

मण्डलीय कार्यालय
इन्दौर, 452015

इंडियन बैंक



Indian Bank

इलाहाबाद

ALLAHABAD

Zonal Office
Indore, 452015

**TENDER NOTICE FOR EMPANELMENT CUM RATE CONTRACT FOR SUPPLY,
INSTALLATION AND MAINTENANCE OF NOTE AUTHENTICATION COUNTING MACHINES AND
BUNDLE COUNTING MACHINES IN THE BRANCHES OF INDIAN BANK UNDER ZONAL OFFICE,
INDORE**

Indian Bank, Zonal Office, Indore invites quotations for empanelment cum rate contract for supply, installation and maintenance of Note Authentication Counting Machine and Bundle Counting Machine Systems in the Branches situated in state of Madhya Pradesh under Zonal Office, Indore.

You are requested to submit the same in a sealed envelope super scribing as **"QUOTATION FOR EMPANELMENT CUM RATE CONTRACT FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NOTE AUTHENTICATION COUNTING MACHINES AND BUNDLE COUNTING MACHINES"** as per attached format.

Please note that:

- (1) Quotation may be dropped in the box kept at Zonal Office, Indian Bank, Aditya Enclave, C1 ,HIG Main Road, Near LIG Square, Indore – 452015.
- (2) Last date for submission of quotation is **30 Oct 2025 by 01:00 PM**.
- (3) Award of contract will be after approval for period of one year.
- (4) Bids will be opened on **30 Oct 2025 at 03:00PM** by the tender opening committee in front of the bidders who wished to be present during tender opening.
- (5) The firm submitting bids must have officials set up in Madhya Pradesh.
- (6) The firm must have the past experience of repair and maintenance of above machines in banking sector, documentary proof i.e, Purchase Order/ Service Order shall be submitted along with the bids.
- (7) Bank has the right to amend/ postpone/ cancellation of the bidding process.
- (8) All entries in the bid form should be legible and filled correctly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached.

Date: 23 Sep 2025



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MAINTENANCE SCHEDULE

NOTE AUTHENTICATION COUNTING MACHINES AND BUNDLE COUNTING MACHINES

1. The AMC will be comprehensive:
 - The firm will maintain all the NCM and BNCM already available in our branches under the zone on quarterly basis at branch location.
 - The firm will repair and / or replace the faulty parts without claiming the extra charges.
 - Faulty parts are inclusive of Motors, Vacuum pump, Spindle assembly, motherboard, sensors etc.
2. Above comprehensive AMC will NOT include:
 - Relocation of NCM and BNCM in full or in part.
 - Replacing or change of any working part (Motors, Vacuum pump/ Sensors etc) as per Bank's requirement due to change in any statutory guidelines.
3. Above AMC will be for a period of one year.
4. All break downs/ faults will be attended immediately and up to 48 hours and NO EXTRA payment will be made for such break down calls.
5. AMC of above machines which are under warranty period are not covered in above AMC.
6. In case the machine is required to be taken to the workshop for major repair, a spare machine to be provided and should function until the original unit is replaced.
7. The AMC will be valid for one year. Based on market rate of products, the rate will be reviewed by the bank and if both parties agree on same then the contract can be extended for further period of another year or more based upon the satisfactory service during the AMC period.
8. The firm should have adequate technician and well equipped service center in Indore and or/ other cities of Madhya Pradesh to attend breakdown calls in shortest possible time, the addresses of the service center provided by the firm will be verified by the bank.
9. If the services provided by the firm are found to be unsatisfactory or if at any point of time during the contract it is found that the information provided by the firm is false, the Bank reserve the right to terminate the contract.



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QUOTATION FOR COMPREHENSIVE AMC AND RATE CHART OF EQUIPMENTS
NOTE AUTHENTICATION COUNTING MACHINES AND BUNDLE COUNTING MACHINES

<u>Sl.No</u>	<u>Item Description</u>	<u>Qty</u>	<u>Basic Price</u>	<u>Cost including taxes, services charge, transportation charge (excluding GST)</u>
1.	Yearly Comprehensive AMC charges for existing Note Authentication Counting machine	Per Machine per quarter		
2.	Yearly Comprehensive AMC charges for existing Bundle Counting machine	Per Machine per quarter		
3.	Price of new bundle note counting machine, Heavy Duty Floor Model	1		
4.	Price of new bundle note counting machine, Heavy Duty Desk Top Model	1		
5.	Price of New Note Authentication cum Counting Machine, Desk Top model with MG,UV,MT, 3D and IR sensor upgraded to new denominations	1		
6.	Buy Back price for Old Bundle Note counting Machine	1		
7.	Buy Back price of Old Note Authentication cum Counting Machine	1		



LIST OF BRANCHES WITH NCM AND BCM

SL	<u>CBS BRCODE</u>	<u>IBGA</u>	<u>BRNAME</u>	<u>NOTE</u> COUTING MACHINE SMALL (MODEL)	<u>BUNDLE</u> COUNTING MACHINE (FLOOR) (MODEL)
1	7428	A516	AGAR	Infocount	Not held
2	5097	A549	AJANOD	Maxsell	Methodex
3	7297	A643	ANNAPURNA NAGAR	Methodex	Methodex
4	2172	B134	BARWANI	Methodex	Not held
5	7047	B604	BENGALI CHOWRAHA	Chorus	Methodex
6	6502	I524	BHANWAR KUAN ROAD	Maxsell	Methodex
7	7300	B892	BURHANPUR	Methodex	INFRES
8	1517	D043	DEWAS	Methodex	Not held
9	4811	D611	DHAR	Methodex	Methodex
10	4904	D655	DONGARGAON	Methodex	Not held
11	3495	D111	DWATIYA	Methodex	Not held
12	7048	H534	HARDA	Methodex	Methodex
13	532	I002	INDORE	Methodex	Methodex
14	6592	J586	JAVAD	Maxsell	Methodex
15	2287	K235	KALANI NAGAR	Methodex	Not held
16	4982	K557	KANADIA	SUNMAX	Methodex
17	6840	K678	KHANDWA	Methodex	Methodex
18	1911	K193	KHANDWA IB ANAND NAGAR	SUNMAX	ALBERTSONS
19	7298	K692	KHARGONE	Maxsell	METHODEX
20	4889	K698	KHARWA KALAN	Methodex	METHODEX
21	4476	K708	KHUDEL	Methodex	METHODEX
22	4983	L533	LASUDIAMORI	LADA	METHODEX
23	6601	M583	MALLAHARGARH	Methodex	Not held
24	1984	M212	MANDSAUR	Maxsell	METHODEX
25	1913	N119	NEEMUCH	Maxsell	METHODEX
26	4201	I525	NEW PALASIA INDORE	ANTIGRA	KORES
27	2671	P233	PALASIA	Methodex	Not held
28	4986	P533	PALDA	Methodex	METHODEX
29	1912	P174	PITHAMPUR (M.P)	SINIC	SINIC
30	4894	R615	RATLAM EAB	Methodex	Methodex
31	1569	R054	RATLAM IB POWER HOUSE ROAD	Methodex	METHODEX
32	5332	S615	SEMLIACHAU	Maxsell	METHODEX
33	4850	S674	SHUJALPUR	Maxsell	METHODEX
34	640	U513	UJJAIN IB	Methodex	METHODEX
35	4530	U007	UJJAIN MAIN EAB	GOBBLER	METHODEX
36	5877	U514	UJJAIN-RISHINAGAR	FOLA	METHODEX
37	1744	R067	USHA NAGAR (RAJMOHALLA)	KORES	KORES
38	1910	V094	VIJAY NAGAR INDORE	Maxsell	METHODEX

