

## RBI EDPMS Portal – Customer FAQ (Updated)

### 1. What is the EDPMS Portal?

The Export Data Processing and Monitoring System (EDPMS) is an RBI platform that digitally tracks export transactions. It integrates data from Customs (shipping bills), banks (realization of proceeds), and DGFT (IEC details) to ensure compliance with FEMA Regulations.

### 2. Who needs to register?

- All **exporters with an IEC code**.
- Registration is facilitated through your **authorized dealer (AD) bank**.

### 3. What is the settlement process in EDPMS?

Settlement refers to the **closure of an export transaction** once payment is received. Here's how it works:

- **Step 1: Shipping Bill Upload** Customs uploads shipping bill data into EDPMS.
- **Step 2: Inward Remittance Message (IRM)**  
Remittances received in advance, i.e., prior to Shipment of Goods is handled in the Banks Trade Module and is tagged with the Shipping Bill once the export of goods is undertaken. Customers' mandate is required to appropriate the Advance Remittance against the Shipping Bill to be specified by the Customer.

When remittances are received subsequent to the export of goods and submission of documents to the Bank, the remittances, if fully realised, will be settled against the Shipping Bill and the status of the Shipping Bill will be "Completed" in EDPMS Portal of RBI.

- **Step 3: Exceptions** If there is a short realization, write-off, or extension, the bank updates EDPMS accordingly based on the Customers' request.
- **Step 4: Closure** Once matched, the export transaction is closed in EDPMS, ensuring compliance with RBI rules.

### 4. What is eBRC and why is it important?

- **eBRC (Electronic Bank Realization Certificate)** is a digital certificate issued by banks confirming receipt of export proceeds.
- It is required for **DGFT benefits** (like duty drawback, MEIS/RODTEP schemes) and for compliance reporting.

### 5. How can customers now generate eBRC themselves?

Earlier, the eBRCs were issued by Banks at the request of the exporters. From February 2024, with the **revamped eBRC system**, the Inward Remittances and pushed to the DGFT Portal through API:

- Exporters can **log in to DGFT portal** using their IEC and DSC.
- Navigate to **"eBRC" services**.
- Select the relevant shipping bill and transaction.

- Generate and download the **eBRC digitally**, without visiting the bank.

## 6. Benefits of self-generation of eBRC

- **Faster access** to certificates.
- **No dependency** on bank branch staff.
- **Digital integration** with DGFT schemes.
- **Transparency** in export incentive claims.

## 7. What happens if settlement is delayed?

- RBI requires export proceeds to be realized within the stipulated period (currently **9 months from date of export**, extendable in some cases).
- Delays can lead to **non-compliance flags** in EDPMS.
- Exporters must approach their AD bank for extensions or write-offs.

## 8. Where can customers get help?

- **Indian Bank** – Issues related to settlement of Inward Remittances against Shipping Bills to be raised at Home Branch and if not addressed to be escalated to the higher authorities as detailed below:

Level 1	Fx Centralised Processing Centre, Chennai	<a href="mailto:fxchennaiexports@indianbank.bank.in">fxchennaiexports@indianbank.bank.in</a>
	Fx Centralised Processing Centre, Mumbai	<a href="mailto:eidpms@indianbank.bank.in">eidpms@indianbank.bank.in</a>
Level 2	Corporate Office, International Banking Department	<a href="mailto:edpms@indianbank.bank.in">edpms@indianbank.bank.in</a>

- **DGFT Helpdesk** – for eBRC generation queries.
- **RBI Notifications** – for updated rules on export realization.