

Clarifications to Bid document dated 25.06.2011 – Procurement of Scanners for CTS Project

Sl. No	Page No. & Subject	Vendor Query	Clarification
1	Page No. 3, Point No.3 of minimum eligibility criteria - the bidder should be earning net profit for the last three years (Proof to be submitted)	<p>Bidder should be earning profit for the last two years (proof to be submitted).</p> <p>Bidder should be a profit earning institution for 2 years in any of the last three years</p> <p>Bidder should be earning net profit for at least two of the last three years.</p>	Please refer Amendment No. 1
2	Page No.3, Point No. 5 of minimum eligibility criteria - Bidder should have supplied Cheque scanners for Cheque Truncation System (CTS) in Delhi for a minimum of two Banks. Bidder should submit copy of Purchase Orders from both the Banks as proof (documents in support of this compliance).	Similar solution should have been implemented for Cheque Truncation System (CTS) in Delhi for a minimum of two Banks. Bidder should submit copy of Purchase Orders from both the Banks as proof (documents in support of this compliance).	There is no change in the Tender requirement.
3	Page No. 6, Clause No. 4.13 C - The Bidder should provide necessary API software with licence required for the scanners to be integrated with Bank's own or Third party Cheque Truncation System software.	Need more clarity	The requirement is self explanatory.
4	Page No. 6, Clause No. 4.13 D - The Bidder should provide necessary IQA software with licence required for assessing the quality of Images captured by the scanners.	Need more clarity	The software has to be provided to analyse the images captured by the scanner. It has to be integrated with the interface software of scanner
5	Page No. 23, Annexure – 4 -	Request Bank to remove this clause	There is no change in

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	Point No. 13 - The scanner should have the facility to identify the Ultraviolet Bands in the cheques		tender specifications
6	Page No. 23, Annexure – 4 - Point No. 14 - The scanner should have the facility to find areas where Ultra Violet Ink is erased or tampered.	Request Bank to remove this clause	There is no change in tender specifications
7	Page No. 23, Annexure – 4 - Point No. 18 – Necessary API/Tools including Image Quality Analysis (IQA) software for verification of Cheque Image Quality as per RBI/NPCI requirements and for cheque scanning with all the above features including UV facility needs to be supplied for all the scanners with necessary licences.	Modify to 'Necessary API/Tools including Image Quality Analysis (IQA) software for verification of Cheque Image Quality as per RBI/NPCI requirements and for cheque scanning with all the above features needs to be supplied for all the scanners with necessary licences.'	There is no change in tender specifications
8	Page No. 3, Minimum Eligibility Criteria – 2 Bidder should be an authorised partner in India to the Original Equipment Manufacturer (OEM) (proof to be submitted)	In case of a consortium, of not more than two companies, one of them should satisfy this condition	There is no change in the Tender requirement.
9	Page No. 3, Minimum Eligibility Criteria - 4 The Bidder must have minimum average annual turnover of Rs. 3.00 crores during last three financial years (Proof to be submitted)	The combined turnover of the consortium to be considered	There is no change in the Tender requirement.
10	Page No. 3, Minimum Eligibility Criteria - 5 Bidder should have supplied Cheque scanners for Cheque Truncation System (CTS)	The Bidder should have supplied Cheque Scanners or CTS software in Delhi, for a minimum of two Banks	There is no change in the Tender requirement.

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	in Delhi for a minimum of two Banks. Bidder should submit copy of Purchase Orders from both the Banks as proof (documents in support of this compliance)		
11	Page No. 3, Minimum Eligibility Criteria - 6 A recent letter mentioning satisfactory maintenance support for scanners should be submitted from the two Banks specified in item (5)	A recent letter mentioning satisfactory maintenance support for scanners/CTS support should be submitted from the two Banks specified in item 5.	There is no change in the Tender requirement.
12	Page No. 3, Minimum Eligibility Criteria - 7 Bidder should have support centres in all Major cities in India particularly at Chennai and Bangalore(Address of Locations with Phone Nos. to be furnished)	Bidder (one or both of the consortium bidders) should have support centres in all major Cities in India, particularly at Chennai and Bangalore	There is no change in the Tender requirement.
13		The current tender for supply of scanners, should be addressed more towards the software vendor for CTS, than the hardware vendors, as it will be the software providers/supporters, who will ultimately enable the Bank to conduct a smooth CTS function through and through by customizing themselves to any hardware	There is no change in the Tender requirement
14		The Bank may consider allowing consortium of a software developer and a hardware partner to bid	There is no change in the Tender requirement