
 Indian Bank  इलाहाबाद ALLAHABAD अंचल कार्यालय ,राजमुंद्री, Zonal Office, Rajahmundry Email:- zorajahmundry@indianbank.co.in	ऑचल कार्यालय /Zonal Office Rajahmundry EDP Section , Door No. 79-3-7, 3rd Floor RTC Complex Road (Croma Building), RK Plaza , Opposite Reliance Petrol Pump Rajahmundry, Dt- East Godavari, Andhra Pradesh- 533101 Ph no- 0883-2439988/2477488
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Ref: ZORJY/UPS AMC /TENDER/2025-2026

Date : 11.06.2025

REQUEST FOR PROPOSAL

For Comprehensive Annual Maintenance Contract of UPS System at Branches/ Offices under Rajahmundry Zone for a period of One Year

Last date & Time of submission of both Technical and Financial Bid	Date 26.06.2025 & Time 16:00 hours
Date & Time of opening of Technical Bid	Date 26.06.2025 after 17:00 hours
Address of Submission of Bid	INDIAN BANK Door No. 79-3-7, 3rd Floor RTC Complex Road (Croma Building) RK Plaza ,Opposite Jio Petrol Pump Rajahmundry, Dt- East Godavari Andhra Pradesh- 533101 Ph no- 0883-2439988/2477488 EDP contact- 8897832420
E mail for Communication	Z191@indianbank.co.in
Period of AMC Contract (1 Year)	01.07.2025 to 30.06.2026



ZONAL OFFICE, RAJAHMUNDRY -533101

TENDER NOTICE

Inviting sealed quotations for Comprehensive Annual Maintenance Contract (AMC) for UPS and Batteries in all branches/offices under Rajahmundry Zone

With reference to the above, Indian Bank Zonal Office Rajahmundry is inviting competitive Sealed bid from interested reputed vendors for rendering AMC services for UPS Systems and Batteries of all Branches/offices under Rajahmundry Zone.

Rajahmundry Zone is spread in 5 districts of Andhra Pradesh (Eluru, Konaseema, Kakinada, East Godavari and West Godavari) with 66 branches/offices and 7 offsite ATMs sites. Detail of UPS as below:-

Sl No	KVA of UPS*	No of such UPS*
1	1 KVA	40
2	3 KVA	90
3	5 KVA	2
4	6 KVA	2
5	10 KVA	1

*count may be changed

The sealed quotation, as per the above format, should be superscribed “ZONAL IT- Department – BID FOR AMC (UPS and Batteries) – RAJAHMUNDRY ZONE” and reach the following address either by COURIER/ REGISTERED POST /BY HAND along with requisite papers/documents

INDIAN BANK
Door No. 79-3-7, 3rd Floor
RTC Complex Road (Croma Building)
RK Plaza ,Opposite Jio Petrol Pump
Rajahmundry, Dt- East Godavari
Andhra Pradesh- 533101
Ph no- 0883-2439988/2477488

1. Last date for submission of sealed quotation is 26.06.2025 16:00 Hours
2. AMC period will be valid from 01.07.2025 to 30.06.2026 (1 Year) and the rate contract will be for a period of 3 years from 01.07.2025 and based on the satisfactory service of the vendor the AMC period may be extended.
3. The tender bid will be opened after 26.06.2025 17:00 Hours (Incomplete tenders/Late tenders /Tenders not accompanied by requisite EMD/tenders not in the form specified are liable to be rejected)
4. Based on the work experiences, certifications, reputation, location, quoted rates and other factors, one vendor (L1) will be selected.
5. The bidder should be a company/firm incorporated in Andhra Pradesh/ Telangana states.
6. Bank reserves the right to reject any or all the quotations and stop the process at any point of time without assigning any reason whatsoever.
7. Vendors should have valid GSTN number, Udyam Registration number and GST registration No. should be clearly mentioned in the quotation.

SCOPE OF WORK

1. The successful bidder should visit the installation sites for the preventive maintenance checkup of the UPS systems and batteries periodically once in 3 months.
2. Apart from the periodic preventive maintenance visits, all breakdown calls on the systems covered under AMC and reported to the respective branches emanating from the user should be attended to.
3. During the preventive maintenance check-ups, the UPS system should be cleaned, distilled water to be filled and general performance should be checked.
4. Batteries to be maintained and distilled water to be filled whenever branches report that the level of the distilled water is low.
5. Cost of all spares that are replaced in the UPS systems will be covered under this comprehensive Annual maintenance scheme except 1. Missing/stolen parts in the UPS 2. Replacement of Batteries 3. Shifting of UPS and accessories .
6. Service calls should be attended within 4 hours and maximum 24 hours of making the complaint and to the full satisfaction of the branches. Penalty of Rs.500/- per day and max of Rs.1000/- will be levied per case/ complaint for delay over the above 1 working day.
7. Escalation matrix should be shared with the branches and all the service calls from the Branches to be acknowledged duly by giving reference or call log number. The service calls from branches should be attended and closed promptly.
8. If working condition of UPS is not ensured within same day, stand by UPS should be supplied and installed.
9. Complete inventory maintenance and submit the updated list within 15 Days of award of AMC.

ELIGIBILITY CRITERIA

The bidder should fulfill the following criteria for Eligibility

1. The bidder should have minimum of 1 year experience in the maintenance of UPS and must be performing the AMC of UPS for at least 1 year in at least 1 Public sector Banks.(proof to be submitted along with bid)
2. The bidder should be capable of providing multi vendor OEM support i.e., capable of providing service & support of UPS of BPE/NUMERIC/Techser/Hitachi/Uniline/or equivalent make/ Model.
3. The bidder must provide customer satisfaction letter from atleast one Public sector Bank from any of the last 3 Financial years.
4. The bidder should not have been blacklisted by any Government Authority or Public sector undertaking (PSU) as on data of submission of bid. The bidder shall give an undertaking (on their letter head) that they have not been blacklisted by any of the Government Authority or Public sector undertaking (PSU) as on data of submission of bid (Annexure 4)
5. The bidder must have office in Andhra Pradesh/ Telangana States and service Engineers in Eluru, Konaseema, Kakinada, East Godavari and West Godavari Districts.

CLARIFICATION OF BID

To assist in the scrutiny, evaluation and comparison of offers the purchaser may, at its discretion ,ask some or all bidders for clarification /compliance of their offer. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted. If the clarification/compliance sought by the Bank from the bidder is not submitted with in the stipulated time period specified to the bidder, The Bank reserves the right to disqualify the bid of that bidder as “non-responsive”.

The Bank, at its discretion, may waive any minor informality, non conformity or irregularity in a Bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder. This shall be binding on all Bidders and Indian Bank reserves the rights for such waivers.

After awarding the contract, vendor performance is reviewed every month. Incase vendor performance is not satisfactory, bank may cancel the contract without any prior notice.

NO COMMITMENT TO ACCEPT ANY TENDER

The bank shall be under no obligation to accept any other offer received in response to this tender and shall be entitled to reject any or all offers without assigning any reason whatsoever.

PAYMENT TERMS

- a. The vendor shall draw invoices for payment of quarterly maintenance charges to Zonal Office Rajahmundry.
- b. No advance payment will be released against the service order.
- c. Maintenance charges after deducting penalty will be paid quarterly (Post Quarter) upon submission of PM report and branch satisfactory report.
- d. Maintenance charges payable by Bank are inclusive of GST/ taxes etc.
- e. TDS on payments will be deducted as applicable.

PERIOD OF CONTRACT

The contract shall be effective for 1year. Please note that Contract can be cancelled unilaterally by the Bank, in case services are not received as per quality and standard specified in the RFP and contract within the contracted period. The contract shall initially be for a period of one year, extendable up to 2 more years with out change in AMC rates based on performance of last year at the discretion of Bank. If the vendor desires or not desire to renew the existing contract, he shall express his desire by giving three months prior notice before expiry of contract.

EFFECTIVE DATE OF CONTRACT

The vendor shall be required to submit and sign an Agreement as per Annexure-3 on stamp paper of requisite amount. The contract shall remain valid until the completion of the obligations of the parties under the contract. The deliveries supply and performance of the services shall commence from the effective date of the contract. Unless and until a formal contract is prepared and executed, this bid together with your written acceptance there of shall constitute a binding contract between us for AMC of UPS for the branches under ZO Rajahmundry.

PRICES

The prices once offered must remain firm and must not be subject to escalation during entire contract period due to fluctuation in foreign currency or change in the duty/tax structure or for any other reason. However, the entire benefits/ advantages arising out of fall in prices, taxes, duties or any other reason, must be passed on to the purchaser without the purchaser specifically asking for it.

TRANSFER AND SUB-LETTING

The firm/ bidder has no right to give ,bargain, sell, assign or sublet or otherwise dispose of the contract or any part there of, as well as to give or to let a third party take benefit or advance of the present contract or any part thereof.

TERMINATION OF CONTRACT

The bank may at any time terminate the contract in part or full if the services are not found to be satisfactory. The penalty cap that can be imposed on Vendor under this Agreement will be 20% maximum of the total AMC value. Once the penalty deduction is reached to its maximum level, the Bank may consider termination of the Agreement.

TERMINATION FOR INSOLVENCY

The bank may at any time terminate the Contract by giving written notice to the bidder . if the bidder becomes bankrupt or otherwise insolvent, in this event, termination will be without compensation to the bidder, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued thereafter to the Bank.

UNDERTAKING BY VENDOR

The successful bidder must give an undertaking that all components to be used for parts replacement will be original and not re-furbished. This must be submitted along with the invoices.

RIGHT TO ALTER QUANTITIES AND LOCATIONS

The Bank reserves the right to alter the UPS quantities or site locations mentioned in the offer. The Bank also reserve the right to add or delete one or more UPS from the list of items specified in offer. The Bank also reserves the right to add or delete name of any Branch. The Branches where UPS is currently under warranty period may be later on added under on going AMC at the same price, terms and conditions, after expiry of warranty period of such UPS. Similarly, Branches where in old UPS is replaced with new UPS will be deleted from AMC purview.

GOVERNING LAW AND DISPUTES

All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these tender documents or breach thereof subject to the exclusive jurisdiction of the courts at Rajahmundry, East Godavari District, Andhra Pradesh.

DISCLAIMER

The Bank and/or its officers, employees disown all liabilities or claims arising out of any loss or damage, whether foreseeable or not, suffered by any person acting on or refraining from acting because of any information including statements, information , forecasts, estimates or projections contained in this document or conduct ancillary to it whether or not the loss or damage arises in connection with any omission, negligence, default, lack of care or misrepresentation on the part of bank and/or any of its officers, employees.

PATENT RIGHTS

The service provider shall indemnify the Bank against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof.

ANNEXURE 1- BID FORM

Ref No.:

Date:

The Zonal Manager

Indian Bank

Zonal Office, Rajahmundry

Having examined the Tender (Ref. No. ZORJY/UPS AMC /TENDER/2025-2026 dated 11.06.2025) including all Annexure, the receipt of which is here by duly acknowledged, I/We, the undersigned, offer to provide AMC Services in conformity with the said Tender in accordance with the Schedule of prices indicated in the commercial offer and made part of this bid.

I/We agree to abide by this bid for the period of 90 days after the date fixed for opening of Technical bid, by the Bank, through the referred Tender or any of the addenda and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

I/We agree that we are capable of providing multi vendor OEM support, i.e capable of providing service and support and have adequate spare part of UPS of AVO/ BPE/ Consul/Numeric/ Techser/Hitachi/ Uniline or equivalent make/model. Until a formal agreement is prepared and executed, this bid, together with the bank's written acceptance thereof and bank's notification of award, shall constitute a binding Contract between us.

I/We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

I/We agree that the Bank will have Single Point of Contact with us, at the address stated below, for the entire services to be provided by us incase our bid is accepted.

Name & Address of the Bidder's Official for Single Point of Contact

We understand that the bank

is not bound to accept any/all the bids the bank may receive.

Dated this day of 2025

(Signature)

Duly authorized to sign bid for and on behalf of

(Name & Address of Vendor) _____

ANNEXURE-2

DETAILS OF SERVICE CENTER /ENGINEERS DETAILS /ESCALATION MATRIX

Detail of service/support centre/Engineers directly owned by the Company/firm in and around Konaseema, Kakinada, Eluru , East Godavari and West Godavari Districts.

Engineer details

SI No	District	Engineer's Name	No of Years of Experience with the Firm	Mobile No	Address
1					
2					
3					
4					
5					

ESCALATIONMATRIX

Service-Related Issues:

SI. No.	Name	Designation	Mobile No.	Email Address
1		First Level Contact		
2		Second level contact (If response not received in 24Hours)		
3		Regional/Zonal Head (If response not received in 48 Hours)		

Place:

Date:

Seal & Signature

Authorized Signatory

Annexure-3

STANDARD AMC AGREEMENT

(ONNON-JUDICIAL STAMP PAPER)

(Agreement with Vendor for Annual Maintenance)

This agreement made the ----- day of----- between Indian Bank a body corporate constituted Under the Banking Companies Act, (here in after called“Bank”)which expression/shall include its successors and assigns

And

VENDOR

M/s

here in after called the “BIDDER” has agreed to provide and Bank has agreed to accept from the company, to provide comprehensive onsite AMC support/services in response to Bank's Tender Ref No.

, subject to the Bank paying charges to the company on the following

Terms and conditions:

1. COMMENCEMENTS AND TERM:

This agreement is effective and valid from to with an option with the Bank to extend the contract for a further period of One Year or less on the same terms and conditions.

Upon termination or after expiration of this agreement each party shall forth with return to the other all papers, materials and other properties of the other held by each for the purpose of execution of this agreement as may be necessary for the orderly non-disrupted business continuation of each party.

2. PAYMENT TERMS:

The charges payable by Bank to the company for the AMC described herein will be the AMC quoted or agreed by the company in its bid in response to the Tender and no additional charges whatsoever should be claimed by the vendor. The unit-wise AMC finalized price/s are detailed as under:

Tender for the Onsite Comprehensive AMC of UPS at offices/branches /Offsite ATMs under Indian Bank, Zonal Office, Rajahmundry.				
SI No	Description	AMC Amt (Rs) per unit for one year	No of UPS*	Total Price for one year (Rs) Excluding taxes
1	1 KVA UPS		40	
2	3 KVA UPS		90	
3	5 KVA UPS		2	
4	6 KVA UPS		2	
5	10 KVA UPS		1	
TOTAL PRICE (excluding taxes)				

The charges shall be payable quarterly on arrear basis i.e., after each three months AMC period, as on actuals (the exact no of UPS maintained during the period) on submission of invoices, preventive maintenance & satisfactory report signed and stamped by the branches by the company for payment due in accordance with this agreement accompanied by all the requisite papers.

The bidder is required to submit satisfactory service support report from the end user branches along with the payment bill as said here in above. The bidder is required to submit the quarterly preventive maintenance reports of all the UPS at every site, duly signed and stamped by the concerned branch as well as the engineer, along with the payment in voice.

The AMC charges shall be made promptly by the Bank within one month, from the date of submission of invoice, subject to submission of satisfactory report(s) from the branches, by the bidder.

WORKING HOURS

The maintenance services shall be rendered on all days subject to the Bank's requirement to keep the equipment in good working condition and order. The service consists of corrective and preventive maintenance and includes carrying out of necessary repairs to the installed equipment.

RELOCATION OF SYSTEMS

During the maintenance agreement in force, the Bank may relocate the system and keep the Bidder informed. In case of relocation of equipment, transport and other incidental charges will be borne by Bank. The list of UPS provided at annexure 8 is therefore an indicative list of present UPS. The Bank may, in future, decide to open more branches and in turn decide to relocate the UPS elsewhere; the UPS so shifted would be covered by this contract.

EXCLUSIONS

The maintenance agreement does not include:

- i. Electrical work external to the equipment or maintenance of accessories, attachments machines or other devices.
- ii. Damage resulting from accidents, fire, lightning, cost of repair or replacement due to these factors. These will be charged for labour as well as parts.

TERMINATION FOR CONVENIENCE

The Bank, by 30 days written notice sent to the Service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of terminations shall specify that termination is for the Bank's convenience, the extent to which performance of the Service provider under the Contract is terminated, and the date up on which such termination becomes effective.

TERMINATION FOR DEFAULT

The Bank, without prejudice to any other remedy for breach of contract, by 30 days written notice of default sent to the Service provider, may terminate this Contract in whole or in part:

- a) If the Service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Bank;
or
- b) If the Service provider fails to perform any other obligation(s) under the Contract.
- c) If the Service provider, in the judgement of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

'For the purpose of this clause:

“corrupt practice” means the offering ,giving ,receiving or soliciting of anything of value to influence the action of a public official in the procurement processor in contract execution ;and“fraudulent practice” means a mis representation of facts in order to influence a procurement processor the execution of a contract to the detriment of the Bank, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non- competitive levels and to deprive the Bank of the benefits of free and open competition.

JURISDICTION/ARBITRATION

In case of any dispute or any difference arising at any time between the parties in respect of this agreement, the same shall be resolved by mutual discussion and if not resolved then in accordance with and subject to the provision of the Indian Arbitration Act 1940 and only the Courts of Rajahmundry shall have jurisdiction in all matters arising out of or connected with this agreement. Further, this agreement is subject to laws of India only.

LIABILITIES & INDEMNITIES

The Bidder represents and warrants that the repair and maintenance of products hereby do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. The Bidder agrees that it will and here by does, indemnify the Bank from any claim, directly or indirectly resulting from or arising out of any breach or claimed breach.

CONFIDENTIALITY

The Bidder acknowledges that all materials and information which has or will come in to its possession or knowledge in connection with this agreement of the performance, hereof, consists, of confidential and proprietary data, whose disclosure to or use by third parties will be damaging or cause loss to Bank .The Bidder agrees to hold such material and information in strictest confidence not to make use there of other than for the performance of this agreement, to release it only to employees requiring such information, and not to release or disclose it to any other parties. The Bidder shall take appropriate action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this agreement are fully satisfied.

OTHER TERMS AND CONDITIONS

The relationship between the Bank and Successful Bidder/s is on principal-to-principal basis. Nothing contained here in shall be deemed to create any association, partnership, joint venture or relationship or principal and agent or master and servant or employer and employee between the Bank and Successful Bidder/s hereto or any affiliates or subsidiaries there of or to provide any party with the right, power or authority, whether expressor implied to create any such duty or obligation on behalf of the other party.

PENALTY FOR LACK OF SERVICE SUPPORT

The maintenance standard expected is that any complaint lodged by 02:00PM on a given day shall be attended before 12:00PM the next working day. Also, any complaint lodged by 06:00PM shall be attended by 05:30 PM the next working day. In case the machine is down for more than 24 hours standby has to be provided by the vendor. If any complaint is not attended on time or no stand by is provided by the vendor the penalty of Rs. 500 per day will be charged. The time of delay/default for determination of penalty will be calculated from the time of lodgement of complaint at the dedicated Telephone Number/Mobile Number/e-mail provided by the AMC vendor for the purpose.

SCOPE OF WORK

The objective of this limited tender is to award comprehensive Annual maintenance contract to one bidder for maintenance of UPS & batteries available in branches and offices. The offer period of AMC is for 1 year.

The scope of work includes but not limited to comprehensive on-site maintenance of UPS and batteries.

- a. The replacement of all the spares like logic board, capacitors, Motherboards, Power Supply etc and consumables (except batteries) are covered/included under the AMC. The replacement of defective spares with genuine spares of same configuration will be done without any extra cost.
- b. The vendor shall maintain adequate spare UPS and other spares at their office to facilitate any temporary replacements.
- c. The scope of work also includes quarterly checking of UPS health, input and output voltage level of UPS and Batteries, Voltage level, earthing, re-filling of battery water, cleaning of battery stand etc.,
- d. The bidder shall maintain the equipment's as per manufacturer's guidelines and shall use standard and genuine components for replacement.
- e. In case of tubular batteries, engineer must pour distilled water in batteries as and when required. Vendor should arrange distilled water required for quarterly top-up in batteries at branches and should not depend on branch officials for purchase of the same.
- f. It is the responsibility of the vendor to collect asset details at the beginning of the contract and to maintain the inventory. In case, if any asset is missed out from the AMC contract, the vendor should attend the call for those assets and can include those assets for next billing cycle. If there is mismatch of serial numbers of the asset, the asset serial numbers can be rectified at later stage without any delay in attending the calls.
- g. Complaints can be registered either telephonically or by-mail by respective branch/ Office and proper record of the complaints to be maintained by the firm.
- h. On Administrative requirement in future, Bank may shut/relocate any of the branch/offices, UPS and Batteries at those locations may be utilized at other offices and will be included in AMC through different location.
- i. The engineers deployed for branches will get signed branch-visit report from Branch managers/Asst Branch Managers and submit one copy to branch. All the copies of branch-visit reports in a quarter to be submitted to ZO Rajahmundry along with the maintenance bill for payment.
- j. A log book shall be maintained in which the company/firm shall record all the complaints made and parts taken out of branches/office for repair. The vendor shall submit a copy of consolidated complaint reports furnishing the details of branch-wise breakdown calls lodged/attended and its status on fortnightly basis to ZO Rajahmundry.
- k. All the complaints received shall be attended by them in following manner.
 - Minor faults immediately with telephonic/Remote support.
 - Any complaint lodged by 02:00PM on a given day shall be attended before 12:00PM the next working day. Also, any complaint lodged by 06:00PM shall be attended by 5:30PM the next working day. In case the machine is down for more than 24 hours, stand by UPS must be provided by the vendor.
 - Repair and servicing of equipment shall be carried out at customer sites. In case the equipment is required to be transported to the firm's/manufacture's service work shop for repairs, the same shall be Undertaken at the risk and cost of the firm.

- Thereplacementofcomponentsshallbeaspermanufacturersinstructionsandasperthedecisionof ourZonalOffice.NoUPSItemsorparts willbetakenoutforrepairwithoutpriorwrittenapprovalof branch Head.

- l. Incase any working UPS is damaged at branch /office, vendor has to provide standby UPS to that location immediately without any extra cost till damaged UPS is repaired at no extra cost.
- m. The contract shall be on comprehensive basis, inclusive of repairs and replacement of spare without any extra payments. The firm shall carry out preventive maintenance (PM) on quarterly basis and shall plan, as per schedule of quantities, such that maintenance is carried out in each equipment atleast once in three months. A separate log book should be maintained to record the preventive maintenance carried out on each equipment. The firm has to submit the preventive maintenance report along with satisfactory service letter from branches to Zonal Office on quarter basis for the release of AMC payment.
- n. Preventive maintenance activities shall be as follows:-
 - To ensure UPS are working properly in branch and no call pending in branch.
 - Cleaning of UPS along with batteries so that no dust is accumulated on the same.
 - Checking of power supply source for proper earthing/voltage and safety of equipment.
 - Ensuring that the covers, screws, switches etc. are firmly fastened in respect of each equipment.
- o. The vendor shall make AMC services available on all days as and when requested by the Bank.
- p. Incase of shifting of entire branch/office from existing premise to another, shifting will be responsibility of the bank. However, the un installation /installation/Reinstallation of UPS under AMC will be done by vendor in old and new premises respectively.
- q. It shall be the responsibility of the firm to ensure that all the UPS are working satisfactorily throughout the contract period and to handover the UPS in working condition to the Branch/office after expiry of the contract. Incase any damage is found, the firm is liable to rectify it even after the contract.

IN WITNESS WHERE OF THE PARTIES HERE TO HAVE EXECUTED THIS AGREEMENT ON THE ABOVE MENTIONED DATE.

Signed, Sealed and Delivered by the

Signed, Sealed and Delivered by the

Said _____ (For the Bank)

Said

_____ (For the Company)

In presence of

In presence of

Annexure -4

SELF DECLARATION-BLACKLISTING

To

The Zonal Manager
Indian Bank, Zonal office
Rajahmundry.

Sub : Tender for Annual Maintenance Contract (AMC) for UPS at Branches and offices of Indian Bank
Zonal Office- Rajahmundry

Ref : Your tender ref no ZORJY/UPS AMC /TENDER/2025-2026

Dear sir,

We hereby certify that we have not been debarred/ blacklisted for corrupt and fraudulent practices by the Govt. of India/ State Governments/ Regulatory Agencies/ PSU/ other institutions and not have been insolvent/ bankrupt on the date.

Signature of Authorized official

Name and Designation with Official Seal

Place :

Date :

Name :

Annexure -5

Financial Bid Format

Tender for the Onsite Comprehensive AMC of UPS at offices/branches /Offsite ATMs under Indian Bank, Zonal Office, Rajahmundry.				
SI No	Description	AMC Amt (Rs) per unit for one year	No of UPS*	Total Price for one year (Rs) Excluding taxes
1	1 KVA UPS		40	
2	3 KVA UPS		90	
3	5 KVA UPS		2	
4	6 KVA UPS		2	
5	10 KVA UPS		1	
TOTAL PRICE (excluding taxes)				

*Count may vary

The payment shall be made as per actual no of UPS under maintenance (based on inventory of the UPS in bank's format). There may be a variation in the quantities listed above and the actual.

*However, for arriving at the L1 bidder, the Total Bid Price above shall be considered.

Date:

Email ID: _____

Contact Number: _____

Name of the Authorized person:

Signature & Seal of the Authorized Person: