

RESPONSE TO BIDDERS-AMENDMENT CORRIGENDUM DATED 08.12.2025

Sl. No	Page No.	Para No.	Description	Query	Bank's Response to Bidder
1	Clause No. 01 Page No.03	Bid Submission Process	Part 2 – Financial Bid for Ex Serviceman Unarmed Security Guards Services. Financial Bid – Engagement of Private Security Agencies providing Ex Serviceman Unarmed Guards for guarding of Indian Bank Corporate office and Head Office Premises at Chennai (15 guards) shall contain nothing but price aspects as per Bank FORMAT only. Conditional Tenders, if any, will be summarily rejected.	Kindly clarify that there is no format for Financial Bid has been provided. How are we supposed to submit the financial bid?	Financial Bid is Annexure VI and details of break-up of salary as per DGR rates shall be mentioned as per Sl. No 01 to Sl. No:17.
2	Page No.04	EVALUATION PROCESS:	Stage II: Financial Bid: Financial bids received from the shortlisted/Technically qualified agencies shall only be considered for evaluation. The Financial Bid should contain all relevant rates and charges and the rates should be quoted per guard in Indian Rupees only for Ex-serviceman unarmed guard in the specified format as per Annexure -VI. The rates quoted in the Financial Bid should be as per the DGR rates -notified by the Directorate General of Resettlement, Ministry of Defence, Govt. of India, from time to time including other wage components.	<p>We would like to inform you that Annexure –VI is not a format of Financial Bid, it is format of Deployment of Ex-serviceman Unarmed Guard at Bank Premises because there is many details asked for deployed security personnel at the required premises i.e. Name ----- Employee ID No ----- Aadhaar Card No----- ----- S/o Shri-----Resident of---- -----Police Station----- ---Distt.-----</p> <p>Which will be required to submit at the time of deployment. Kindly clarify the same.</p>	Regarding Employee ID and other details, you can mention the name of person who is authorized to sign on behalf of your firm.
3	Clause No. (c) Page No.06	Eligibility Criteria	The Private Security Agencies should have valid license in accordance with Section 4 and Section 7 of Private Security Regulation Act 2005 to operate in the state of Tamil Nadu. Mere submission of application to licensing authority will NOT be entertained. Bids of Private Security Agencies which do NOT have PSARA License issued by State of Tamil Nadu shall NOT be considered, eligible.	Our existing licence has been expired on 08-10-2025 and we have applied for renewal of licence before expiry on 2105-2025 and our new licence is under process, we will receive the valid licence before start of contract. Kindly clarify that it will be considered or not.	Valid PSARA license is required as on date of submission of BID.



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4	Clause No. (e) Page No.06 Clause No. 04 Page No.13		<p>The PSA should be in business since last 25 years as on 31.03.2025</p> <p>Annexure – IV Technical Evaluation Scoring Sheet.</p> <p>No. of Years of Experience in supply manpower services – Guards (Armed/unarmed)</p> <p>Company profile detailing years of operation Company registration or incorporation certificate.</p> <p>>25 years: - 05 Marks >30 years: - 07 Marks >35 Years – 10 Marks</p>	<p>We would like to bring to your kind notice that in previous tenders issued by Indian Bank, Tamil Nadu Circle, the minimum business experience requirement was generally 3 years or 5 years. However, in the current tender, the minimum business experience has been specified as 35 years.</p> <p>Such a high requirement may inadvertently restrict participation from capable and experienced agencies that possess adequate expertise, manpower, and operational capacity. This may also limit fair competition and does not fully align with the principles of equal opportunity among qualified bidders.</p> <p>In view of the above, we humbly request you to kindly review and amend the clause regarding minimum years of business experience, and consider permitting agencies with more than 5 years of relevant experience to participate in the tender.</p>	<p>Please be guided by RFP Terms and Conditions.</p>
5			<p>Mode of Tender Submission</p>	<p>Kindly clarify, as it is not mentioned whether the tender should be submitted online or offline. Please guide us on how to submit it?</p>	<p>OFFLINE MODE, Hard copy of the tender to be submitted at</p> <p>“Indian Bank, Corporate Office, Security Department, 254-260, Avvai Shanmugam Salai, Royapettah, Chennai-600 014.</p> <p>Contact – 044 28134500</p> <p>On or before 15.12.2025, 1500h</p>
6	Page No.09	PSA Profile	<p>Annexure - II PSA PROFILE</p> <p>Valid copy of DGR empanelment certificate (with Photograph and signature of Proprietor/Director)</p>	<p>We are currently not empanelled with DGR but we have empanelment letter of DGR of year 2003, are we eligible for this tender. Kindly clarify the same.</p>	<p>Eligible as Private Security Agency.</p>

