

 Indian Bank ALLAHABAD		Project: Integrated Facility Management Services (IFMS) at Indian Bank, Corporate Office building at Royapettah, Chennai-600014. GEM Bid Ref. No.: GEM/2025/B/6594490, Date: 21.08.2025	
TENDER DATE	21.08.2025	LAST DATE OF TENDER SUBMISSION	11.09.2025
PRE-BID MEETING DATE	02.09.2025	PRE-BID CLARIFICATION DATE	02.09.2025

Sl. No.	Description	Bidder Query	As per Tender (Technical Bid)			Bank's Reply
			Page	Clause	Description	
PART-1: TECHNICAL BID						
01	NOTICE INVITING E-TENDER	Please confirm whether the security deposit can be submitted as e-BG.	4	Table Row no. 7	Rs. 11.40 lakh can be remitted by way of NEFT/RTGS to Bank's Account as per details given in this e-tender or BG as per enclosed format with minimum validity of 150 days.	YES, EMD can also be submitted by way of e-BG.
02	Exemption from Submission of EMD	As per GeM General Terms & Conditions (GTC), page no. 18 & 19) - "Sellers / Service Provider having annual turnover of Rs. 500 Crore or more, at least in one of the past three completed financial year(s)"	6	VIII	EMD amount will not carry interest. Conditional e-tenders, late e-tenders, e-tenders without proof of EMD or EMD not submitted with Technical Bids, will be summarily rejected. Any e-tender received late or not meeting all the e-tender conditions / Bids not signed are liable to be rejected.	The GeM General Terms & Conditions (GTC), page no. 18 & 19 also states that "However, Government / State Autonomous / State Local Bodies / State PSU / Cooperatives may choose to seek EMD from MSE bidders by specifying the same in ATC / STC of the Bid.
In view of the above, the tender condition holds good.						

Annexure-1

Sl. No.	Description	Bidder Query	As per Tender (Technical Bid)		Bank's Reply
			Page	Clause	
03	Minimum wages revision reimbursement and Cost enhancement	Please confirm whether Indian bank will reimburse the differential cost when there is a change in minimum wages.	9	10	The Tenderer shall be bound to perform the work during the contract period at the rates and amounts quoted.
04		If incase of any contract period extension after one year, will the cost be revised by the client. Please confirm.	10	28	No enhancement over and above the quoted rate shall be allowed on any account except the enhancement as per the contract for the 2 nd & 3 rd year. The Contract period is for 1 year. However, based on satisfactory performance of the contractor, the contract period may be renewed/extended for next year (max. 2 term) with all terms & conditions being same. For detail please refer page no. 10, clause no. 26, 27 & 28.
05	PRE-QUALIFICATION CRITERIA	PRE-QUALIFICATION CRITERIA/ DOCUMENTS	11	1	Please read PQ criteria as: 1) Work Experience during the last 07 years ending 31.03.2025 in carrying out similar works and who fulfill the following pre-qualification criteria. a) Three similar* completed works each costing not less than Rs.182.50 Lakh each per annum, each year (OR) b) Two similar* completed works each costing not less than Rs.114.00 Lakh each per annum, each year (OR) c) One similar* completed work costing not less than Rs.91.50 Lakh each per annum, each year (OR) The remaining clause will remain same.



Annexure-1

Sl. No.	Description	Bidder Query	As per Tender (Technical Bid)			Bank's Reply
			Page	Clause	Description	
06	Scope of Work	Cleaning of Kitchen Exhaust Duct	36	e.7	Cleaning of Kitchen Exhaust Duct (both ducts in staff and Executive kitchens) as per the requirements (at least 3 times in a year) up to the terrace.	The contractor may opt with any method to meet our requirement. The duct to be cleaned for dust, oil strain etc. for an approx. length of 50-55 mtrs. from ground floor to terrace floor.
07		NA	34-42	Part-B to Part-E	NA	Bidders are advised to read the scope of work very carefully and for better understanding. The bidders are once again requested to visit the premises and acquainted with full scope of works before submitting the bid.
08	Pest control	Please specify the area to be covered	37	f.1	Pest control treatment is to be done by the Contractor every quarter in the entire Indian Bank complex.	The contractor has to do the pest control treatment for the entire building (from basement to 3 rd Floor) i.e. approx. 1.85 Lakh Sq Ft. floor area.
09	Annexure-III	Deployment of Contract Manpower	51	3	No. of Employees per Day of Semi-Skilled is mentioned as 20 nos.	Please read no. of Employees per Day of Semi-Skilled as 21 nos.



Annexure-1

Sl. No.	Description	Bidder Query	As per Tender (Technical Bid)			Bank's Reply
			Page	Clause	Description	
10	Quantity of Cleaning material	The frequency / quantity of cleaning material to be supplied at premises.	65-67	Annexure-VIII	Tentative List of the Materials/Consumables.	The detail of the consumables is the minimum quantity to be supplied at the mentioned frequency. However, the quantity of the same may increase or decrease based on the usage / requirement. The bidders are advised to ascertain the same based on the premises site visit/survey, physical Data of the Premises (page no.43) and the bidders has to quote the consumables rate accordingly. No additional charges will be reimbursed in this regard. Please refer pg no. 28, clause no. 34 & 35 and pg no. 31, clause no. 58.
11	Check List - Annexure-IX.	EMD	68	11	Demand Draft / BG for Rs.12.00 lakhs favoring INDIAN BANK towards EMD.	Please read Sl. no.11 as "Demand Draft / BG for Rs.11.40 lakhs favoring INDIAN BANK towards EMD."
12	Price Bid: Annexure-I	PF formulated in price bid as 12% instead of 13%.	5	2	PF subject to maximum ceiling of 13% of Rs.15000.00 or any other amount specified by EPFO from time to time.	Please read sl. No. 2 as PF subject to maximum ceiling of 12% of Rs.15000.00 or any other amount specified by EPFO from time to time.

Bidders Please Note:

- 1) Bidders are requested to download this Pre Bid Query document and upload the same duly signed/sealed on each page.
- 2) Bidders are requested not to wait till minute to submit / upload the documents.
- 3) It is homogeneous work. Team work is required to complete the given work as per the requirement of the client.
- 4) Third floor is sensitive area, to be taken with special care and periodical cleaning is to be done.

