



Notice Inviting Quotation

Date: 08.11.2024

Invitation of sealed Quotation for Comprehensive Onsite Annual Maintenance Contract for Computer Related Hardware installed at various locations under Amritsar Zone for the period 01.12.2024 to 30.11.2025.

Indian Bank invites quotations for Comprehensive Onsite Annual Maintenance Contract for various Hardware (PCs & Printers (Statement, Laser, Multifunction, Passbook)) installed at branches under Amritsar Zone for the period **01.12.2024 to 31.11.2025**. Approximate Quantity of hardware is enclosed in Annexure I.

You may submit your quotation in the format specified in Annexure II as per the following procedure. Please note that your quotation is subject to the terms and conditions mentioned below.

I. Eligibility

Sr. No.	Eligibility Criteria	Documentary Evidence to be submitted to the bank
1	The vendor must have a centralized web based/ e-mail/telephonic call logging system.	Complete Details of Call Logging System and Procedure to be submitted
2	The bidder should be a Public/Private Limited Company/LLP and should be in existence in India.	Relevant documents to be submitted
3	The bidder should have at least execute 03 orders in PSU/BFSI, and must have one single contract of value more than Rs 10 lac (exclusive of GST) or above for Maintenance of computer Hardware and peripherals with PSU/Public sector bank/Government dept.	Relevant documents to be submitted
4	The bidder shall have relevant experience preferably in managing and providing support for hardware, software, laptops and peripherals similar to the existing hardware in the Bank.	Relevant work order to be submit
5	Te bidders who are registered /approved by any govt department will be given preference.	Relevant documents to be submitted
6	All bidders must enclose valid GST/VAT/PAN registration and service tax registration certificate along with bid. Also must have ISO registration 9001:2015 & 27001:2002	Relevant documents to be submitted
7	The bidder should have service support center in Punjab. And minimum 10 nos of permanent/resident service engineers on its payroll. For this project, selected bidders should have dedicated engineers for (Amritsar, Jammu, (Abohar/, Srinagar) to provide services on time & dedicated one engineer for our Zonal Office Amritsar.	Details of service support center and engineers (District wise) as per Annexure-V

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

ਕੌਰਪੋਰੇਟ ਕਾਰਿਆਲय : 254-260, ਅਵਵਾਈ ਸ਼ਾਮੁਗਮ ਸਲਾਈ, ਰੋਯਪੇਟਾ: ਚੇਨਈ-600014

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	The engineers should have minimum 2 years of working experience in Govt deptt/ PSU banking branch support and should be competent enough to resolve the basic hardware/ software issues.	
8	The Bidder should not have been debarred/ blacklisted for corrupt and fraudulent practices by the Govt. of India / State Governments / Regulatory Agencies / PSU/other institutions and not have been insolvent / bankrupt on the date.	Bidder should submit an Undertaking (To be submitted as Annexure -VI).
9	The Vendor will not subcontract or permit anyone other than THE VENDOR personnel to perform any of the work, services or other performance required of THE VENDOR under the Contract without the prior written consent of the Bank.	Declaration to be submitted.

II. Procedure for submission of Quotation:

- 1) Part I contains the complete BID document.
- 2) Part II (Annexure – II) contains the commercial quotation which shall be submitted along with Part – I.
- 3) Part I & Part II to be submitted in original duly signed by the Authorised Signatory under the seal of the company in every page. Any correction should be authenticated by the same signatory. If insufficient or false information is furnished and/or if there is any deviation or non-compliance of the stipulated terms and conditions, the quotations will be liable for rejection. The price quoted should be unconditional and should not contain any strings attached thereto. Quotes, which do not conform to our specifications, will be liable for rejection and offers with a higher configuration will not attract any special consideration in deciding the service provider.
- 4) No column shall be left blank or altered in Part II.
- 5) The price to be quoted in Part II should be inclusive of all costs and all levies, duties, freight, insurance, delivery, installation charges and labour charges and AMC, but exclusive of GST. Applicable TDS will be deducted from the payment.
- 6) Part I & Part II shall be inserted in an envelope marked "Quotes for Comprehensive Onsite Annual Maintenance Contract for Computer related Hardware installed at various branches under Amritsar Zone".
- 7) Envelope containing the Part –I and Part II shall be sent to:

Indian Bank, Zonal Office- Amritsar, SCO 96, 4th Floor Near Hotel Bloom(Back Side) Block B, Ranjit Avenue Amritsar. Must reach by 25.11.2024, 12.00 P.M. Bids received after due date & time will not be entertained.
- 8) The received bids will be opened in the office on 25.11.2024 at 3.00 P.M in presence of authorised bidders.
- 9) Bank has the right to accept or reject any quotation/cancel the process at its sole discretion without assigning any reason thereof.



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जोनल दफ़्तर, ओएससी 90, डिस्ट्रिक्ट शॉपिंग सेंटर, बी - बलाक, रंजीत एवेन्यू, अमृतसर
अंचल कार्यालय : एस.सी.ओ. 96, डिस्ट्रिक्ट शॉपिंग सेंटर, रंजीत एवेन्यू, अमृतसर-143001 ZONAL
OFFICE: S.C.O. 96, District Shopping Centre, Ranjit Avenue, Amritsar – 143001

E-mail: zoamritsar@indianbank.co.in Tel No. : 0183-2830600

Website: www.indianbank.in



III. SCOPE OF WORK

1. Resolving hardware/Software related all issues (including Re-Configuration/re-installation of hardware), Operating System, Network Configuration, Installation of Antivirus/related software's in the PC's, re-installation of OS, installation of printers etc.
2. Configuring printers, NBC & other banking software's.
3. The replacement of all the spares to be included under the AMC. Replacement of defective parts will be at the vendor's cost.
4. The quantity stated IN Annexure-I is estimated and may vary depending on items becoming obsolete and replacement by new PCs by Bank.
5. Vendor shall, upon direction of ZO IT Official configure Outlook, install various application software and any other application to make configuration changes in the IT assets covered **under AMC as well as under Warranty, free of cost.**
6. On all PCs under warranty as well as AMC, Coverage of software issue like Operating system (Windows), reinstallation of OS/OS up-gradation to higher builds/version, Antivirus software, software patches, configuration of machine as if required taking Data Backup before formatting the machines, configuring printers, Scanners, Biometric devices, bringing PC to Bank's domain after reinstallation of PC, installation/configuration of all software's provided by Bank like Antivirus, email client configuration etc. and other S/W installation/PC settings may be advised as per Bank's requirements in future free of cost.
7. To ensure that the equipment reported down (including due to OS related problems) on any working day is set right within 48 hours of reporting the complaint and in no case, later than three working days. In case, the hardware cannot be repaired within the stipulated period, the vendor should provide stand-by of the same till the hardware is returned duly repaired at no extra cost to Bank.
8. To depute one well qualified resident engineer (having minimum 2 years of experience and on payroll) during business hours on-site at ZO Amritsar for logging/follow-up of the calls and providing support to engineers visiting the branches and also ensure that, a Backup Engineer is deputed in case of leave/absence of RE. In case no backup engineer is provided, **penalty of Rs.300/- per day will be deducted from quarterly AMC payment.**
9. Location-wise list of qualified engineers for the branches AMC services to be submitted by the vendor.
10. Maintenance and regular updation of hardware inventory and submission to ZO on half yearly basis.
11. Vendor should also note that modification in the list of IT Assets under warranty/AMC may also take place during the contract period, resulting in reduction/addition of number of assets.

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

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अंचलकार्यालय : एस.सी.ओ. 96, डिस्ट्रिक्टशॉपिंगसेंटर, रंजीतएवेन्यू, अमृतसर-143001 ZONAL
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12. The work order will be awarded initially for one (01) year with effect from 01/12/2024 to 30/11/2025 which can be extended annually, maximum up to one year, provided the services rendered by the Vendor are found to be satisfactory in the annual review.
13. In case of systems covered under warranty which are not under the purview of Comprehensive AMC, the Vendor shall provide the Level 1 support i.e. the Resident Engineers (REs) shall guide the branch in raising complaints to the concerned Vendor/Original Equipment Manufacturer (OEM) and take up necessary follow up activities for the same for defect rectification and repair & replacement of any parts or components of the equipment without breaching any warranty terms and conditions. The Vendor shall maintain complete records of such activities and also intimate ZO IT regarding the call details.
14. System for Call logging (telephonic or email) to be made available for branches.
15. Quarterly review of services will be done. In case of unsatisfactory services, AMC contract will be terminated by Bank.

Scope of Service for Printers and other equipment:

1. Checking the printers or equipment, cleaning of devices etc. so that printers or their equipment work in more efficient manner.
2. AMC services for printers will include repair and replacement of logic cards, power supply card, formatter card, DC controller etc.
3. Providing of all services under rate contract shall be the sole responsibility of the vendor. Bank will not be liable for delays/violation from the third party OEMs.

Exceptions for printers/Pcs

1. Printer head, cartridge, Printer ribbon, encoder strip, burnt cases, plastic parts – knobs/Hinges/Flaps/Trays/Cables/Toner/ Ink Cartridge/ Ribbon and other stationary. Above parts can be replaced on chargeable basis which should be reasonable and should not be more than market rate.
2. The Vendor shall maintain the following records:
 - a. Inventory register- Details (Inventory no., User name, Department name, Cost, Make, Model etc.) of all Hardware and Software at the Bank under AMC as well as under Warranty.
 - b. Call Register- Details of complaints i.e. nature of complaint, resolution time, status of completion, downtime, etc.
 - c. Downtime Register- Details of the incident of downtime of an asset, cause, duration of downtime, steps taken for resolution etc.

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अंचलकार्यालय : एस.सी.ओ .96, डिस्ट्रिक्टशॉपिंगसेंटर, रंजीतएवेन्यू, अमृतसर-143001 ZONAL
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Terms & Conditions:

1. Vendor will submit the Hardware Inventory Branch wise within one month from the date of sanctioning of AMC.
2. The AMC will be comprehensive Contract (with parts). In case the parts are to be replaced, the vendor must supply/replace genuine spare parts (Motherboard, RAM, SMPS, CPU FAN, LAN card, Hard Disk etc) of reputed make.
3. The vendor must respond to a service call and commence repair work on the equipment within 12 hours of being notified of equipment malfunction/failure and the desktop computer that is reported to be faulty / malfunctioning should be fully repaired on the same day, if no spares are required and on the next working day, if spares are required
4. In case the vendor is not able to resolve the hardware/software issue in the stipulated time, the vendor will need to provide a stand-by equipment of same or better configuration till the issue is resolved.
5. The vendor must conduct Preventive maintenance/PM (including inspection, testing, cleaning and removal of dust and dirt from the interior & exterior of the equipment and necessary repairing of the equipment) on quarterly basis.
6. Vendors will deploy sufficient number of resident service personnel to look after our branches. They should be aware of geographical area of Punjab, Jammu and Kashmir.

PENALTY FOR DOWNTIME

In case the service provider (successful bidder) fails to meet the above standards of service, a penalty of Rs.300 per day or part thereof (till the time computer is brought back to operation or standby arrangement is provided) will be levied from the AMC charges, up to a maximum of 10% of the contract value. Public Holidays as declared at the respective centers are excluded for the above downtime calculation.

IV. TERMS OF PAYMENT

AMC will be paid by Zonal Office Amritsar on post Quarterly basis after submission of PM reports.

VI. SETTLEMENT OF DISPUTES

1. If any dispute or difference of any kind whatsoever shall arise between the Bank and the service provider in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such disputes or difference by mutual consultation. on failure to do so shall be referred for arbitration to the nominee of the FGM (Chandigarh). The decision of Arbitration to the agreement in this regard shall be final and binding upon both the parties.
2. The cost and expenses of Arbitration proceedings will be paid as determined by the Arbitral Tribunal. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself.

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

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ਅੰਚਲਕਾਰਜਾਲਿਯ : ਐਸ.ਸੀ.ਓ .96, ਡਿਸਟ੍ਰਿਕਟ ਸ਼ਾਪਿੰਗ ਸੈਂਟਰ, ਰੰਜੀਤ ਐਵੀਨਿਊ, ਅੰਮ੍ਰਿਤਸਰ-143001 ZONAL
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4. Notwithstanding any reference to arbitration herein,
- The parties shall continue to perform their respective obligation under the contract unless they otherwise agree; and
 - The Bank shall pay the service provider any monies due to the service provider

VI. JURISDICTION

Any dispute arising out of this contract will be under the jurisdiction of Courts of Law in Punjab.

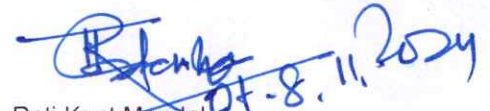
VII. PERIOD OF VALIDITY OF QUOTES

Quotes shall remain valid for the period of 90 days after the last date for submission of quote prescribed by the Bank. A quote valid for a shorter period shall be rejected by the Bank as non-responsive.

VIII. ACCEPTANCE OF PURCHASE ORDER AND CONTRACT FORM:

Purchase Order will be issued to the L1 (lowest quoted) rates. Acceptance should be submitted by the successful bidders within 5 (Five) days from the date of receipt of Purchase Order.

Contact Person: Tarun Gupta - Sr. Manager-IT - 9671791555
Rati Kant Mandal - Chief Manager-IT- 6294775735
Email: Zoamritsar@indianbank.co.in


Dt-8.11.2024
Rati Kant Mandal
(Chief Manager-IT)

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

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ANNEXURE I

Quantity of Hardware Items

Description	Desktop PC	Software Support#	Passbook Printer	Laser Printer	Multi Function Printer
Qty	163	224	71	76	44

These PCs are under warranty and PCs software support required (OS, Antivirus, Radia, NAC, configuration, etc.). In case any hardware issue found, vendor has to lodge the complaint with OEM.

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

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Annexure II

Part II (Commercial Quote)

To

Date:

Zonal Manager
Indian Bank
SCO 96, 4th Floor Near Hotel Bloom(Back Side)
Block B, Ranjit Avenue Amritsar

Sub: Invitation of sealed Quotation for Comprehensive Onsite Annual Maintenance Contract for various hardware items installed at various locations under Amritsar Zone for the period 01.12.2024 to 30.11.2025.

Referring to your above letter calling for quotations, we submit hereunder the price bid for Comprehensive Onsite Annual Maintenance Contract for various hardware items installed at various locations under Amritsar Zone for the period 01.12.2024 to 30.11.2025.

Item	Make/Model	Final AMC Rate(L-1)
CPU	Any Make/Model	
Software Support (CPU under Warranty)*		
Passbook printer		
Laser printer		
Multi Function Printer		

* Only Software support needed for under warranty PCs.

Note: 1. Quoted price shall include all costs and all levies, duties, freight, insurance, delivery, installation charges and labour charges and AMC, but exclusive of GST. Applicable TDS will be deducted from the payment.

2. In case of any discrepancy between amount written in words and the amount written in numbers, amount written in words shall prevail.

We submit that we will abide by the details given above and the conditions given in your above Bid document.

We understand that you are not bound to accept the lowest or any quotation you may receive.

Dated this day of 2024.....

Signature of Authorised Person (In the Capacity of)
Duly authorised to sign the quote for and on behalf of (give below the Name & Address of Bidder)

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

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Mobile No:
Email Address:
Company Seal:

Place:
Date:

Signature of Authorised Person
Name

.....
.....

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ANNEXURE - III

CONTRACT FORM

THIS AGREEMENT made theday of....., ... Between Indian Bank (hereinafter "the Purchaser") of the one part and..... (Name of Service provider) of..... (City and Country of Service provider) (hereinafter called "the Service provider") of the other part:

WHEREAS the Purchaser invited quotes for certain services viz..... (Brief Description of Services) and has accepted a quote by the Service provider for the supply of those services in the sum of..... (Contract Price in Words and Figures) (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
(a) The Bid Form and the Price Schedule submitted by the Bidder;
(b) Purchaser's Notification of Award.
3. In consideration of the payments to be made by the Purchaser to the Service provider as hereinafter mentioned, the Service provider hereby covenants with the Purchaser to provide the services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Purchaser hereby covenants to pay the Service provider in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the AMC services which shall be supplied / provided by the Service provider are as under:

Item	Make/Model	Final AMC Rate(L-1)
CPU	Any Make/Model	
Software Support (CPU under Warranty)*		
Passbook printer		
Laser printer		
Multi Function Printer		

TOTAL VALUE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the said (For Indian Bank)

Signed, Sealed and Delivered by the said (For the Service provider)

in the presence of:.....

in the presence of:.....



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ANNEXURE – IV

PERFORMANCE STATEMENT FORMAT (FOR A PERIOD OF LAST ONEYEAR)

Name of the Bidder: _____

Name and the Full Address of The Purchaser	Order Number and Date	Description and Quantity of ordered items	Value of Order	AMC Period

Attach copy of Purchase Orders & credential letter.

Place:

Date:

Seal & Signature
Authorized Signatory

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

कॉर्पोरेट कार्यालय : 254-260, अव्वाई शण्मुगम सलाई, रोयपेततः, चेन्नई-600014

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ANNEXURE-V

DETAILS OF SERVICE CENTER/ ENGINEERS DETAILS/ ESCALATION MATRIX

Detail of service/ support centre directly owned by the Company / firm in and around

SI no	DISTRICT/ CITY	Complete Postal Address of service/ support center	Name and Contact details of Center Head

Engineer details (Minimum 10 no of Permanent/ Resident service engineers on its payroll)

SI No	District	Engineer's Name	Qualification & Technical Skills	No of Year of Experience with Firm (supporting document)	Mobile No	Address
1						
2						
3						

ESCALATION MATRIX

Service-Related Issues:

Sl. No.	Name	Designation	Full Office Address	Phone No.	Mobile No.	Fax	Email Address
1		First Level Contact					
2		Second level contact (If response not received in 24Hours)					
3		Regional/Zonal Head (If response not received in 48Hours)					

Place:
Date:

Seal & Signature
Authorized Signatory



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ਜੇਨਲ ਦਫਤਰ, ਐਸਸੀਓ 90, ਜ਼ਿਲ੍ਹਾ ਸ਼ਾਪਿੰਗ ਸੈਂਟਰ, ਬੀ - ਬਲਾਕ, ਰਣਜੀਤ ਐਵੀਨਿਊ, ਅੰਮ੍ਰਿਤਸਰ
ਅੰਚਲਕਾਰ्याਲय : एस.सी.ओ .96, डिस्ट्रिक्ट शॉपिंग सेंटर, रंजीत एवेंयू, अमृतसर-143001 ZONAL
OFFICE:S.C.O. 96, District Shopping Centre, Ranjit Avenue, Amritsar – 143001

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ANNEXURE-VI

SELF DECLARATION – BLACKLISTING
[To be submitted on the letter head of the Bidder]

To,
The Zonal Manager
Indian Bank, Zonal Office
Amritsar
.....

Dear Sir,

Sub: Request for Quotation for Annual Maintenance Contract (AMC) for Computer Hardware and its Peripherals at Branches and Offices of Indian Bank Zonal Office-AMRITSAR

We hereby certify that; we have not been debarred/ blacklisted for corrupt and fraudulent practices by the Govt. of India / State Governments / Regulatory Agencies / PSU/other institutions and not have been insolvent / bankrupt on the date.

Signature of Authorized Official

Name and Designation with Office Seal

Place:

Date:

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

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Indian bank Branches with Address

SI No	Branch / Office Name	CBS Code	Address	State	City
1	AMRITSAR	528	42, Chowk Farid Katra Sher Singh Amritsar AMRITSAR	PUNJAB	AMRITSAR
2	AKHNOOR	2664	WARD NO-12, MAIN ROAD NEAR BSNLTELEPHONE EXCHANGE AKHNOOR AKHNOOR	JAMMU AND KASHMIR	JAMMU
3	BUS STAND ABOHAR	3096	OPPOSITE FIRE BRIGADE NEAR BUS STAND ABOHAR ABOHAR	PUNJAB	FAZILKA
4	ABOHAR	4165	GAUSHALA ROAD ABOHAR ABOHAR ABOHAR	PUNJAB	FAZILKA
5	AMRITSAR KATRA AHULWALIA	4166	KATRA AHLUWALIA JALEBI WALA CHOWK NEAR GOLDEN TEMPLE AMRITSAR	PUNJAB	AMRITSAR
6	AMRITSAR PATEL CHOWK (MALL ROAD)	4443	G R TOWER OPPOSITE SSP RESIDENCE MALL ROAD AMRITSAR	PUNJAB	AMRITSAR
7	AMRITSAR RANJIT AVENUE	6386	SCO25 C BLOCK MARKET RANJIT AVENUE RANJIT AVENUE	PUNJAB	AMRITSAR
8	BARI BRAHMANA	7449	1A, National Highway Near J K Oil Mill BARI BRAHMANA	JAMMU AND KASHMIR	SAMBA
9	BATALA	4167	G T ROAD BATALA BATALA BATALA	PUNJAB	GURDASPUR
10	QUADIAN CHUNGI BATALA	4168	SCF 29-30 URBAN ESTATE QADIAN ROAD BATALA	PUNJAB	GURDASPUR
11	FARIDKOT	6401	CIRCULAR ROAD MORI GATE FARIDKOT FARIDKOT	PUNJAB	FARIDKOT

Corporate Office: 254-260, AvvaiShanmugamSalai, Royapettah, Chennai-600014.

ਕੌਰਪੋਰੇਟ ਕਾਰਿਆਲਯ : 254-260, ਅਵਵਾਈ ਸ਼ਾਮੁਗਮ ਸਲਾਈ, ਰੋਯਪੇਟਾਹ, ਚੇਨਈ-600014

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12	BEAS	6410	BDS MARKET, GT ROAD BEAS BEAS	PUNJAB	AMRITSAR
13	MAJITH MANDI	6448	MAJITH MANDI ROAD MAJITH MANDI MAJITH MANDI AMRITSAR	PUNJAB	AMRITSAR
14	CIRCULAR ROAD	2725	60 CIRCULAR ROAD NEAR RATTAN SINGH CHOWK RATTAN SINGH CHOWK	PUNJAB	AMRITSAR
15	CHHEHARATA, AMRITSAR	6938	SANDHU TOWER, OPPOSITE PETROL PUMP GT ROAD, SANDHU COLONY CHHEHRATA CHHEHRATA	PUNJAB	AMRITSAR
16	DAV SENIOR SECONDARY SCHOOL, AMRITSAR	6097	DAV SENIOR SECONDARY SCHOOL I/S OF HATHI GATE AMRITSAR AMRITSAR	PUNJAB	AMRITSAR
17	FAZILKA	5963	GAUSHALA ROAD FAZILKA FAZILKA FAZILKA	PUNJAB	FAZILKA
18	FEROZEPUR	6384	OUTSIDE BAGDADI GATE CIRCULAR ROAD FEROZEPUR CITY FEROZEPUR CITY	PUNJAB	FEROZEPUR
19	GURDASPUR	2472	22 IMPROVEMENT TRUST BUILDING G T ROAD GURDASPUR GURDASPUR	PUNJAB	GURDASPUR
20	JAMMU GANDHI NAGAR	7385	GURUDWARA BABA FATEH SINGH near kv school jammu gandhi nagar	JAMMU AND KASHMIR	JAMMU
21	GHUMAN	6419	MAIN BAZAAR VILL GHOMAN TEH BATALA PO GHOMAN	PUNJAB	GURDASPUR
22	GIDDERBAHA	6633	OPPOSITE PREET GAS AGENCY CIRCULAR ROAD GIDDERBAHA GIDDERBAHA	PUNJAB	MUKTSAR
23	GOINDWAL SAHIB	6607	CHOWK SANT BABA KARTAR SINGH MAIN, KAPURTALA TARANTARAN ROAD GOINDWAL SAHIB GOINDWAL SAHIB GOINDWAL SAHIB	PUNJAB	TARAN TARAN
24	JAIL ROAD GURDASPUR	6362	TIBRI ROAD, GURDASPUR	PUNJAB	GURDASPUR

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25	GURUHARSAHAI	7200	VISHKARMA CHOWK FARIDKOT ROAD GURU HAR SAHAI GURU HAR SAHAI	PUNJAB	FEROZEPUR
26	JAMMU	1608	56 A/B, Gandhi Nagar JAMMU JAMMU and KASHMIR GANDHINAGAR JAMMU	JAMMU AND KASHMIR	JAMMU
27	JAITU	6737	Kotkapura Road NEAR BUS STAND Jaitu Jaitu	PUNJAB	FARIDKOT
28	JALALABAD	6532	NEAR DSP OFFICE FAZILKA FEROZEPUR ROAD JALALABAD JALALABAD	PUNJAB	FAZILKA
29	RAGHUNATH MANDIR JAMMU	4473	67 VIR MARG RESIDENCY ROAD Jammu Jammu	JAMMU AND KASHMIR	JAMMU
30	JAMMU TRANSPORT NAGAR	6695	PLOT NO 8 TRANSPORT NAGAR NARWAL JAMMU	JAMMU AND KASHMIR	JAMMU
31	JAMMU BAHU PLAZA	6062	BII 16A SOUTH BLOCK BAHU PLAZA JAMMU JAMMU	JAMMU AND KASHMIR	JAMMU
32	JANDIALA GURU	6604	KHASRA NO 430/574, OPPOSITE KHERA PALACE MAIN SARHIND ROAD JANDIALA GURU JANDIALA GURU	PUNJAB	AMRITSAR
33	KATHUA	3397	WARD NO 15 NEAR SBI ATM KALIBARI CHOWK KATHUA KATHUA	JAMMU AND KASHMIR	KATHUA
34	KATRA VAISHNO DEVI	6098	HOTEL MOUNT VIEW JAMMU ROAD KATRA KATRA	JAMMU AND KASHMIR	REASI
35	KERA KHERA	6593	MAIN ROAD NEAR BUS STAND KERA KHERA KERA KHERA	PUNJAB	FAZILKA
36	KIRI AFGANA	6551	KIRI AFGANA CHADHA SUGAR AND INDUSTRIES LIMITED, BAHADURPUR RAJOYA BATALA KIRI AFGANA KIRI AFGANA	PUNJAB	GURDASPUR
37	KOTKAPURA	6361	FARIDKOT ROAD, KOTKAPURA, DIST-FARIDKOT PUNJAB-151204 KOTKAPURA	PUNJAB	FARIDKOT

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38	MUKTSAR	2078	983, SADAR BAZAR GHAS MANDI CHOWK MUKTSAR MUKTSAR	PUNJAB	MUKTSAR
39	MAJITHA	6762	NEAR BUS STAND OPPOSITE POLICE STATION MAJITHA MAJITHA	PUNJAB	AMRITSAR
40	MALOUT	6738	GT Road National Highway Sarabha Nagar Service Lane Malaut Malaut	PUNJAB	MUKTSAR
41	MANOCHAHAL	7343	VILLAGE MANOCHAHAL, P.O. MALLAN WALA, TEHSIL ZIRA,	PUNJAB	FEROZEPUR
42	GHAS MANDI CHOWK MUKTSAR	6402	Opp. Naka No.5 Malout Road Sri Muktsar Sahib Sri Muktsar Sahib	PUNJAB	SRI MUKTSAR SAHIB
43	PATHANKOT	1654	138 RAMLILA GROUND DALHOUSIE ROAD, PATHANKOT PATHANKOT PATHANKOT	PUNJAB	PATHANKOT
44	DHANGU ROAD PATHANKOT	4481	DHANGU ROAD PATHANKOT DHANGU ROAD PATHANKOT PATHANKOT	PUNJAB	PATHANKOT
45	PATTI	6821	TARAN TARAN ROAD PATTI PATTI PATTI	PUNJAB	TARN TARAN
46	RAPC AMRITSAR	3304	SCO 96 THIRD FLOOR B- BLOCK RANJIT AVENUE	PUNJAB	AMRITSAR
47	RAYYA	7122	GTROAD RAYYA VILL RAYYA RAYYA	PUNJAB	AMRITSAR
48	MAPC AMRITSAR	7514	SCO 96, THIRD FLOOR B- BLOCK RANJIT AVENUE AMRITSAR	PUNJAB	AMRITSAR
49	SAIKHAWAN	4640	KAHNUWAN ROAD SIMBLE CHOWK BATALA	PUNJAB	GURDASPUR
50	PATHANKOT	7121	SMDRSD COLLEGE, DHAKI CHOWK NEAR AIR FORCE STATION DHAKI PATHANKOT	PUNJAB	PATHANKOT
51	SRINAGAR	4621	GM PLAZA M A LINK ROAD OPPOSITE BAJAZ PARIS	JAMMU AND KASHMIR	SRINAGAR

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MUNAWARABAD				
52	DINANAGAR	6363	SSM COLLEGE DINANAGAR G T ROAD NEAR BUS STAND DINA NAGAR DINA NAGAR	PUNJAB GURDASPUR
53	SUJANPUR	7105	ARUN NAGAR, SUJANPUR KALYARI MORH SUJANPUR SUJANPUR	PUNJAB PATHANKOT
54	AMRITSAR SULTANWIND	4433	GOVIND NAGAR SULTANIWIND ROAD GOVIND NAGAR SULTANWIND	PUNJAB AMRITSAR
55	TARN TARAN	2542	SANDHU COMPLEX OPP.CIVIL HOSPITAL AMRITSAR ROAD TARN TARAN,PUNJAB	PUNJAB TARN TARAN
56	TALAB TILLO	2723	278 MAIN ROAD OPP. MODERN DEVANS BREWERY BOHRI, TALAB TILLO	JAMMU AND KASHMIR JAMMU
57	JAMMU TALAB TILOO	7384	OPP ROYAL ESTATE BANQUET HALL, JAMMUPOONCH HIGHWAY AKHNOOR ROAD JAMMU TALAB TILLO	JAMMU AND KASHMIR JAMMU
58	GRAIN MARKET TARN TARAN	6385	SCF 37 NEW GRAIN MARKET NEAR OLD DC OFFICE	PUNJAB TARN TARAN
59	UDHAMPUR	6863	DHAR ROAD, NEAR RAJ THEATRE DHAR ROAD UDHAMPUR UDHAMPUR	JAMMU AND KASHMIR UDHAMPUR
60	VERKA ROAD AMRITSAR	7123	VERKA ROAD, Opp Veternary hospital BATALA ROAD VERKA VERKA	PUNJAB AMRITSAR
61	ZONAL OFFICE AMRITSAR	9715	SCO 96 B BLOCK 4TH FLOOR DISTRICT SHOPPING CENTRE RANJIT AVENUE AMRITSAR	PUNJAB AMRITSAR
62	ZIRA	6479	Opposite Jeevan mal Senior Secondary School Ferozepur Road,Zira ZIRA ZIRA	PUNJAB FEROZEPUR
63	RAC Amritsar	3600	SCO 96 THIRD FLOOR B- BLOCK RANJIT AVENUE	PUNJAB AMRITSAR
64	RAC Jammu	3704	67 VIR MARG RESIDENCY ROAD Jammu Jammu	JAMMU AND KASHMIR JAMMU

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