

Amendments for Pre-Bid Queries - Ref: CO/TSY/001/2016-17 dated 21.12.2017 – RFP for Implementation of Integrated Treasury Management Solution

ANNEXURE – 1

EVALUATION PROCESS FOR ITMS SOLUTION

The Bank will evaluate the technical bids received in response to the RFP as below:

Bidders will be evaluated against the eligibility criteria mentioned in Section V. The bidder has to comply with all the eligibility criteria without fail. ITMS Solution will be evaluated as per the Evaluation Matrix given below:

Evaluation Matrix: - I (Solution requirements)

		Max Marks	95% Marks	Marks Obtained	Remarks if any
1.	General Requirements	144	137		
2.	G-Sec specific Requirements	104	99		
3.	Money Market	116	110		
4.	Equity Market & NSLR	82	78		
5.	Front Office (FX/MM/Derivatives)	204	194		
6.	Derivatives	98	93		
7.	Analytics	165	157		
8.	Interfaces	44	42		
9.	Mid-Office Requirements	128	122		
10.	User Related Requirements	28	27		
	Total	1113	1059		

Detailed breakup of the above list is available in the Annexure – 2 i.e. SOLUTION REQUIREMENT.

The bidder has to provide compliance for eligibility criteria under section V, technical requirements under Annexure – 3 of Section II and a minimum of 95% marks in Evaluation Matrix I will be required for qualifying for Reverse Auction



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Payment Terms

The Bank shall make payments as follows:

Milestones	License Cost	Implementation Cost
Delivery of UAT (Non- Production) licenses at Primary Site and submission of SRS document	80% of the cost of UAT licenses	10% of implementation cost
UAT	20% of the cost of UAT licenses	20% of implementation cost
Delivery of Production Licenses at Primary and DR site	80% of the cost of Production licenses	-
Installation of ITMS solution	--	10% of implementation cost
Customization and Migration from the existing application solution	--	20% of implementation cost
Go-Live	20% of the cost of Production licenses	20% of implementation cost
Onsite Support (for one year from date of Go-live)		Monthly payment (in arrears) for manpower cost
2 DR Drills		10% of implementation cost on successful completion of each DR drill.
AMC/ATS for the solution for 2 nd year from the date of Go-live	90% of the cost of AMC/ATS for the solution implemented at DC and DR (halfyearly in advance i.e. 45% per half year)	--
AMC/ATS for the solution for 3 rd year from the date of Go-live	100% of the cost of AMC/ATS for the solution implemented at DC and DR (halfyearly in advance i.e. 50% per half year)	--
AMC/ATS for the solution for 4 th year from the date of Go-live	100% of the cost of AMC/ATS for the solution implemented at DC and DR (halfyearly in advance i.e. 50% per half year)	--



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AMC/ATS for the solution for 5 th year from the date of Go-live	100% of the cost of AMC/ATS for the solution implemented at DC and DR (halfyearly in advance i.e. 50% per half year)	--
Release of the retention money kept from AMC/ATS for the solution for 2 nd year	10% of the cost of AMC/ATS for 2 nd year AMC/ATS for the solution implemented at DC and DR	--
Customization and change requests raised by bank after completion of warranty period i.e. post one year warranty from the days of Go live.	--	100% payment for the change request/ customization, The price and effort will be agreed mutually between Bank and the successful bidder for the change request/ customization

The ITMS solution & related software should be maintained with back to back 24*7*365 support from the respective OEMs by the bidder till the end of the contract period. Also, onsite support should be provided from 8:00 AM to 8:00 PM on all Bank working days for a period of one year from the date of go live. All payments will be released within a period of 30 days only after submission of the proof for the same along with the invoices, request for payment and other related documents.

The successful Bidder must accept the payment terms proposed by the Bank. The financial bid submitted by the Bidder must be in conformity with the payment terms proposed by the bank.

The bank shall have the right to withhold any payment due to the bidder, in case of delays or defaults on the part of the bidder. Such withholding of payment shall not amount to a default on the part of bank.



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3. UNDERTAKING OF AUTHENTICITY (to be provided by OEM)

Sub: Supply, installation, migration and maintenance of Integrated Treasury Management Software
Ref: Bid Document No. CO:TSY:001:2016-17 dated 21.12.2016.

This has reference to Software and Services being quoted to Indian Bank vide our Quotation No. _____
Dated _____

We undertake that in respect of the ITMS solution asked by Indian Bank shall be supplied along with the authorised license certificate and also that it shall be sourced from authorised source.

Should Indian Bank require, we shall produce certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM supplier's at the time of delivery or within a reasonable time.

In case of default and we are unable to comply with above at the time of delivery or during installation or support, for the ITMS solution licenses already billed, we agree to return the money if any paid to us by Indian Bank in this regard and our EMD/BG get forfeited.

We also take full responsibility as per the content even if there is any defect by our Authorised Reseller, etc.

Authorised Signatory

Name:

Designation

Place

Date

PS: (The above declaration has to be given by the company secretary duly

Signed on the Letter Head of the Company)



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4. CHECKLIST

SL No	Details of enclosure	Submitted / Not submitted
1	Documentary proof for bidder having implemented ITMS Solution and its support services in at least one scheduled commercial bank in India and in one commercial bank abroad. (Refer Format 7 of Section VI)	
2	Copy of Certificate of Incorporation issued by the Registrar of Companies for the proof of the company having registered in India. (Eligibility Criteria 1 of Section V)	
3	Certificate from a chartered Accountant supported by Audited Financial Statements (and Annual Reports, if applicable) that the bidder is having positive net worth and Turnover more than Rs. 50 Crores for the last 3 financial years. (Eligibility Criteria 2 & 3 of Section V)	
4	An undertaking by the bidder that it will provide operational and technical support to the bank at Chennai & Mumbai along with the list of support centers at these locations.	
5	A self declaration by the bidder/OEM that they have not been blacklisted by any Bank/PSU/GOI Department for non-implementation / non delivery of the order / not providing support currently as on date of submission of bid. (Eligibility Criteria h. of Section V) (Format No. 3 of Section VI)	
6	Self declaration by the bidder that the ITMS solution provided is compatible with all the guidelines issued by regulatory/government bodies.	
7	Covering Letter (refer format no. 5 of Section VI)	
8	Acceptance Letter to be given by the Bidder (refer format no. 6 of Section VI)	
9	Declaration letter from the OEMs that the sizing of software and recommended hardware has been considered as per the requirements and they stand guarantee for the performance issues if any noticed (refer format no. 8 of section VI)	
10	Manufacturer's authorization Form (MAF) in the Bank's format. (refer format No. 10 of Section VI)	
11	Self-declaration from bidder for having back to back arrangement with OEMs individually.	
12	Bid Security (refer format no. 4 of Section VI)	
13	Power of Attorney / resolution authorizing the official for signing the Bid.	
14	Demand Draft for Rs. 20,000/- (Rupees Twenty Thousand only) towards Bid document Charges	



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15	The copy of RFP duly signed with seal by the authorized person, as a proof for having accepted all the terms and conditions in to without deviation.	
16	Detailed Bill of material for software components with make and model and Characteristics without price information	
17	The detailed configuration of the recommended Development, Test, Disaster Recovery and Production server environments as per the requirements mentioned.	
18	Integrity Pact (refer format no. 14 of Section VI)	
Check list for Successful bidder		
1	Performance Guarantee (refer format no. 9 of Section VI)	
2	Contract Form (format no. 11 of Section VI)	
3	Non-disclosure agreement in the bank's format (refer format no. 13 of Section VI)	
4	Non-disclosure agreement by the employees of the bidder related to the project in Bank's format.	
5	Certificate of Satisfactory background Check of all the employees of the SI and OEM resources associated with the project. This Certificate has to be issued every time there is a change or addition of new members on the project also.	
6	Declaration regarding accessibility to RBI, confidentiality etc (refer Section V clause no. 5)	
7	Bank may choose to take an undertaking from Vendor employees to maintain the confidentiality for the Bank's information /documents etc. Bank may seek details / confirmation on background verification of Vendor's employees worked / working on Bank's project as may have been undertaken / executed by the vendor. Vendor should be agreeable for any such undertaking/verification.	

