

मण्डलीय कार्यालय
सिविल लाईंस, इन्दौर, 452015

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

Zonal Office
Civil Lines, Indore, 452015

**TENDER NOTICE FOR EMPANELMENT CUM RATE CONTRACT FOR SUPPLY,
INSTALLATION AND MAINTENANCE OF NOTE AUTHENTICATION COUNTING MACHINES AND
BUNDLE COUNTING MACHINES IN THE BRANCHES OF INDIAN BANK UNDER ZONAL OFFICE,
INDORE**

Indian Bank, Zonal Office, Indore invites quotations for empanelment cum rate contract for supply, installation and maintenance of Note Authentication Counting Machine and Bundle Counting Machine Systems in the Branches situated in state of Madhya Pradesh under Zonal Office, Indore.

You are requested to submit the same in a sealed envelope super scribing as “**QUOTATION FOR EMPANELMENT CUM RATE CONTRACT FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NOTE AUTHENTICATION COUNTING MACHINES AND BUNDLE COUNTING MACHINES**” as per attached format.

Please note that:

- (1) Quotation may be dropped in the box kept at Zonal Office, Indian Bank, Aditya Enclave, C1 ,HIG Main Road, Near LIG Square, Indore – 452015.
- (2) Last date for submission of quotation is **13 Oct 2025 by 01:00 PM**.
- (3) Award of contract will be after approval for period of one year.
- (4) Bids will be opened on **13 Oct 2025 at 03:00PM** by the tender opening committee in front of the bidders who wished to be present during tender opening.
- (5) The firm submitting bids must have officials set up in Madhya Pradesh.
- (6) The firm must have the past experience of repair and maintenance of above machines in banking sector, documentary proof i.e, Purchase Order/ Service Order shall be submitted along with the bids.
- (7) Bank has the right to amend/ postpone/ cancellation of the bidding process.
- (8) All entries in the bid form should be legible and filled correctly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached.

Date: 23 Sep 2025





MAINTENANCE SCHEDULE

NOTE AUTHENTICATION COUNTING MACHINES AND BUNDLE COUNTING MACHINES

1. The AMC will be comprehensive:
 - The firm will maintain all the NCM and BNCM already available in our branches under the zone on quarterly basis at branch location.
 - The firm will repair and / or replace the faulty parts without claiming the extra charges.
 - Faulty parts are inclusive of Motors, Vacuum pump, Spindle assembly, motherboard, sensors etc.
2. Above comprehensive AMC will NOT include:
 - Relocation of NCM and BNCM in full or in part.
 - Replacing or change of any working part (Motors, Vacuum pump/ Sensors etc) as per Bank's requirement due to change in any statutory guidelines.
3. Above AMC will be for a period of one year.
4. All break downs/ faults will be attended immediately and up to 48 hours and NO EXTRA payment will be made for such break down calls.
5. AMC of above machines which are under warranty period are not covered in above AMC.
6. In case the machine is required to be taken to the workshop for major repair, a spare machine to be provided and should function until the original unit is replaced.
7. The AMC will be valid for one year. Based on market rate of products, the rate will be reviewed by the bank and if both parties agree on same then the contract can be extended for further period of another year or more based upon the satisfactory service during the AMC period.
8. The firm should have adequate technician and well equipped service center in Indore and or/ other cities of Madhya Pradesh to attend breakdown calls in shortest possible time, the addresses of the service center provided by the firm will be verified by the bank.
9. If the services provided by the firm are found to be unsatisfactory or if at any point of time during the contract it is found that the information provided by the firms is false, the Bank reserve the right to terminate the contract.



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QUOTATION FOR COMPREHENSIVE AMC AND RATE CHART OF EQUIPMENTS
NOTE AUTHENTICATION COUNTING MACHINES AND BUNDLE COUNTING MACHINES

<u>Sl.No</u>	<u>Item Description</u>	<u>Qty</u>	<u>Basic Price</u>	<u>Cost including taxes, services charge, transportation charge (excluding GST)</u>
1.	Yearly Comprehensive AMC charges for existing Note Authentication Counting machine	Per Machine per quarter		
2.	Yearly Comprehensive AMC charges for existing Bundle Counting machine	Per Machine per quarter		
3.	Price of new bundle note counting machine, Heavy Duty Floor Model	1		
4.	Price of new bundle note counting machine, Heavy Duty Desk Top Model	1		
5.	Price of New Note Authentication cum Counting Machine, Desk Top model with MG,UV,MT, 3D and IR sensor upgraded to new denominations	1		
6.	Buy Back price for Old Bundle Note counting Machine	1		
7.	Buy Back price of Old Note Authentication cum Counting Machine	1		



List of branches with 14cm x 8cm

SL	CBS BRC ODE	IBGA	BRNAME		
1	7428	A516	AGAR		
2	5097	A549	AJANOD		
3	7297	A643	ANNAPURNA NAGAR		
4	2172	B134	BARWANI		
5	7047	B604	BENGALI CHOWRAHA		
6	6502	I524	BHANWAR KUAN ROAD		
7	7300	B892	BURHANPUR		
8	1517	D043	DEWAS		
9	4811	D611	DHAR		
10	4904	D655	DONGARGAON		
11	3495	D111	DWATIYA		
12	7048	H534	HARDA		
13	532	I002	INDORE		
14	6592	J586	JAVAD		
15	2287	K235	KALANI NAGAR		
16	4982	K557	KANADIA		
17	6840	K678	KHANDWA		
18	1911	K193	KHANDWA IB ANAND NAGAR		
19	7298	K692	KHARGONE		
20	4889	K698	KHARWA KALAN		
21	4476	K708	KHUDEL		
22	4983	L533	LASUDIAMORI		
23	6601	M583	MALLAHARGARH		
24	1984	M212	MANDSAUR		
25	1913	N119	NEEMUCH		
26	4201	I525	NEW PALASIA INDORE		
27	2671	P233	PALASIA		
28	4986	P533	PALDA		
29	1912	P174	PITHAMPUR (M.P)		
30	4894	R615	RATLAM EAB		
31	1569	R054	RATLAM IB POWER HOUSE ROAD		
32	5332	S615	SEMLIACHAU		
33	4850	S674	SHUJALPUR		
34	640	U513	UJJAIN IB		
35	4530	U007	UJJAIN MAIN EAB		
36	5877	U514	UJJAIN-RISHINAGAR		
37	1744	R067	USHA NAGAR (RAJMOHALLA)		
38	1910	V094	VIJAY NAGAR INDORE		

