	3 KVA
53	5658	Amarpura	AVO SWITCHING	6 KVA
54	5885	Jaipur Subhash Nagar	NUMERIC	3 KVA
55	5924	Bharatpur (eAB)	AVO SWITCHING	6 KVA
56	5964	Suratgarh	NUMERIC	3 KVA
57	5985	Jaipur Tonk Road (eAB)	NUMERIC	3 KVA
58	5985	Jaipur Tonk Road (eAB)	Switching AVO	6 KVA
59	6079	Jaipur Raja-Park	AVO SWITCHING	6 KVA
60	6082	Sriganganagar BASS Sch.	NUMERIC	3 KVA
61	6109	Jaipur Vaishali Nagar	NUMERIC	3 KVA
62	6131	Jaipur RNT (JANTA COLONY)	NUMERIC	2 KVA
63	6131	Jaipur RNT (JANTA COLONY)	Epoch	6 KVA
64	6150	Jaipur S.P. Marg	NUMERIC	3 KVA
65	6150	Jaipur S.P. Marg	AVO SWITCHING	6 KVA
66	6194	Raj.Sans.Univ.,	NUMERIC	2 KVA



		Madau		
67	6195	Hathoj	AVO SWITCHING	3 KVA
68	6251	Dausa (eAB)	AVO SWITCHING	3 KVA
69	6251	Dausa (eAB)	NUMERIC	3 KVA
70	6257	Hanumangarh (eAB)	AVO SWITCHING	3 KVA
71	6360	Sardar sahar	Tritronics (India) Pvt Ltd	2 KVA
72	6360	Sardar sahar	NUMERIC	3 KVA
73	6443	DCM Ajmer Road	TECHSER	6 KVA
74	6464	Jaipur Mansarovar (eAB)	AVO SWITCHING	6 KVA
75	6609	Neemrana	Techglare 6000	6 KVA
76	6609	Neemrana	Techglare 6000	6 KVA
77	6760	Nagaur	Techglare 6000	6 KVA
78	6888	Jhunjhunu (eAB)	NUMERIC	3 KVA
79	6998	Bassi	NUMERIC	3 KVA
80	6999	Merta City	NUMERIC	3 KVA
81	7214	Mundiya Ramsar	NUMERIC	3 KVA
82	7215	Pachar	Tritronics (India) Pvt Ltd	3 KVA
83	7420	Jaipur Pratap Nagar	AVO SWITCHING	5 KVA
84	7430	Jaipur Jagatpura	NUMERIC	3 KVA
85	7433	Loonkaransar	NUMERIC	6 KVA
86	7500	Bamloo	NUMERIC	6 KVA
87	9638	ZO JAIPUR	AVO SWITCHING	10 KVA
88	9638	ZO JAIPUR	TECHSER	3 KVA
89	9638	ZO JAIPUR	TECHSER	3 KVA

*The capacity of UPS shown against each location is based on the data available with the Bank. However, there may be slight variation in the capacity of the UPS installed at the respective locations. The bidder may note that the comparison of the commercial bids would be done based on the quantities/Capacities advertised above. However, the payments would be done based on the actual quantities/Capacities available at the site.



ATM UPS Capacity/Quantities available at Various Sites**

S.No	ATM ID	Location	City	UPS Capacity
1	S1NT1821	TONK ROAD	JAIPUR	1 KVA/3KVA
2	S1C031121	MUHANA MANDI	JAIPUR	1 KVA/3KVA
3	S1NB1871	BHIWADI	ALWAR	1 KVA/3KVA
4	S1DM3171	MOTI DOONGRI ROAD JAIPUR	JAIPUR	1 KVA/3KVA
5	S1DN1631	NARAYAN VIHAR	JAIPUR	1 KVA/3KVA
6	AVVR649A	ROJDA	JAIPUR	1 KVA/3KVA
7	IRJMA05301N0	ALWAR	ALWAR	1 KVA/3KVA
8	A0006195A	RAJASTHAN SANSKRIT UNIV	JAIPUR	1 KVA/3KVA
9	S1GB6881	BASSI	JAIPUR	1 KVA/3KVA
10	A0006609A	NEEMRANA ALWAR	ALWAR	1 KVA/3KVA
11	A0006888A	JHUNJHUNU	JHUNJHUNU	1 KVA/3KVA
12	A0006443A	JAIPUR HIA	JAIPUR	1 KVA/3KVA
13	HIT016991	SREE GANGA NAGAR	SRIGANGANAGAR	1 KVA/3KVA
14	AA005985A	JAIPUR TONK ROAD	JAIPUR	1 KVA/3KVA
15	S1DV1491	VIDHYADHAR NAGAR	JAIPUR	1 KVA/3KVA
16	AVVP504A	PACHAR	JAIPUR	1 KVA/3KVA
17	S1DH0441	HANUMANGARH TOWN	HANUMANGARH	1 KVA/3KVA
18	A0005888A	SRIGANGA NAAR	JAIPUR	1 KVA/3KVA
19	S1NN1591	NAGAUR	NAGAUR	1 KVA/3KVA
20	S1NB0191	BHARATPUR	BHARATPUR	1 KVA/3KVA
21	A0006078A	BHIWADI	ALWAR	1 KVA/3KVA
22	AVVJ511A	JAGATPURA	JAGATPURA	1 KVA/3KVA
23	S1NM3141	MALVIYA NAGAR	JAIPUR	1 KVA/3KVA
24	AVVM768A	MUNDIYA RAMSAR	JAIPUR	1 KVA/3KVA
25	S1NN1601	NIWARU ROAD	JAIPUR	1 KVA/3KVA
26	IRJMJ04801N0	JHUNJHUNU	JHUNJHUNU	1 KVA/3KVA
27	A0006999A	MERTA CITY	NAGAUR	1 KVA/3KVA
28	A0001785A	DAUSA	DAUSA	1 KVA/3KVA
29	IRJMC14301N0	CHURU	CHURU	1 KVA/3KVA
30	AVVS801A	SURATGARH	GANGANAGAR	1 KVA/3KVA
31	IVVM633A	PATEL MARG MANSAROVAR	JAIPUR	1 KVA/3KVA
32	S1NJ5261	SUBHAS NAGAR	JAIPUR	1 KVA/3KVA
33	A0004430A	SCHEME 10 ALWAR	JAIPUR	1 KVA/3KVA

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

Ref No: ZOI/ZITC/FY 2024-25/AMC/HW /02

Date: 29.06.2024

**The capacity of UPS shown against each location is based on the data available with the Bank. However, there may be slight variation in the capacity of the UPS installed at the respective locations. The bidder may note that the comparison of the commercial bids would be done based on the quantities/Capacities advertised above. However, the payments would be done based on the actual quantities/Capacities available at the site.

**ANNEXURE 'E'****PERFORMANCE SECURITY FORM**

(BANK GUARANTEE FORMAT)
(ON NON-JUDICIAL STAMP PAPER OF RS 500.00)

Bank Guarantee No.

Date :

To:

Indian Bank

WHEREAS _____ (name of the Vendor) hereinafter called "the Vendor" has undertaken, in pursuance of Purchase Order No. _____ dated _____ 20__ to maintain _____ (Description of Goods and Services) hereinafter called "the order".

AND WHEREAS it has been stipulated by you in the said order that the Vendor shall furnish you with a Bank Guarantee by a Scheduled Indian Bank for the sum specified therein as security for compliance with the Vendor's performance obligations under the contract.

AND WHEREAS we have agreed to give the Vendor a Guarantee.

THEREFORE WE hereby affirm that we are Guarantors and responsible to you on behalf of the Vendor , up to a total of Rs. _ Amount of guarantee in words and figures) and we undertake to pay you, upon your first written demand declaring the Vendor to be in default under the contract and without cavil or argument, any sum or sums within the limit of Rs. _____ (Amount of guarantee.) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until day of _____ 20 _____. Signature and seal of Guarantors.

Date:

Address:

Note: 1) Vendor should ensure that seal and code no. of the signatory is put by the bankers, before submission of the bank guarantees.

2) Stamp paper is required for the bank guarantees issued by the banks located in India

**Commercial Bid**

S.No	UPS Capacity (A)	Approx. Qty (B)	Price per UPS (C)	D=B*C
1.	1 KVA	33		
2.	2 KVA	6		
3.	3 KVA	64+33=97		
4.	5 KVA	3		
5.	6 KVA	14		
6.	10 KVA	2		

***Total Bid Price:** _____ (Rupees _____)

- The payment shall be made as per actual hardware under maintenance (based on inventory of the branch on banks format). There may be a slight variation in the quantities listed above and the actual.
- *However, for arriving at the L1 bidder, the Total Price above shall be considered.

Date: _____

Name of the Bidder: _____

Contact Number: _____

Name of the Authorized person: _____

Email Id: _____

Signature & Seal of the Authorized person:

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ALLAHABAD

Ref No: ZOI/ZITC/FY 2024-25/AMC/HW /02

Date: 29.06.2024