

**Request for Proposal (RFP) for Rate Contract for providing Digital Tax Collection Solutions for various Urban Local Bodies**

**(Reference: Bid Ref: CO/DB&FP/1402/R1/2024-25 Dated 03.09.2024)**

**NOTICE – I**  
**Response to Pre-Bid queries**

<b>S.No</b>	<b>Page No</b>	<b>Para No.</b>	<b>Description</b>	<b>Query details</b>	<b>Replies to Pre-bid Query</b>
1	26	c. Functional Specification (20 Marks)	1 Marks for each module readily available in the bidder's solution. Bidder needs to mandatorily demonstrate the modules declared as available by the bidder as per the Functional Specification, else marks for the same will not be awarded	We understand that we have to either demonstrate the functionalities from any existing project or we have to demonstrate the as a proof of concept / capability, pls. confirm.	Bidder needs to demonstrate the modules from any existing Live Project.
2	29	9.1	Eligibility Criteria Point No. - The Bidder must have an average turnover of Rs.1 crore during the last 03 (three) financial years i.e. FY 2021-22, FY2022-23 and FY 2023-24 for its Indian operations.	Modification Requested: The Bidder must have an average turnover of Rs.100 crore during the last 03 (three) financial years i.e. FY 2021-22, FY2022-23 and FY 2023-24 for its Indian operations.	Please adhere to RFP terms.
3	29	9.1	Bidder should have experience of minimum 3 years as on the date of RFP in providing/developing Tax Collection Solution to Urban Local Bodies. The bidder should have developed minimum three solutions which should have been in use /live as on date of publishing RFP.(Minimum one P.O has to be submitted with date not	Modification Requested: Bidder should have experience of minimum 3 years as on the date of RFP in providing/developing Tax Collection Solution to Urban Local Bodies. The bidder should have developed minimum three solutions which should have been in use /live as on date of publishing RFP.(Minimum one P.O has to be submitted with date not less than three years as on date of submission of proposal to satisfy the	Please adhere to RFP terms.

			less than three years as on date of RFP to satisfy the eligibility criteria)	eligibility criteria) Also please consider ongoing / partially projects also.	
4	31	9.4	Commercial evaluation and selection of bidder - Bank intends to select two (02) bidders through this RFP.	Request you modify selection criteria to QCBS with 80:20 weightage to Technical:Financial scores	Please adhere to RFP terms.
5	39	3	Payment Terms	Please provide timelines along with the payment %.	Please adhere to RFP terms. Based on project allotted and details will be mentioned in purchase order on case on case basis.
6	44	21	Signing of Contract Form, NDA, SLA and Submission of Proof of Source Code Audit - Within thirty (30) days from the date of Purchase Order, the successful bidder shall sign the contract form (Annexure-III), Non-Disclosure Agreement (Annexure-V) and Service Level Agreement and return it to the Bank.	Request you to provide an opportunity to selected bidder to review the documents / agreements and mutually decide on the clauses and requirements.	Please adhere to RFP terms.
7	50	34	Delivery Schedule 60 Days as per the details mentioned below	The delivery schedule can only be decided on confirmation of actual scope of work. This	Please adhere to RFP terms.

				should be mutually agreed upon by Client and Selected Bidder.	
8	59	Section V	Technical Specification - Helpdesk Facility (For Employees)	Kindly confirm, whether Helpdesk is in scope of work. If yes, please allow sub-contracting for helpdesk services. Also provide detailed specifications for helpdesk.	Subcontracting is not allowed.
9	63	Price Schedule	Data Entry Charges for 10,000 records. In case of more than or less than 10000 entry, cost per record will be derived from this quote.	Please allow sub-contracting for data entry services. Also provide the data sources. Client is required to facilitate the collection of data. Selected bidder will not be responsible for delays due to non-availability of data.	Subcontracting is not allowed.
10	NA	NA	General	There is no mention of the number of ULBs where the solution is to be implemented. Please provide details.	RFP is self-explanatory.
11	1	RFP	Last Date for receipt of bids - 17.09.2024 03:00 PM	Request 3 - 4 weeks time for submission of proposal, from the date of issuance of corrigendum / pre-bid responses.	Please adhere to RFP terms.